Includes:

Use case model

For each use case model, use case descriptions include:

* Unique numbered id
* The use case name
* Relevant user story ids that pertain to use case
* Actors
* Preconditions
* User/system steps
* Post-conditions
* Exceptions handled

Template – MAKE

Chart, bubble chart

Description automatically generated

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| Title: | **Private Message** | | |
| **Description**: | **Enables users to message each other in private.** | | |
| **System Under Design:** | **Tutor App** | | |
| **Primary Actor**: | **General User** | | |
| **Participants**: | **None** | | |
| **Goal**: | **Users expect to send a message to another user, and see messages sent by other users.** | | |
| **Following Use Cases**: | **None** | | |
| **Invariant**: | **None** | | |
| **Precondition**: | **None** | | |
| **Success Postcondition**: | **None** | | |
| **STEPS**:   1. User A opens User B’s profile and clicks the private message icon on their profile 2. System opens a chat window between both users. 3. User A enters their message. 4. User A presses the deliver message button. 5. System encrypts the plaintext to ciphertext entered and sends it to user B. 6. System decrypts the ciphertext back to plaintext once user B receives the message. 7. System notifies user B through a pop up icon. 8. User B clicks / taps the icon and opens the message. | | **ALTERNATIVES**: |

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| Title: | **Create Profile** |
| **Description**: | **Enables all users to create either a student or tutor profile.** |
| **System Under Design:** | **Tutor App** |
| **Primary Actor**: | **General User** |
| **Participants**: | **None** |
| **Goal**: | **Users expect to create their own profile based on their role within the app.** |
| **Following Use Cases**: | **None** |
| **Invariant**: | **None** |
| **Precondition**: | **User must be part of the University of Maine to create a student profile.**  **User must be accepted for tutoring to create a tutor profile.**  **User must be logged in to create a profile.** |
| **Success Postcondition**: | **User has filled all the required information for their profile.** |

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| **STEPS**:   1. User clicks / taps the ‘Create Profile’ button on their menu 2. System shows to the user two options: ‘Create student profile’, ‘Create tutor profile’ | | **ALTERNATIVES**:  2a. User clicks / taps the ‘Create student profile’ button  2a.1 System opens a new window and asks the user to insert their full name, student ID and email  2a.2 User enters their full name, student ID and email  2a.3 User clicks/ taps the ‘Submit’ button  2a.4 System checks whether the user is a student at the University of Maine based on the information submitted  2a.5 If the user is a student at UMaine, then the system opens up a new window containing a form that the user needs to fill with their student profile details.   * User fills in the rest of their profile * User clicks / taps the ‘Create profile’ button * System saves user’s information.   2a.6 If the user is not verified to be a UMaine student, the system will ask the user to insert their student information again (up to 3 tries), until they insert the correct information.  ——————————————————————  2b. User clicks / taps the ‘Create tutor profile’ button  2b.1 System checks whether the user has applied to become a tutor on this app.  2b.2 If the user has applied:   * System checks if their application is approved, declined, or under review. * If their application has been approved: * System opens up a new window containing a form that the user needs to fill in with their tutor profile details. * User fills in the rest of their profile * User clicks / taps the ‘Create profile’ button * System saves user’s information. * If their application has been declined: * System notifies the user that they can’t create a tutor profile on this application. * If their application is under review: * System notifies the user to wait for the result of their application.   2b.3 If the user has not applied:   * System notifies the user to apply for a tutor first before creating a tutor profile. |
| Title: | **Search Tutors** | | |
| **Description**: | **Enables student users to search for tutors by name or subject.** | | |
| **System Under Design:** | **Tutor App** | | |
| **Primary Actor**: | **Student User** | | |
| **Participants**: | **None** | | |
| **Goal**: | **Users expect to have a list of tutors that matches their search criteria.** | | |
| **Following Use Cases**: | **None** | | |
| **Invariant**: | **None** | | |
| **Precondition**: | **None** | | |
| **Success Postcondition**: | **A successful match is found.** | | |

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| **STEPS**:     1. Student presses the ‘Search Tutor’ button in their menu. 2. System shows the student two options to pick from: ‘Search by name’ , ‘Search by subject’. | **ALTERNATIVES**:  2a. Student clicks / taps ‘Search by name’ button.  2a.1 System opens up a new search box.  2a.2 Student enters their text in the search box.  2a.3 Student clicks / taps the search button.  2a.4 System checks whether the name matches to any tutor profile.  2a.5 System shows all the available tutor profiles (if any) that match that name.  ——————————————————————  2b. Student clicks / taps ‘Search by subject button’.  2b.1 System checks whether there is any subject with that name registered.  2b.2 System shows all the available tutor profiles (if any) for that subject. |

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| Title: | **Connect with other Tutees** |
| **Description**: | **Allows Tutees to interact with other tutees** |
| **System Under Design:** | **Tutor App** |
| **Primary Actor**: | **Student user** |
| **Participants**: | **None** |
| **Goal**: | **Allow Students to connect and contact other students** |
| **Following Use Cases**: | **None** |
| **Invariant**: | **None** |
| **Precondition**: | **User must be a student.**  **User must have a profile.** |
| **Success Postcondition**: | **User is able to message and view other students’ profiles** |

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| **STEPS**:     1. Student user clicks/taps search option 2. Student searches for other students 3. Student is able to view another students profile or send them a message | **ALTERNATIVES**:  2a. Student clicks community tab  2a. 1. Student has options to see other students with similar tutors/subject interests  2a. 2. Is able to message and see other students profiles |

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| Title: | **Schedule Comparison** |
| **Description**: | **Allows students and tutors to compare schedules** |
| **System Under Design:** | **Tutor App** |
| **Primary Actor**: | **Student user, Tutor user** |
| **Participants**: | **None** |
| **Goal**: | **Allow Students and Tutor users to compare schedules with each other to plan meetings** |
| **Following Use Cases**: | **None** |
| **Invariant**: | **None** |
| **Precondition**: | **User must be a student or a tutor.**  **User must have a profile.** |
| **Success Postcondition**: | **User can see another user’s schedule and it able to see them side by side with their own** |

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| **STEPS**:     1. User clicks/taps calendar 2. User can view their own schedule and add/delete events 3. User is able to view another users schedule and compare their own with theirs to see available times | **ALTERNATIVES**:  2a. User clicks another users profile  2a. 2. User clicks to view their schedule  2a. 3. User is able to view the other persons schedule |

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| Title: | **Support Page** |
| **Description**: | **Allows users to access a support page with resources for help with the service and contact information** |
| **System Under Design:** | **Tutor App** |
| **Primary Actor**: | **All users** |
| **Participants**: | **None** |
| **Goal**: | **Allows users to seek help from the system about features or any questions** |
| **Following Use Cases**: | **None** |
| **Invariant**: | **None** |
| **Precondition**: | **User must be a registered user** |
| **Success Postcondition**: | **User is able to access a support page when needed for help** |

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| **STEPS**:     1. User clicks/taps calendar 2. User can view their own schedule and add/delete events 3. User is able to view another users schedule and compare their own with theirs to see available times | **ALTERNATIVES**:  2a. User clicks another users profile  2a. 2. User clicks to view their schedule  2a. 3. User is able to view the other persons schedule a long side their own |