

User Interviews

Name: Age: Occupation:

// try and stimulate recall in the user. Prime a user.

// a measure of recall as well

(recall someone from a long time ago, that they care about.) (repeat; recall someone recent)

What is the first letter of the name the person you last talked to?

What was the last thing you did with them? (see if they can recall this)

What was the last thing you talked about?

Where was this conversation, what time of day was it, do you remember the day... ? (see what metadata they remember) Who else was around at the time?

What is the first letter of the name of an old friend?

What was the last thing you did with them? (see if they can recall this)

What was the last thing you talked about?

Where was this conversation, what time of day was it, do you remember the day... ? (see what metadata they remember) Who else was around at the time?

// show any media at this time.

Do you use any form of service with a chat history? (e.g. email, facebook messages, wall posts) *(pick a few examples to use in following queries)*

When would you look back through this? (during a conversation, before an event / meeting, after a conversation to recap)

When given the option, do you choose to record chat histories? Do you ever delete chat histories? Why?

How would do you search through your chat logs (scroll, ctrl+f)?

What would you ctrl+f?

~ Have you ever looked at past chat logs to reflect on how you were when you were younger?

How far back into a chat history have you looked?

What stimulated you to look back at this? (nostalgia (if so, about what - you, person, relationship, event), access to a link, you were conversing with the same person, an anniversary, ...)

(User Question: how would this work? let's say you can access it on your smartphone, and the phone will bring this up when you either look up the person or you're near the person, or near a meeting with that person).

If all your conversations you ever had were recorded, what would you use those recordings for?

Search - recalling a task to do, recalling what you last talked about with someone

Ideation - building on an idea established in conversation

Research - learning from others' conversations (lectures, speeches, etc.)

Nostalgia - the first/last conversation you had with someone?

~~ If you were able to look back on a real-life chat log, what would you like to be able to see? (photos taken, event of conversation, who you were with, any shared media "check out this link") Textually; would you like to see snippets of conversation transcripts, key words, the entire transcript?

// set them up for the scenario: e.g. If you had a device, that could record anything, and you could look back at your recordings.

What would you like to record? All conversations, certain conversations, or certain parts of certain conversations?

How would you use these conversation recordings? Would they be public (podcasting, blogging, etc.), or private (only viewable by yourself)?

// define this

What are your thoughts on a physical conversation object, ~~as opposed to just a passive recording device?~~
What trait might this physical object have? Eg. project videos, 3G, capture images/video, able to throw it about?

Would you prefer a physical conversation object, or a passive recording device (e.g. watch always listening).

// this may have to be split up.

As an alternate idea, or addition, what do you think of the idea of being able to meet people near you, based on what you're doing. For example, you get on a train and are notified that your friend is on the same train. Or, you're at university working on an assignment, and you search your phone to see if anyone else is working on the same assignment.