Impeccable Solution
三洋拓展系統有限公司
SANYO EXTENDED SYSTEM SERVICES LTD.

Level 10, Cyberport 2,
100 Cyberport Road, Hong Kong

ChainStorePlus Application Package

User Operation Manual (v7.0)

Edition v1.2 (d202303)

The Book Four (4)
The Inquiry

CONFIDENTIALITY

This document contains confidential information about software package "**ChainStorePlus**" developed and owned by *Sanyo Extended System Services Ltd.*

This document is made exclusively for "**ChainStorePlus**" Licensee who is the legal License holder under Terms and Conditions of Software License Agreement with *Sanyo Extended System Services Ltd.*

No part of this document may be released, reproduced or transmitted in any form or by any means, electronic or mechanical, including but without limitation, photocopying and recording, for any purpose other than Licensee's personal use without written permission of *Sanyo Extended System Services Ltd.*

The information in this document is subject to change without notice.

© Copyright *Sanyo Extended System Services Ltd*., 1999 -2023
All Rights Reserved

Table of Content

Page

SECTION 7 ON-LINE ENUQIRY 4

7.1 STOCK ENQUIRY BY ITEM 5
7.2 STOCK ENQUIRY BY LOCATION 11
7.3 POS ON-LINE SALES & SALES MEMO 12
7.4 POS ON-LINE SALES INQUIRY 14
7.5 SALES JOURNAL BY MEMO NO/LOCATION 15
7.6 PURCHASE ORDER 17
7.7 PURCHASE RECEIVE JOURNAL 20
7.8 TRANSFER JOURNAL 21
7.9 STOCK TRANSFER RECEIVE INQUIRY 23
7.10 PHYSICAL I/O JOURNAL 24
7.11 PHYSICAL COUNT JOURNAL 26
7.12 DELIVERY ORDER JOURNAL 28
7.13 RETURN TO SUPPLIER JOURNAL 30
7.14 DELIVERY ORDER RECEIVE (STOCK-IN) JOURNAL ENQUIRY 31
7.15 DEPOSIT JOURNAL 32
7.16 MEMBER ACTIVITIES DETAILS 33
7.17 SALESMAN MEMBER NO INQUIRY 35
7.18 MEMBER SALES TURNOVER SUMMARY 36

SECTION 7 ON-LINE ENUQIRY

Objective **:** On Line Inquiry is a major function in the package allows user to retrieve real time data directly from data base and display on screen. This on line inquiry is save time from report printing, offer user to enjoy timely data information at instance. However, certain restrictions have to be considered when we design these inquiry programs. In order for user to enjoy instant screen response from inquiry without significant delay, the inquiry programming should be strict forward, simple in calculation and no large amount of sorting data involved, or else the inquiry screen may hang for some moment until complex calculation is done. To prevent long waiting inquiry process, complicate data analysis should be avoided, or presented in report or journals format in status of inquiry. Currently the at least the following inquiry is available from the application as standard:

1. Stock Enquiry By Item
2. Stock Enquiry By Location
4. Sales Journal
5. Purchase Receive Journal
6. Transfer Journal
7. Physical I/O Journal
8. Physical Count Journal
9. Delivery Order Journal
10. Deposit journal
11. Service Memo Journal
12. Member Sales Journal
13. Price Mark-Up/Down Journal
14. Sales Journal By Serial No

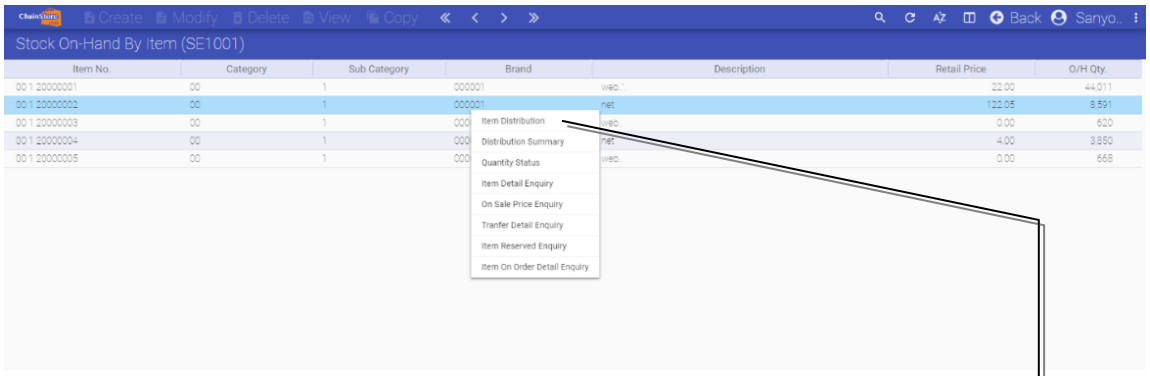
In the following, we will discuss each of them in details and how they function in the system.

7.1 Stock Enquiry by item

Stock On Hand Only (By Item)

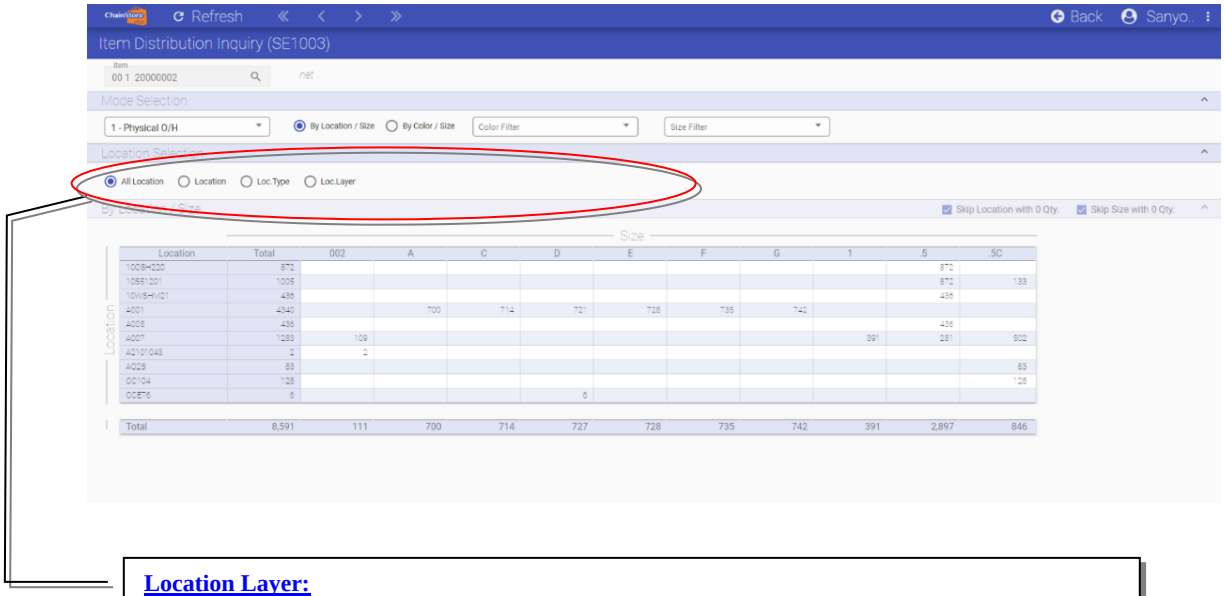
Objective: An enquiry of item information that user can check the availability of particular stock

Screen Display :-
Item Index Screen ==>



Mouse selects the desired item and double click to pop the Selection Menu as shown

Fig. 1 Sample Screen - **Item Distribution Detail** ==>



Location Layer:

- This is the Location filtering function from optional table "Location Layer";
- This could filter and "group" the locations together under one screen based on the definition built in the optional table "Location Tree".

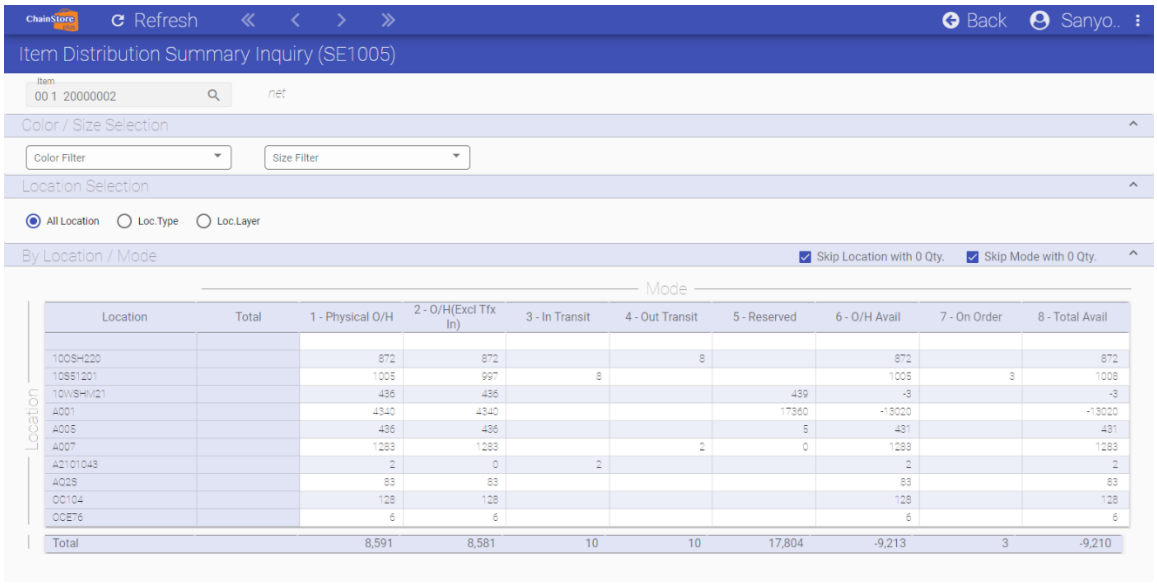
The above screen shows the stock distribution details of a particular item. It tells exactly how many on-hand qty the item in stock, and where are they. The qty is listed *by location* sequence on the left, and the *size-run* on top with *color* selection in the header label.

