

Hannah Keating

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OBJECTIVE

Looking for a part to full-time position. Bringing dedication, enthusiasm and a strong work ethic with over ten years experience in customer service and cash handling. Personable with a strong focus on positive customer relations. Interacts effectively with other employees to ensure compliance with corporate directives, especially teamwork, customer service, and health codes.

EMPLOYMENT HISTORY

1/16 - Current

BARTENDER, Events With A Twist, Las Vegas, NV

- Bar set up and breakdown
- Up sell signature cocktails, beer, or wine
- Serve alcoholic drinks as per Federal, State and Local standards
- Cash handling

6/15 - Current

FLIGHT ATTENDANT, Spirit Airlines, Las Vegas, NV

- Comprehensive knowledge of flight and emergency procedures
- Effective first-aid and medical skills
- Perform detailed pre-boarding security checks of aircraft and emergency equipment
- Engage with a diverse group of guests
- Excellent hospitality aimed at serving food and drinks

3/15 - 7/15

BARISTA, Sambalatte/ Monte Carlo, Las Vegas, NV

- Memorize recipes and mix alcoholic and coffee beverages in compliance with company standards
- Uphold proper safety and sanitation standards
- Manage personal bank and guest payments
- Complete daily side work and deep cleaning assignments

8/13 - 8/14

SHIFT SUPERVISOR, Peet's Coffee & Tea, Huntington Beach, CA

- Key Holder, product inventory and ordering
- Daily data entry and balancing of receipts
- Collect receipts and organize check-outs for all other employees at shift's end

5/13 - 8/13

FRONT DESK, Sender One Climbing, Yoga & Fitness, Santa Ana, CA

- Greet customers, sales and inventory
- Teach and enforce proper safety procedure

11/11- 2/13

GRAPHIC INSTALLATION/ PRODUCTION, Grafix Systems, Santa Ana, CA

8/8 - 9/10

BARISTA/ TRAINER, Peet's Coffee & Tea, Huntington Beach, CA

- Train and certify new hires
- Provided highest level of customer service to retain and build customer base
- Utilized extensive knowledge of menu items when taking beverage orders

EDUCATION

**Coast High School, Huntington Beach, CA
2009 · Diploma**