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ChainStorePlus Application Package

User Operation Manual (v7.0)

Edition v1.2 (d202003)

The Book Four (4) The Inquiry



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SECTION 7 ON-LINE ENUQIRY

Objective: On Line Inquiry is a major function in the package allows user to retrieve real time data directly from data base and display on screen. This on line inquiry is save time from report printing, offer user to enjoy timely data information at instance. However, certain restrictions have to be considered when we design these inquiry programs. In order for user to enjoy instant screen response from inquiry without significant delay, the inquiry programming should be strict forward, simple in calculation and no large amount of sorting data involved, or else the inquiry screen may hang for some moment until complex calculation is done. To prevent long waiting inquiry process, complicate data analysis should be avoided, or presented in report or journals format in status of inquiry. Currently the at least the following inquiry is available from the application as standard:

- 1. Stock Enquiry By Item
- 2. Stock Enquiry By Location
- 4. Sales Journal
- 5. Purchase Receive Journal
- 6. Transfer Journal
- 7. Physical I/O Journal
- 8. Physical Count Journal
- 9. Delivery Order Journal
- 10. Deposit journal
- 11. Service Memo Journal
- 12. Member Sales Journal
- 13. Price Mark-Up/Down Journal
- 14. Sales Journal By Serial No

In the following, we will discuss each of them in details and how they function in the system.

7.1 Stock On-Hand Enquiry

7.1.1 Stock Enquiry by item

Stock On Hand Only (By Item)

Objective: An enquiry of item information that user can check the availability of particular stock

Screen Display :- Item Index Screen ==>

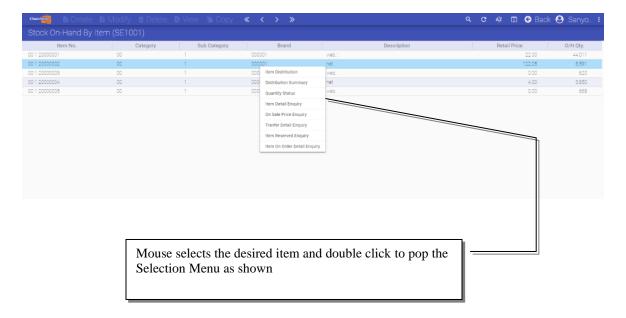
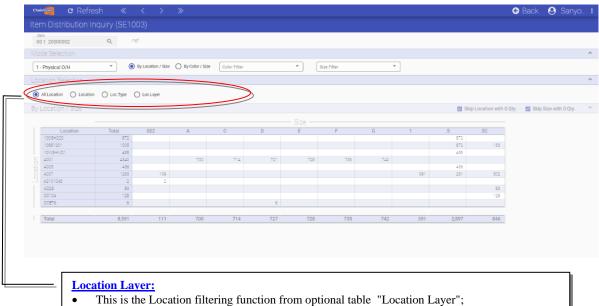


Fig. 1 Sample Screen - <u>Item Distribution Detail</u> ==>



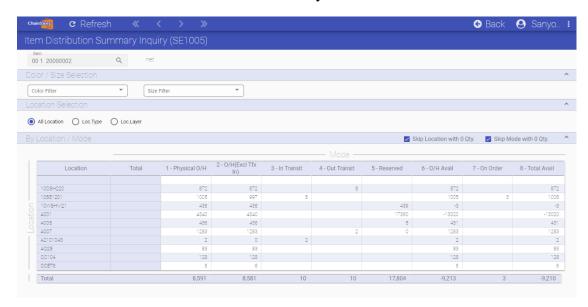
• This could filter and "group" the locations together under one screen based on the definition built in the optional table "Location Tree".

The above screen shows the stock distribution details of a particular item. It tells exactly how many on-hand qty the item in stock, and where are they. The qty is listed <u>by location</u> sequence on the left, and the <u>size-run</u> on top with <u>color</u> selection in the header label.

<u>Label</u>	<u>Description</u>
All Color	- it shows on hand qty for all color – without color qty break down
Color	- it shows on hand qty for a specific color based on selection
By Color & Location	- This is the default matrix display that color is on header label, Locations and Size Run are in the matrix form as above illustration (fig 6.2)
By Location & Color	- This is the matrix will switch the display format to <u>Location</u> on header label, <u>Color</u> and <u>Size Run</u> are in the matrix form as illustration in Fig 6.3
Skip Zero Qty	- Do not display those locations with zero on-hand qty
Skip Size Zero Qty	- Do not display the Size Run with zero on-hand qty
Zoom	- up to 16 x Size Runs are displayed in the matrix

Fig. 2 Sample Screen - Item Distribution Summary (Item Style Level only)

The sample screen below shows the information of a particular item (Item Style level only) in different inventory status. Some information is available only if the optional modules "Purchase Order" or "Distribution Sales Sub-System" are licensed.

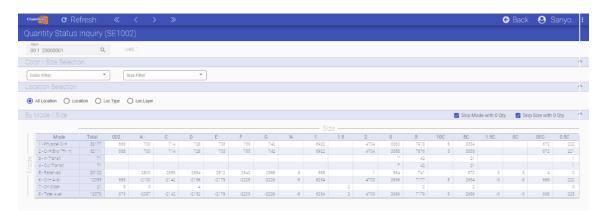


Label Legends of above Sample Screen - <u>Item Distribution Summary (Item Style Level only)</u>

Screen Label	Description
Phy. O/H	 Physical Stock On-Hand: This is the actual recorded stock on hand qty in the system; This qty include In-Transit Stock qty of the location. In ChainStorePlus system, the transfer stock qty will automatically add to receiving location once transfer note is issued regardless the stock has been received.
In Transit	 In-Transit Stock Qty: This is the In-Transfer Stock Qty (the stock qty to be received) that <u>NOT YET</u> confirmed by the receiving locations; This In-Transit Stock Qty will be updated automatically once the Stock Transfer qty is confirmed by the receiving party; Important: This In-Transit Qty is included in the <u>Physical On-Hand Qty</u> by the system as described above;
Out Transit	 Out-Transit Stock Qty: This is the Transfer Out Stock Qty of the Location but <u>NOT YET</u> confirmed receiving by the receiving locations; Therefore the Company's Total In-Transit and the Total Out-Transit must be balance