Label	**Description**
All Color	- it shows on hand qty for all color – without color qty break down
Color	- it shows on hand qty for a specific color based on selection
By Color & Location	- This is the default matrix display that color is on header label, Locations and Size Run are in the matrix form as above illustration (fig 6.2)
By Location & Color	- This is the matrix will switch the display format to *Location* on header label, *Color* and *Size Run* are in the matrix form as illustration in Fig 6.3
Skip Zero Qty	- Do not display those locations with zero on-hand qty
Skip Size Zero Qty	- Do not display the Size Run with zero on-hand qty
Zoom	- up to 16 x Size Runs are displayed in the matrix

Mode - display on-hand qty in different inventory status

Fig. 2 Sample Screen - Item Distribution Summary (Item Style Level only)

The sample screen below shows the information of a particular item **(Item Style level only)** in different inventory status. Some information is available only if the optional modules "Purchase Order" or "Distribution Sales Sub-System" are licensed.

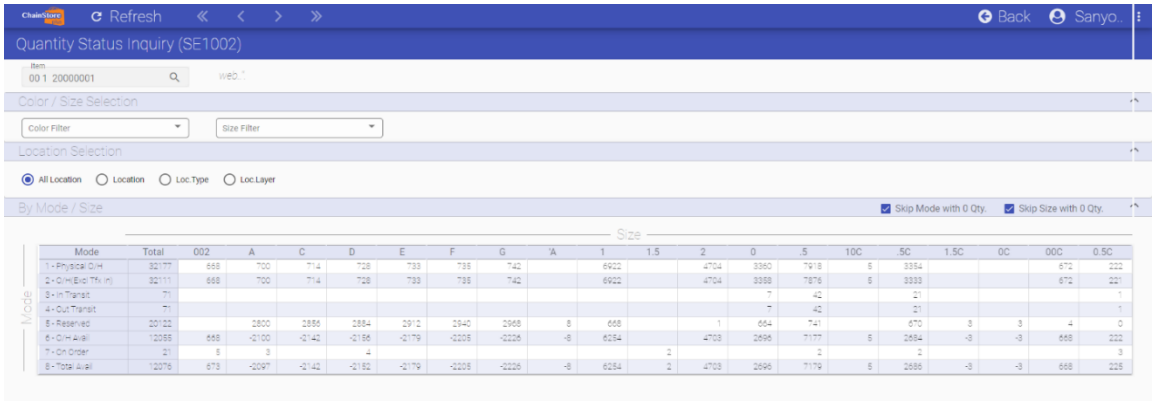


Label Legends of above Sample Screen - **Item Distribution Summary (Item Style Level only)**

Screen Label	Description
Phy. O/H	**Physical Stock On-Hand:** • This is the actual recorded stock on hand qty in the system; • This qty include In-Transit Stock qty of the location. In ChainStorePlus system, the transfer stock qty will automatically add to receiving location once transfer note is issued regardless the stock has been received.
In Transit	**In-Transit Stock Qty:** • This is the In-Transfer Stock Qty (the stock qty to be received) that *NOT YET* confirmed by the receiving locations; • This In-Transit Stock Qty will be updated automatically once the Stock Transfer qty is confirmed by the receiving party; **Important:** This In-Transit Qty is included in the *Physical On-Hand Qty* by the system as described above;
Out Transit	**Out-Transit Stock Qty:** • This is the Transfer Out Stock Qty of the Location but *NOT YET* confirmed receiving by the receiving locations;

Screen Label	Description
	• Therefore the Company's Total In-Transit and the Total Out-Transit must be balance
Non Res.	**Non Reserved Qty (Optional)** • This is the Non-Reserved Qty of Total Sales Orders of the location in Wholesales Operation • This non-Reserved Qty will be updated once the qty become reserved or direct customer delivery is made;
Reserved	**Reserved Qty (Optional)** • This is the Reserved Qty of the location; • *For the Shop location(s)* – system will sum up the outstanding **"DEPOSIT"** qty as Reserved qty; • *For the Warehouse Location(s)* – the system will sum up the **actual "Reserved" qty** (a special optional process in Wholesales & Distribution Module) of Sales Orders in the Wholesales Operation; • This Reserved Qty will be updated once the customer delivery is made;
O/H Avail	**On-hand Qty Available for Sell of the Location** = Physical On-Hand – Reserved Qty
On Order	**On Order Qty** • The Total Outstanding Qty of Purchase Order of the Location
Tot Avail	**Total Available** This Qty will include On-Order Qty and the calculation as follows: = On-Hand Available + On-Order Qty

Fig. 3 - Sample Screen Item Quantity Enquiry (down to Color & Size level) Screen



The above screen shows the detailed information of a particular item **(down to Color & Size level)** in different inventory status. Some information is available only if the optional modules "Distribution Sales Sub-System" are licensed.

Fig. 4.1 Sample Screen **Item Detail Enquiry** Screen ==>

This inquiry screen shows the detail Item Master as below

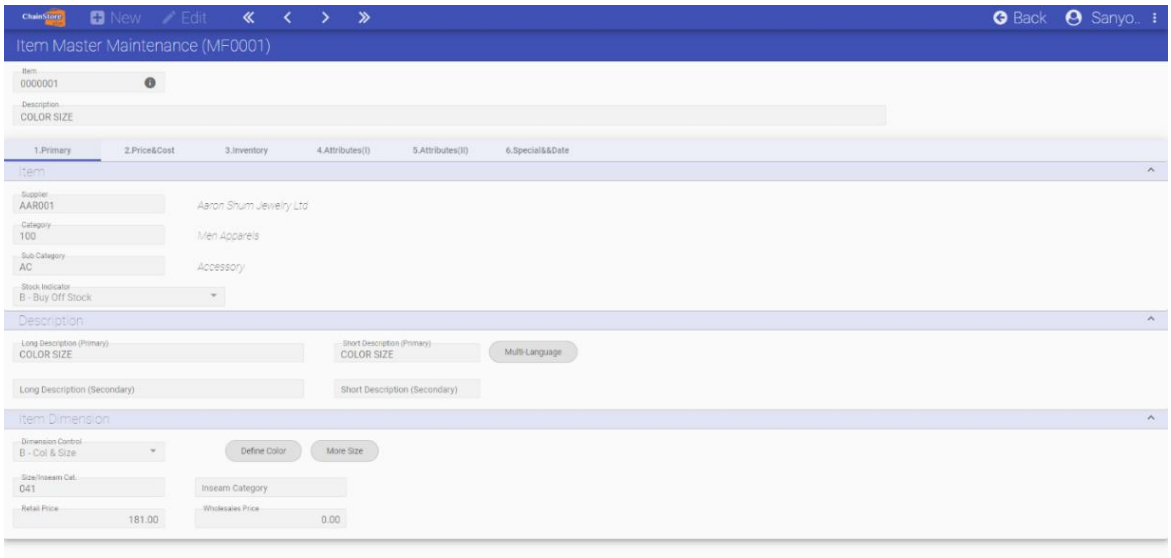
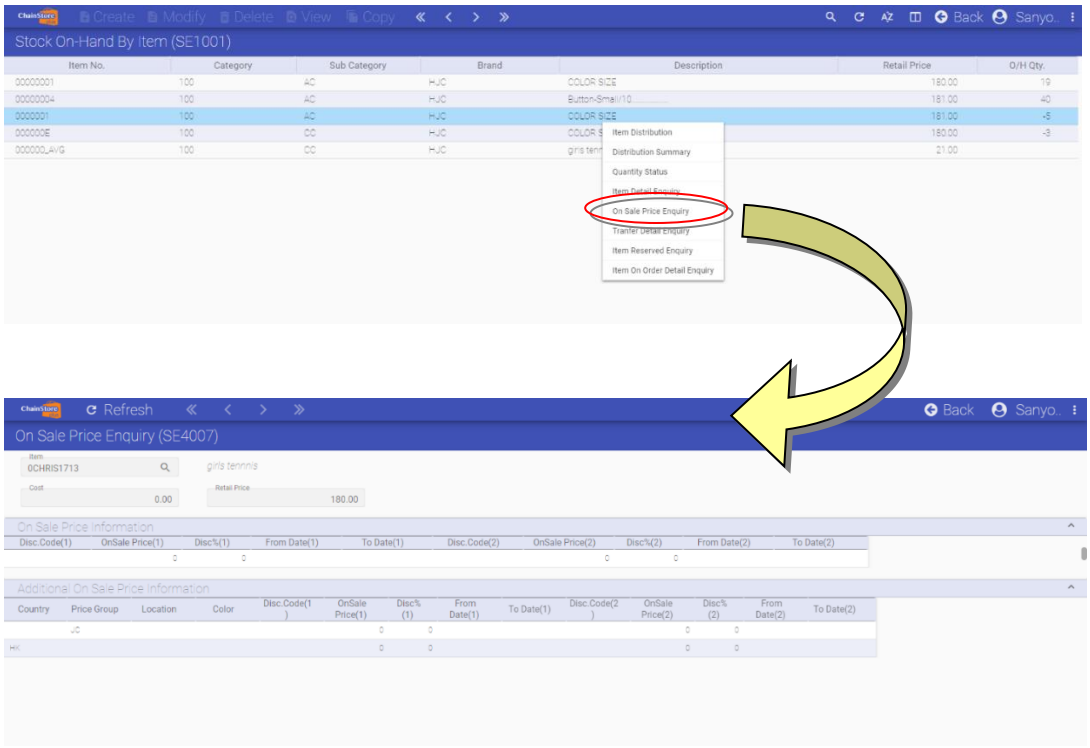


