Haochen (Eric) Zhou | Ann Arbor, MI | haochen.zhou19@gmail.com | 734-302-7011

Portfolio: haochenzhou19.github.io/Eric-Portfolio | Kaggle: kaggle.com/haochenzhou19

EDUCATION

Kalamazoo College, Kalamazoo, MI
Bachelor of Arts in Economics, Minor in History | *June 2024*
Dean's List: Fall 2023, Winter 2024

PROFESSIONAL EXPERIENCE

Trinity Health – Saint Joseph Mercy Hospital, Ann Arbor, MI
Supply Chain Specialist | *Mar 2025 – Present*

- Manage inventory for medical inventory across multiple departments, ensuring supply availability for clinical operations.

- Forecast demand, troubleshoot shortages, and coordinate with vendors and clinical teams for timely deliveries.

- Implement ERP (Oracle PeopleSoft) layout improvements to reduce retrieval times and increase efficiency.

- Support process improvement projects focused on workflow optimization and inventory layout redesign.

Zingerman's Mail Order LLC, Ann Arbor, MI
Operations Associate (Seasonal) | *Dec 2024 – Jan 2025*

- Streamlined order fulfillment processes, improving efficiency and reducing order processing time.

- Supported inventory management and tracking, contributing to accurate stock levels and reporting.

PROJECTS & LEADERSHIP

- **Climate Change Forum Presentation** – Analyzed business and economic impacts of climate change; proposed sustainable solutions adopted on campus.

- **Cross-Functional Collaboration** – Partnered with multiple departments to resolve supply challenges, improving communication and efficiency.

SKILLS

Data Analysis (Excel, SQL, R) • Data Cleaning & Visualization • ERP Systems (Oracle PeopleSoft) •

Supply Chain & Inventory Management • Process Improvement • Workflow Optimization • Communication & Collaboration

CERTIFICATIONS

Excel Core Foundations & Data Management | Securities Industry Essentials (SIE) | Google Data Analytics Certificate