



Minneapolis, MN
(507) 244-1469

End user advocate. Software tester turned designer with experience stepping into users' shoes and a passion for usability and design.

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EXPERIENCE

Skykit, Minneapolis, MN – Quality Assurance Engineer

April 2019 - PRESENT

- Test weekly releases for Skykit digital signage software
- Devise plans to comprehensively test new features
- Update test plans to ensure that they are efficient and relevant
- Work with the UX designer on usability tests and exercises

Epic Systems, Madison, WI – QA and User Experience Analyst

June 2015 - April 2019

- Coordinated 4 to 5 usability tests per year
- Ensured usability principles were followed
- Validated software accessibility and compliance with WCAG 2.0
- Tested approximately 4 pieces of development for bugs a week
- Coordinated new development projects
- Managed 5 team members' work queues

PROJECTS

Trippin – Clickable Prototype

<http://bit.ly/trippinprototype>

Web application designed to allow travelers to store all their trip-related content. Utilized surveys, task-based usability tests, and UsabilityHub for user research and testing.

BusyBus – HTML/CSS Prototype

<http://bit.ly/busybusprototype>

Mobile app designed to let bus riders know what the next arriving bus is and how much time they have to get to the bus stop. Working in Figma, HTML, and CSS.

ACTIVITIES AND SERVICE

Heartland Farm Sanctuary Madison, WI – Volunteer

September 2017 - April 2019

Social Entrepreneurship for Afghan Scholars Fulbright Scholars Miami University – Facilitator

2011 - 2015

TOOLS

Adobe Creative Suite

Sketch

Figma

InVision

GitHub

HTML/CSS

SKILL SET

Visual Design

UX/UI Design

Usability Testing & Heuristics

Wireframing & Prototyping

Project Management

User Research

Information Architecture

Personas & User Stories

EDUCATION

Miami University Farmer School of Business Oxford, OH – May 2015

Bachelor of Science in Business

MAJORS: Entrepreneurship &

Economics

Bloc 2019-2020

UX/UI Design and Front-End

Development Program