

**Haochen (Eric) Zhou**

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## EDUCATION

**Kalamazoo College**, Kalamazoo, MI

**Bachelor of Arts in Economics**, Minor in History | *June 2024*

Dean's List: Fall 2023, Winter 2024

## PROFESSIONAL EXPERIENCE

**Trinity Health – Saint Joseph Mercy Hospital**, Ann Arbor, MI

**Supply Chain Specialist** | *Mar 2025 – Present*

- Manage inventory for hundreds of medical items across five departments, ensuring supply availability for clinical operations.
- Forecast demand, troubleshoot shortages, and coordinate with vendors and clinical teams for timely deliveries.
- Implement ERP (Oracle PeopleSoft) layout improvements to reduce retrieval times and increase efficiency.
- Support process improvement projects focused on workflow optimization and inventory layout redesign.

**Zingerman's Mail Order LLC**, Ann Arbor, MI

**Operations Associate (Seasonal)** | *Dec 2024 – Jan 2025*

- Streamlined order fulfillment processes, improving efficiency and reducing order processing time.
- Supported inventory management and tracking, contributing to accurate stock levels and reporting.

## PROJECTS & LEADERSHIP

- **Climate Change Forum Presentation** – Analyzed business and economic impacts of climate change; proposed sustainable solutions adopted on campus.
- **Cross-Functional Collaboration** – Partnered with multiple departments to resolve supply challenges, improving communication and efficiency.

## SKILLS

Supply Chain & Inventory Management | ERP Systems (Oracle PeopleSoft) | Data Analysis (Excel, PivotTables) |  
Process Improvement | Workflow Optimization | Communication & Team Collaboration

## CERTIFICATIONS

Excel Core Foundations & Data Management | Securities Industry Essentials (SIE) | Google Data Analytics Certificate