

# Hannah Frank

## Creative Computing Student

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### Skills

Node.js Vue React Rest API Git  
Figma Adobe Creative Cloud Design Conception

### Experience

#### Backoffice Support - Customer Service

- Processing and administration of contracts

YOUSURE  
TARIFVERGLEICH  
durchblicker.at  
03/2022 - Today

#### Backoffice Agent - Costumer Service

- Handling of customer and insurance company inquiries
- Support for long term clients
- Processing and administration of contracts

YOUSURE  
TARIFVERGLEICH  
durchblicker.at  
09/2017 - 09/2021

#### Implementation & Arrangement of Sabio

- implementation & arrangement of internal knowledge and processes into the platform Sabio

YOUSURE  
TARIFVERGLEICH  
durchblicker.at

#### Realization of a marketing campaign for the NGO Dank Dir

- Planning and creating an Instagram Campaign including Stories and Posts

University of Vienna  
Group Project

#### Waitress

- Serving drinks and food
- Independent supervision of the cafe

Cafe Deli, 1090 Vienna  
03 - 04/2017

#### Sports teacher for children gymnastics

- Teaching gymnastics for children between the age 6 and 9

Union West Vienna  
9/2014- 12/2014

#### Exchange year in Costa Rica/Liberia

- Living with a host family and experiencing the life in a different country

Colegio Liceo Laboratorio  
07/2012 - 06/2013

### Programming

JavaScript ● ● ● ● ●  
HTML, CSS ● ● ● ● ●  
SQL ● ● ● ● ●  
C# ● ● ● ● ●  
Python ● ● ● ● ●

### Education

#### BSc Creative Computing

University of Applied Sciences St. Pölten  
09/2022 - Ongoing

#### MA Journalism and Communication Studies

University of Vienna  
10/2018 - Ongoing

#### BA Journalism and Communication Studies

University of Vienna  
Completed in 01/2022

#### BA Comparative Literature

University of Vienna  
Completed in 06/2022

#### Diploma Werbeakademie - Digital Content Design

12/2021 - 02/2022

# Programming Projects

## Multiscreen Website for an Onlineshop LINK TO GIT

- Creating and designing a webshop using Vue as a Frontend Framework and node.js as Backend tool
- Using MySQL for database connection

## Memory Game LINK TO GIT

- Creating and designing a Memory Game with Vue as Framework

## 2D Jump and Run Game LINK TO GIT

- Creating and Designing a 2D Jump and Run Game using JavaScript

# Languages

German					
Native	●	●	●	●	●
English					
Fluent	●	●	●	●	●
Spanish					
Intermediate	●	●	●	●	●
French					
Beginner	●	●	●	●	●