# **TRAM TON (Hannah)**

## 403-616-7995 - tram.nubich.ton@gmail.com Calgary, Alberta, Canada

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#### SUMMARY

A self-motivated and hardworking Junior Web Developer with extensive training in coding, programming, and web designing. Skilled in adapting to new technologies and possessing excellent communication, problem-solving, project management, and team-building skills. Able to manage projects effectively and collaborate well with colleagues.

#### TECHNICAL SKILLS

Web-Based Technologies: Python, HTML, JavaScript, CSS, Bootstrap, jQuery, React

Microsoft Office Suite: Word, PowerPoint, Excel, Outlook

Microsoft Power Apps Version Control: Git

Databases: SQL Server, and Firebase

Tools/IDEs: Visual Studio Code, Figma Digital Prototyping Tool, SQL Server

Special Projects: Hackathon, Capstone and Web Designing

#### **KEY HIGHLIGHTS**

- Skilled at analyzing and prioritizing tasks for time management
- Ability to work independently and in teams
- Actively learning and upgrading technological skills on platforms like Codecademy
- Enhanced leadership skills through mentoring and training team members

#### RELATED EXPERIENCE

#### **Full Stack Web Development Trainee**

Apr 2023 - Sept 2023

Making Changes Association

Learned and gained proficiency in various programming languages and tools. Here are the technologies and languages I am comfortable working with:

- Programming Languages: Python and Scratch
- Web Design and Development: HTML, CSS, Bootstrap, JavaScript, and jQuery
- Version Control: Git
- Front-End Framework: React
- Backend Development: Express, SQL, and Firebase
- Testing: Test Driven Development using Mocha and Chai
- Cloud Computing: Azure
- Low-code Development: Microsoft PowerApps

Possess important transferable skills such as effective communication, decision-making, time management, problem-solving, organization, teamwork, and critical thinking.

#### **Web Content Manager**

Dec 2013 - Dec 2015

PROJECT LANA back by IDG Ventures (Webtretho.com) - Hochiminh, Vietnam

- Produced engaging and informative content for webtretho.com, providing valuable resources for parents and contributing to the site's reputation as a go-to source for pregnancy and parenting advice.
- Provided accurate and culturally appropriate translations, ensuring that the content was relevant and accessible to Vietnamese readers.
- Implemented creative and effective social media marketing campaigns, establishing a strong online presence for clients OMO and Pampers and increasing brand awareness and engagement.

RINGIER VIETNAM (Marrybaby.vn) - Hochiminh, Vietnam

- Created and curated informative and engaging content for marrybaby.vn, providing parents
  with useful resources and contributing to the site's reputation as a trusted source for
  parenting advice.
- Provided accurate and culturally appropriate translations, ensuring that the content was relevant and accessible to Vietnamese readers.
- Implemented basic yet effective social media marketing strategies, fostering a strong online community and increasing engagement with the target audience.

#### OTHER EXPERIENCE

#### Administrator

July 2022 - Dec 2022

Trust to Knowledge - Calgary, AB

- Developed strong communication skills and built rapport with clients, resulting in an increased level of trust and confidence in the document procedures.
- Created a user-friendly document checklist that simplified the process for clients and reduced confusion and frustration.

#### **Consultant/ Admin Manager**

Jan 2017 - June 2022

Hana Studio – Hochiminh, Vietnam

- Developed strong customer service skills, providing personalized attention and building relationships with customers that resulted in positive referrals.
- Established a reputation for being approachable and helpful, resulting in positive feedback from customers.
- Increased social media presence by creating and posting content on Facebook and Instagram resulting in a 25% increase/ year in online engagement.

#### **Sales Administration Manager**

Jan 2016 - Dec 2016

DKSH LTD. Co (Healthcare Department) – Hochiminh, Vietnam

- Successfully managed a data team that provided valuable insights to customers, improving their decision-making processes and ultimately enhancing their businesses.
- Led a sales admin team that supported a sales team in generating 100+ reports/ quarter.

## **EDUCATION**

**Certificate in Full-stack Web development with Python programing,** Making Changes Association, Canada

The Diploma of Information Technology, University of Natural Sciences, Vietnam

Bachelor of Arts in English Linguistics and Literature, University of Social Sciences and Humanities, Vietnam