# Ronaldo A. Ramano

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**Skills**

NodeJS

Javascript

CSS

HTML

ReactJS

MongoDB

MYSQL

Git

**Ongoing**

**Personal**

**Projects**

**NodeJS eCommerce App**

[https://github.com/hantyrram/commerce](https://github.com/hantyrram/commerce.git)

**ReactJS eCommerce Client**

<https://github.com/hantyrram/commerceclient>

**Portfolio Page**

<http://dev.hantyr.com/>

**POS Engineer/Staging Alhamrani Universal Co. Ltd**

**Work**

**Experience**

**April 7. 2009-Present** Riyadh K.S.A.

[www.universal.com.sa](http://www.universal.com.sa)

* Handles preparation,quality assurance, installations and trainingof various Hypercom/Ingenico EFT-POS terminals.
* Provides on-site/off-site troubleshooting assistance to costumers and other field engineers.
* Coordinates with the in-house software developer regarding the up-to-date software release that should be on production and ensures that the service-computers used by other field technicians are equipped with it.
* Defines merchant profile on the TMS(Terminal Management System)
* Responsible in kitting of equipment according to requirements prior to deployment.
* Participate it training the newly hired field engineers.

**Project Manager GHLSYS Phil Inc.**

**Oct. 26 2008-April 2009** 16th Flr. BA- Lepanto Condominium

Makati City,Philippines

[www.ghl.com](http://www.ghl.com)

* Responsible for effectively leading a project team and/or working as a team member to manage aspects of the company's IT project implementation deliverables within the agreed timelines, and quality standards.
* Discusses and scope client’s requirements, communicate these to the in-house software development team and liaise with clients to facilitate user specification sign-offs.
* Author the necessary minutes of discussions, progress reports/reviews relevant user documentation, etc, associated with project implementation.
* Manage clients' expectations in terms of functionality, quality, and customer satisfaction.
* Add real value to project implementation by resolving hiccups, addressing impediments.
* Manage the project resources and budgets at an optimum level and effectively account for project expenditure.
* Participates in stages, highlights, and final project reviews

**Quality Assurance Engineer GHLSYS Phils.Inc.**

**Nov. 1, 2007-Oct. 25, 2008**

* Conducts overall quality assurance to equipment -such as but not limited to- EFT POSterminals, hubs, accessories, and gives final authorization on its deployment/release.
* Responsible for data verification and equipment quality control to ensure meeting customer specification.
* Responsible in kitting of equipment according to requirement prior to deployment.
* Work with other engineers and QA personnel in troubleshooting and resolving test issues.
* Take care of logistic arrangement for outgoing delivery.
* Documents systematic actions necessary to provide enough confidence that a product or service will satisfy the given requirements for quality.
* Responsible in merchant profile definition in theTerminal Management System.
* Responsible in assuring data accuracy and integrity on the database (using SAP).
* Handled System Integration Test and provided assistance and recommendations to clients on the User Acceptance Test (UAT) of new projects and ensuring completion of each stage based on the time table provided. Projects handled includes, solutions for Bills Payment, First implementation of online game in the Philippines -using EFT POS mobile terminals (Small Town Lottery), other payment solutions.

**Customer Support Engineer GHLSYS Phils. Inc.**

**Oct. 06, 2006-Oct. 31 2007**

* Responsible in the installation, On-site repair, Preventive

Maintenance of EFT Terminals,routers,hubs and

other accessories.

* Conducts Orientation to Customers with regards to the use of the EFT POS installed.
* Provide equipment and card acceptance training to merchants

**Customer Support Engineer PROTEMPS Staffers**

**Feb. 2006-Oct.2006 Designated at Channel Technologies**

**Inc.** [www.channelgroup.net](http://www.channelgroup.net)

* Responsible in the installation, On-site first level support, Preventive

Maintenance of EFT Terminals, routers,hubs and other accessories.

* Conducts Orientation to Customers with regards to the use of the

EFT POS installed.

* Provide equipment and card acceptance training to merchants

**Education**

**Lyceum of the Philippines** 2000-2005

B.S. Computer Science

Intramuros, Manila Philippines

[www.lyceumphil.edu.ph](http://www.lyceumphil.edu.ph)