



Lecture Future of Work

Prof. Dr. Dr. Ruth Stock-Homburg
Technische Universität Darmstadt
- Winter term 2020/2021-

Picture @ R. Stock-Homburg





Some rules



Please activate your video function — it is great to be able to see each other during the lecture



Please mute yourself during presentations to keep distractions at a minimum



Please feel free to ask questions and join the discussions – please use the chat function and raise your hand



Please let us know if something is **not working** (e.g., audio, video) — we are trying our best to fix it





General Information

Session Type	 Lecture offered within the scope of: Marketing - & HR Management HR - & Innovationmanagement HR - & Project Management Specializations in minor subjects
Scope & Language	2 SWS, English with written exam in English
Time	Tuesdays (03.11.2020 to 15.12.2020), 8:00-9:30 (pre-recorded), 9:50-11:20 (live)*
Location	Digital, via Zoom (see moodle for dial-in details)
Lecturer	Prof. Dr. Ruth Stock-Homburg
Assistants	Franziska Wolf, Niyati Rawal





Written Exams

Exam relevant material

- Entire contents of the lecture
- Mandatory readings:
 - Stock-Homburg, R. (2020a), Chapter 1: The Dodo Effect and Our Future Fitness, in: Stock-Homburg, R., Two Steps Ahead, TU
 Darmstadt. (working paper)
 - Stock-Homburg, R. (2020b), Chapter 2: Future Orientation, in: Stock-Homburg, R., Two Steps Ahead, TU Darmstadt. (working paper)
 - Stock-Homburg, R. & Lukoschek, C. (2019), Measuring and Designing Future Fitness with the Future Work Navigator
 (Zukunftsfähigkeit messen und gestalten mit dem Future Work Navigator), p. 191-207, in: Groß, M., Müller-Wiegand, M., &
 Pinnow, D. F. (Hrsg.), Zukunftsfähige Unternehmensführung: Ideen, Konzepte und Praxisbeispiele, Berlin: Springer Gabler. (translated from German)
- · Guest lectures including all preparatory material

Written exam details

- Dates: tba
- Duration: Future of Work and Leadership 60 minutes, exams can be freely scheduled within the 60 minutes
- · Language: English
- Specialization modules are assessed in a combined exam, not separately





Structure of the lecture Combination of pre-recorded lectures, online assignments and interactive live modules

Pre-recorded lectures

Pre-recorded contents will be uploaded to moodle a week before the respective live module.

Please watch the lectures on time to be prepared for the live modules.

Some lecture content is only available after the completion of required assignments.



Assignments & bonus system

There will be online assignments and a bonus system in moodle.

Completion of assignments is required to access selected lecture content or additional information.

In order to receive the bonus for the written exam (the bonus is only effective if the exam is generally passed), you have to receive a score of at least 80% for each bonus-relevant assignment.



Interactive live sessions

Interactive live module via Zoom every Tuesday, 9:50-11:30 CET from 03.11.-15.12.2020.

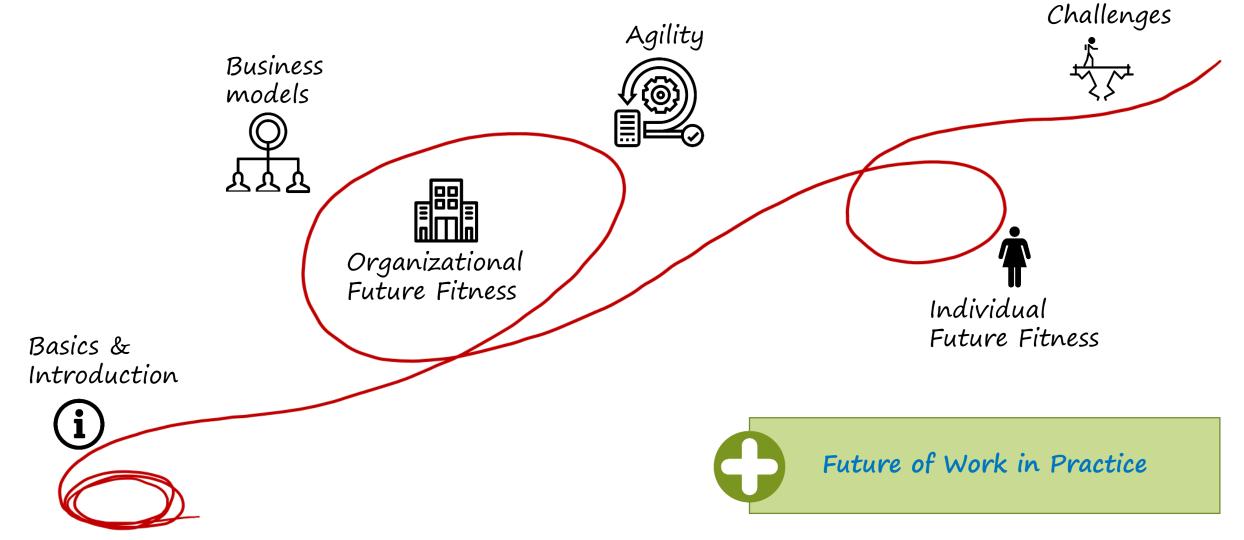
Guest lectures/exercises on 24.11. and 08.12.2020







