HANZEL DENEB RUBIAS

SOFTWARE DEVELOPER

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ABOUT ME

I am a software developer with a strong eye for innovative design and a keen understanding of techniques geared toward optimum user experience.

SPECIALIZATIONS

- Bug Fixing & Troubleshooting
- Stable Codebase
- End to End Testing
- Cross Platform App
- Implementation
- Maintenance
- Web Hosting

TECHNICAL SUMMARY

Programming: C++, Java, PHP, JavaScript, HTML, CSS
Database: MySQL
Framework: Bootstrap
Tools and Platforms: WordPress, Netlify, Github, Codepen
Software: FileZilla, XAMPP, cPanel, WHM
Design: Canva, Adobe Photoshop
System: Windows
Web Server: HostGator, Hostmonster, Hostinger

PROJECTS

Clean Rider Alpha - an online system for digital verification of registered motorists via QR Code.

Online Quiz - a professional web-based Quiz maker for training & educational assessment with Quizzes graded instantly saving hours of paperwork.

Smart Inventory System - a web app inventory system with digital verification with the use of QR Code.

WORK EXPERIENCE

Web Advisor
Concentrix | Nov 08, 2019 - May 31, 2020
- Help clients with a variety of concerns such as troubleshooting, customer service, sales and billing support. Including setup issues like website migration, software settings and any other initial problems such as connectivity problems, data storage and security. Troubleshoot website issues related to WordPress and content management software, FTP, emails, MySQL database management, DNS, SSL and Dedicated IP.

Non-voice Customer Care Specialist I
Convergys | May 2013 - July 2015
- Emphasis on customer service including de-escalation of angry customers. Assisting with their Account and Billing issues. Provide alternative support via Community by posting on an online forum. Multi tasks effectively and resolved customer issues in a clear, courteous and straightforward manner. Demonstrated professionalism and courtesy with customers at all times. Followed up with clients to ensure optimal customer satisfaction.

EDUCATION HIGHLIGHTS

Nueva Ecija University of Science and Technology
BSIT | 2015 - 2019
Specialization in Web Application Programming
- Peer Teacher - 2017 - 2019
- Technomercial Competition 2019 - 1st Place
- Project Pitching 2018 - 2nd Place
- Video Making 2018 - 2nd Place
- Web Designing 2018 - 3rd Place
- Project Pitching 2017 - 2nd Place

Saint Christopher Montessori School
Conduct Awardee | 2004 - 2008
- Best in Computer - 2004
- Student Council - Senior, Representative

LANGUAGES SPOKEN

English, Tagalog