**Candidates Name: Hannah Waithira Irungu**

**Assignment 1**

**Task: ​** Test this application and document any bugs or unexpected behavior that you come across. For the issues you find, please provide documentation so that they can be reproduced. No need to exhaustively document every issue that you find. Just provide a sample!

**BUGS**

**Bug 1**

Module:Bills

Sub module: Airtime and Bundles

**Bug description**

The Safaricom postpaid for the airtime purchase under the module airtime purchase is not working using mozilla firefox browser and using the credentials of the customer Charles Irungu with a valid username and password.

**Steps to reproduce the bug**

1. Navigate to the URL <https://retail-onlinebanking-uat.co-opbank.co.ke/iportalweb/iRetail@1>
2. Login using a valid username and password
3. Navigate to the menu Bills > Airtime and Data Bundles
4. Click on Airtime and Data Bundles menu, an Airtime purchase form page is loaded.
5. Select post paid
6. An error message is displayed “sorry The Safaricom Post Paid Service is currently under maintenance”

**Expected results**

A customer should be able to purchase a post paid airtime

**Actual results**

Select postpaid an error message is displayed (“Sorry Safaricom post paid airtime service is currently under maintenance”) using mozilla firefox browser and using the credentials of the customer Charles Irungu with a valid username and password.

**Severeighty of the bug**

High

**Priority of the bug**

High

**Bug found by**: Hannah

**Bug assigned to**: Developer1

**Date the bug was found**: 2/07/2020

**Bug 2**

Module:Bills

Sub module: Airtime and Bundles

**Bug description**

Airtime purchase for the Airtel, Telkom and Faiba are not working, the buttons are not clickable

1. Navigate to the URL <https://retail-onlinebanking-uat.co-opbank.co.ke/iportalweb/iRetail@1>
2. Login to the bank app with valid username and password
3. Navigate to the menu Bills > Airtime and Data Bundles
4. Click on Airtime and Data Bundles menu, an Airtime purchase form page is loaded.
5. Select the radio buttons for airtel, Telkom or Faiba
6. The buttons are not clickable and therefore a customer cannot proceed from there

**Expected results**

A customer should be able to purchase Airtel , Telkom and Faiba airtime

**Actual results**

The buttons are not clickable

**Severeighty of the bug**

High

**Priority of the bug**

High

**Bug found by**: Hannah

**Bug assigned to**: Developer4

**Date the bug was found**: 2/07/2020

**Summary**

For more details about the bugs please play the recorded video on Selenium IDE.