"Red thread" of the Lecture



Source: Icon for information by David, icon of company by JuliAya, icon of business model by Chameleon Design, icon of woman from Jennifer Morrow, icon for challenge created by priyanka; plus icon by Hasan; all from Noun Project





Lecture Schedule





	03.11.2020	10.11.2020	17.11.2020	24.11.2020	01.12.2020	08.12.2020	15.12.2020
08:00 -09:40		Organizational Future Fitness	Future-ori- 3.1 ented business models	Agility (Prof. 1.1 Dr. Matthias Groß)	5.1 Individual Future Fitness	Challenges for 6.1 the Future of Work	
		 Concept Future Fitness Methods for measuring and shaping the Future Fitness, incl. Future Work Navigator 	 New and future – oriented business models Business models check 	Agility and agile Management	 Individual Future Fitness Influencing factors of the individual Future Fitness 	 Changes & challenges for the future of work New technologies: robots New technologies: ICT New technologies: Applications for HR Analytics Homeoffice & wellbeing Future Leadership 	
09:50 -11:30	Introduction to Future of Work	2.2 Exercise	Future of Work in practice 1	Exercise (Prof. Dr. Matthias Groβ)*	5.2 Exercise	Future of Work in practice 2	ZExam preparation
	 Importance of Future of Work Definitions and important theories 	• Case Study	• World Café	• Exercise on agile	• Case Study	• Guest Lecture (Pero Mićić)	• Exam preparation
moodle- Exercise	Test (Multiple Choice + other tasks)	Calculation exercise	 Test (Multiple Choice + other tasks) 	 Test (Multiple Choice + other tasks) 	 Test (Multiple Choice + other tasks) 	 Test (Multiple Choice + other tasks) 	





Guest Speakers



Prof. Dr. Matthias Groß
Rheinische Fachhochschule Köln



Dr. Pero MićićFounder and CEO
FutureManagementGroup AG





Learning objectives

The students...

- ... overlook the most important trends in the future of work.
- learn important theories, techniques and concepts about the future of work.
- ... learn and reflect on important parameters for the Future Fitness of employees, leaders and companies.
- ... can better assess where they personally stand in terms of their individual Future Fitness.
- overlook the role of the leader in the future of work.
- overlook future-oriented business models.
- ... reflect on challenges in the future of work.
- ... develop their ability to face the future of work with curiosity.





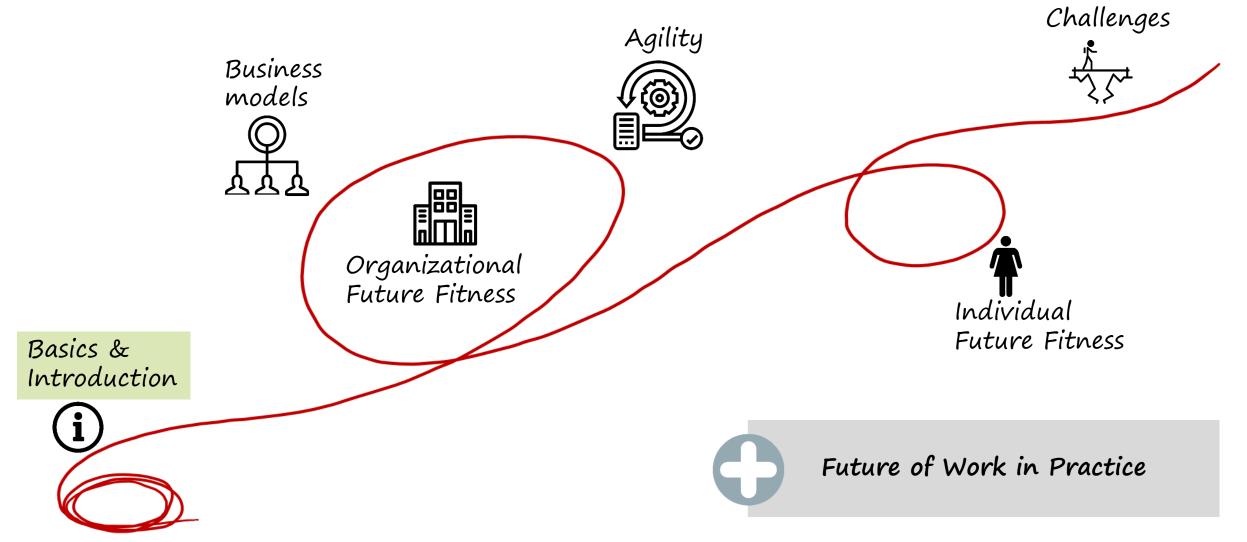
Module 1: Introduction to Future of Work