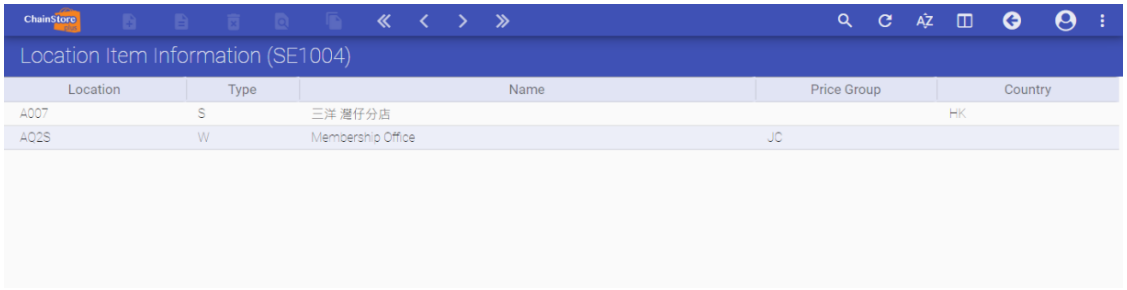
Fig. 5 - Sample Screen <u>On-Sales Price Enquiry</u>



7.2 Stock Enquiry by Location

Objective :- This inquiry is check stock by Location

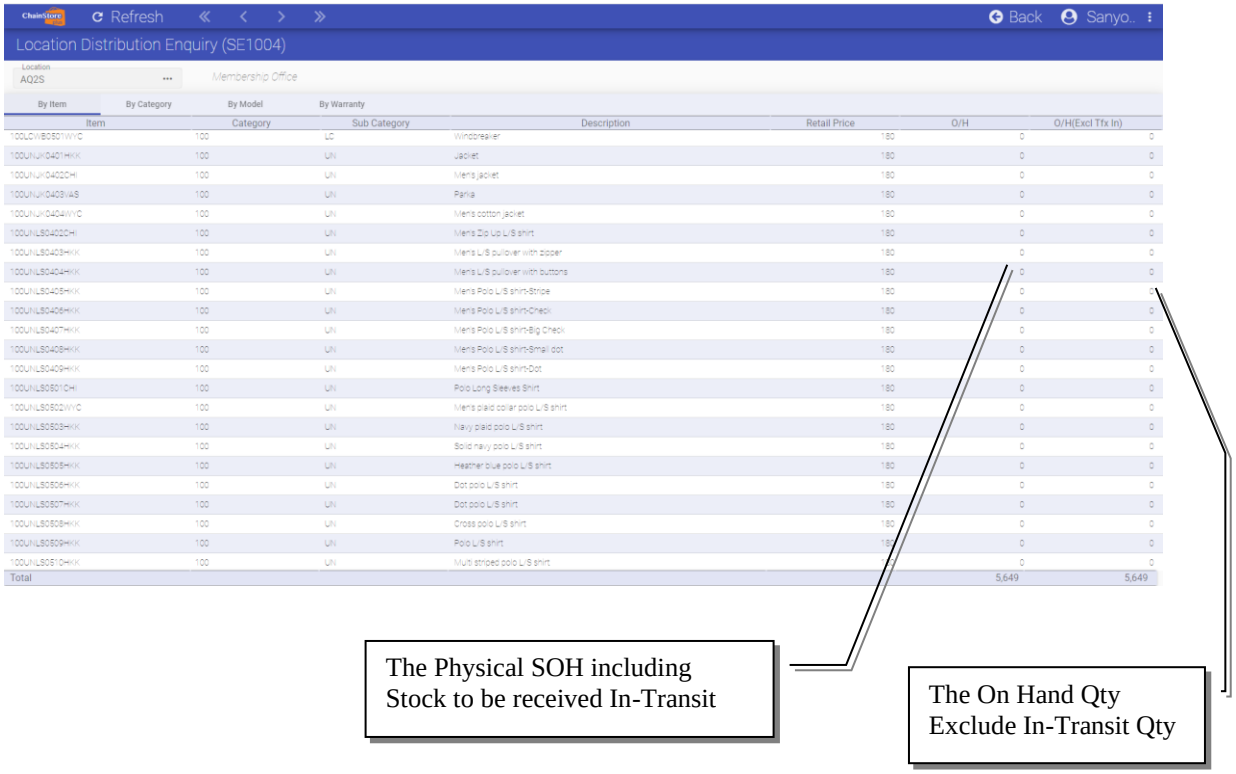
Screen Display :-
Item Index Screen ==>



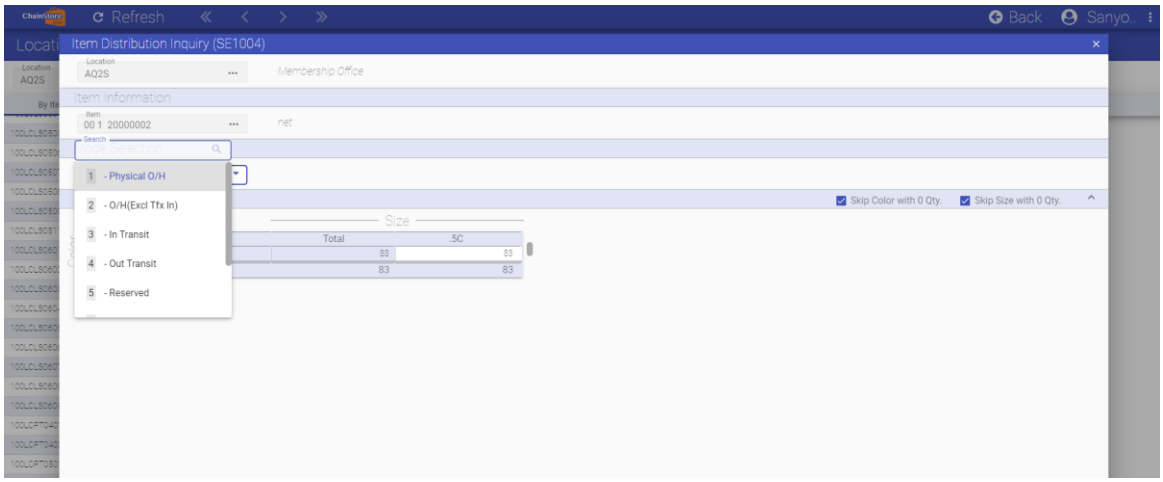
The above screen shows all the inventory locations in the system including shops and warehouses for user selection.

Sample Screens:

Stock Qty by Location & Cat & Season Enquiry Screen ==>



By click the selected location, the following screen will be displayed.



7.3 POS On-line Sales & Sales Memo

Objective: Compare the performance of shops

In the Location selection window, you can select four types of comparison : all location, particular location, division or country. Click on the radio button and select the choice from the combo box.

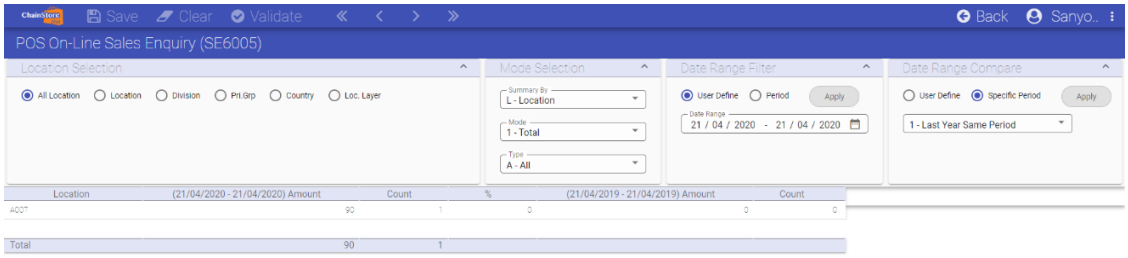
In the mode selection window, you can set the comparison rules.

1. Summary By:
   - Location
   - Division
   - Group
   - Country
2. Mode:
   - Total
   - Sales
   - Deposit
   - Deposit Settlement
   - Sales (Excl Dep Set)
   - Service
   - Gift Cert.
3. Type:
   - All Location
   - Own Shop
   - Web store
   - Franchise
4. Day Range:

- Day
- Period
- Week
- Month
- Year

5. Compare:
    - Last Year same day
    - Last month same day
    - Last week same day
    - Target
    - User Define

7.4 POS On-Line Sales Inquiry



In the above screen, you can see the comparison between two different periods of time.

7.5 Sales Journal by Memo No/Location

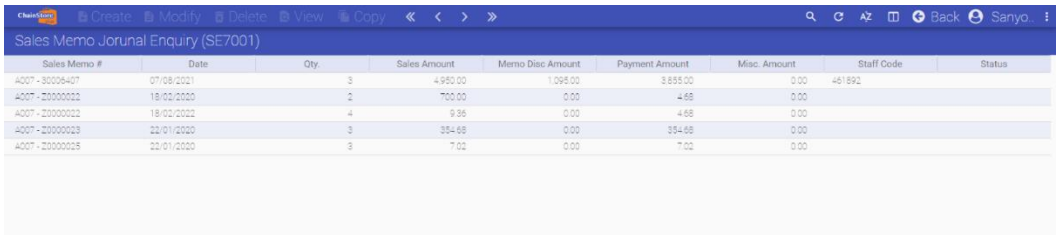
Objective :- An enquiry of sales information that user can check the sales figure from particular sales memo or location.

