HANS OLIVEIRA

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GitHub: https://github.com/hansnery | Portfolio: https://hansnery.github.io/portfolio/

PROFESSIONAL SUMMARY

Full-stack Developer highly proficient in both the frontend and backend with a strong proclivity for the backend. Strong team player, creative with a passion for innovation, eager to support and take the organization to the next level.

SKILLS HIGHLIGHTS

Ruby (Ruby On Rails)	SQL	Web Development
Python	C++	Full-stack Development
Javascript	HTML and CSS	Game Development
Java	Bootstrap and Bulma	MERN Stack
PHP	Adobe Photoshop	PostgreSQL

EDUCATION

Diploma / Computer Programming, Georgian@ILAC, Toronto, ON.   Sep 2022 – Apr 2024

BA in International Relations, Unisul, Florianópolis, Brazil.   Aug 2012 – Dec 2015

EXPERIENCE

Career Services Assistant (Computer Programming Lab)   Aug 2023 – Present
Georgian@ILAC
Toronto

- Develop and lead workshops, delivering presentations to students to foster essential skills such as proficiency in version control software, frameworks, and algorithms.

- Collaborate with peers to create and enhance programming portfolios, showcasing their skills and projects.

- Provide personalized one-on-one support to students on their programming projects, helping them troubleshoot issues, understand concepts, and enhance their coding skills.

Parliamentary Assistant - Digital Strategist   Feb 2020 – Sep 2022
Legislative Assembly of the State of Santa Catarina
Florianópolis, Brazil

- Created and designed digital content, including graphics and videos, to enhance the Congressman's online presence and increase engagement with constituents.

- Handled the Congressman's social media profiles, informing the public of public policies, important bills and promoting key initiatives.

- Implemented paperless processes for tracking parliamentary assistants' fuel expenses, distance traveled, and vehicle data, increasing efficiency and accuracy.

- Managed and verified allowances, travel expenses, and compliance for other parliamentary assistants, ensuring strict adherence to public money regulations.

- Contributed to the Congressman's re-election campaign, witnessing an increase in votes from 38,547 to 71,185 during my tenure.

Administrative Assistant   Jul 2016 – Oct 2020
Wizard by Pearson
Florianópolis

- Managed subscriptions for new students, coordinating enrollment and orientation processes.

- Inputted essential data into the school's system, maintaining up-to-date records of student information, payments, and subscriptions.

- Assisted the school's director with various demands and special projects, demonstrating flexibility and responsiveness to evolving needs.

Customer Success Consultant Intern   Jul 2015 – Mar 2016
H2App (Start-up for delivery of bottled water and cooking gas)
Florianópolis

- Led the onboarding process for new users onto the company's software, providing comprehensive guidance, training, and support to ensure a smooth transition.

- Actively supported existing users, addressing inquiries, troubleshooting issues, and offering tailored assistance to enhance their experience with the software.

- Analyzed user feedback and collaborated with the product development team to implement feature improvements, resulting in a 15% increase in user satisfaction ratings.

CERTIFICATIONS

Worker and Safety Awareness (Ministry of Labour, Training and Skills Development)   2023

Workplace Wellbeing (Accessibility for Ontarians with Disabilities Act)   2023

IELTS (8.0 out of 9.0 on General Training Test - English)   2022