

Han N. Le

(240) 484 - 1718
han.le.ngoc1356@gmail.com

Hardworking and passionate IT student with a focus on cybersecurity. I'm eager to learn, open-minded, and driven by accomplishments. I enjoy solving problems, taking on new challenges, and growing through every experience.

EXPERIENCE

Ashley Furniture, Columbia MD — Office Manager

January 2024 - June 2025

- Manage day-to-day office operations while integrating technology solutions to improve workflow efficiency and team productivity.
- Engage in IT related tasks, including hardware/software troubleshooting, user account management, and coordination with IT support.
- Manage administrative tasks including scheduling, correspondence, and document handling to support executive and team needs.
- Support onboarding of new employees by setting up workstations, configuring accounts, and providing basic tech training.
- Supervise and coordinate staff activities, delegate responsibilities, and ensure clear communication across departments.

Whole Foods Market, Columbia MD — Store Support

September 2022 - December 2023

- Provided timely and courteous assistance to customers, resolving a wide range of inquiries to ensure a positive shopping experience.
- Accurately handled cash, processed payments, and managed returns and exchanges in accordance with store policies.
- Assisted with inventory control by utilizing internal systems to monitor stock levels.
- Collaborated with team members to troubleshoot and resolve technical issues involving point-of-sale systems and customer-facing equipment, helping maintain smooth daily operations.

Testing Center at CCGA, Brunswick GA — Testing Center Assistant

January 2022 - June 2022

- Ensured all testing equipment and software were properly set up, updated, and functioning to minimize disruptions.
- Provided technical support before and during testing sessions, including troubleshooting login issues, browser settings, and computer functionality.

SKILLS

- **Programming Languages:** Python, Java, Javascript, SQL
- **Cybersecurity Tools:** Hashcat, Nmap, Wireshark, Dirbuster, John the Ripper, Password Cracker, OphcrackPassword Cracker.
- **Web Technologies:** HTML, CSS
- **Productivity Tools:** Microsoft Office Suite (Word, Excel, PowerPoint, Outlook), Google Workspace

EDUCATION

Georgia Southern University, Statesboro GA — Master of Science, Information Technology
Jan 2025 - present

Georgia Southern University, Statesboro GA — Bachelor of Science, Information Technology
Aug 2021 - Dec 2025

- **ELITE Scholars Program**

- Monitored students during exams to ensure academic integrity and compliance with testing center policies.
- Assisted students with registering for proctored exams using online platforms and scheduling systems.

PROFESSIONAL DEVELOPMENT

- **Research Project:**
AI-Powered Phishing Forensics: Detecting and Analyzing Social Engineering Attacks Using Machine Learning.
- **National Cyber League Competition (Fall '21 & Spring '22).**

CERTIFICATIONS

- **Red Hat System Administration —**
Red Hat System Administration - Covers core skills in managing Red Hat Linux systems, including user management, file permissions, software installation, and basic networking.
- **Secure Computer User (EC-Council) —**
Focuses on cybersecurity awareness and safe computing practices, including protection against malware, phishing, and identity theft.