Screen Label	Description
Non Res.	 Non Reserved Qty (Optional) This is the Non-Reserved Qty of Total Sales Orders of the location in Wholesales Operation This non-Reserved Qty will be updated once the qty become reserved or direct customer delivery is made;
Reserved	 Reserved Qty (Optional) This is the Reserved Qty of the location; For the Shop location(s) – system will sum up the outstanding "DEPOSIT" qty as Reserved qty; For the Warehouse Location(s) – the system will sum up the actual "Reserved" qty (a special optional process in Wholesales & Distribution Module) of Sales Orders in the Wholesales Operation; This Reserved Qty will be updated once the customer delivery is made;
O/H Avail	On-hand Qty Available for Sell of the Location = Physical On-Hand – Reserved Qty
On Order	 On Order Qty The Total Outstanding Qty of Purchase Order of the Location
Tot Avail	Total Available This Qty will include On-Order Qty and the calculation as follows: = On-Hand Available + On-Order Qty

Fig. 3 - Sample Screen <u>Item Quantity Enquiry</u> (down to Color & Size level) Screen



The above screen shows the detailed information of a particular item (**down to Color & Size level**) in different inventory status. Some information is available only if the optional modules "Distribution Sales Sub-System" are licensed.

Fig. 4.1 Sample Screen <u>Item Detail Enquiry</u> Screen ==>

This inquiry screen shows the detail Item Master as below

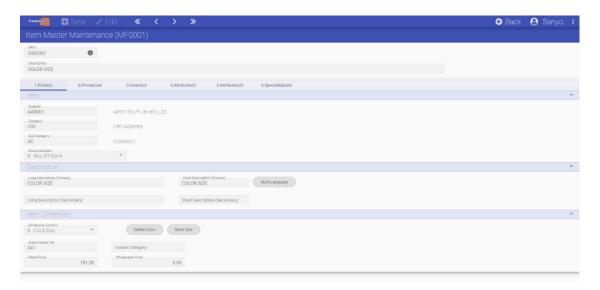


Fig. 5 Sample Screen <u>Item Detail Enquiry</u> Screen ==>

This inquiry screen could show the Item Picture / Image as below

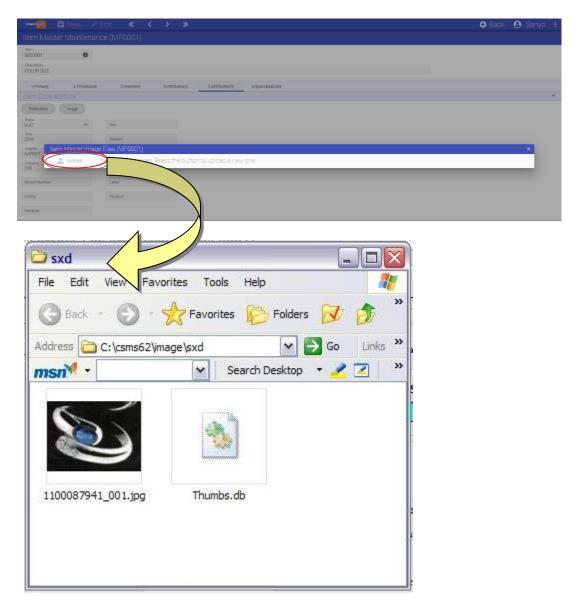
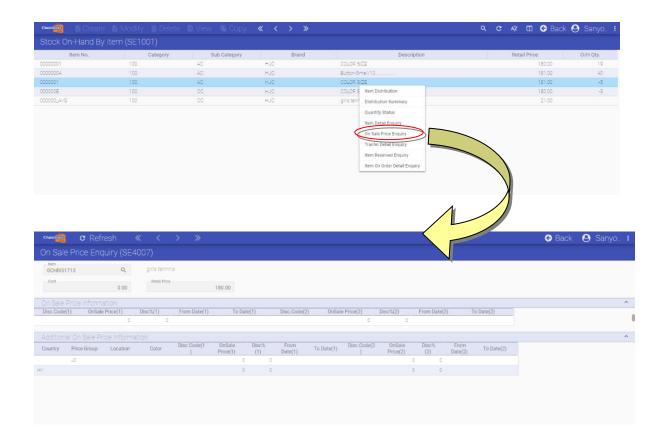


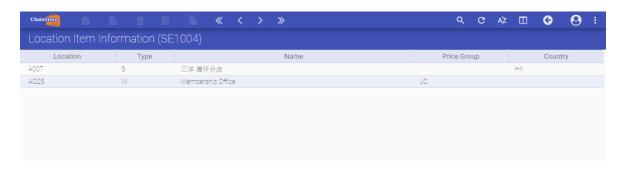
Fig. 6 - Sample Screen On-Sales Price Enquiry



7.1.1 Stock Enquiry by Location

Objective :- This inquiry is check stock by Location

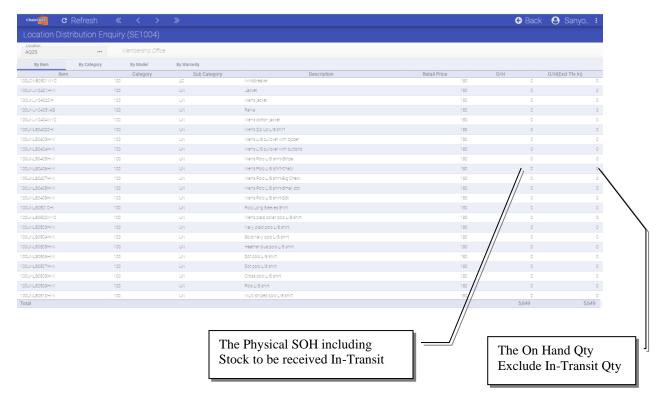
Screen Display :- Item Index Screen ==>



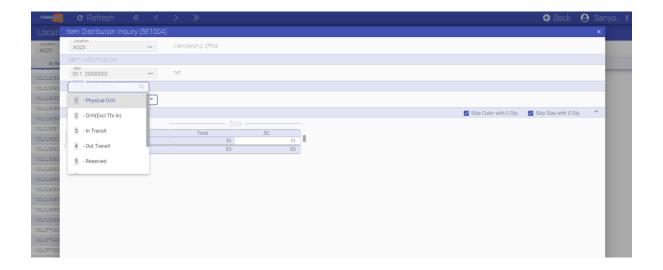
The above screen shows all the inventory locations in the system including shops and warehouses for user selection.

