Cecilia Hansen

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Professional Summary

Professional Skills and Leadership	Client Communication Public Speaking Training Presentations	Detail-Oriented Highly Organized Self-Motivated
Technical Skills and Concepts	Software Development Lifecycle (SDLC) Process Agile/Lean Sprint Methodology Data Analysis SaaS	Requirements Gathering Quality Assurance Testing Test Script Writing JIRA, Confluence Basic SQL, HTML/CSS/JS

Experience

NexGen Technologies Inc. Business Analyst April 2017 – Present Denver, CO

- Work directly with the client, Bureau of Land Management, on a \$28 mil contract to assist in the creation of a web-based application which processes over 4,000 applications annually
- Team member and prior POC for the user support team of five; involvement allowed me to prioritize Production issues within the appropriate sprint
- Responsible for one of five modules within the application during a transition of adopting agile methodologies as well as rewriting code in Angular
- Module leader responsibilities include working with about fifteen other team-members for requirements gathering, creating and maintaining development tickets, test script writing, acting as a liaison between the client and developers, and delegating tasks to other analysts

User Experience Mentorship Summer 2018 - Prese

Summer 2018 - Present Denver, CO

- Paired with an established professional with 20 years of design experience (currently the Product Design Lead at a well-known video advertising company) who gives and reviews assignments on a bi-weekly basis
- Redesigning ReserveAmerica's campsite reservation process from having selected a campground site to payment

AECOM

Technology Analyst
Oct. 2016 – March 2017
Arlington, VA

- Contractor support to Future Naval Capability management staff within the Office of Naval Research whose goal is to manage the \$460 mil annual budget
- Duties included creating monthly reports of key program news, editing training briefs to be presented across DoD departments, general organization of team materials, and strategic brainstorming for increased program efficiency

Deloitte Consulting LLP

Business Technology Analyst Intern Summer 2015 Arlington, VA

- Assigned within the Federal Technology sector to assist in the completion of a military healthcare project
- Underwent leadership-based trainings for all employees to learn how to recognize our own and others' work styles
- Aided coworkers with their responsibilities including software testing, recording key statistics throughout the project, and creating various reports

Education

James Madison University Graduation: Spring 2016 Harrisonburg, VA B.S. Integrated Science and Technology – ABET Accredited Concentration: Environmental Science Cumulative GPA 3.43, President's List (Fall 2015 and Spring 2016)