## UGBA 141 Production and Operations Management

Spring 2022

Cheatsheet 4: Supply Chain

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- 1. Let Q denote the order quantity, and let D denote the random demand with expectation/mean  $\mu$ .
  - Leftover inventory =  $\max\{Q D, 0\} = Q \min\{Q, D\}$
  - Lost sales =  $\max\{D Q, 0\} = D \min\{Q, D\}$
  - Sales =  $\min\{Q, D\}$

The following two fundamental equalities hold.

Expected lost sales + Expected sales = Expected demand  $\mu$ 

Expected sales + Expected leftover inventory = Expected order quantity Q.

2. Read the "Standard Normal Inventory/Loss Table"

Expected leftover inventory = Demand standard deviation  $\sigma \times I(z)$ 

where z is the ratio of  $(Q - \mu)/\sigma$ , and I() is the standard normal inventory function read from the table.

Expected lost sales = Demand standard deviation  $\sigma \times L(z)$ 

where z is the ratio of  $(Q - \mu)/\sigma$ , and L() is the standard normal inventory function read from the table.

3. Expected profit of Newsvendor is

$$G \times \text{Expected sales} - L \times \text{Expected leftover inventory}$$

where gain G and loss L need to be interpreted based on contexts by taking into consideration costs, prices, salvage value, and shipping costs whenever needed. Remember that alternatively, G can be viewed as underage cost and L can be viewed as overage cost.

4. Optimal Buy-back price is equal to

$$\begin{array}{c} \text{Shipping cost} + \text{Price} \ -\frac{(\text{Price - Wholesale price}) \times (\text{Price - Salvage value})}{\text{Price - Cost}} \end{array}$$

where 'Price' refers to retailing price, and 'Cost' refers to production cost. See the illustration in Figure 4.1.

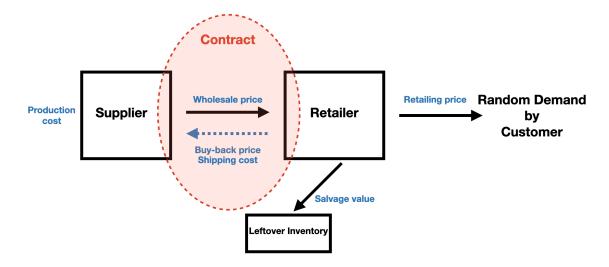


Figure 4.1: Illustration of Buy-back Contract

## References

[TC2006] C. Terwiesch and G. Cachon, Matching supply with demand: An introduction to operations management (Chapter 14, 15, and 19), McGraw-Hill 2006