Sample Screens:

Stock Qty by Location & Cat & Season Enquiry Screen ==>



By double click the selected location, the following screen will be displayed.



7.2 POS Online Sales & Sales Memo

Objective: Compare the performance of shops

In the Location selection window, you can select four types of comparison: all location, particular location, division or country. Click on the radio button and select the choice from the combo box.

In the mode selection window, you can set the comparison rules.

- 1. Summary By:
- Location
- Division
- Group
- Country
- 2. Mode:
- Total
- Sales
- Deposit
- Deposit Settlement
- Sales (Excl Dep Set)
- Service
- Gift Cert.
- 3. Type:
- All Location
- Own Shop
- Web store
- Franchise
- 4. Day Range:
- Day
- Period
- Week
- Month
- Year
- 5. Compare:
- Last Year same day
- Last month same day
- Last week same day
- Target
- User Define

7.2.1 POS On-Line Sales Inquiry



In the above screen, you can see the comparison between two different periods of time.

7.2.2 Sales Journal by Memo No/Location

Objective :- An enquiry of sales information that user can check the sales figure from particular sales memo or location.

Functions:-

1. By Sales Memo No.

Enquiry displayed by sales memo number as the reference key

2. By Location & Date

Enquiry displayed by location and date as the reference key

3. By Model No

Enquiry display by model no

4. By Guarantee No

Enquiry display by guarantee no

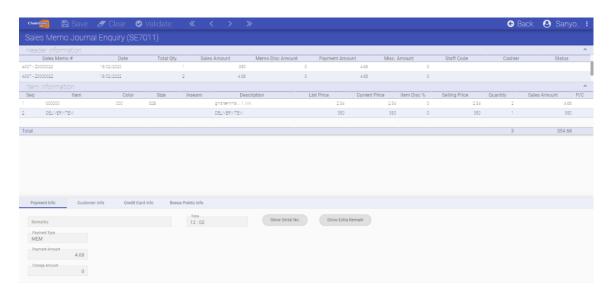
Screen Display:-

Sales Journal Enquiry Index Screen - by Sales Memo No. ==>



Screen Display :-

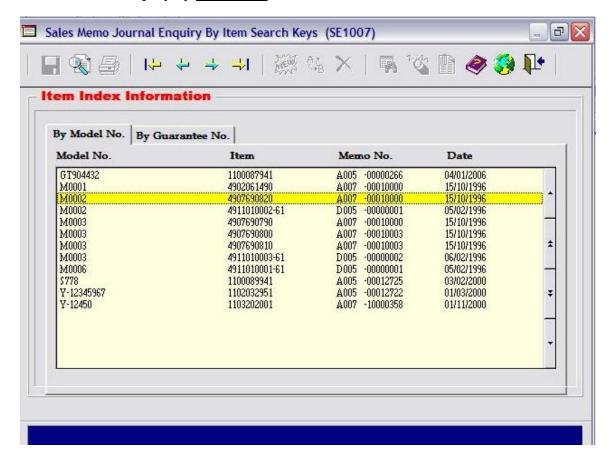
Sales Journal Detail Inquiry Screen



7.2.3 Sales Journal by Special Item Search Keys

Screen Display:-

Sales Journal Inquiry by Model No. ==>

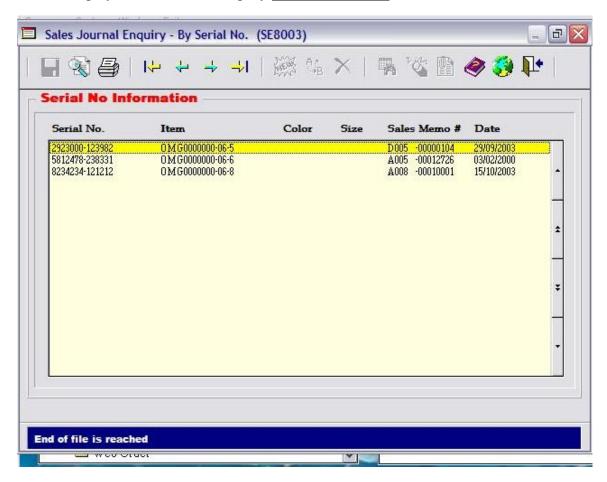


General Sales index information :-

- Model number
- Item code
- Sales memo number
- ❖ Sales memo issue date

Double click the particular record to see the details of selected Sales Memo.

Screen Display :- Sales Journal Inquiry **by Guarantee No** ==>

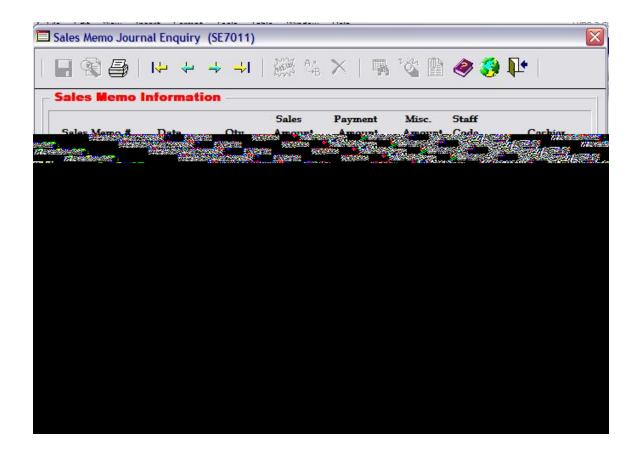


General Sales index information:-

- Warranty number
- Item code
- Sales memo number
- ❖ Sales memo issue date

Double click on a particular record to see the details of Sales Memo as below:.