Functions :-

1. By Sales Memo No.
   Enquiry displayed by sales memo number as the reference key
2. By Location & Date
   Enquiry displayed by location and date as the reference key
3. By Model No
   Enquiry display by model no
4. By Guarantee No
   Enquiry display by guarantee no

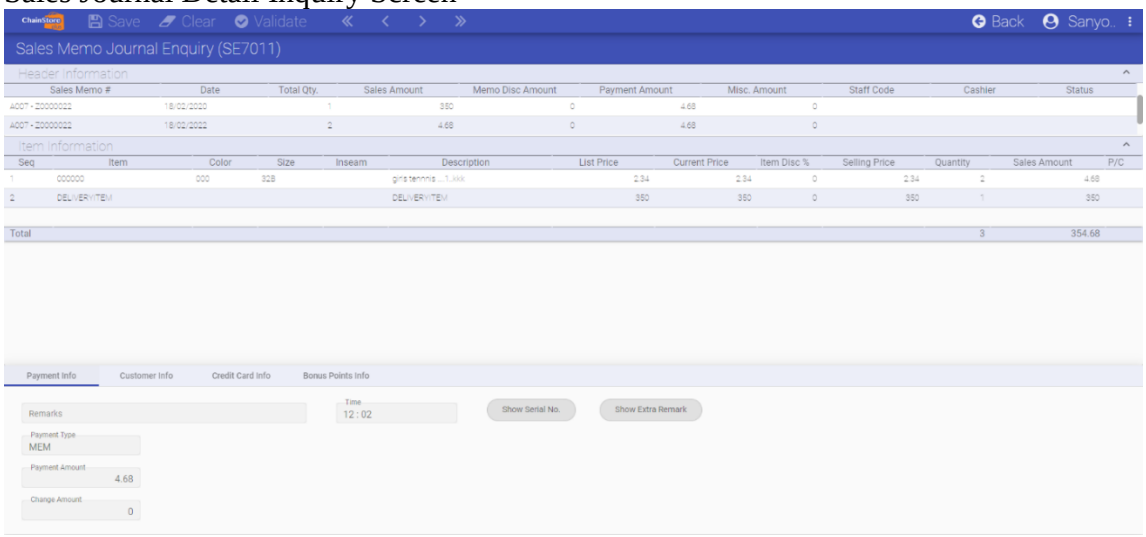
Screen Display :-

Sales Journal Enquiry Index Screen - by Sales Memo No. ==>



Screen Display :-

Sales Journal Detail Inquiry Screen

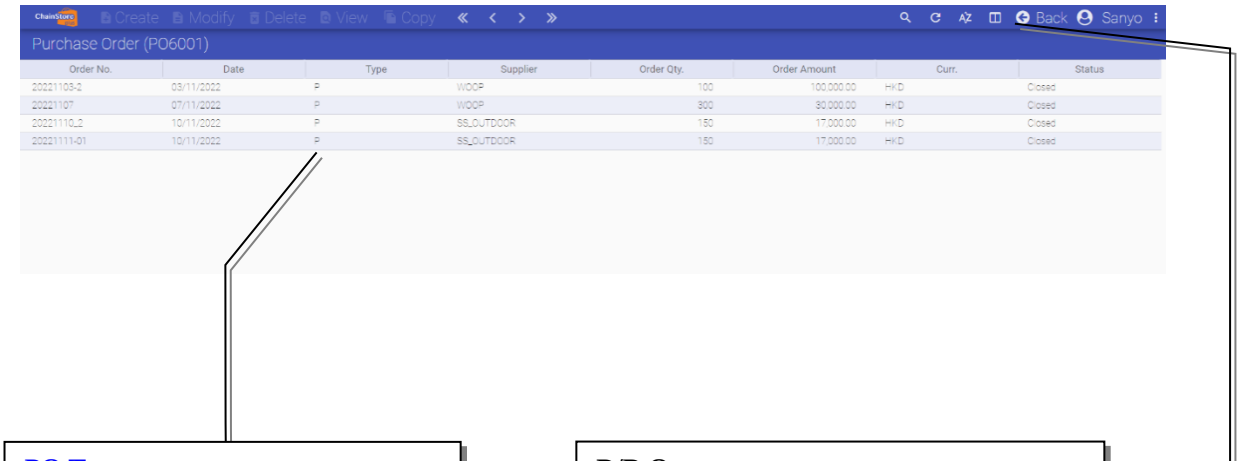


7.6 Purchase Order

Objective :- An enquiry of Purchase Delivery Order and its detail information

Screen display : -

Purchase Order Journal Enquiry ==>



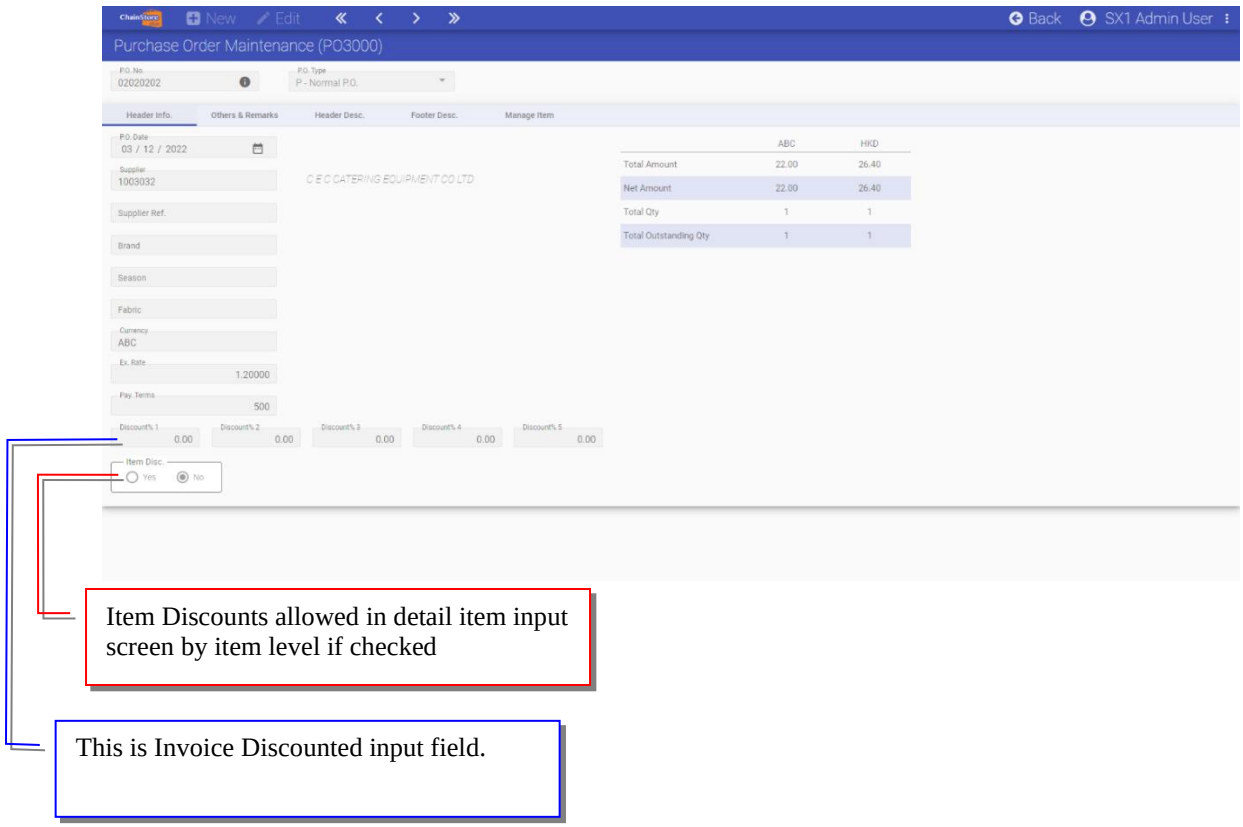
PO Type:

- Normal PO, or:
- Blanket PO – a Bulk Order to supplier and schedule the deliveries as per user's request

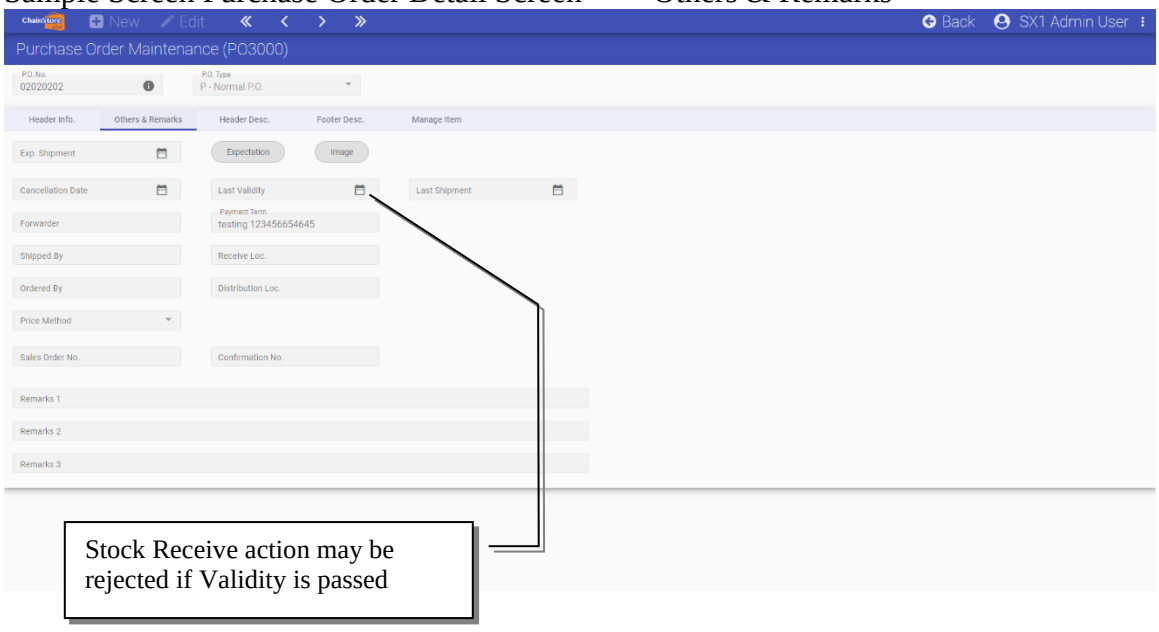
D/R Qty:

