

Lauren DePaul

Pharmacist- CVSHealth

Springfield, PA - Email me on Indeed: [indeed.com/r/Lauren-DePaul/be558e87e467f963](https://www.indeed.com/r/Lauren-DePaul/be558e87e467f963)

Authorized to work in the US for any employer

WORK EXPERIENCE

Staff Pharmacist

CVSHealth - Chichester, PA - September 2014 to Present

Pharmacy Preceptor, Appalachian College of Pharmacy - 2011 to Present

Pharmacy Preceptor, University of the Sciences - July 2006 to Present

Pharmacy Preceptor, University of the Sciences - July 2006 to Present

Pharmacy Manager

The Elwyn Pharmacy Group - Elwyn, PA - November 2012 to September 2014

Pharmacy Manager

Provide prescribed medications, drugs, and other pharmaceuticals as needed for adequate patient care. Conduct drug regimen review on all patients. Ensure continual compliance with all state and federal rules and regulations. Supervise the fulfillment of prescriptions by pharmacists, pharmacy technicians, and pharmacy students. Oversee matters relating to the external landscape, i.e., private and public payer practices; terms; relevant state, institutional and other societies' evolving/changing legislation and regulations, etc., including impacts/changes to the pharmacy's policies, procedures, business and reimbursement-specific practices, programs, processes, etc. Communicate policy and procedure changes, system enhancements, and clinical updates to all pharmacy staff. Ensure adequate control and documentation of all controlled substance records and monitor patient medication profiles. Demonstrate versatility in adapting to ever-increasing complexity in the healthcare industry. Empathetic and intuitive in patient interactions; elicit trust and build strong customer relations. Committed to providing quality pharmaceutical care as an essential link in disease management; poised and confident as a contributing member of the healthcare team. Flexible in quickly mastering new technologies and information systems. Assemble a great team and schedule their work so the pharmacy is always functioning at peak performance. Hire and schedule team members.

- Designed and implemented first in-store and home-based immunization program in the local area.
- Designed and implemented first fertility program in the local area.
- Designed and implemented medication therapy management programs for the following disease states: cardiovascular diseases, diabetes, and general formulary reviews.
- Designed and implemented new drug introduction policy which formalized the activities around troubleshooting and resolution of reimbursement issues or problems, such as denial of reimbursement, incorrect coding, plan terms/criteria, etc., including management of the process through to full resolution.
- Oversee all retail pharmacy activities encompassing a volume of more than 2200 prescriptions per week, a budget of \$100,000/week, and a staff of 23 professionals and non-professionals.

PHARMACY PRECEPTOR

University of the Sciences

Temple University

Appalachian College of Pharmacy

Engage students in all professional years (P3-P6) in the active learning process, encouraging them to express opinions and share knowledge or experiences; guide and evaluate students in a continuous, consistent, and timely manner; incorporate information from other areas of practice to enhance the student's learning experience; provide constructive criticism when evaluating students and their learning process; and serve as a role model by acting and performing in a manner that exhibits professionalism and accountability.

CVS - Havertown, PA

Pharmacist in Charge/Pharmacy Manager

Ensured that Pharmacists in area of responsibility complied with all federal, state and local laws as well as standards pertaining to the pharmacy. Provided professional, developmental and technical guidance and support to Pharmacists. Managed the company's pharmacy marketing, quality control and inventory optimization programs. Optimized pharmacy sales and profit. Managed pharmacy programs, including patient counseling, healthcare provider interactions, and developing price structuring and in-store screening programs. Ensured professional quality control standards were maintained through optimization of process flow and communication of professional pharmacy practices. Ensured Rx inventory optimization by monitoring store inventories and sales. Participated in the recruitment of Pharmacists and assisted with college recruiting. Established procedures to follow through and obtain feedback on the recruiting process from initial interview through placement. Implemented training programs involving interns, externs and newly hired Pharmacists. Conducted performance appraisals, salary management, succession planning and training. Assumed additional responsibilities and performed special projects as needed.

CVS - Various locations, PA

Pharmacy Intern

Obtained the skills and knowledge needed to play an integral role in maintaining a respectful, open and diverse work environment where the priority was to provide outstanding care to patients every day. Took part in mentoring, training and education exercises. Developed clinical, patient care, customer service, business metrics, operations management, team development, and leadership skills.

Pharmacist in Charge/Pharmacy Manager, CVS

Pharmacy Preceptor, University of the Sciences - July 2006 to October 2012

Pharmacy Intern, CVS

- August 2001 to June 2006

EDUCATION

DOCTOR OF PHARMACY

University of the Sciences - Philadelphia, PA
2006

SKILLS

Immunization certified, MTM certified with Outcomes and Mirixia

AWARDS

Paragon Award Winner

Superior service and execution within the pharmacy setting