Double click the particular record to see the details of selected Sales Memo as below:



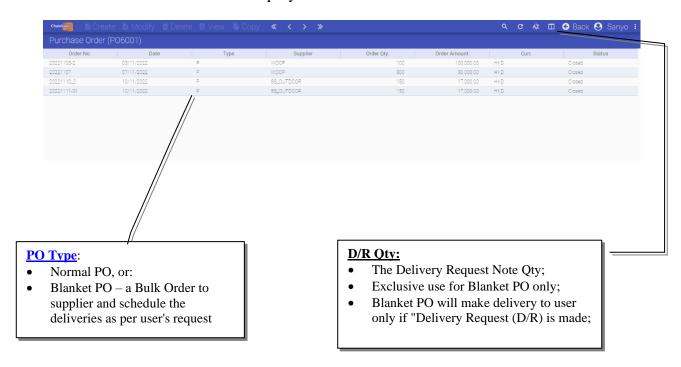
7.3 Purchase Order Enquiry

7.3.1 Purchase Order

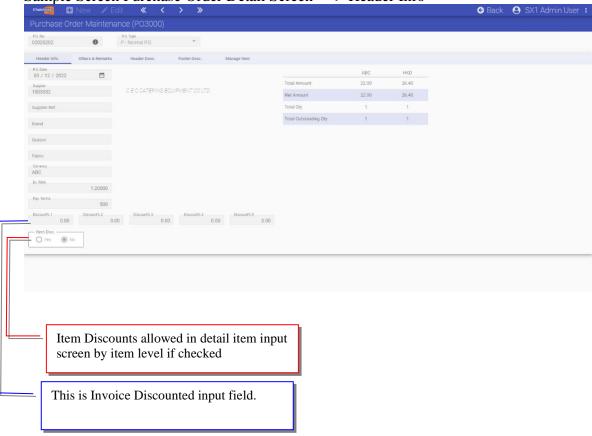
Objective :- An enquiry of Purchase Delivery Order and its detail information

Screen display:-

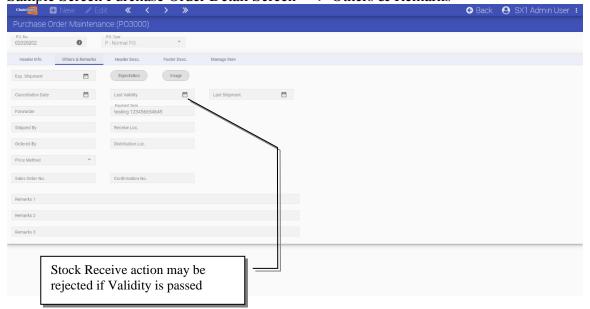
Purchase Order Journal Enquiry ==>



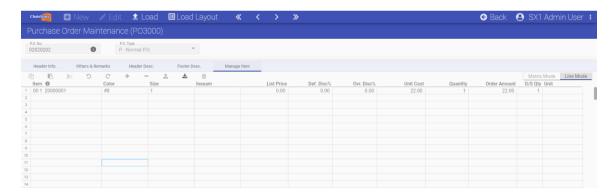




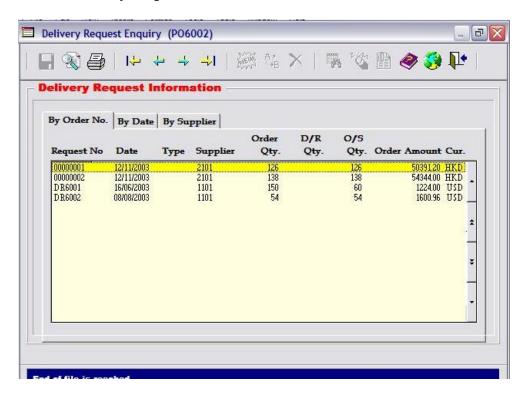
Sample Screen Purchase Order Detail Screen ==> Others & Remarks



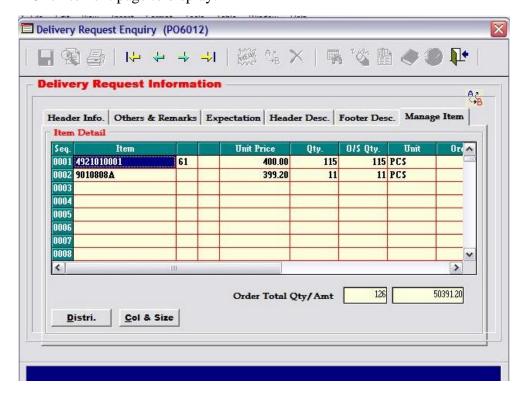
Sample Item Information Management Screen ==> Manage Item



7.3.2 Delivery Request for Blanket Purchase Order



Click to next page to display:



7.4 Stock Receive & Purchase Vendor Invoice

7.4.1 Purchase Receive Journal

Objective:- An enquiry of purchase receive and its detail information. The stock receipt data could be retrieved in the following data paths in separate data folder:

Screen Display:- Purchase Receive Enquiry Index Screen ==>

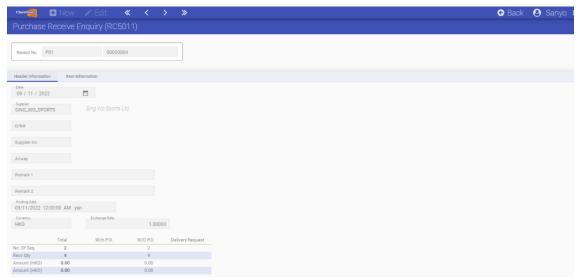


General Purchase Receipt information:-

Purchase Receive Number, Date, Purchase Order Number, Supplier Code, Supplier Reference Number, Purchase Receive Amount, Currency in use, and in the sorting sequence of data folders at top.

Sample Screen Purchase Receive Detail Header Screen ==>

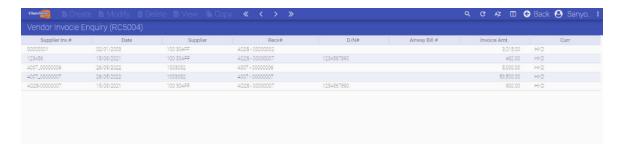
By click the mouse from the selected Purchase Receipt record



This data format is the same as in Purchase Receipt Process except all data fields are protected in Inquiry.

7.4.2 Vendor Invoice Inquiry

This data format is the same as in Vendor Invoice Maintenance. Process except all data fields are protected in Inquiry.

