Hemalatha Harikrishnan

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PROFESSIONAL SUMMARY

Futuristic individual and certified developer in Robotic Process Automation tool looking forward to excel in my carrier in advance RPA technology by continuously learning, implementing and developing business processes with cost effective solutions.

SKILLS

- Automation Anywhere Expert
- Database integration with RPA Tools
- VBScript Beginner

- Jenkins, Bit Bucket Hands-on
- RLM (Release Lifecycle Management) & SNOW Experience Team reporting

WORK HISTORY

SENIOR SOFTWARE ENGINEER   *11/2019 to CURRENT*

Wipro Technologies | CHENNAI, TN

STUDENT - COMPUTER APPLICANT   *09/2015 to 11/2019*

Wipro Technologies | CHENNAI, TN

ROLES & RESPONSIBILITIES

- Responsible for building projects using Automation tools to automate IT/Business Process end to end and developing cost efficient bots that are bundled with operations to deliver the process.
- Extended support in deployment, bug fixes, change request and maintenance of the project.
- I had successfully delivered multiple projects in Banking sector. Deployed RPA Solutions - which involves process reengineering using core workflow principles that are efficient, well Structured and easy to understand.
- Providing technical leadership during the solution implementation. Performance assessment, tuning and helping in resolving critical issues.
- Work within project planning constraints, communicating any identified project risks and issues to the delivery/project manager accordingly and providing inputs to the change control process.

PROJECT SUMMARY

Project Name: PUU (Power user utility) - Aug 2019 to till Now
Project Summary:

- This project Involves the automation process for creation, modification, deletion, group & database creation, granting program access to group and db for the requested users under Global ID administration team.
- This process involves performing technical support to GIDA (Line of Business). It involves in various activities like Bug fixes, Enhancements,

Proof of concepts, Deployment & Maintenance.
- This process comprises of 21 projects for end to end maintenance phase

Project Name: E-Statement request -Jun 2018 to Jul 2019

Project Summary:
- Bot is designed to perform operation in Armor, Flexcube, Stars & Bo based on user request via stars application. Each request with open status in stars application need to be processed by bot based on the document date. If the document is beyond 2010 then necessary document extraction has to be performed in BO application. otherwise the activity will be done in flexcube & armor.
- End to end bot implementation reduces major effort contributed by operations Team. As the bot is designed to pull necessary documents from various application based out of request in Stars application.

Project Name: MIS Reporting -Mar 2017 to Dec 2017

Project Summary:
- Bot is designed to generate various financial reports to generate "Management Information system" & in Accounting information system
- This process contains 20 different report creation based out of request shared by user via email to perform necessary activity in BO application.

Project Name: LPG (Loan Processing Group) -Sep 2016 to Feb 2017

Project Summary:
- Bot is designed to perform Rate fixing & Rollover activity based on user request via email. Each activity undergoes data validation followed necessary process operation in Flexcube application
- After implementation of the bot, it reduced over AHT from 30 minutes to 15 minutes.

EDUCATION

Master of Engineering | Information Technology   *05/2019*

Vellore Institute Of Technology, Chennai

Bachelor of Science | Computer Science   *04/2015*

Vidhya Sagar Women's College, Chengalpattu

CERTIFICATIONS
- Advanced AA (Automation Anywhere) Professional - 2017
- Master AA (Automation Anywhere) Professional V11 - 2019
- Advanced A2019 Professional - 2020

AWARDS & ACHIEVEMENTS
- Received best team of the Quarter in Sep 2017
- Star of the Quarter in Sep 2017

DECLARATION

I, Hemalatha Harikrishnan hereby declare that all the information mentioned above is true to the best of my knowledge.

Place:

Date: