

GNANA PRASUNA NAVIDA

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PROFESSIONAL SUMMARY

Highly skilled software developer bringing more than 5 years in Bot design, development, integration and testing. Professional in monitoring software performance and revising programs for enhancements & corrections. Optimized multiple processes to accomplish customer targets.

SKILLS

- Automation Anywhere Expert
- UiPath Beginner
- Database integration with RPA Tools
- VBScript Beginner
- Jenkins, Bit Bucket Hands-on
- RLM (Release Lifecycle Management) & SNOW Experience
- Team reporting

WORK HISTORY

Senior Software Engineer

Wipro Technologies - CHENNAI, TN

11/2019 - Current

Student - Computer Applicant

Wipro Technologies - CHENNAI, TN

07/2015 - 10/2019

ROLES & RESPONSIBILITIES

- Responsible for building projects using Automation tools to automate IT/Business Process end to end and developing cost efficient bots that are bundled with operations to deliver the process.
- Extended support in deployment, bug fixes, change request and maintenance of the project.
- I had successfully delivered multiple projects in Banking sector. Deployed RPA Solutions - which involves process reengineering using core workflow principles that are efficient, well Structured and easy to understand.
- Providing technical leadership during the solution implementation. Performance assessment, tuning and helping in resolving critical issues.
- Work within project planning constraints, communicating any identified project risks and issues to the delivery/project manager accordingly and providing inputs to the change control process.

PROJECT SUMMARY

Project Name: GIDA - Jul 2020 to till now

Project Summary:

- This process involves performing technical support to GIDA (Line of Business). It involves in various activities like Bug fixes, Enhancements, Proof of concepts, Deployment & Maintenance.
- This process comprises of 21 projects for end to end maintenance phase

Project Name: SMS Armor - Jun 2019 to Jun 2020

Project Summary:

- This project Involves the automation process for creation, modification, deletion, group & database creation, granting program access to group and db for the requested users under Global ID administration team.
- This project was extended across various geographies within the organization in multiple iterations & enhancements to specific regions

Project Name: Account Master Central - Jan 2019 to May 2019

Project Summary:

- This project Involves the automation process for creation, modification & deletion of user ID's under Global ID administration team.
- End to end bot implementation reduces major effort contributed by operations Team. It helps them in tracking and auditing purposes.

Project Name: PW & FT Payments - Jul 2018 to Dec 2018

Project Summary:

- This Project Involves the automation process of submitting transactions based on various conditions across 9 different countries in Java Application and finally generating report and sharing to the end User.
- AHT Time was reduce from 6 Min to 4 Min for each transactions and quality was improved from 80% to 98% after implementing RPA.

Project Name: Kenya Pay-link Process - Jan 2018 to Jun 2018

Project Summary:

- This Project Involves the automation process to extract the dump of transactions which are pending in between open and authorized state.
- End to end dump are shared to end user for further actions. AHT Time was reduce from 20 Min to 15 Min and quality was improved from 85% to 98% after implementing RPA.

Project Name: Non- Agency Reconciliations - Nov 2016 to Dec 2017

Project Summary:

- Bot is designed to perform reconciliation across accounts payable & account receivable components in banking sector
- Bot download necessary source files from web application followed by which SME will segregate mandatory values from PDF file's to Excel file.

- Bot will read the values from excel file and perform necessary operation in Flexcube application to achieve reconciliation of data.

Project Name: LATAM Mailroom Process - Mar 2016 to Oct 2016

Project Summary:

- This Project Involves the automation of process for web application with the input provided in excel with necessary validation multiple text files are created from excel and it is uploaded in web application to find out the negative count of each statement.

EDUCATION

Master of Engineering: Information Technology

Vellore Institute Of Technology - Chennai

05/2019

Bachelor of Science: Electronics Technology

Sri Vidyanikethan Degree College - Tirupati

05/2015

CERTIFICATIONS

- Advanced AA (Automation Anywhere) Professional - 2017
- Master AA (Automation Anywhere) Professional V11 - 2019
- Advanced A2019 Professional - 2020