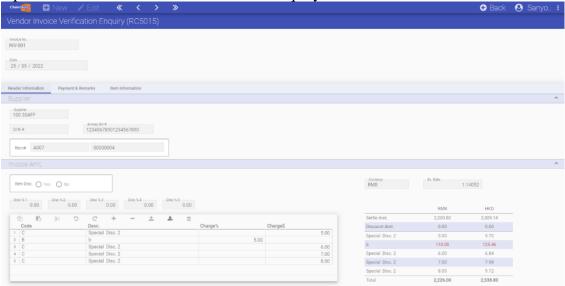




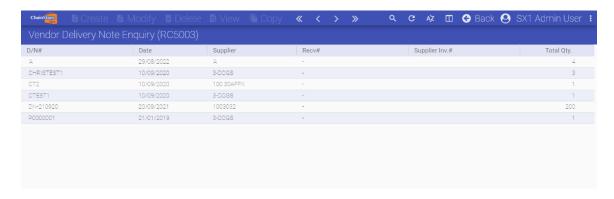
7.4.3 Vendor Invoice Verification & Confirmation Inquiry



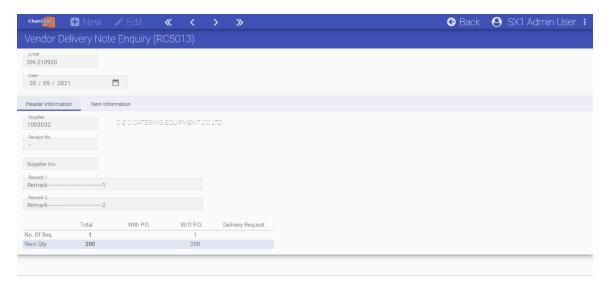
Sample Screen Vendor Invoice Verification Enquiry Screen ==> Header Info



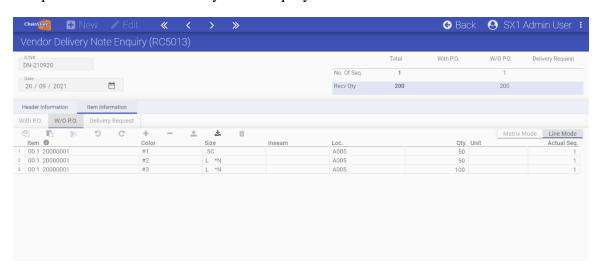
7.4.4 Vendor Delivery Note Inquiry



Sample Screen Vendor Delivery Note Enquiry Screen ==> Header Information

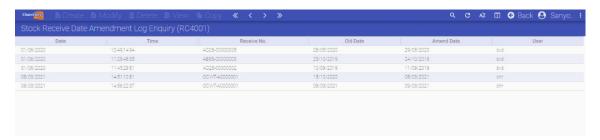


Sample Screen Vendor Delivery Note Enquiry Screen ==> Item Information



7.4.5 Stock Receive Date Amendment Log Inquiry

This is the inquiry for history log of Stock Receive Date Amendment



7.5 Stock Controls

7.5.1 Transfer Journal

Objective: An enquiry of item transfer information with respect to the Transfer processes performed at Stock System discussed in section 5.

Screen Display :- Transfer Journal Enquiry Index Screen ==>

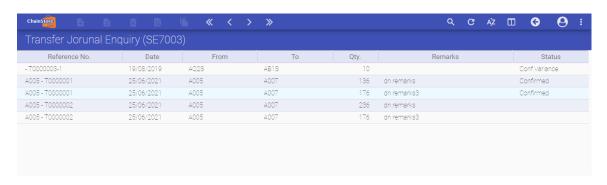


General Transfer index information:-

Transfer Reference Number, Transfer Date, and the remarks of the Transfer.

- 1. On the Item index View Menu, click the select item
- 2. In the selection dialog box, click the Transfer Detail Enquiry (See Sample Screen 6.12)

Fig(6.12)
Sample Screen Transfer Journal Detail ==>
By click the dialog box in Transfer Journal Enquiry Index Screen



General Transfer item detail information :-

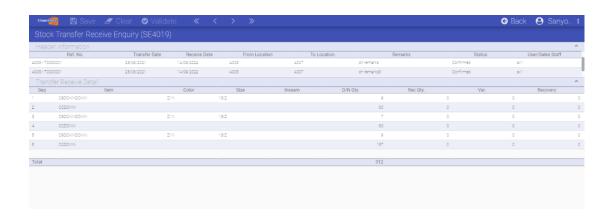
- Transfer Reference Number,
- Transfer Date, Remarks;
- Transfer Item
- Detail page with Item Number
- ❖ Color and Size of item(if any),
- Transfer From/To Location
- Transfer Quantity
- **❖** Average Cost,
- ❖ Total Transfer Cost,
- * Reference Number of Picking List
- ❖ Total Item Transfer Quantities and Total
- Cost of such Transfer Reference

(N.B. Average Cost, Total Transfer Cost and Cost of such Transfer Reference will not be displayed if the user logon account's access right for such fields has not been enabled.).

7.5.2 Stock Transfer Receive Inquiry

This is the data format as Stock Transfer Receive Confirmation Process EXCEPT this is fields protected.



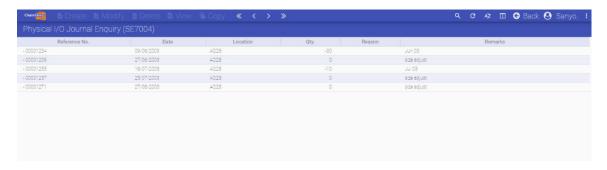


7.5.3 Physical I/O Journal

Objective :- An enquiry of Physical Adjustment general and detail information.

Screen Display:-

Physical I/O Enquiry Index Screen:-



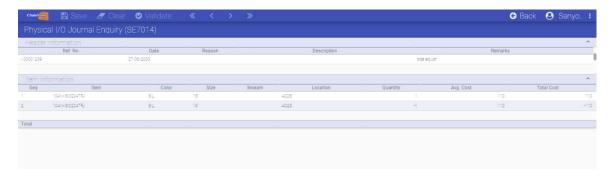
General Physical I/O Index information:-

- Physical I/O Reference Number
- Physical I/O Date
- Physical I/O Location
- Physical I/O Quantity
- Physical I/O Reason
- and Remarks of Physical I/O.

