

## Data Requirements

### 9.1 Data Models:

#### Airline Booking System – ERD

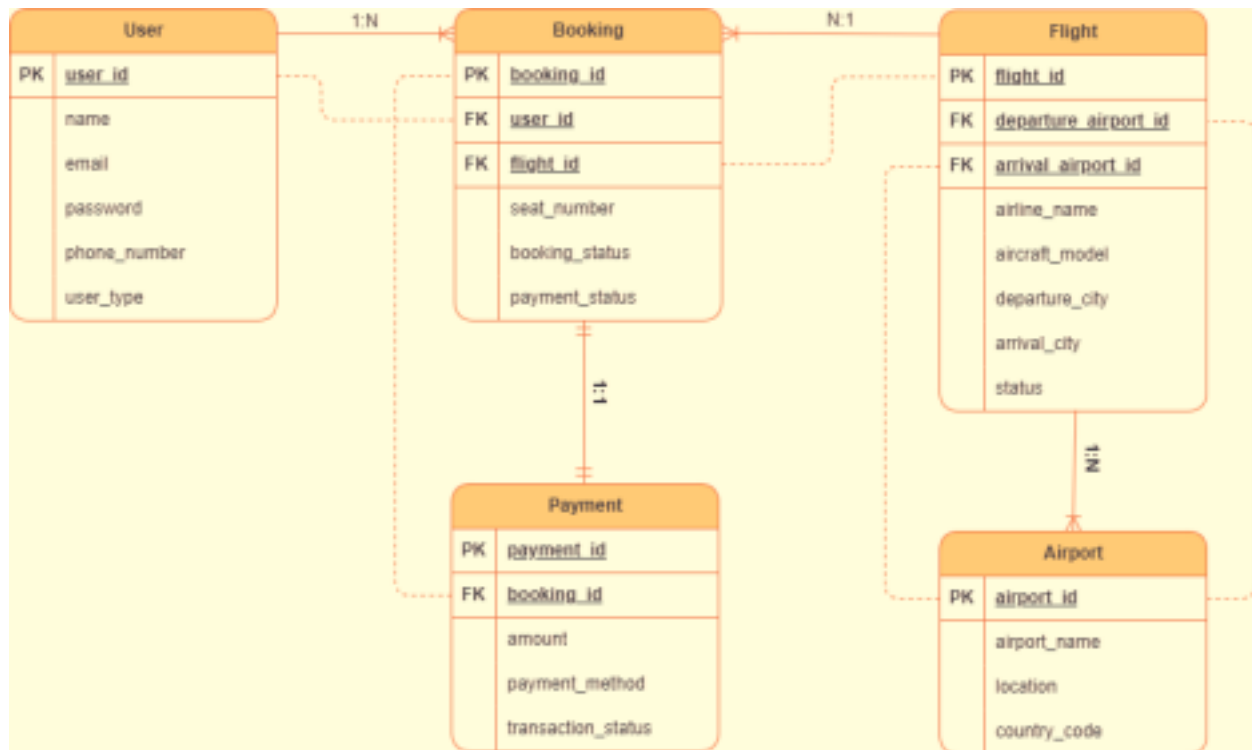


Figure 9.1.1

## 9.2 Database Requirements

### *Tables and Relationships*

The database consists of the following

tables: Entities and Attributes

#### *User*

- user\_id (PK)
- name
- email
- password
- phone\_number
- user\_type (Passenger/Admin)

#### *Flight*

- flight\_id (PK)

- airline\_name
- aircraft\_model (New, replaces Aircraft entity)
- departure\_city
- arrival\_city
- departure\_airport\_id (FK)
- arrival\_airport\_id (FK)
- departure\_time
- arrival\_time
- status (On-time, Delayed, Cancelled)

### *Booking*

- booking\_id (PK)
- user\_id (FK)
- flight\_id (FK)
- seat\_number
- booking\_status (Confirmed, Pending, Cancelled)
- payment\_status (Paid, Unpaid)

### *Payment*

- payment\_id (PK)
- booking\_id (FK)
- amount
- payment\_method (Credit Card, PayPal, etc.)
- transaction\_status (Success, Failed)

### *Airport*

- airport\_id (PK)
- airport\_name
- location
- country\_code

## Relationships

- User to Booking: 1:N → a user can have multiple bookings, but each booking belongs to one user.
- Flight to Booking: 1:N → a flight can have multiple bookings, but each booking belongs to one flight.
- Booking to Payment: 1:1 → each booking has one payment record.
- Flight to Airport: 1:N for departure\_airport\_id and 1:N for arrival\_airport\_id.

## 9.3 Data Storage and Retrieval

### Data Storage

- The system uses a NoSQL database such as MongoDB to ensure flexible data management, scalability, and efficient document-based queries.
- Tables are designed with primary keys (PK) to uniquely identify records and foreign keys (FK) to maintain referential integrity between related tables.
- Indexes are applied to frequently queried columns (user\_id, flight\_id, booking\_id) to improve search performance and optimize query execution.
- Data is stored in a normalized structure to minimize redundancy and enhance

### scalability. Data Retrieval

#### *User Queries*

Users can:

- Search for flights by specifying departure and arrival cities, dates, and preferred airlines.
- View their booking history with details on past and upcoming flights.
- Check booking status (Confirmed, Pending, or Cancelled).

#### *Admin Queries*

Administrators can:

- Update flight statuses (On-time, Delayed, or Cancelled) to reflect real-time changes. ·
- Manage payments and refunds, ensuring successful transactions and handling disputes.

### *Booking Process*

1. Flight Selection: Users browse available flights based on search filters.
2. Seat Selection & Confirmation: Users choose a preferred seat and confirm the booking.
3. Payment Processing: The system records payment details and updates the booking status.
4. Final Confirmation: A successful payment updates the booking to “Confirmed,” while a failed transaction keeps it as “Pending.”

### Optional

- Caching could be used to store frequently accessed flight schedules for faster lookups. ·
- Stored Procedures could be implemented for complex queries like flight availability checks to reduce query execution time.
- Data Archiving policies can be set up to handle old booking records, keeping the database efficient.