Happy Patel

647-866-0590 | h342pate@uwaterloo.ca | linkedin.com/in/happy-patel1212 | happy-patel-portfolio

EDUCATION

University of Waterloo

Sept 2021 - Aug 2026

Bachelor of Computer Science Honours

Waterloo, ON

• Relevant Courses: Database Management (SQL), Human-Computer Interaction, Object-Oriented Programming (C++)

Wilfrid Laurier University

Sept 2021 - Aug 2026

Bachelor of Business Administration Honours

Waterloo, ON

• Relevant Courses: Strategic Management, Managerial Consulting, Entrepreneurial Method, Marketing Management

EXPERIENCE

Interac Corporation

May 2024 - Dec 2024

Product Manager Intern

Toronto, ON

- Led the creation of a GenBI analytics hub in collaboration with **Amazon QuickSight**, reducing data access time from 5 business days to **instant** self-service for internal business users.
- Hosted 3-day Silicon Valley Product Group inspired product workshop for senior PMs, delivering an outcomes deck that drove 10+ process and product changes across 7 e-Transfer squads.
- Designed MVP for e-Transfer deposits feature, receiving pilot approval from RBC with projected impact of 14M users.
- Delivered sales pitch to e-Transfer advisory committee for gifting feature, securing interest from 4 of 5 major banks.

Oakville and Milton Humane Society | UW Blueprint | Prototype

May 2024 - Dec 2024

Product Manager

Waterloo, ON

- Spearheaded team of 8 developers and 4 designers to develop a volunteer and pet management system for OMHS.
- Led end-to-end delivery of mobile and tablet designs in Figma, achieving 100% of roadmap milestones in 8 months.
- Defined PRDs for all features, incorporating client input and technical feasibility to reduce developer rework by 80%.

Magnet Forensics

Jan 2023 – Apr 2023

Software Developer Intern

Waterloo, ON

- Built 8+ custom CLI tools integrating AWS APIs into Magnet Automate, reducing manual configuration time by 30%.
- Led test strategy for two version launches, creating **200+** build-verification tests and documenting results in Confluence, enabling **zero post-release bugs**.
- Led the optimization of Magnet Automate's landing page using React and Clojure, increasing user session time by 15%.

Noomi

 $Jan\ 2022-Apr\ 2022$

Product Manager Intern

Toronto, ON

- Led landing page redesign informed by usability testing with 5 users, resulting in a 25% increase in click-through rate.
- Improved sign-up flow based on insights from 15+ user interviews, leading to a 30% increase in account registrations.

EXTRACURRICULARS AND PROJECTS

UW Blueprint

May 2025 – Present

Vice President of Product

Waterloo, ON

- Overseeing PMs across 8 projects, by collaborating with VP Design and Engineering, to enable roadmap execution.
- Partnered with 8 nonprofit clients to create project roadmaps for PMs, improving project delivery speed by 30%

Defense Industrial Base Canada

May 2025 – Present

Lead Consultant

 $Waterloo, \ ON$

- Analyzed operational capabilities of 50+ vendors to standardize SOPs and RFP workflows across the supplier network.
- Developed a vendor capability matrix using Excel to evaluate new vendors and reduce onboarding time by 40%.

TripTok | Prototype

May 2025 – Present

• Designing mobile app in Figma to organize saved TikTok content for easy reference and sharing, focused on traveling.

City-View | Repository

Jan 2025 – Apr 2025

• Developed full-stack app with **React**, **Node.**; s, and **MySQL** to help users discover and plan new travel destinations.

SKILLS

Languages/Frameworks: C/C++, SQL, ARM, React, R, Cypress, JavaScript, HTML, CSS

Tools: Jira, Figma, Tableau, Excel, Confluence, Notion, Git