Click the select item from the physical count index View Menu (See Sample screen 6.13)

Fig(6.13)

Physical I/O Item Detail Screen :-



General Physical I/O Item Detail information:-

Physical I/O Reference Number, Physical I/O Date, Remarks of Physical I/O; an Item Detail page with Item Number, Color, Size, Inseam, Location Code, Adjusted quantity, Average Cost, Total Adjusted Cost, Total Adjusted quantities and Total Adjusted Cost of the Physical I/O reference.

7.5.4 Physical Count journal

Objective :- An enquiry of physical counts general and detail information.

Functions:-

By Reference No.
 Enquiry displayed by Reference Number as the reference key

2. By Date Enquiry displayed by Date as the reference key

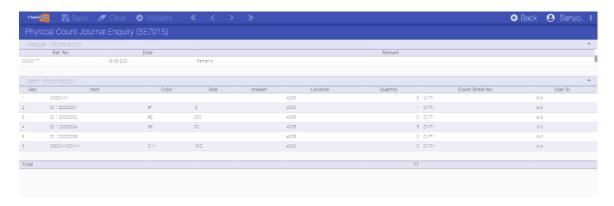
3. By Count Sheet No.
Enquiry displayed by Physical Count Sheet Number as the reference key

Screen Display:-

Physical Count Enquiry Index Screen ==>



Physical Count Item Detail Screen ==>



General Physical Count Item Detail information :-

Physical Count Reference Number, Physical Count Date, Remarks of Physical Count, a Item information table with Item Number, Color, Size, Inseam Location, Physical Count Quantity, Physical Count Sheet Number, and User ID who had performed the Physical Count

7.5.5 Delivery Order Journal

Objective :- An enquiry of Delivery Order and its detail information

Functions:-

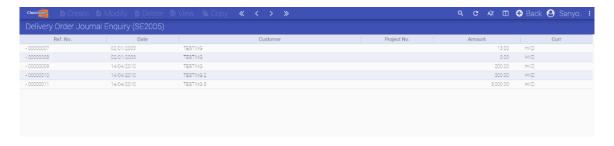
Reference No Inquiry display by Reference Number

Date Inquiry display by Date

Project No Inquiry display by Project Number

Screen display: -

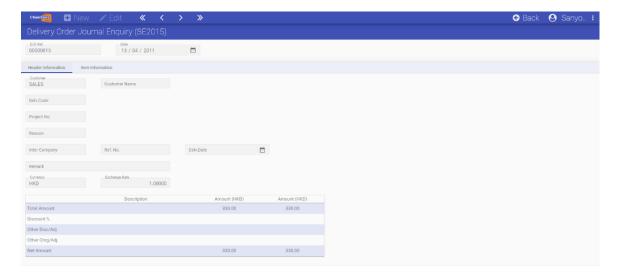
Delivery Order Journal Enquiry ==>



General Delivery Order Index Information : -

Reference Number, Delivery Order Date, Customer Code (N.B. It may be Customer Name. It subjects to how developer set the parameter.), Transaction Code, Project Number and Total Delivery Value Amount.

Sample Screen Delivery Order Detail Screen ==> Header Information



General Delivery Order Detail Information : -

Pick List Reference Number, Department Code, Pick List Reference Date, Customer Name, Delivery Order Date, Remarks, Project Number, Currency, Exchange Rate, Discount, Total Amount, Other Discount, Other Charge and Net Total Amount.

Sample Item Information Management Screen ==> Item Information



General Item Information Management Detail Information : -

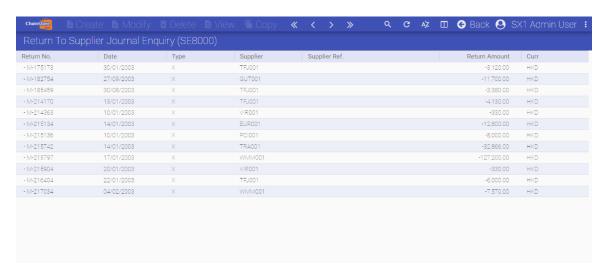
Pick Reference Number, Sequence Number, Item Code, Unit Price, Location Code, Quantity, Unit, Total Price and Total Quantity, Total Amount., Transaction Code.

7.5.6 Return to Supplier Journal

Objective :- An enquiry of information about return supplier journal

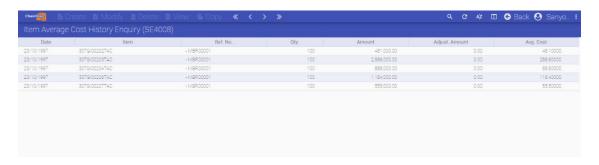
Screen Display:-

Return supplier journal Index Screen ==>

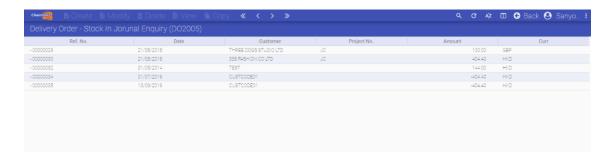


7.5.7 Item Average Cost History Enquiry

This inquiry shows the history log of items' average cost movement



7.5.8 Delivery Order Receive (Stock-In) Journal Enquiry



7.6 POS Transactions

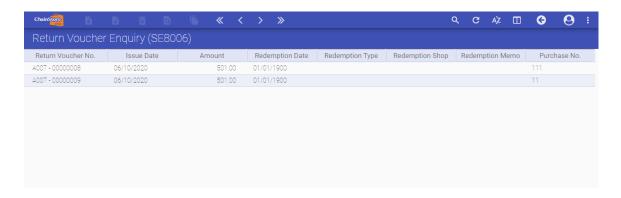
7.6.1 Return Voucher

Objective:- An enquiry of information about return voucher

Functions:-

Screen Display:-

Return Voucher Index Screen ==>



General Return Voucher Index information:-Return Voucher No., Issue/Redeem Date, Amount, Redeem/Recovery Date, Type, Shop, Memo No. and Purchase Memo No.

