

# Cecilia Hansen

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## Professional Skills

<b>Professional Strengths</b>	Time Management Detail-Oriented Building Relationships	Cross-Team Collaboration Leading Meetings Problem-Solving
<b>Technical Skills and Concepts</b>	Software Development Lifecycle (SDLC) Process Agile, Waterfall Methodologies	JIRA, Confluence, Slack QA and UX/UI Best-Practices Product Roadmapping
<b>Certifications</b>	Certified Scrum Product Owner (CSPO)	

## Experience

<b>Wunderman Thompson Mobile</b> <i>Business Analyst</i> October 2018 – April 2020 Denver, CO	<ul style="list-style-type: none"><li>Supported multiple projects for highly successful clients including JetBlue, The Pokémon Company International, and PGA Tour</li><li>Main projects consisted of creating a mobile real-world “scavenger hunt” application from the ground up as well as redesigning and updating a video streaming TV application for both Apple and Android platforms</li><li>Responsible for gathering and documenting design- and technical-related requirements, then reviewing with the entire internal team, clients and key stakeholders to ensure all features are technically sound, align with the brand’s vision, and keep user accessibility in mind</li></ul>
<b>NexGen Technologies Inc.</b> <i>Junior Business Analyst</i> April 2017 – July 2018 <i>Business Analyst/ Assistant Project Manager</i> July 2018 – September 2018 Denver, CO	<ul style="list-style-type: none"><li>Worked directly with the client, Bureau of Land Management, on a \$28 million contract during the creation of a web-based application</li><li>Team member, then later the leader of the User Support team of five, where I offered solutions to end-users, prioritized the backlog, and documented existing procedures and best-practices</li><li>Project co-manager over fifteen team-members where I led development of new features and improvements from conceptualization to release</li><li>Additional responsibilities included assisting change requests, creating end-of-sprint reports, managing JIRA tickets, requirements gathering, building mock-ups, writing user stories, test scripts and acceptance criteria, and executing quality assurance testing</li></ul>
<b>AECOM</b> <i>Technology Analyst</i> Oct. 2016 – March 2017 Arlington, VA	<ul style="list-style-type: none"><li>Contractor support to Future Naval Capability management staff within the Office of Naval Research in managing the \$460 mil annual budget</li><li>Duties included creating monthly reports of key program news, editing briefs to be presented across DoD departments, organizing team materials, and strategic brainstorming for increased program efficiency</li></ul>
<b>Deloitte Consulting LLP</b> <i>Business Technology Analyst Intern</i> Summer 2015 Arlington, VA	<ul style="list-style-type: none"><li>Assigned within the Federal Technology sector to assist in the completion of a military healthcare project</li><li>Participated in leadership-based trainings on how to recognize our own and others’ work styles plus how to increase efficiency between them</li><li>Aided coworkers with their responsibilities including software testing, recording key statistics throughout the project, and various reporting</li></ul>

## Education

<b>James Madison University</b> Graduation: Spring 2016 Harrisonburg, VA	B.S. Integrated Science and Technology – ABET Accredited Concentration: Environmental Science Cumulative GPA 3.43, President’s List (Fall 2015 and Spring 2016)
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