

# UX DESIGNER & RESEARCHER

#### CONTACT

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## **SKILLS**

#### RESEARCH

Contextual Inquiry Affinity Diagramming Survey Design Usability Testing Heuristic Evaluation Comparative Analysis

## **DESIGN**

Wireframing
Prototyping
Mockups
Personas/Scenarios
Storyboarding
Information Architecture
Interaction Design
UI Design

#### **TECHNICAL**

HTML/CSS JavaScript/jQuery Bootstrap Python

#### **TOOLS**

Adobe Photoshop Adobe Illustrator Adobe After Effect Sketch Principle Tableau

# **LANGUAGES**

English Korean Chinese

## **EDUCATION**

## UNIVERSITY OF MICHIGAN SCHOOL OF INFORMATION

Ann Arbor, MI | Apr 2018 Master of Science in Information Specializing in Human-Computer Interaction

#### HANYANG UNIVERSITY

Seoul, Korea | Feb 2013, **Graduated Summa Cum Laude** Bachelor of Science in Industrial Engineering Bachelor of Art in Chinese Economy & Trade Program

#### **ZHEJIANG UNIVERSITY**

Hangzhou, China | Sep 2011 - Jul 2012 Foreign Exchange Program, Chinese lectures and curriculum

## **WORK EXPERIENCE**

## UX Co-op, ANSYS

Canonsburg, PA | May 2017 - Aug. 2017

- Designed new interaction patterns and futuristic UI design for 3D modeling and simulation software. Visualized deisgn ideas with mockups and prototypes
- Improved usability of engineering simulation software by creating 12 icons visualizing complex engineering solving problem concepts

## Research Assistant, University of Michigan

Ann Arbor, MI | Jan. 2017 - Present

• Conducted 10 interviews and reviewed and synthesized findings from over 30 papers regarding technology design interventions for mental health, providing key references to guide future research

## Researcher, Korean Standards Association

Seoul, Korea | Jan. 2013 - May 2015

- Led the creation of 4,000 respondent customer satisfaction surveys and organized 36 focus group interviews to provide insights into improving service quality for six companies
- Planned, designed, and launched the advertising campaign for the top 30 Korean service industry companies, leading to placement in the top five busiest Korean subway stations and in JoongAng Daily, the most well-known Korean newspaper

## **LEADERSHIP & EXTRACURRICULAR ACTIVITIES**

## Product Designer, 2017 CHI Student Design Competition Project

Ann Arbor, MI | Sep 2016 - Jan 2017

- Designed car sharing app to fulfill mobility issues of low-income communities
- · Conducted field research, and interviewed stakeholders
- Selected as the winners of 2017 Diversity, Equity and Inclusion award at ExpoSItion

## UX Designer, Yummich

Ann Arbor, MI | Sep 2016 - Dec 2016

• Created over 10 sketches, interviewed four potential users, sketched paper prototypes, and designed a hi-fidelity mobile application prototype that aims to match user's food preferences to a local restaurant

## UX Designer, forma

Chicago, IL | Feb 2017 - Mar 2017

- Volunteered over spring break to implement UX design skills
- Designed a user-centered website for a non-profit organization