7.6.2 Deposit Journal

Objective :- An enquiry of information about Deposit Journal

Functions:- 1. By Deposit No.

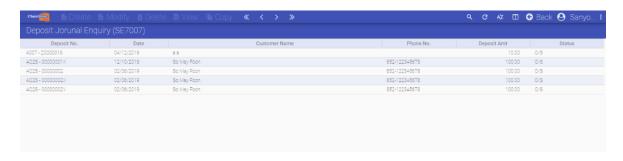
2. By Date

3. By Customer Name

4. By Phone No.

Screen Display:-

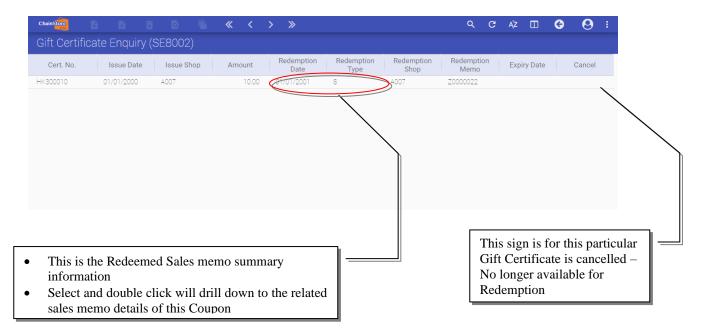
Deposit Journal Index Screen ==>



General deposit journal index information :-Deposit No., Date, Customer Name, Phone No., Deposit Amount, Status

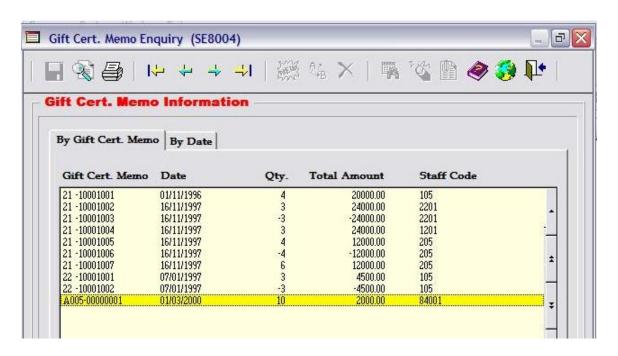
7.6.3 Gift Certificate Inquiry

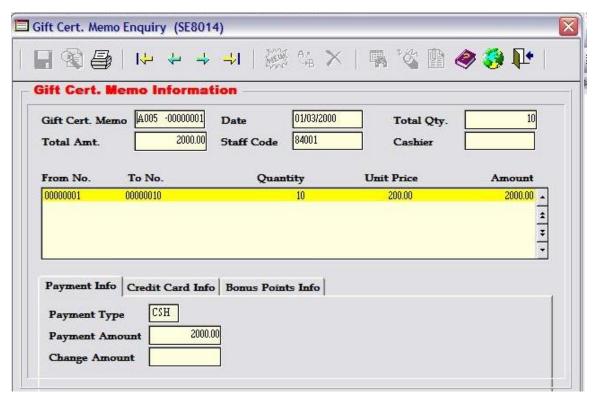
This is the inquiry of Gift Certificate with Status and related Sales memo in case of redeemed.



7.6.4 Gift Certificate Memo Journal

This is the Inquiry for Gift Certificate Sales Memo – the sales memo specific for Gift Certificate Sales.





7.6.5 Service Journal

Objective :- An enquiry of information about service memos

Functions:-

- 1. By Service No.
- 2. By Date

Screen Display :- Service Memo Index Screen ==>



General Service Memo Index information :-Service No., Date, Quantity, Amount, Staff Code and Status

7.6.6 Coupon Voucher

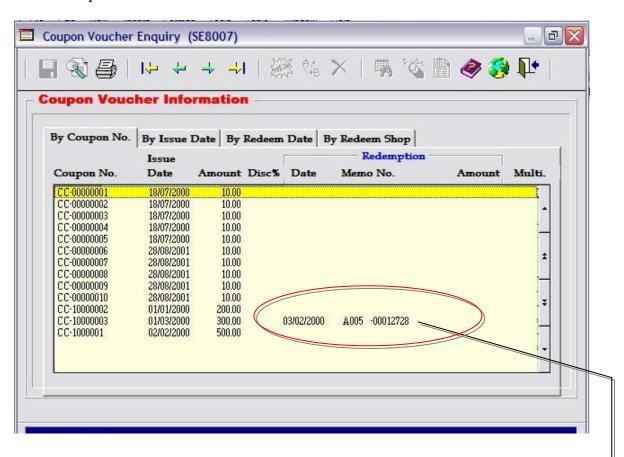
Objective:- An enquiry of information about cash coupon

Functions:-

- 1. By Coupon No.
- 2. By Issue Date
- 3. By Redeem Date
- 4. By Redeem Shop

Screen Display:-

Coupon Index Screen ==>



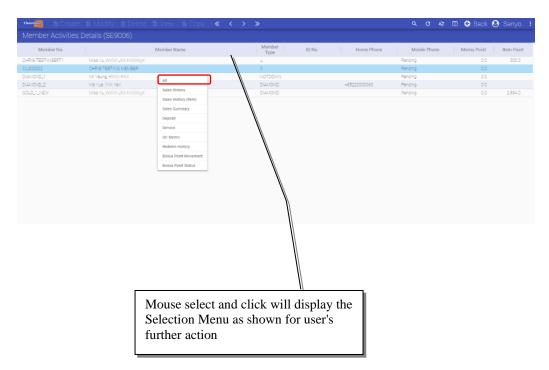
- This is the Redeemed Sales memo summary information
- Select and double click will drill down to the related sales memo details of this Coupon

7.1 Member

7.1.1 Member Activities Details

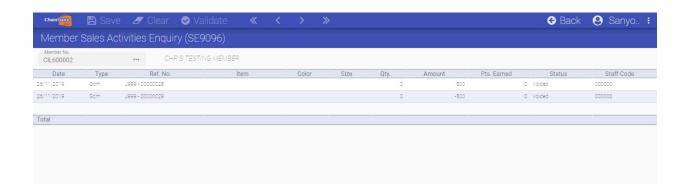
Objective: This inquiry enables user to read sales details of each member customer down to details level.

