Robert Adams

Computer Systems and Information Technology Graduate

Springfield, PA - Email me on Indeed: indeed.com/r/Robert-Adams/575a67786b08b7bb

Seeking full-time employment in Information Technology, to broaden my analytical and computer-related skills
and apply my education in a stimulating and challenging environment
Authorized to work in the US for any employer

WORK EXPERIENCE

Software Developer

Elwyn, Inc - Elwyn, PA - April 2015 to October 2015

• Developed .Net-based extensions for Microsoft Dynamics CRM application

• Configured/customized CRM using web-based administration tools

• Code, unit test and create supporting documentation for Microsoft Dynamics CRM based solutions

Software Engineer Intern

Aegis Industrial Software   -   Horsham, PA - October 2014 to April 2015

• Edit and write code to meet and fulfill client and manager specifications

• Participate in all phases of software development, including architecture, design, quality, and code review

• Collaborate on and contribute to the architecture of company systems, focusing on scalability,
maintainability, and performance aspects

Software Quality Assurance

uTest Software Testing Community - September 2011 to March 2015

• Tested new releases of applications utilizing the Android SDK on mobile platforms

• Functional testing for websites and web applications

• Provided concise and relevant reviews of consecutive application releases

IT Support Intern

Ellucian   -   Malvern, PA - May 2014 to October 2014

• Provided first level technical support to employees via ticket-based incident and request system

• Imaged computers on Windows 7, 8 and Mac OSX platform for deployment to employees

• Took ownership of problems and tracked them to a successful conclusion

IT Support

Arcadia University   -   Glenside, PA - September 2010 to December 2010

• Co-managed computer-based helpdesk queue

• Responded to user issues and helped to troubleshoot network and computer-related problems

Student Volunteer

Taylor Hospital   -   Ridley, PA   -   May 2010 to October 2010

• Volunteered in Emergency Room, helping staff maintain and care for patients

• Worked with patients throughout hospital, aiding them with various tasks

EDUCATION

B.S. in Computer Science

Widener University - Chester, PA

2016

SKILLS

C# (1 year), Java (3 years), Javascript (1 year), XML, XAML, WPF, Microsoft Dynamics CRM (1 year), Python (2 years), HTML (1 year), Microsoft Office (5 years)