

Hannah L. Nguyen

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EDUCATION

Virginia Tech, Pamplin College of Business, Blacksburg, VA

May, 2026

Bachelor in Science: Business Information Technology (Decision Support Systems)

GPA: 3.27

Minor: Computer Science

Honors/Awards:

- Dean's List (December, 2022) – Undergraduate students who complete a minimum of 12 credit hours graded on the A-F option and who earn a 3.4 grade point average

Relevant Coursework:

- Calculus I, Introduction to Software Design, Software Design, Software Design and Data Structures, Introduction to Business Analytics and Business Intelligence, Technology Ethics, Introduction to Technology and Race
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PROJECTS

Personal Portfolio (Fall 2023)

- Mobile-friendly webpage built with HTML, CSS, and JavaScript to showcase my projects, education, and skills
- Includes a scrapbook themed front end with custom graphics and is currently hosted on GitHub pages

FemTech (HackViolet VT Spring 2023)

- Webpage with functional links and applications about women identifying alumni, resources, and student run organizations built around creating safe communities for marginalized groups in STEM fields
 - Currently hosted on GitHub pages and built with an open-source repository that utilizes Vue 2, Vuex, InteractJS, and MomentJS
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EXPERIENCE

Waitress | Kuma Moon | Blacksburg, VA

2023-Current

- Maximized tips through personally connecting to customers
- Promoted sales by creating a welcoming environment for customers

Waitress | Pho Chateau | Lorton, VA

2018-Current

- Delegated tasks to team members to promote efficiency during rush hours
 - Upsold dishes through effective communication and customer service
 - De-escalated issues with compromising and quick thinking
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LEADERSHIP

Marketing Committee Chair | VT Hacks | Blacksburg, VA

2022-Current

- Created social media posts promoting engagement and outreach for 1,000+ registrants, increasing participation and attendance by 100%
 - Designed custom graphics, merchandise, and website assets
 - Guided registrants to specific workshops, lectures, and hacking spaces
 - Monitored presentations and judging to follow a tight schedule
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SKILLS/CERTIFICATIONS

- Java, Python, HTML, CSS, JavaScript
 - Microsoft Office
 - Spanish (Seal of Biliteracy)
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INTERESTS

- Full Stack Development, UI/UX, HCI, Consulting, Technology Ethics, AI/ML