Focus

"Red thread" of the Lecture



Source: Icon for information by David, icon of company by JuliAya, icon of business model by Chameleon Design, icon of woman from Jennifer Morrow, icon for challenge created by priyanka; plus icon by Hasan; all from Noun Project

Lecture Future of Work— Prof. Dr. Dr. Ruth Stock-Homburg

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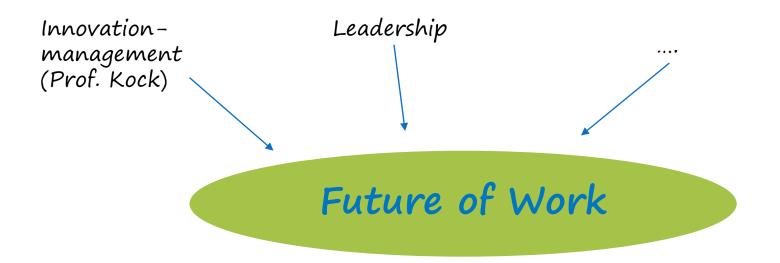
Agenda

Introduction to Future of Work

- 1. Importance of Future of Work
- 2. Definitions and important theories



What do you already know about the future of work? Relevant topics from other lectures





Please open and complete the online poll.



What do you already know about the future of work? Results from online poll

That companies will need to adapt to avoid market loss

It's agile and more flexibleCompanies need to able to adapt really fast to certain situations

How to design a ergonomic work environment

No prior knowledge

It will develop more in the home office direction

More homeoffice; less 9 to 5 jobs etc.

Considering more individual needs and demands (individuality) Growing gap between qualified/ less qualified working conditions

First video from leadership Technology, health management

relevant, so also change in work

More flexible time management

Innovation Robots

Stay at home

Lean vs. agile management

Bots used to avoid repetitive processes in companies 22 Digital

Interdisciplinary teams Hmi Changing through digitalization

Fow is connected to work life balance and trend of digitalization

Anticipate busniess module

Digitalization

Home working Digitalisation

Management

A issue for industrial countries

Digital communication

Open workplaces

Nothing New work concepts

Innovative working styles

More dogs in the office

ecome more relevant and probably also more accepted.

Industrie 4.0

Cooperation

c is like the outcome of how work life would look like in futureMore flexible

to the direction of doing more home office. Nothing, and that's the beauty of it

Home office

Not much Maybe more women in high positions

Relevance of people in a team, capacity to be flexible to changes

ation, remote working, machine learning, ubi I have learned quite a bit about agile working and modern approaches to teamwork, but otherwise this sinew to me To organisations have to adapt to changes in order to better suit in the future and with the growing competition

It will be completely different (again), new ways of work world come up and stay (mobile working)





Why study Future of Work?



