Jing Han
User Experience Designer

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EXPERIENCES

Nexient | UX Designer   *Jan 15 - Present*

- Integrated **BestBuy AgentUI** sub-systems with consistent design and interaction patterns to better introduce available features to agents
- Designed new features and process flows for **The Home Depot** project to improve system usability and user experience
- Redesigned filter function with user-oriented approach for **11 Main (Alibaba)**
- Provided scope estimation, comparative analysis, features summary, wireframes, screen mock-ups, design specs for **Hagerty iOS Mobile**
- Led in redesigning **NBCU Move Command App**, interview users, wrote use cases, created Hi-Fi prototypes
- Enhanced UI in **Geek Squad Field Management System** mobile application with modern Android design
- Designed expressive and effective **Nexient Exposition App** demos projects
- Participated in **Nexient UI Story** demonstrating its professional skillset in front-end technology and UX solutions.
- Created graphical elements & widgets for **BestBuy Geek Squad Mobile App**
- Work with clients, designers and engineers to improve the usability of new software release

UMich Cancer Center | Programmar Analyst   *Aug 13 - Dec 14*

- Performed contextual Inquiry among departments to improve existing business process and improve work efficiency
- Conducted system evaluation, requirements identification and feedback analysis for Clinic Trial Management Systems
- Developed department web content system in Drupal and wrote operational manual for ongoing projects

Winlong Tech Inc | GUI Developer   *Nanjing, China Jan - Jul 12*

- Designed and developed the company website
- Developed system GUI under Linux to retrieve system data & created customized system configurations and interfaces

EDUCATION

MS in information, University of Michigan Ann Arbor   *May 2015*
Specialization in **Human Computer Interaction,** GPA: 3.6

BS in Business Administration, University of Arizona   *May 2012*
Major in **Management Information System** & **Mathematics,** GPA: 3.7
   - Salter Award for Leadership and Service
   - "Eller 100" & Dean's List for Outstanding Graduates

SKILLS

Research	Design	Tools	Development
User Interview	Sketch	Adobe Suite	HTML5	CSS3
Contextual Inquiry	Brainstorm	MS Office	JS (JQuery, D3)
Survey	User Scenario	Axure	Invision	Drupal	Wordpress
Data Analysis	Storyboard	Omnigraffle| Visio	PHP
Usability Testing	Wireframe	Balsamiq	Java (MVC)
Comparative Analysis	Prototype	Justinmind	MySql
Heuristic Evaluation	Diagram	JIRA	Git

PROJECTS

Spelling Champion
Redesigned "best windows 8" App with new UI and UX, increased the app in-store purchase by 50%

CoolHome Venture
Developed a Furniture DIY site in PHP and was selected for UMich Pitches (Top 5)

UMich Law School
Implemented automated data import for law school official Drupal site that facilitates the course update and employee profile management process

Marysville Public Library
Designed and developed official Drupal site with varieties of customized features including event registration, calendar view, news feeds and gallery carousel