

Tina McNeal-Bacon

certified pharmacy technician I assist the pharmacist - C & M Pharmacy Contracting

Norristown, PA - Email me on Indeed: [indeed.com/r/Tina-McNeal-Bacon/f989b55a8b6d1109](https://www.indeed.com/r/Tina-McNeal-Bacon/f989b55a8b6d1109)

To secure a full-time professional position within a pharmaceutical organization where my pharmacy experience will be an asset in growth and development in the company.

Authorized to work in the US for any employer

WORK EXPERIENCE

certified pharmacy technician I assist the pharmacist

C & M Pharmacy Contracting - February 2016 to Present

with preparation and packaging of IV medications.

Account Representative/Team Lead

Philadelphia Elite Group - March 2015 to February 2016

As an Account Representative I was required to learn and implement sales and direct marketing systems, maintain consistency with sales, and that I'm able to self manage myself. Once I was able to demonstrate all the necessary requirements, I qualified for the Team Lead role, in this position, I gained the opportunity to travel. I was able to gain public and improve on my public speaking. I participated in the interviewing process; coach, train, and development new employees. I also had office responsibilities; ie: client reporting.

Patient Care Coordinator (CPht)

Acro Pharmaceutical Services - June 2014 to February 2015

As a patient care coordinator I am responsible for the timely delivery of the specialty drug to the patient; communicating clearly and directly with the patient, insurance and/or physician's' office the status of the prescription, delivery delays, and the return of any damaged shipment or drug that has been recalled. I assist with patient enrollment in a Prescription Assistance Program (PAP) as needed for financial support or direct nurse teaching regarding their medication and will direct the patient to the physician's' office nurse if the PAP program does not have nurses on staff. Outbound calls and answering any incoming phone queue calls regarding new and refill of specialty prescriptions are a daily function. I schedule deliveries of refills that are due for each patient, answer patient and prescriber general questions and refer clinical issues to the pharmacist. Investigation and resolving shipping that arise. I also rotate as member of the Quality Improvement Committee.

Pharmacy Billing Adjudicator (CPht)

Omnicare Pharmacy - July 2012 to June 2014

As a billing adjudicator I am responsible for preparing and submitting claims for accounts and work with nursing facility staff, physician offices, and insurance companies to ensure timely manner payment of online submission of claims. I review and research rejected Third-party claims taking the appropriate action to resolve the claim. I work backlog of denied claims for timely resubmission to the correct payer. I worked under managed assigned queues, keeping up-to-date and current on all claims. In my role I ensure the workflow grid is cleared daily to meet productivity criteria; i.e.: working specific denials including new patient overrides. I follow all applicable government regulations including HIPAA, displaying behavior which exemplifies the Core Values.

Pharmacy Technician (CPht)

Walgreen's Pharmacy - August 2011 to July 2012

As a national certified pharmacy technician, I assist the pharmacists with inputting prescriptions, billing third-party claims, filling the prescriptions, and answering patient and health-care professional phone calls. I help with inventory control and processing medication orders. I help with reconstituting and compound medication. I also help keep a clean and maintain a clean pharmacy.

Pharmacy Technician

Wal-Mart - May 2010 to August 2011

As a pharmacy technician I assisted the pharmacists with inputting prescriptions, answering phones, registering patient information, inventory control, billing third-party claims, and pulling recalled medication. I helped the OTC manager with keeping the sales floor clean and organized for excellent customer service.

Pharmacy Technician

Medco Health Solutions - November 2009 to January 2010

At Medco Health I was responsible for calculating and making sure all medication were accounted for. I repackaged bulk medication for dispensing, maintained a sterile work area in the hazardous medication area.

Pharmacy Technician Extern

Keystone Mercy Health Plan - March 2009 to April 2009

As a pharmacy technician extern I learned brand and generic drugs. I learned to organize pharmacy contracts and making sure all the credentials were on file. I inputted data into the Prior Authorization field, and created letters for the pharmacists. They taught us different computer programs within the company.

EDUCATION

Certification in Pharmacy Technician

Lincoln Technical Institute

September 2008 to April 2009

Norristown Area High School

September 2003 to June 2007

CERTIFICATIONS

Certified Pharmacy Technician

ADDITIONAL INFORMATION

Skills

Microsoft word

Microsoft excel

Microsoft powerpoint