

Haochen (Eric) Zhou

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EDUCATION

Kalamazoo College, Kalamazoo, MI

Bachelor of Arts in Economics, Minor in History | *June 2024*

Dean's List: Fall 2023, Winter 2024

PROFESSIONAL EXPERIENCE

Trinity Health – Saint Joseph Mercy Hospital, Ann Arbor, MI

Supply Chain Specialist | *Mar 2025 – Present*

- Manage inventory for hundreds of medical items across five departments, ensuring supply availability for clinical operations.
- Forecast demand, troubleshoot shortages, and coordinate with vendors and clinical teams for timely deliveries.
- Implement ERP (Oracle PeopleSoft) layout improvements to reduce retrieval times and increase efficiency.
- Support process improvement projects focused on workflow optimization and inventory layout redesign.

Zingerman's Mail Order LLC, Ann Arbor, MI

Operations Associate (Seasonal) | *Dec 2024 – Jan 2025*

- Streamlined order fulfillment processes, improving efficiency and reducing order processing time.
- Supported inventory management and tracking, contributing to accurate stock levels and reporting.

PROJECTS & LEADERSHIP

- **Climate Change Forum Presentation** – Analyzed business and economic impacts of climate change; proposed sustainable solutions adopted on campus.
- **Cross-Functional Collaboration** – Partnered with multiple departments to resolve supply challenges, improving communication and efficiency.

SKILLS

Data Analysis (Excel, SQL, R) • Data Cleaning & Visualization • ERP Systems (Oracle PeopleSoft) •

Supply Chain & Inventory Management • Process Improvement • Workflow Optimization • Communication & Collaboration

CERTIFICATIONS

Excel Core Foundations & Data Management | Securities Industry Essentials (SIE) | Google Data Analytics Certificate