Hannah Stein

EXPERIENCE

Senior UX/UI Engineer

Stateserv // February 2022 - present

In 2022, I was promoted to reflect the level of responsibility I had been given and the breadth of my role. In addition to previous duties:

- advocating for users in meetings with key stakeholders when defining project requirements
- overseeing the design of an iOS app for one of our user groups, ensuring that the app is modern, intuitive, and aligns with both our web portal's brand identity and Apple's Human Interface Guidelines. I'm emphasizing consistency by creating reusable components with any necessary variations to be handed off to developers so they're never unsure of what an interface should look like.

Front End Developer

Stateserv // March 2018 – February 2022

While my title started out as front end developer, I was also solely responsible for the design and UX of our product.

- designing web interfaces through mockups and prototypes, keeping in mind product branding and UX best practices
- implementing designs into completed interfaces and reviewing front-end work done by other developers
- Following an acquisition, I integrated features from three different products into a single interface. I had to consider users from all three when making design decisions, bringing key functionality from each into a single web app while making sure users still feel confident performing everyday tasks.

Front End Designer & Developer

TicketBiscuit // February 2017 – March 2018

- designed and maintained interfaces for public-facing ticket buying website, client-facing admin website, and iOS and Android mobile apps
- I spearheaded a full redesign of the ticket purchasing process — from sketches and affinity diagrams to high-fidelity prototypes to implementation of the final design. By focusing on a mobile-first design and condensing a multiple-page process into a single checkout page, returning users were able to complete their purchase in less than 1 minute with the new design.

EDUCATION

University of Montevallo // May 2014

Bachelor of Fine Arts with a concentration in Graphic Design

CERTIFICATION

Nielsen Norman Group

Certificate in User Experience with Specialty Recognition in Interaction Design

SKILLS

Tools

Adobe XD	Invision
Sketch	Illustrator
Figma	Photoshop

Design & UX

Wireframing	User flows
Prototyping	Personas
User interviews	Survey design

Development

HTML5	jQuery
CSS	Git
Javascript	

CONTACT

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