- The Delivery Request Note Qty;
- Exclusive use for Blanket PO only;
- Blanket PO will make delivery to user only if "Delivery Request (D/R) is made;

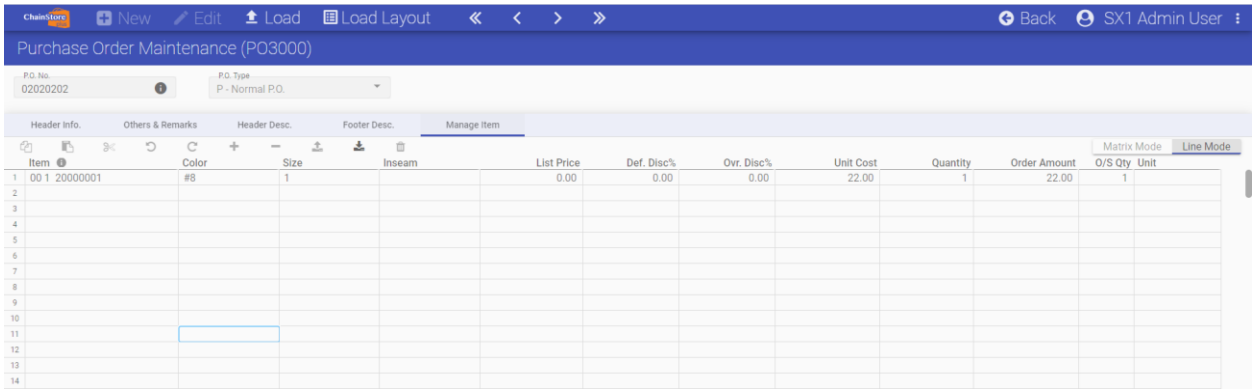
Sample Screen Purchase Order Detail Screen ==> Header Info



Sample Screen Purchase Order Detail Screen ==> Others & Remarks



Sample Item Information Management Screen ==>



7.7 Purchase Receive Journal

Objective:- An enquiry of purchase receive and its detail information. The stock receipt data could be retrieved in the following data paths in separate data folder:

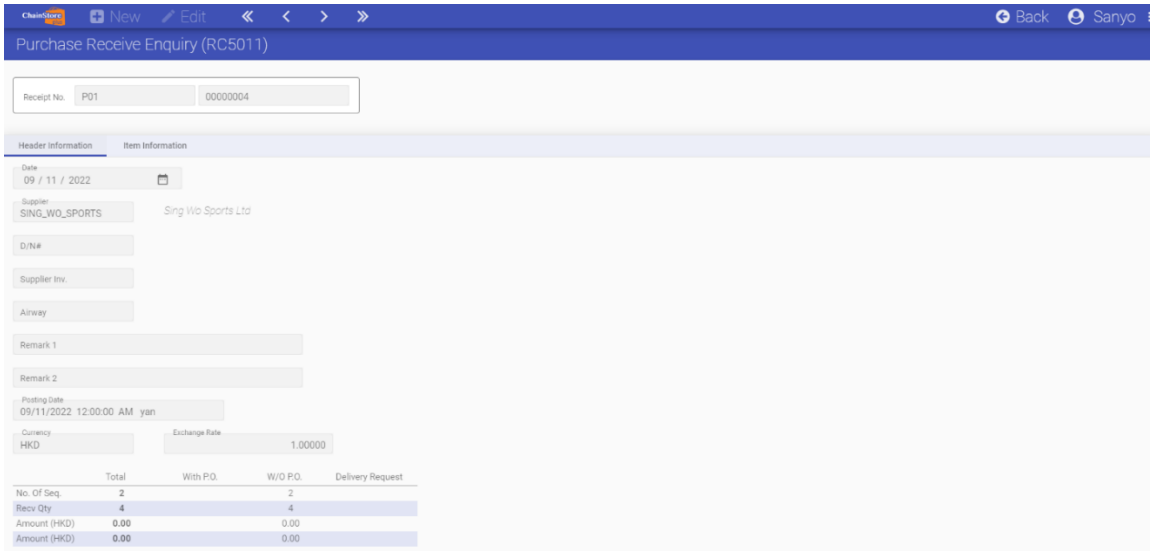
Screen Display :- Purchase Receive Enquiry Index Screen ==>

General Purchase Receipt information :-

Purchase Receive Number, Date, Purchase Order Number, Supplier Code, Supplier Reference Number, Purchase Receive Amount, Currency in use, and in the sorting sequence of data folders at top.

Sample Screen Purchase Receive Detail Header Screen ==>

By double click the mouse from the selected Purchase Receipt record

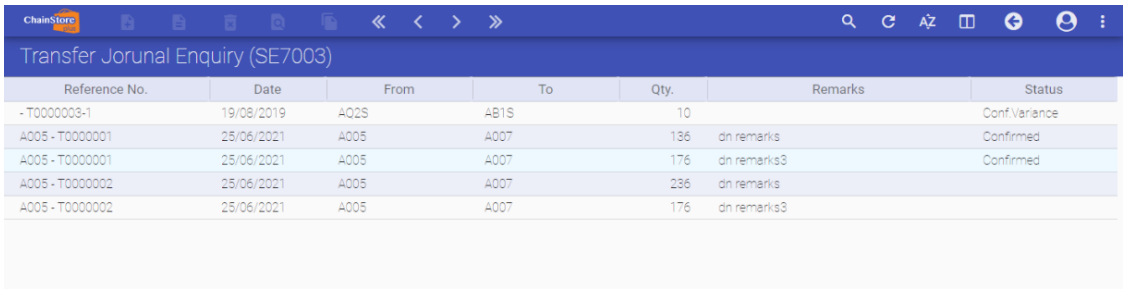


This data format is the same as in Purchase Receipt Process except all data fields are protected in Inquiry.

7.8 Transfer Journal

Objective:- An enquiry of item transfer information with respect to the Transfer processes performed at Stock System discussed in section 5.

Screen Display:- Transfer Journal Enquiry Index Screen ==>

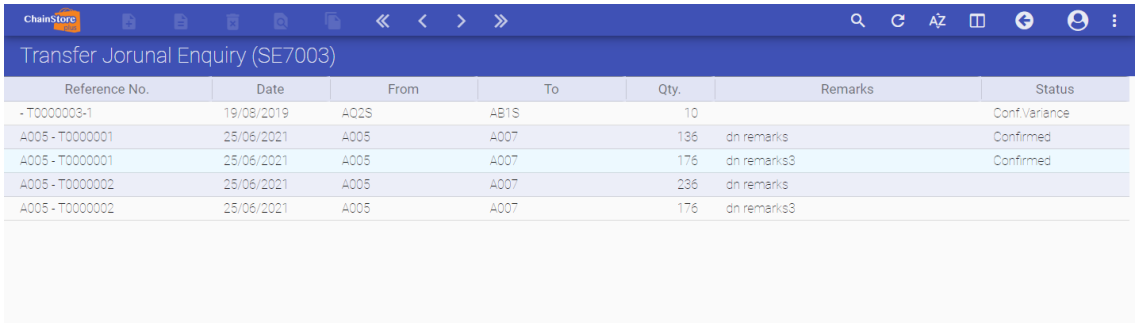


General Transfer index information:-
Transfer Reference Number, Transfer Date, and the remarks of the transfer.

1. On the Item index View Menu, click the select item

2. In the selection dialog box , click the Transfer Detail Enquiry (See Sample Screen 6.12)

Fig(6.12)
Sample Screen Transfer Journal Detail ==>
By click the dialog box in Transfer Journal Enquiry Index Screen



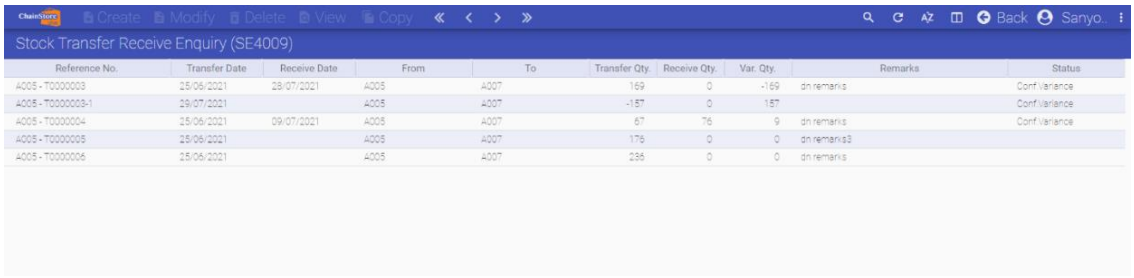
General Transfer item detail information :-

