



UX DESIGNER & RESEARCHER

CONTACT

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734 - 926 - 7706
Ann Arbor, MI

SKILLS

DESIGN

Wireframing
Prototyping
Personas/Scenarios
Storyboarding

RESEARCH

Survey Design
Affinity Mapping
Interview
Usability Testing

PROGRAMMING

HTML/CSS
JavaScript
jQuery
Python

SOFTWARE

Adobe Photoshop
Adobe Illustrator
Adobe XD
Sketch

LANGUAGE

Native in Korean
Proficiency in English
Proficiency in Chinese

COURSEWORK

Design of Complex Websites
Interaction Design
Contextual Inquiry
Fundamentals of Human Behavior
Graphic Design
Information Architecture
Needs Assessment and Usability Evaluation

EDUCATION

UNIVERSITY OF MICHIGAN SCHOOL OF INFORMATION

Ann Arbor, MI | Apr 2018
Master of Science in Information
Specializing in Human-Computer Interaction

HANYANG UNIVERSITY

Seoul, Korea | Feb 2013, Graduated Summa Cum Laude
Bachelor of Science in Industrial Engineering
Bachelor of Art in Chinese Economy & Trade Program

ZHEJIANG UNIVERSITY

Hangzhou, China | Sep 2011 - Jul 2012
Foreign Exchange Program, Chinese lectures and curriculum

ACADEMIC PROJECTS

UX Designer, Expedia, Client Coursework Project

Ann Arbor, MI | Jan 2017 - Present

- Conducted user research including comparative analysis, interviews, and a survey to better understand users' searching information behavior
- Brainstormed design recommendations to improve user experience related to user-generated contents (UGC)

UX Researcher, Richard W. Bailey Library, Client Coursework Project

Ann Arbor, MI | Sep 2016 - Jan 2017

- Proposed recommendations to improve user awareness of reference services
- Conducted context inquiry with users and stakeholders and built an affinity wall

UX Designer, Individual Coursework Project

Ann Arbor, MI | Sep 2016 - Dec 2016

- Designed local restaurant matching app based on user's food preference
- Applied human-centered design methodologies such as creating 4 personas based on research, and usability testing with low-fi and hi-fi prototype

WORK EXPERIENCE

KOREAN STANDARDS ASSOCIATION, Researcher

Seoul, Korea | Jan 2013 - May 2015

- Managed service quality index by conducting customer satisfaction surveys
- Planned and organized training programs for service industry professionals
- Managed consulting projects for service industry companies

LEADERSHIP & EXTRACURRICULAR ACTIVITIES

UX Designer, forma

Chicago, IL | Feb 2017 - Mar 2017

- Volunteered over spring break as part of Alternative Spring Break program
- Designed a user-centered website for a non-profit organization

Project Manager, 2017 CHI Student Design Competition Project

Ann Arbor, MI | Sep 2016 - Jan 2017

- Designed car sharing app to fulfill mobility issues of low-income community
- Conducted field research, and interviewed stakeholders
- Proposed concept through paper, poster, video, and digital prototype