#### Contact

hannahalley2356@gmail.com

www.linkedin.com/in/hannah-e-hendrix (LinkedIn)

### Top Skills

Embedded Systems Soldering C++

#### Certifications

IPC/WHMA-A-620 Requirements & Acceptance for Cable & Wire Harness Assemblies

IPC J-STD-001 Certification
AT&T 2023 Technology Academy

# Hannah Hendrix

Solder Operator | Defense & Aerospace | IPC-620 & J-STD-001 Certified

Newton County, Missouri, United States

## Summary

Motivated and detail-oriented professional with experience in cable assembly, medical records management, and warehouse operations. Skilled in inventory management, soldering, and troubleshooting with a strong commitment to quality, safety, and efficiency. IPC/WHMA-A-620 and IPC-J-STD-001 certified, with a proven ability to streamline processes, improve team collaboration, and maintain compliance with industry standards. Strong problem-solving skills with a focus on continuous improvement and customer satisfaction.

## Experience

Midcon Cables Company Solder Operator March 2025 - Present (3 months)

Assembled and inspected cable harnesses following detailed instructions and specifications.

Performed crimping, wiring, soldering, and hardware installation using various tools and equipment.

Maintained accurate documentation, ensured quality control, and adhered to safety and hazardous material handling protocols.

#### Key Skills:

Precision assembly, soldering, and inspection

Technical documentation and record-keeping

Proficient with hand tools, soldering equipment, and measuring instruments

**Ducommun Incorporated** 

Solder Operator

August 2024 - March 2025 (8 months)

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Page 1 of 3

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#### **iProtect**

Technician Manager / Senior Technician April 2020 - August 2024 (4 years 5 months)

Joplin, Missouri, United States

Repaired and refurbished cell phones, iPads, and game consoles, including hardware replacements and software troubleshooting.

Diagnosed and resolved issues with screens, batteries, charging ports, logic boards, and other components.

Performed soldering and microsoldering repairs on circuit boards and small electronics.

Provided excellent customer service by explaining repair processes, costs, and timelines.

Maintained a clean, organized workspace and ensured proper handling of tools and devices.

Trained and mentored junior technicians on repair techniques and best practices.

#### Key Skills:

Advanced device diagnostics and repair Microsoldering and circuit board repair Customer service and technical support Training and team leadership

Vintage Stock Warehouse Associate October 2018 - March 2020 (1 year 6 months) Joplin, Missouri

Managed inventory to ensure accurate stock levels and timely order fulfillment. Handled shipping and receiving operations, supporting efficient restocking and deliveries.

Maintained a safe and organized warehouse with a zero-accident record. Resolved issues and improved operations through team collaboration.

Key Skills:

Inventory management

Shipping and receiving

Process improvement

Safety and organization

#### Freeman Health System

Clerk

July 2016 - March 2018 (1 year 9 months)

Joplin, Missouri Area

Scanned, logged, and managed Electronic Medical Records (EMRs) to ensure quick and easy access.

Processed insurance claims and billing while maintaining strict HIPAA compliance and patient confidentiality.

Collaborated with departments to ensure accurate and efficient recordkeeping.

Maintained a zero-compliance breach record by prioritizing data security.

Key Skills:

**EMR** management

Insurance claims and billing

HIPAA compliance

Data accuracy and process improvement

## Education

Southern New Hampshire University

Bachelor's degree, Computer Software Engineering · (July 2022 - December 2025)

Joplin High School

Computer Science