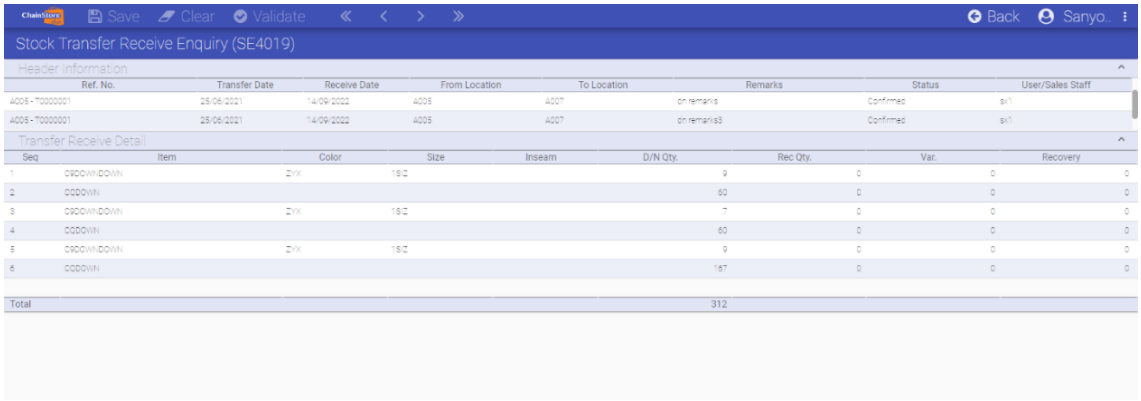
- ❖ Transfer Reference Number,
- ❖ Transfer Date, Remarks;
- ❖ Transfer Item
- ❖ Detail page with Item Number
- ❖ Color and Size of item(if any),
- ❖ Transfer From/To Location
- ❖ Transfer Quantity
- ❖ Average Cost,
- ❖ Total Transfer Cost,
- ❖ Reference Number of Picking List
- ❖ Total Item Transfer Quantities and Total
- ❖ Cost of such Transfer Reference

(N.B. Average Cost, Total Transfer Cost and Cost of such Transfer Reference will not be displayed if the user logon account's access right for such fields has not been enabled.).

7.9 Stock Transfer Receive Inquiry

This is the data format as Stock Transfer Receive Confirmation Process EXCEPT this is fields protected.



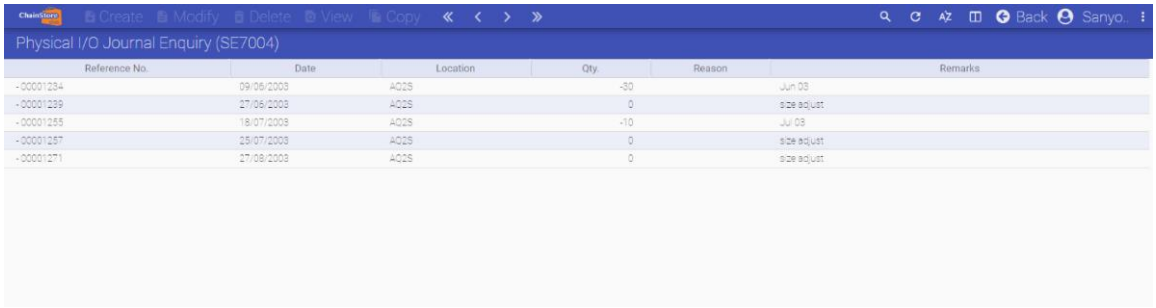


7.10 Physical I/O Journal

Objective :- An enquiry of Physical Adjustment general and detail information.

Screen Display :-

Physical I/O Enquiry Index Screen :-



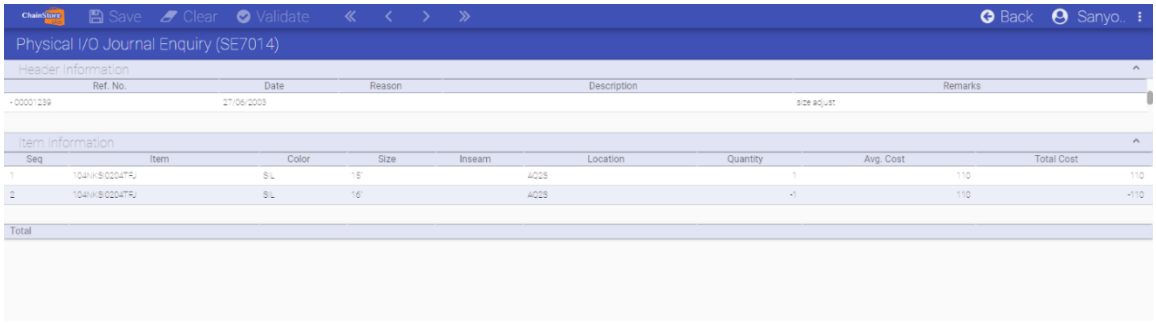
General Physical I/O Index information :-

- ☞ Physical I/O Reference Number
- ☞ Physical I/O Date
- ☞ Physical I/O Location
- ☞ Physical I/O Quantity
- ☞ Physical I/O Reason
- ☞ and Remarks of Physical I/O.

Double click the select item from the physical count index View Menu (See Sample screen 6.13)

Fig(6.13)

Physical I/O Item Detail Screen :-



General Physical I/O Item Detail information :-

Physical I/O Reference Number, Physical I/O Date, Remarks of Physical I/O ; an Item Detail page with Item Number, Color, Size, Inseam, Location Code, Adjusted quantity, Average Cost, Total Adjusted Cost, Total Adjusted quantities and Total Adjusted Cost of the Physical I/O reference.

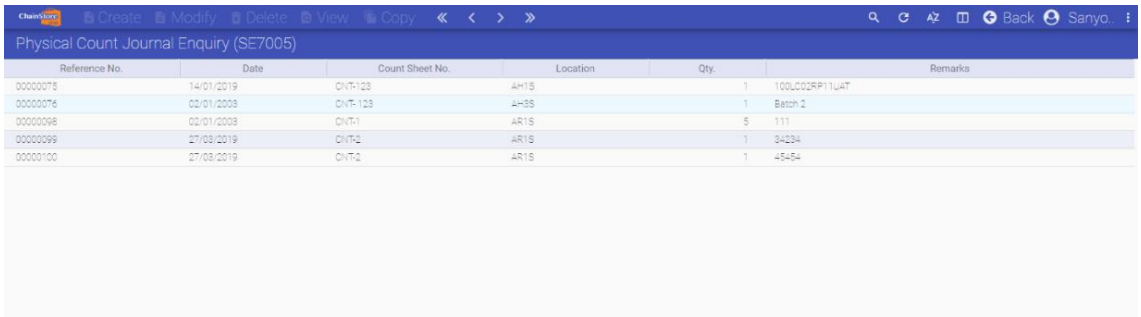
7.11 Physical Count journal

Objective :- An enquiry of physical counts general and detail information.

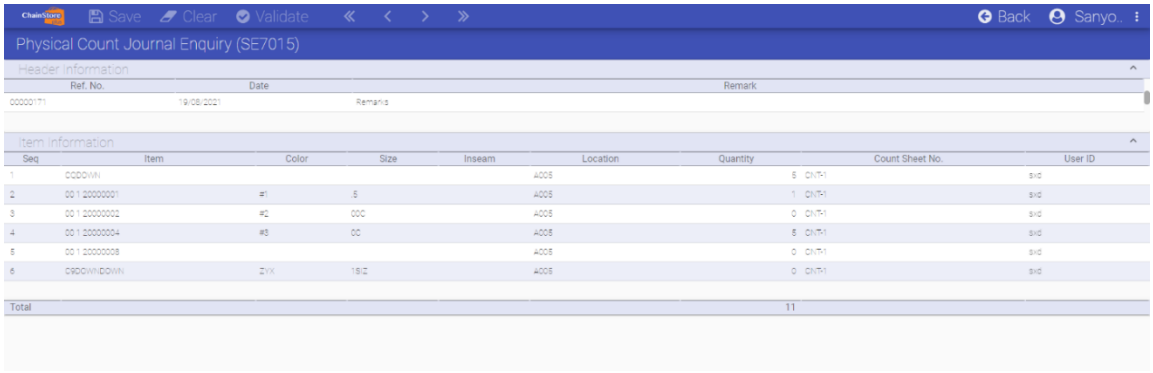
Functions :-

1. By Reference No.
   Enquiry displayed by Reference Number as the reference key
2. By Date
   Enquiry displayed by Date as the reference key
3. By Count Sheet No.
   Enquiry displayed by Physical Count Sheet Number as the reference key.

Screen Display :-
Physical Count Enquiry Index Screen ==>



Physical Count Item Detail Screen ==>



General Physical Count Item Detail information :-

Physical Count Reference Number, Physical Count Date, Remarks of Physical Count, a Item information table with Item Number, Color, Size, Inseam Location, Physical Count Quantity, Physical Count Sheet Number, and User ID who had performed the Physical Count.

