

AWP 2018 Installation Instructions

Introduction

Before AWP can download the new version AWP 2018.01 from the internet, the AWP-download program must be replaced. This cannot be replaced via an update, but has to be done manually. These are the instructions for it.

Once the new AWP-download program has been installed, AWP can download the new version the usual way.

Step 1. Installing the new AWP-download program

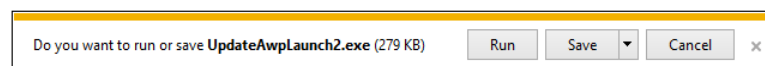
You can download the new download program from the website www.appwap.org.

1. Click **Download** next to 'Download het AWP-downloadprogramma'.

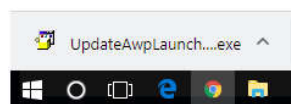
Omschrijving / Description	Download
Download het AWP-downloadprogramma	Download
Download handleiding in het Nederlands	Download
Download instructions in English	Download

2. Depending on your web browser the following will happen:

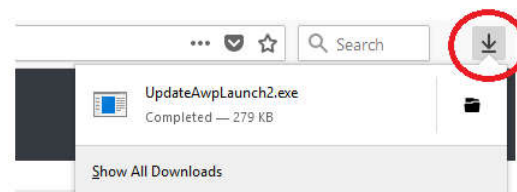
- In *Internet Explorer* and *Microsoft Edge* the following text will show up at the bottom of your screen. Click **Run**.



- In *Google Chrome* a button with the text 'UpdateAwpLaunch2.exe' will appear in the bottom left corner of your screen. Click this button.



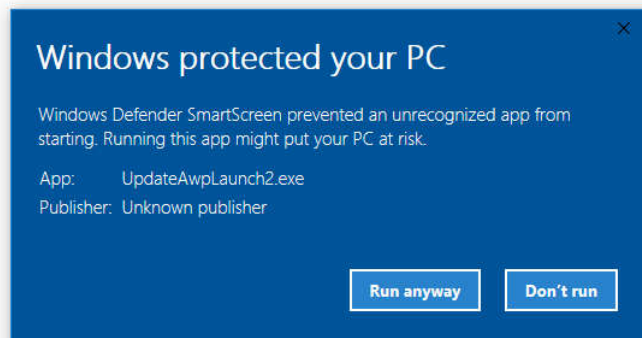
- In *Mozilla Firefox* click the download button in the top right corner of your screen. A list with downloads appears. Click 'UpdateAwpLaunch2.exe'.



3. In Windows 10 the following warning shows up. Click **More info**.

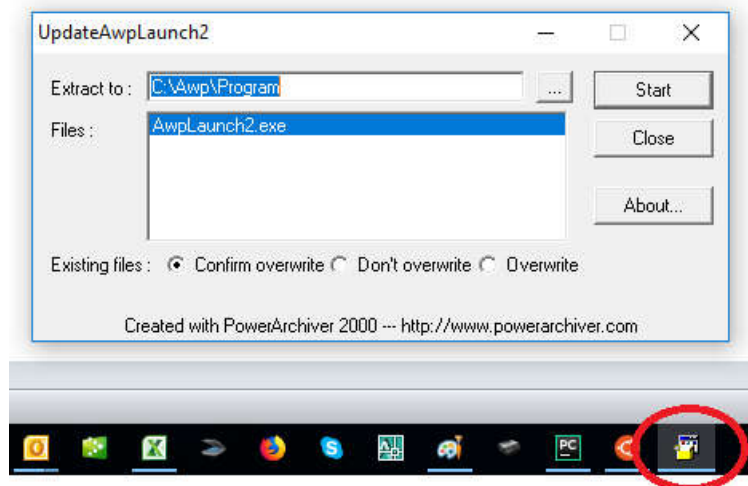


4. Click **Run anyway**.

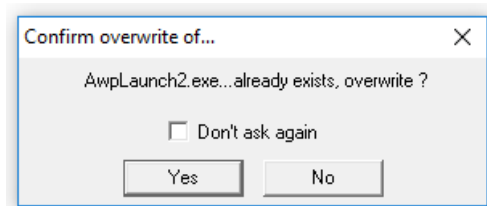


5. The window below opens. Click **Start**.

If the window doesn't show up, it is hidden behind another window. Click the icon on the right in the taskbar. It has a red circle around it in the image below.



