



## Contact

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### Address

Winsener Str 192b  
21077 Hamburg

### Portfolio

<https://hanitzsch.me/>

### Github

<https://github.com/hanitzsch>

## Education

2024

### Google Data Analysis

Coursera

2024

### Backend Java Course

Ironhack

2023

### Frontend Vue.js Course

Ironhack

2023 - 2025

### Associate's Degree - System Analysis

Unigran Europa

## Language

German (Fluent)

English (Fluent)

Portuguese (Native)

Italian (Native)

Spanish (Intermediary)

# Felipe Hanitzsch

As an Italian-Brazilian professional with nearly a decade of experience in Germany, I bring a unique blend of skills and cultural insight to the table. Over the past six years at Amazon, I honed my abilities in logistics as both a Ship Clerk and Team Lead, mastering the art of data-driven decision-making and optimizing customer service operations.

Currently, I'm in my fourth semester studying System Analysis, and I've recently completed the Ironhack Front-End Bootcamp, with additional training in a Back-End Bootcamp. This educational journey, paired with my hands-on experience, has sharpened my analytical mindset and technical skills, enabling me to approach problem-solving with a holistic view of business processes.

I am passionate about diving deep into data to uncover insights that drive innovation and process improvements. My dual expertise in IT support and development equips me with a fresh perspective on leveraging data to enhance workflows and optimize systems. I am excited to apply my analytical skills, technical knowledge, and passion for technology to your team and contribute to advancing your data analysis efforts.

## Experience

### ○ 2018 - Present

Amazon | Winsen

#### Team Lead - Ship Clerk

As a Ship Clerk and Team Lead at Amazon, I lead a team of 30 workers, overseeing the entire shipping process. My responsibilities encompass team management, optimizing shipping operations, meticulous documentation, organizational efficiency, performance metrics, cross-functional collaboration, and effective problem-solving. This role ensures the smooth and efficient delivery of goods, aligning with Amazon's commitment to top-tier logistics and customer service.

### ○ 2012 - 2014

Alphaville International School | Barueri - Brazil

#### Educational Technology Specialist

Led the management of network systems, ensuring the seamless operation of educational technology. Administered user accounts, security permissions, and network infrastructure for optimal performance. Collaborated with educators to produce and edit educational videos, enhancing the learning experience. Conducted video editing lessons for faculty and students, empowering them with creative skills. Stayed updated on emerging educational technologies and integrated them into the institution's systems. Troubleshoot technical issues, providing timely support to ensure uninterrupted educational activities

### ○ 2007 - 2011

Laruccia Animation Studio | São Paulo - Brazil

#### Information Technology Supporter

Administered network domain, user accounts, and security permissions, ensuring a secure and efficient network environment. Maintained servers, performed hardware and software maintenance, and implemented data backup solutions. Managed in-house render farm, including hardware upkeep and rendering job prioritization. Optimized and maintained the organization's network infrastructure for high performance and security. Proficiently edited videos using Final Cut and Premiere Pro, enhancing creative content. Provided timely technical support to end-users and resolved IT-related issues. Implemented cybersecurity measures and maintained comprehensive documentation of system changes.

## Reference

### Omid Najafzadeh

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### Mike Garbers

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