7.12 Delivery Order Journal

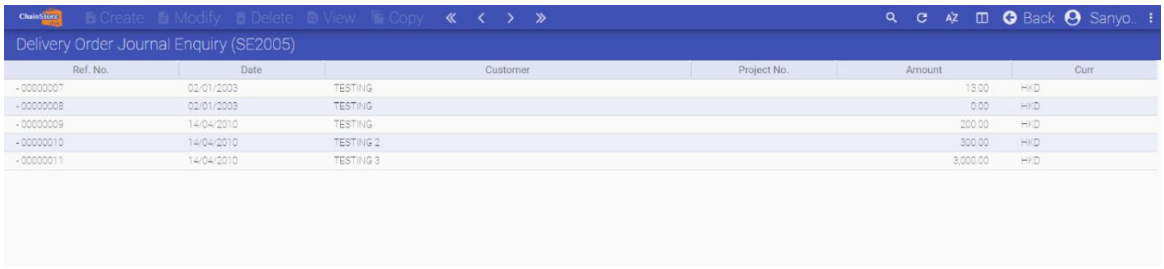
Objective :- An enquiry of Delivery Order and its detail information

Functions:-

Reference No	Inquiry display by Reference Number
Date	Inquiry display by Date
Project No	Inquiry display by Project Number

Screen display : -

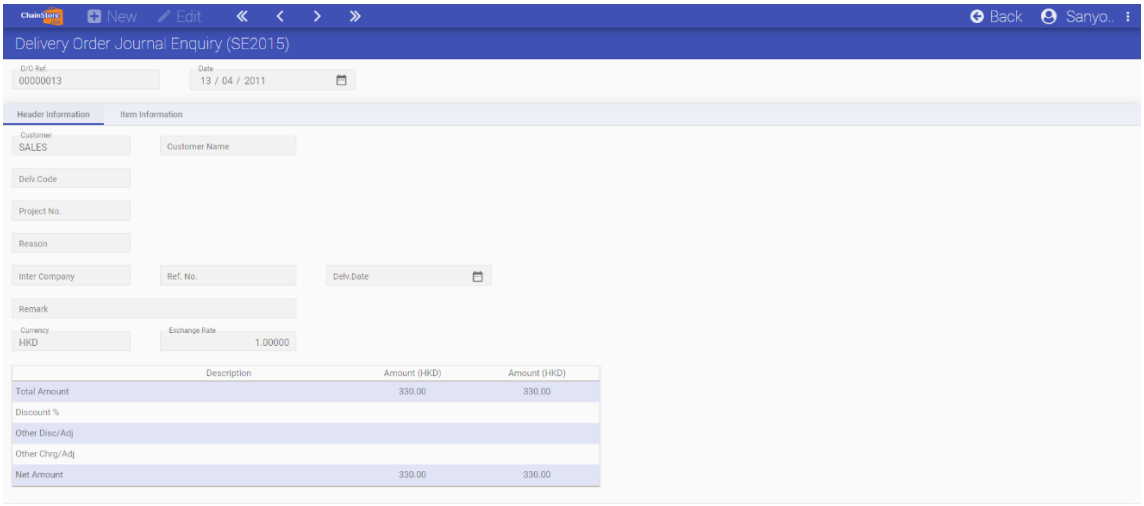
Delivery Order Journal Enquiry ==>



General Delivery Order Index Information : -

Reference Number, Delivery Order Date, Customer Code (N.B. It may be Customer Name. It subjects to how developer set the parameter.) , Transaction Code, Project Number and Total Delivery Value Amount.

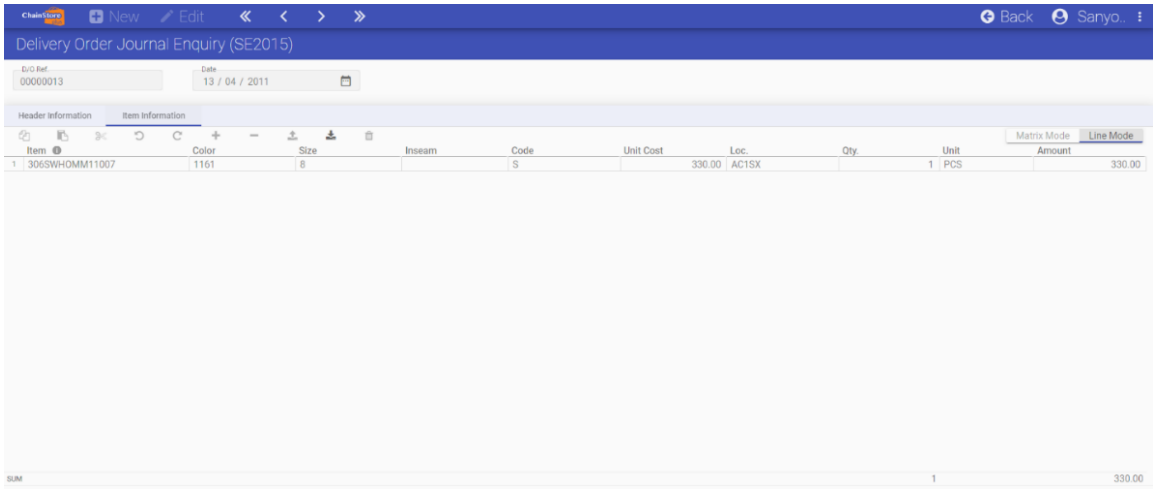
Sample Screen Delivery Order Detail Screen ==>



General Delivery Order Detail Information : -

Pick List Reference Number, Department Code, Pick List Reference Date, Customer Name, Delivery Order Date, Remarks, Project Number, Currency, Exchange Rate, Discount, Total Amount, Other Discount, Other Charge and Net Total Amount.

Sample Item Information Management Screen ==>

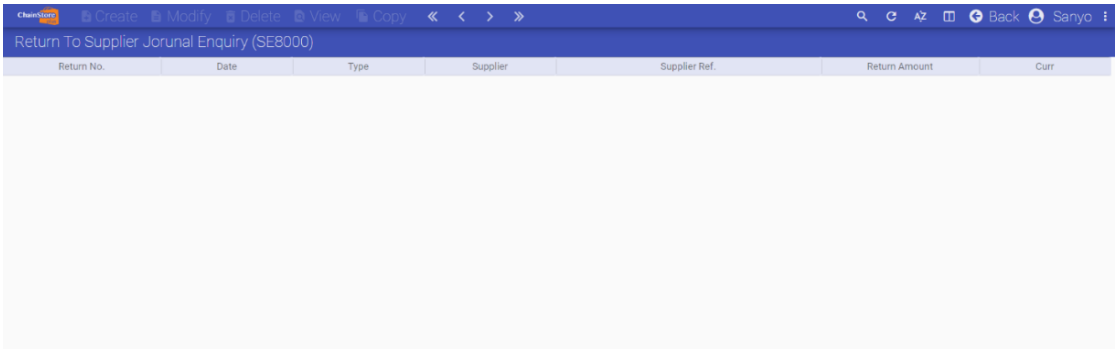


General Item Information Management Detail Information : -

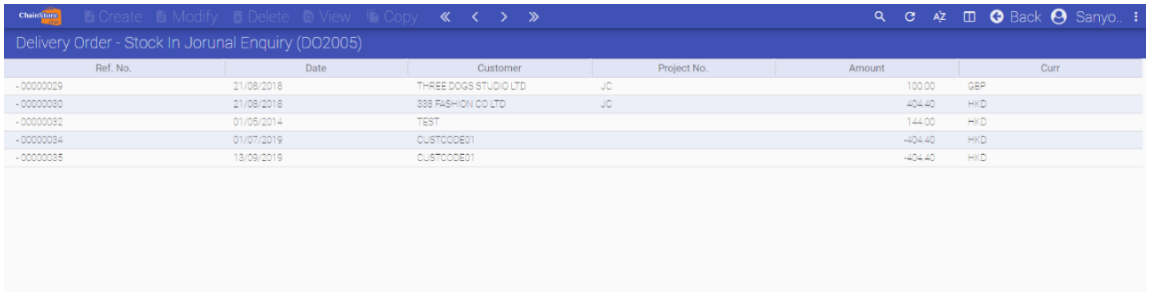
Pick Reference Number, Sequence Number, Item Code, Unit Price, Location Code, Quantity, Unit, Total Price and Total Quantity, Total Amount., Transaction Code.

7.13 Return to Supplier Journal

Objective :- An enquiry of information about return supplier journal
Screen Display :-
Return supplier journal Index Screen ==>



7.14 Delivery Order Receive (Stock-In) Journal Enquiry

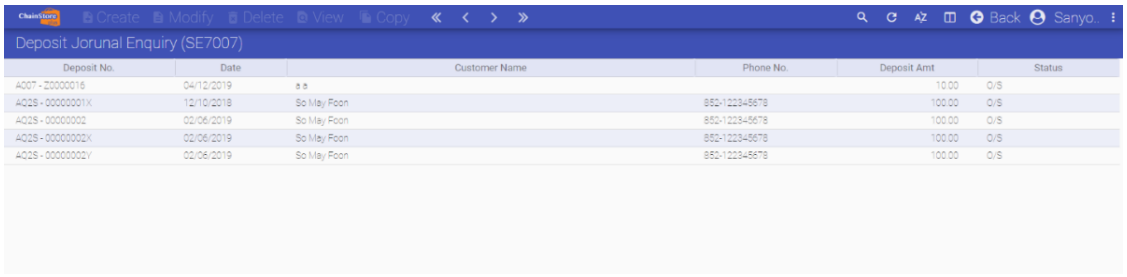


7.15 Deposit Journal

Objective :- An enquiry of information about Deposit Journal

Functions:-
1. By Deposit No.
2. By Date
3. By Customer Name
4. By Phone No.