Screen Display:-



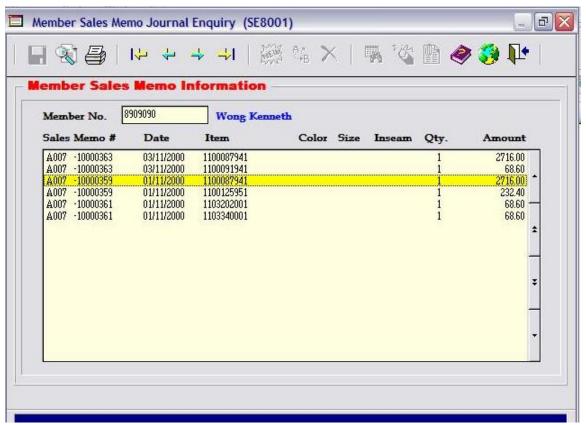
Member Activities Details screen sample -2

This is a screen sample of "ALL" activities for a selected member from pop up display selection of "ALL"



7.1.2 Salesman Member No inquiry.

This is the Sales Memo Inquiry filtered by Member in sequence of ales Memo Number



Screen Example:

This is the Sales Memo history of Customer named "Kenneth Wong" as display.

7.1.3 Member Sales Turnover Summary

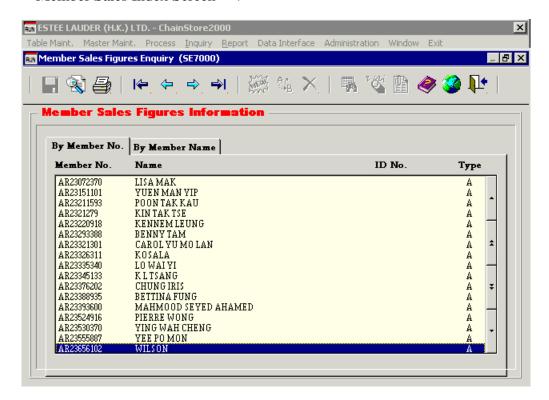
Function:-

By Batch No.

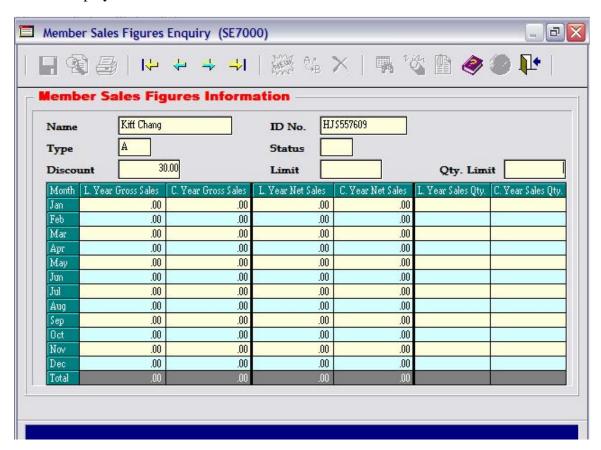
By D/N No.

Screen Display:-

Member Sales Index Screen ==>



General Member Batch information: Member No., Name, ID No., Type



General Un-posted Location Transfer :-

Name, Type, Discount, ID No., Status, Limit, Month Last Year Gross Sales, Current Year Gross Sales, Last Year Net Sales, Current Year Net Sales

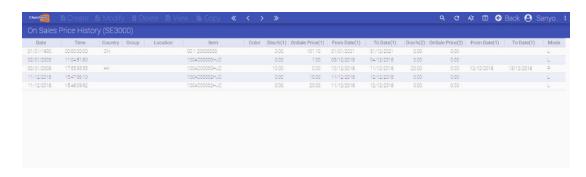
7.2 Price Change Controls

7.2.1 On-Sales Price History

Objective:-

This inquiry will search for all promotional on-sales prices history at user specific date range. This history log including all forms of input method such as page mode, line mode and group mode.

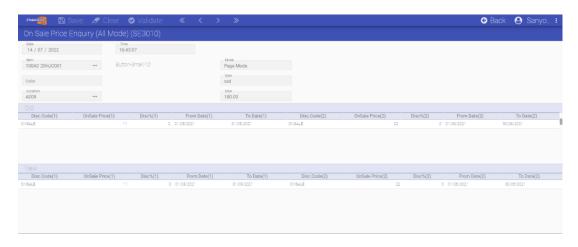
Fig 1 On-Sales Price History Summary



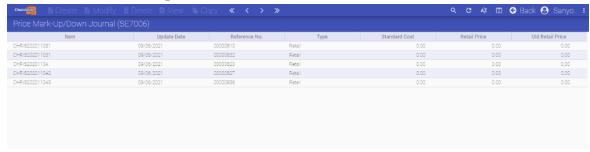
General On Sales Price Index information:

Date, Time, Cnty, Croup, Loc, Item color, Purchase On Sales 1 and On Sales 2.

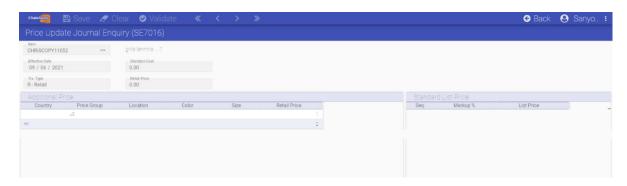
Fig 2 On-Sales Price History Details



7.2.2 Price Mark Up/Down Journal



Click to display detail page as below:



7.2.3 Price Change Log History

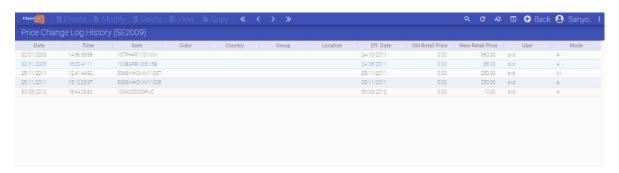
Objective :- An enquiry of information about price change history

Functions:-

- 1. By Day and Time
- 2. By Item

Screen Display:-

Price Change Log History Screen ==>



Price Change Log Detail Screen:

