📍 East, Singapore

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in shousuan

AUTOMATION EXPERIENCE

Chrome

Excel

Word

Outlook

Salesforce

Sabre

CERTIFICATIONS

Advanced RPA Developer (UiARD)
UiPath

RPA Associate (UiRPA)
UiPath

The Complete SQL Bootcamp
Udemy

Learn C# Fundamentals
Udemy

RPA Developer Certification
UiPath

Michael Lee

WORK EXPERIENCE

Capitaland - Lodging   (Jul 2019 - Present)
RPA Business Analyst, Developer, Solution Architect
- End-to-End Management for all RPA projects
- Built more than 20 robots till date for internal departments with benefit realization of approx. 8000 days and saving at least SGD$ 500,000 for departments annually
- Set up online/offline educational workshops and taught users UiPath Studio Basics

🔗 https://www.linkedin.com/company/the-ascott-limited

UST   (Sep 2018 - Jul 2019)
RPA Developer
- Collaborated with software developers to solve automation issues in World's Top Automobile Corporation
- Designed file management/transfer and excel manipulation workflow for clients

🔗 https://www.linkedin.com/company/ustglobal/

UiPath Community Individual Contributor, Freelancer   (May 2019 - Present)
RPA Freelancer

🔗 https://forum.uipath.com/u/MichaelL/summary

Nanyang Technological University   (Dec 2017 - May 2018)
Researcher (FYP Student)

Muscle Stimulation of Madagascar Hissing Cockroach

EDUCATION

Nanyang Technological University   (Aug 2014 - May 2018)
Honors, School of Mechanical Engineering
- 1st JCRC Sports Director of Pioneer Hall (2014)
- Captain of Pioneer Hall Basketball Team (2015)

AUTOMATION PROJECTS

Booking.com & Expedia Commission Check
The bot aids Guest Services to ensure that the travel agents charge the correct commission amount for bookings/reservations.

1400 man-hours and at least SGD $20,000 saved monthly.

Agreement Rate Loading
With information provided by users, the bot sets up the room rate plans for properties in reservation system.

400 man-hours and at least SGD $30,000 saved monthly.

Credit Card Reconciliation
Bot checks if the receivable amounts between payment gateway systems and internal system are the same and flags out any discrepancies.

40 man-hours and at least SGD $1,200 saved monthly.

Reservation Profiles Re-Tagging
Bot re-tags reservation bookings from Global Profiles to Local Profiles to increase accuracy in local production reporting

150 man-hours and at least SGD $40,000 saved monthly.

Reward Points Audit Check
Bot flags out any potential fraudulent claims of reward points

360 man-hours and at least SGD $6,000 saved monthly.

REFERENCES

Koh Kim Wan
Colleague (3-years)

Business User of various RPA projects

✉ koh.kimwan@the-ascott.com

Hidir Koh
Ex-Colleague (2-years)

Peer RPA Developer

✉ hidir.koh@paloe.com.sg