# **Claudette Montinard**

## **Pharmacist - CVS PHARMACY**

Hainesport, NJ - Email me on Indeed: indeed.com/r/Claudette-Montinard/feb5f50e3f5d4aca

- Customer driven pharmacist with expertise in Chain and Hospital Pharmacy. Excellent interpersonal, communication and professional skills.
- Proven record of customer service, team work approach, flexibility, organizational and problem solving skills.
- Current New Jersey license to practice pharmacy in accordance with NJ State board of Pharmacy, Federal
  and State regulatory Agencies, and JCAHO standards, ASHP practice guidelines and medical center policies
  and procedures.

#### WORK EXPERIENCE

#### **Pharmacist**

CVS PHARMACY - June 2006 to Present

Day to day operations of all aspects related to the assigned pharmacy.

- Developed, implemented, and delivered high quality pharmaceutical services and maintains high standards of pharmaceutical care.
- Responsible for the timely preparation and dispensation of prescriptions in compliance with pharmacy, state and federal laws.
- Developed and executed in-store and local merchandising promotions to achieve growth and profitability.
- Responsible for the accurate review and interpretation of physicians' orders.
- Responsible for the evaluation and monitoring of patients' medical records and medication history to dispense
  appropriate drug and dosage. Consulted with patients and health care providers to prevent allergic and/or
  adverse drug reactions, drug-food and drug disease interactions.
- Reviewed, evaluated, and consulted with patients and health care providers on issues of drug related problems and optimal drug therapy. Consulted with patients to educate and ensure their understanding of medications and dosage, drug therapy, and drug interactions, to facilitate a positive outcome.
- Participated in the training, orientation, and education of pharmacy staff, including HIPAA Privacy training for all associates who handle or access protected health Information.
- Provided support to pharmacy students, technicians and clerks performing pharmacy functions in order to provide and maintain high standards of patient pharmaceutical care. Maintained and supervised detailed, accurate, and confidential patient data entry in accordance with HIPAA regulations.
- Communicated the company privacy policy and practices to all customers, ensured provision of customer receipt in accordance with specific HIPAA-based patient rights.
- Oversight of pharmacy inventory during assigned shifts, placement of vendor orders, verification and documentation of all drug orders, invoices, inventory and department transfers.
- Oversight and generation of third party billing, claims processing, daily and weekly reports and collections.
- Administration and documentation of Flu Shots and immunization procedures.

#### Lead and trained Pharmacy

LOWER BUCKS HOSPITAL - April 2003 to July 2004

technicians in retrieving, counting, pouring, weighting, measuring and mixing medications.

- Trained technicians in establishing and maintaining patient profiles and preparing insurance claims.
- Created Excel spreadsheets to assess, plan and monitor drug programs or regimen to better forecast pharmacy supplies in nursing units.
- Evaluated drug use patterns and outcomes for patients.

- Dispensed and compounded medications and operated computer to extract and record health.
- Demonstrated knowledge of IV sterile products preparation

### **Pharmacy Intern**

RITE AID PHARMACY - February 1999 to June 2001

Dispensed and compounded medications, educated clients on how to take prescriptions.

- Operated computer to extract and record health insurance information on clients.
- Communicated with health-care providers from medicine, dentistry, nursing, and veterinary medicine.
- Counseled patients on selection of over the counter medication and manage patient's disease state.
- Processed prescriptions through robotic prescription-filling machine, RapidScriptSM.

## **EDUCATION**

## **BS** in Pharmacy

LONG ISLAND UNIVERSITY - New York, NY

## ADDITIONAL INFORMATION

Microsoft Office, MS Excel Spreadsheet, PC/Window XP, Excellent interpersonal, communication, and professional skills.