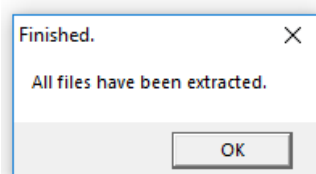
6. In the window 'Confirm overwrite of...', click **Yes**.



ATTENTION: If the abovementioned message box does not appear, it means that the download program is not present in the default directory 'C:\Awp\Program'. In that case the old download program has not been replaced.

Go to **Problems: The old download program has not been found** for instructions how to find the directory in which AWP is saved.

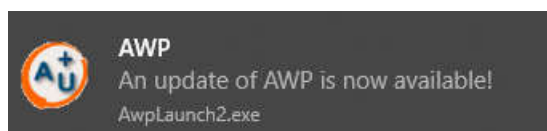
7. If the file has been replaced successfully the following message appears. Click **OK**.



Step 2. Downloading the new AWP version

You can download AWP the usual way:

1. **Open AWP.** You don't have to log in. The following message appears in the lower right corner of your screen:

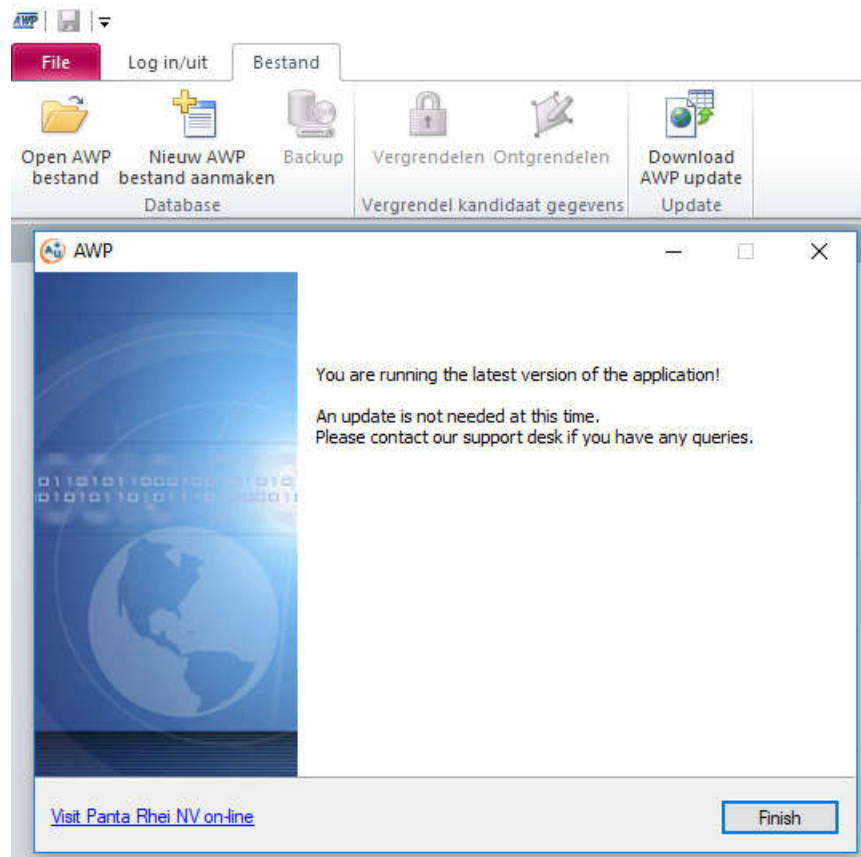


2. Click this message box. The window below opens. Click **Next**.

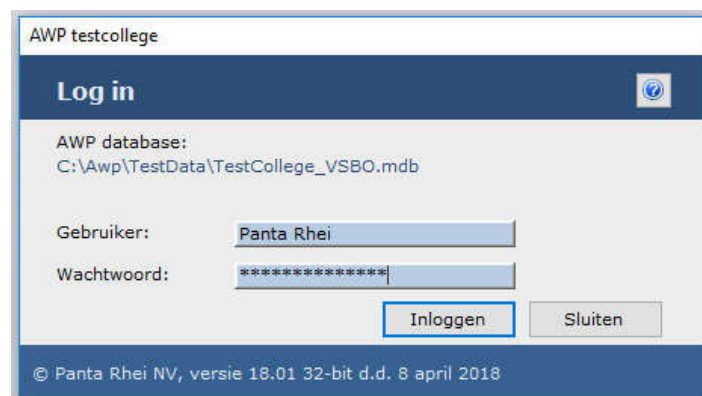


3. The files will be transferred to your computer. Click **Next** and then click **Finish** to install them.
4. Because of a bug in the download program the first window sometimes stays empty. The download program does work. Click **Next, Next** and **Finish**.

5. You can also check from the AWP-program if updates are available. In the ribbon click **Bestand** and then click **Download AWP update**.



6. AWP should open after de update process has finished. You can also open AWP by clicking the AWP-icon on your desktop or in the Start Menu.
7. Check if you have opened the new version AWP 2018.01. You can find the version in the lower bar of the login window.