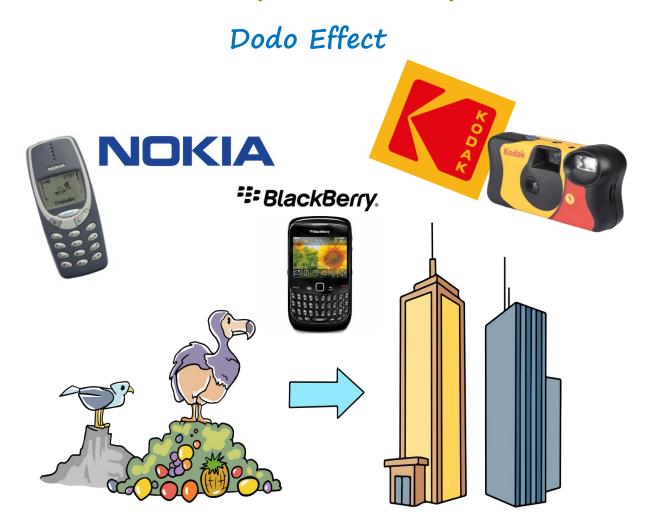
Film © R. Stock-Homburg

The story of the Dodo Bird

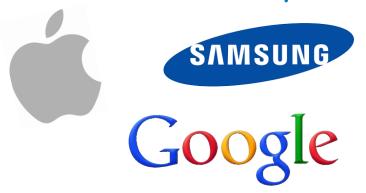


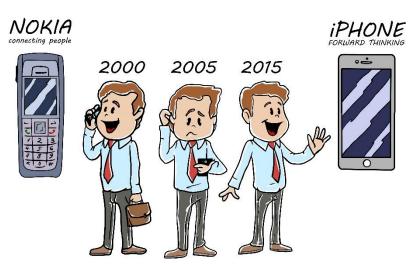


Famous examples from practice



Future Fitness companies





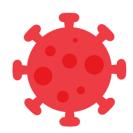
Pictures @ R. Stock-Homburg

Source: Stock-Homburg (2019), Chapter 1, p. 3.



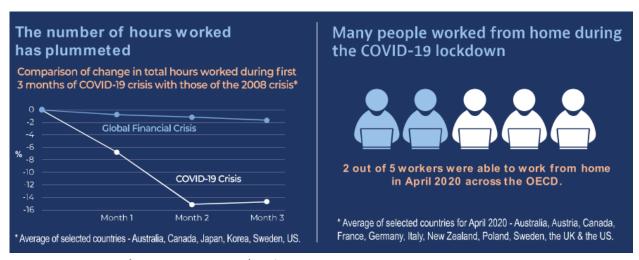


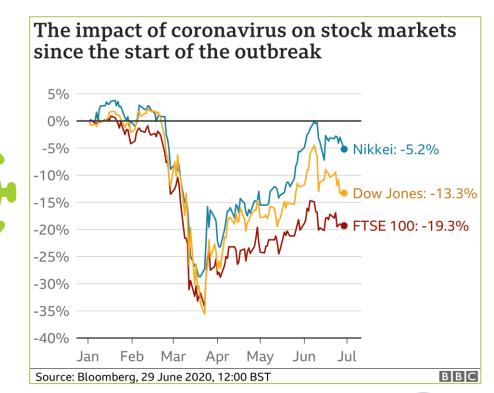
The changing working world COVID-19 pandemic in 2020





WHO twitter post, 04. January 2020







OECD Employment Outlook 2020

Source: Picture of virus by Muhammad Naufal Subhiansyah on Pixabay; https://twitter.com/WHO/status/1213523866703814656?s=20; https://www.bbc.com/news/business-51706225/
Bloomberg (2020), OECD (2020)





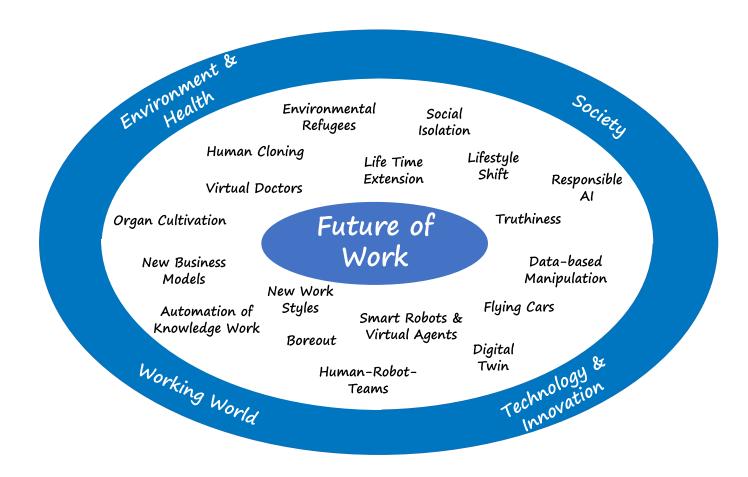
The changing working world New and changing jobs in each sector







The changing working world Important trends for the Future of Work







The changing working world

Traditional working world (20th century)

Future of work (21st century)

Selected external characteristics

- · Manufacturers as a source of innovation
- · Competition in the own sector
- · Incremental change
- Exploitation of resources
- Employer market
- Human intelligence
- · Data as the business model

- Manufacturers and users as sources of innovation
- Competition in both the own and other sectors
- Disruptiv change
- · Sustainability orientation
- Applicants market
- Human and artificial intelligence
- Privacy as the business model

Selected internal characteristics

- · Intuitive decision making
- · Linear problem solving
- · Leadership with leaders

- Evidence-based decision making
- Agile working
- · Self-management of employees

Source: Stock-Homburg & Groß (2019), S. 4.





Experiencing future trends Introduction to Workspace Settings of the leap in time Lab



Activity-based Working



Work-&-Play



https://www.youtube.com/watch?v=I4o_KG2k04M