Screen Display :-
Deposit Journal Index Screen ==>

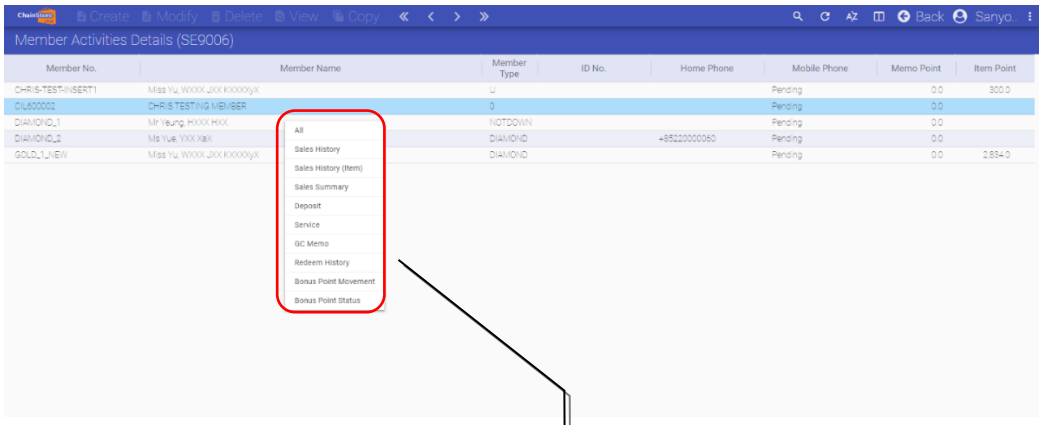


General deposit journal index information :-
Deposit No., Date, Customer Name, Phone No., Deposit Amount, Status

7.16 Member Activities Details

Objective : This inquiry enables user to read sales details of each member customer down to details level.

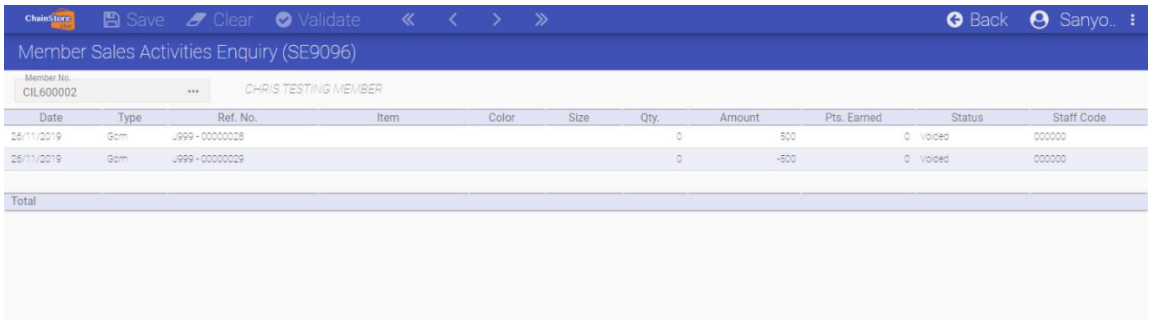
Screen Display :-



Mouse select and click will display the Selection Menu as shown for user's further action

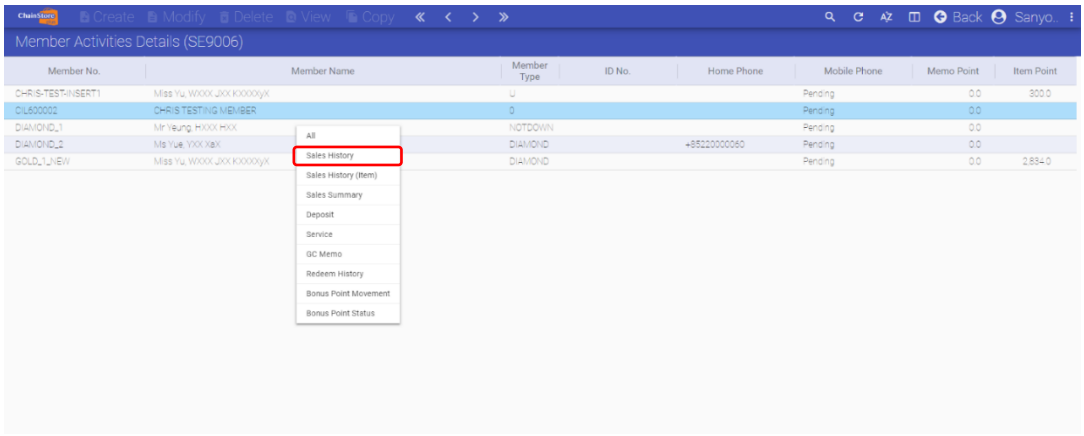
Member Activities Details screen sample -2

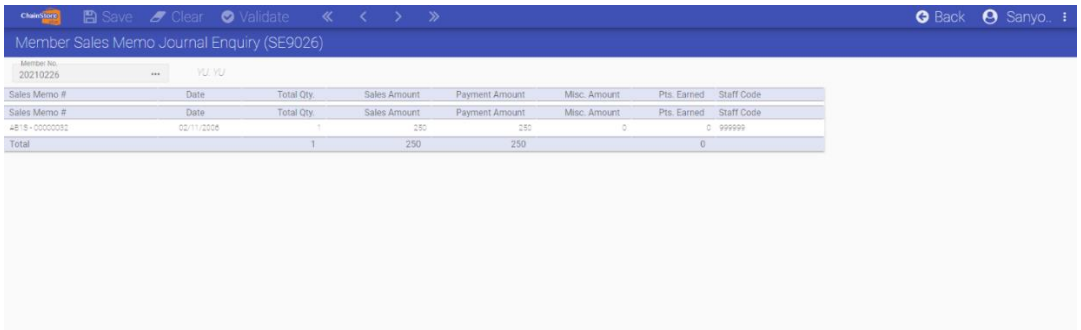
This is a screen sample of "ALL" activities for a selected member from pop up display selection of "ALL"



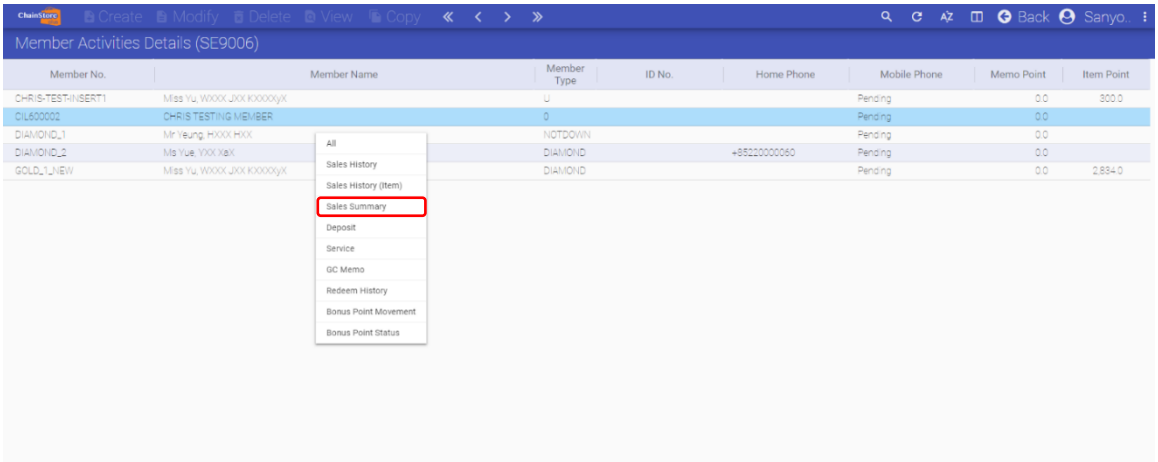
7.17 Member Sales Memo Journal Inquiry

This is the Sales Memo Inquiry filtered by Member in sequence of Sales Memo Number

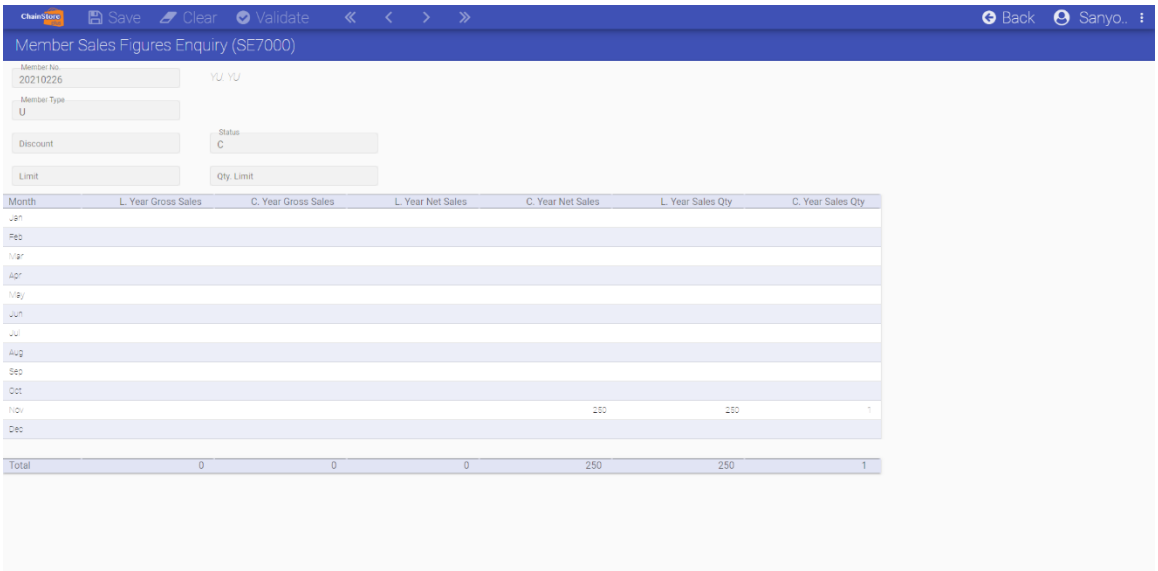




7.18 Member Sales Figures Summary



Screen Display Member Sales Information ==>



General Un-posted Location Transfer :-

Name, Type, Discount, ID No., Status, Limit, Month
Last Year Gross Sales, Current Year Gross Sales, Last Year Net Sales,
Current Year Net Sales

- END OF BOOK (4) : INQUIRY –