SIR MICHAEL HANS B. TABOTABO

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OBJECTIVE

To obtain a full-time position related to Network Engineer, Systems Engineer, Solutions Architect.

EDUCATION

University of Santo Tomas, Manila
Bachelor of Science in Information Technology
August 2020 – June 2024
Consistent Dean's Lister since 1st Year
Magna Cum Laude, GWA: 1.372
DOST Merit JLSS Scholar

Adamson University Senior High School, Manila
June 2018 – April 2020
Grade 12 – With Honors
SHS Voucher Scholar

Adamson University Junior High School, Manila
June 2014 – April 2018
Grade 10 – With Honors
ESC Scholar

WORK EXPERIENCE

Global Service Desk Intern, Trend Micro Inc., Pasig City, Philippines, February 2024 – May 2024

- Assisted in the following:
    - Hybrid Live Chat Support – monitored and supported fellow employees with their concerns or inquiries.
    - Case Dispatcher – disseminated stuck cases to the team.
    - Wiki Migration – contributed to the migration from on-prem to cloud.
    - Handling Cases – Case follow-ups and case closures
- Collaborated with the process engineers of the team to know the ins and outs of the operations.
- Developed an automation for case follow-ups using Power Automate.

CO-CURRICULAR ACTIVITIES

Thomasian Gaming Society, University of Santo Tomas
Finance Committee Staff, October 2023 – June 2024

Cisco Networking Academy Gateway, University of Santo Tomas
Sponsorships Committee Staff, October 2023 – June 2024

AWARDS AND CERTIFICATIONS RECEIVED

CompTIA ITF+ Certified, CompTIA, Manila, May 2021

CCNA: Introduction to Networks, Cisco Networking Academy, Manila, July 2022

CCNA: Switching, Routing, and Wireless Essentials, Cisco Networking Academy, Manila, Aug 2022

CCNA: Enterprise Networking, Security, and Automation, Cisco Networking Academy, Manila, January 2023

CCNA: CyberOps Associate, Cisco Networking Academy, Manila, August 2023

PhilNITS Information Technology Passport (IP) Certified, Philippine National IT Standards (PhilNITS), Manila, October 2023

AWS Certified Cloud Practitioner, Amazon Web Services, Manila, December 2023

ACADEMIC PROJECTS

An Advertisement System for 12c4 Breadstation, Software Engineering, University of Santo Tomas, Manila, April 01, 2023

- Developed and implemented an effective advertisement system for a local bread store to increase customer engagement and sales.
- Responsibility:
  - Quality Assurance Officer – Conducted thorough testing of the advertisement system, developed and executed test plans and cases, and collaborated with the development team to implement necessary changes and improvements.

Enhancement and Implementation of Network Infrastructure and Security of General Miguel Malvar Elementary School, Capstone Project, University of Santo Tomas, Manila, June 15, 2023 – December 11, 2023

- Upgraded and secured the network infrastructure of an elementary school to ensure reliable connectivity, enhanced security, and support for modern educational technology needs.
- Responsibilities:
  - Documentation – Developed comprehensive documentation for the enhanced network infrastructure and created user manuals for staff.
  - Network Engineer – Designed and implemented a robust network architecture, upgraded the school's network for higher bandwidth and improved Wi-Fi coverage, and integrated network management tools.
  - Quality Assurance Officer – Conducted testing of the network infrastructure and implemented security protocols.

SKILLS & ABILITIES

- Programming: Knowledgeable in programming Java, Python, HTML, CSS, and Power Automate
- System Administration: Knowledgeable with Windows Server 2019 and Microsoft Active Directory
- Network Security: Familiar with Networking Devices Configuration (Cisco and TP-Link)
- Cloud Computing: Knowledgeable in AWS Cloud Services
- Computer: Experienced in using Microsoft Office 365; Has worked in Windows and Linux OS (Ubuntu)
- Communication: Oral and written skills obtained through professional learning environments

TRAININGS/SEMINARS ATTENDED

CompTIA Network+ Webinar, INNOVARE Systems & Technologies. INC, Zoom (Online), February 04 2023

The Dynamics of Cloud Computing, Department of Information and Communications Technology – MIMAROPA – Occidental Mindoro, Zoom (Online), February 18, 2024

Introduction to Artificial Intelligence (AI), DICT-ILCDB Region 2 - Quirino Provincial Office, Zoom (Online), February 24, 2024

Data Science Frontiers: Harnessing NLP and Generative AI for IT Education Advancement, Philippine Society of Information Technology Educators Foundation, Inc., Google Meet (Online), February 28, 2024

Strategize Smart: Turning Data Into Gold, University of Santo Tomas – College of Information and Computing Sciences, Blessed Pier Giorgio Frassati, O.P. Bldg., March 9, 2024

From Pixels to Blocks: Exploring the Synergy of Blockchain and AR/VR, University of Santo Tomas – College of Information and Computing Sciences, Blessed Pier Giorgio Frassati, O.P. Bldg., April 19, 2024

REFERENCE CONTACT

Assoc. Prof. Ma. Beatriz Lacsamana, MCS - Course Coordinator

mllacsamana@ust.edu.ph