# **Abby Feiner**

# Fashion and Jewelry Brand Manager/Communications Specialist

Philadelphia, PA - Email me on Indeed: indeed.com/r/Abby-Feiner/394c645ea2dd8bf2

#### WORK EXPERIENCE

# Fashion and Jewelry Brand Manager/Communications Specialist

Love and Pride, LLC - Philadelphia, PA - 2010 to 2012

Manage marketing and merchandising campaigns for several lines of high-end fashion jewelry within the New York metropolitan area sales territory. Create and implement campaigns designed to facilitate sales of \$500,000. Coordinate account penetration activities with partners, affiliates, and major retailers. Manage day-to-day business operations and a \$2,000,000 plus in inventory.

- Created and launched Web integrated marketing campaigns for multiple product lines.
- Achieved a 20 percent increase in annual sales.
- Maintained the business to business relationships with partners such as HBO and SHOWTIME, affiliates, and top name retailers including Saks Fifth Avenue.
- Responsible for managing customer service relationships including issue resolution and satisfaction reporting.
- Manage all marketing efforts related to informal internet communication channels such as social networking sites, and relevant blogs, to enhance the image of the brand.
- Took on an additional operational role to manage inventory, and other commercial responsibilities.
- Manage day-to-day operations in purchasing, product & vendor management, receiving, warehousing, stock, and picking/shipping operations as well as carrier management.

### **Executive Assistant/Office Coordinator**

Audrey Claire and Twenty Manning - Philadelphia, PA - 2008 to 2009

Provided high-level administrative support to the owner and other management such as preparing correspondence, receiving visitors, arranging conference calls, and scheduling meetings.

- Opened, sorted, and distributed incoming correspondence, including faxes, email, and voicemail.
- · Answered a high volume of incoming calls and in-person inquiries from clients and colleagues;.
- Managed procurement of office supplies.
- Monitored, confirmed and recorded reservations and private party inquiries.

## **Assistant Teacher/Administrative Assistant**

Adath Jeshurun Preschool & Infant Center - Elkins Park, PA - 2007 to 2008

Assisted Preschool Director in daily office and school activities: phone management, scheduling, staffing and enrolment organization, computer correspondence, event planning and implementation, record upkeep and filing, creating and distributing flyers, parent/teacher/student communication.

• Taught full day pre-kindergarten in a nationally accredited school, planned and executed academic and artbased classroom lessons, interfaced with co-teachers and parents.

# **Personal Assistant/ Coordinator**

Pierre and Carlo Salon & Spa - Philadelphia, PA - 2006 to 2007

Effectively managed the day to day business operation: balancing of daily financial records, coordinated staff schedules, client management (individual and groups), proofed and approved marketing materials.

• Supervised front reception desk: guest relations, multiple line telephone system operation and employee training of system, minute to minute schedule coordination and adjustment.

- Represented and projected the desired company image through direct client/ staff contact.
- Managed in-house business conflicts for rapid resolution to minimize disruption.

## **EDUCATION**

# **Certificate in Professional Musical Theatre Training**

The American Musical and Dramatic Academy - New York, NY 2005 to 2006

## **Communications**

Hofstra University - Hempstead, NY 2003 to 2005

#### ADDITIONAL INFORMATION

#### Qualifications

- Advanced skills in interpersonal communications with emphasis in public speaking.
- Competency to balance and complete multiple tasks.
- · Ability to solve conflicts and team build within the framework of an organization's goals and objectives.
- Highly motivated, efficient, detail oriented, resilient self-starter.

#### Skills and Interests

Proficient in Microsoft Office applications and multimedia software packages, Certified in CPR and First Aid, International traveller, Experienced Nanny, Actor and Singer, Pop culture and entertainment trivia enthusiast, Intramural team sports participant, USTA Tennis Player, Avid theatre goer, Philadelphia sports fan.