Hi, I'm Hans Kirkendoll

and I think we're going to work really well together.

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ENGINEERING EXPERIENCE

Software Engineering Immersive at General Assembly

New York, NY - Feb 2018 - May 2018

- Built fluency in full-stack web development through completing an intensive three-month program focused on common best practices in object-oriented programming, MVC frameworks, data modeling, and test-driven development
- Partnered with user experience designers to lead a team of developers in building an app from the ground up
- Prioritized development work using bug tracking tools and client feedback while enforcing project clarity
- Drew from my experience to build an app for managers to plan hours for their teams on a per-project basis using Express, EJS, and Postgres

OPERATIONS AND MANAGEMENT EXPERIENCE

Flagship Store Manager at FIKA

New York, NY – Oct 2015 - Present

- Created standard procedures for store functions, partnering with Operations to ensure company wide standardization and compliance
- Served as the expert for IT and point-of-sale systems, partnering with the POS vendor to implement a new contactless payment system and training staff
- Managed relationships with maintenance, IT, and foodservice vendors
- Trained store managers and baristas in customer service, sales, and operations

Shift Supervisor at Starbucks

New York, NY - Aug 2013 - Oct 2015

- Trained 30+ baristas and managers in customer service and company standards
- Supervised a team of 20 through morning peak periods, routinely leading the district in sales and efficiency targets

TECHNICAL SKILLS

Web Development

Ruby on Rails Node.js React

HTML. CSS

Git Version Control

Relational Databases

MySQL, Postgres

Graphics

Illustrator Photoshop InDesign Sketch

Administrative

Salesforce CRM Paycom Payroll QuickBooks

EDUCATION

General Assembly

New York, NY – May 2018 Software Engineering Immersive

CUNY Kingsborough

Brooklyn, NY - Jun 2017 A.A. Liberal Arts

ADDITIONAL EXPERIENCE

Starbucks Team Member at Target

Nashville, TN - Sep 2011 - Jun 2013

Server at Dallas BBQs

Brooklyn, NY - May 2009 - Jul 2011

Barista at Starbucks

Brooklyn, NY - Aug 2008 - Apr 2009

Imaging Technician at Wachtell, Lipton, Rosen and Katz

New York, NY - Jul 2006 - Jul 2007