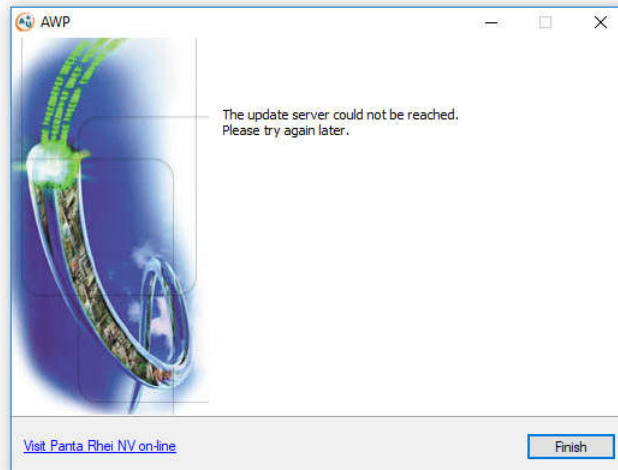


8. If you are having problems installing AWP or if you want to install the 64-bits version of AWP, you can contact Panta Rhei by email to awp@pantarhei.cw or via the AWP forum <https://www.pantarheinv.com/awp-forum>.

Problems...

1. The update server could not be reached

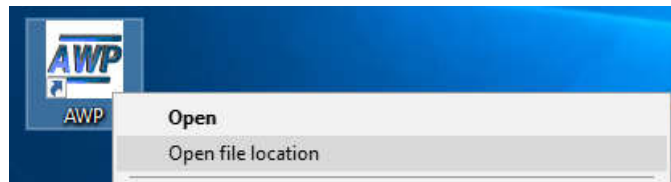
- **Problem:** You want to download an update but the following error message appears: "The update server could not be reached".



- **Cause:** you are using the old download program, that is linked to an update server that is no longer in use. If the image on the left of the window looks like the one above, you are still using the old download program. The new download program has a globe in the image.
- **Solution:** Search for the old download program as described in the next paragraph and install the new program following step 1.

2. The old download program was not found

- **Problem:** During installation of the new download program the message box that the file already exists did not open. This means that the old download program has not been replaced and updates cannot be downloaded.
- **Cause:** AWP has not been installed in the default directory 'C:\Awp\Program'.
- **Solution:** Search the directory in which AWP is installed. Right-click the AWP-icon and click **Open file location**.



De directory in which AWP is installed opens. Check if the file 'AwpLaunch2' exists in this directory.

Install the new download program, but at step 1.5 enter in the textbox **Extract to** the name of the directory in which AWP is installed.
