Han Le

Hardworking and passionate IT student with a focus on cybersecurity. I'm eager to learn, open-minded, and driven by accomplishments. I enjoy solving problems, taking on new challenges, and growing through every experience.

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PORTFOLIO

www.thehanle.com

EXPERIENCE

Ashley Furniture, Columbia MD — Office Manager

January 2024 - June 2025

- Manage day-to-day office operations while integrating technology solutions to improve workflow efficiency and team productivity.
- Engage in IT related tasks, including hardware/software troubleshooting, user account management, and coordination with IT support.
- Manage administrative tasks including scheduling, correspondence, and document handling to support executive and team needs.
- Support onboarding of new employees by setting up workstations, configuring accounts, and providing basic tech training.
- Supervise and coordinate staff activities, delegate responsibilities, and ensure clear communication across departments.

Whole Foods Market, Columbia MD — Store Support

September 2022 - December 2023

- Provided timely and courteous assistance to customers, resolving a wide range of inquiries to ensure a positive shopping experience.
- Accurately handled cash, processed payments, and managed returns and exchanges in accordance with store policies.
- Assisted with inventory control by utilizing internal systems to monitor stock levels.
- Collaborated with team members to troubleshoot and resolve technical issues involving point-of-sale systems and customer-facing equipment, helping maintain smooth daily operations.

SKILLS

- Programming Languages:
 Python, Java, Javascript, SQL
- Cybersecurity
 Tools: Hashcat,
 Nmap, Wireshark,
 Dirbuster, John the
 Ripper Password
 Cracker,
 OphcrackPassword
 Cracker.
- Web Technologies: HTML, CSS
- Productivity Tools:
 Microsoft Office
 Suite (Word, Excel, PowerPoint, Outlook), Google
 Workspace

EDUCATION

Georgia Southern University, Statesboro GA — Bachelor of Science, Information Technology

Expected December 2025

• ELITE Scholars Program

Testing Center at CCGA, Brunswick GA — Testing Center Assistant

January 2022 - June 2022

- Ensured all testing equipment and software were properly set up, updated, and functioning to minimize disruptions.
- Provided technical support before and during testing sessions, including troubleshooting login issues, browser settings, and computer functionality.
- Monitored students during exams to ensure academic integrity and compliance with testing center policies.
- Assisted students with registering for proctored exams using online platforms and scheduling systems.

PROFESSIONAL DEVELOPMENT

- National Cyber League Competition (Fall '21 & Spring '22).
 - Participated in a nationally recognized, capture-the-flag (CTF) style cybersecurity competition.

Competed in both individual and team-based challenges covering cryptography, network traffic analysis, password cracking, log analysis, open-source intelligence (OSINT), scanning, and web application exploitation.

Strengthened hands-on skills in tools like Wireshark, Nmap, John the Ripper, and Burp Suite.

Developed critical thinking, time management, and problem-solving abilities under pressure.

CERTIFICATIONS

- Red Hat System
 Administration —
 Red Hat System
 Administration Covers core skills in
 managing Red Hat
 Linux systems,
 including user
 management, file
 permissions,
 software
 installation, and
 basic networking.
- Secure Computer
 User (EC-Council)
 — Focuses on
 cybersecurity
 awareness and safe
 computing
 practices, including
 protection against
 malware, phishing,
 and identity theft.