

# Manu Chakumgal

## Pharmacist - Express Scripts

Lansdale, PA - Email me on Indeed: [indeed.com/r/Manu-Chakumgal/2efcec27b2be9e56](https://www.indeed.com/r/Manu-Chakumgal/2efcec27b2be9e56)

Doctor of Pharmacy degree with licensure in multiple states. Three plus years of experience in patient consultation with emphasis on customer service and strong clinical knowledge. Excellent basis in drug information retrieval and application to patient therapy. Proven track record of being able to learn quickly and adapt to a dynamic environment. Background in quality improvement with Lean Six Sigma Green Belt certification.

### WORK EXPERIENCE

#### Pharmacist

Express Scripts - Tampa, FL - October 2010 to May 2014

- = Interpret and verify new prescriptions, conduct drug utilization review, and give prescription transfers to alternate pharmacies
- = Analyze and provide clinical information and counseling on drug therapies to customers and physicians, including appropriate dosing, drug interactions/duplications, medication adverse effects, product stability, tablet identifications and etc.
- = Interact with doctors' offices and obtain clarifications on prescriptions
- = Address clinical and procedural questions from physicians, including law requirements for various states
- = Investigate possible dispensing errors followed by reporting and resolution as needed
- = Contact manufacturers for product information that is not readily available for patients
- = Aid contact center personnel with coverage checks/therapeutic alternatives

### EDUCATION

Midwestern University - Downers Grove, IL  
August 2006 to March 2010

#### Doctor of Pharmacy

Chicago College of Pharmacy  
2010

University of Illinois at Chicago - Chicago, IL  
August 2005 to May 2006

College of Dupage - Glen Ellyn, IL  
August 2005 to December 2005

### ADDITIONAL INFORMATION

#### SKILLS

- Microsoft Office Suite, Sigma XL
- Extensive knowledge of drug information databases (Micromedex, Clinical Pharmacology, Facts and Comparisons)
- Attention to detail with good organizational skills
- Able to work independently and as part of a dynamic team

- Excellent critical thinking and problem solving
- Excellent basis in customer service and very good interpersonal skills
- Strong written and oral communication
- Bilingual in English and Malayalam and moderate proficiency in Spanish and Hindi