

Rajiv Patel

Pharmacist - Chestnut Hill Pharmacy

Feasterville, PA - Email me on Indeed: [indeed.com/r/Rajiv-Patel/8828fecc44335df4](https://www.indeed.com/r/Rajiv-Patel/8828fecc44335df4)

WORK EXPERIENCE

Pharmacist

Chestnut Hill Pharmacy - Philadelphia, PA - April 2014 to Present

Independent Retail pharmacy

- Process prescriptions in a fast-paced community setting
- Counsel patients on prescription and non-prescription medications
- Supervise pharmacy technicians
- Work with community leaders to build business
- Manage inventory

Manager, Prior Authorization

Catamaran Rx - Philadelphia, PA - July 2013 to April 2014

Direct a team of Prior Authorization Specialists

- Establish goals and standards by which the team operates
- Ensure all request are processed within timelines for both Medicare and Commercial book of business
- Maintain relationship with client and investigate all client concerns
- Strategize, plan, and coordinate with VP of team to ensure goals and standards are met
- Direct reports include managers and business analyst
- Team of 40 employees including managers, supervisors, analyst, pharmacists, and technicians

Pharmacist Supervisor

Express-Scripts - Trevese, PA - January 2013 to July 2013

Manage workflow and resource allocation

- Supervise pharmacists and technicians to maintain production, quality, and service levels
- Ensure compliance of all state laws, federal laws and company policies and procedures
- Participate in Kaizen events and Lean training
- Excel in a collaborative team environment and as a strong independent contributor
- Supervise pharmacy technicians and actively engage in driving support staff training
- Collaborating with Human Resources for coaching and developing employees to build strong and diverse teams
- Educate and mentor pharmacy interns
- Manage attendance and payroll for team
- Interview and hiring new employees
- Development and communication of cross-training plans
- Reviewing and Implementation of Policy & Procedures documents

General Manager: Millennium Pharmacy Systems

120 FTE pharmacy - Hatfield, PA - January 2012 to October 2012

Pennsylvania

- Ensure that Pharmacy is in compliance with all applicable laws, regulations, and company policies
- Oversight of entire facility

- 120 FTE pharmacy
- Direct reports include Asst. Pharmacy Manager, Supervisors, Inventory personnel
- Work with VP of Operations to ensure goals and standards are met
- Responsible for quality, production, and service guarantees for facility
- Create budget and maintain operations within budget
- Develop and Implement SOP's
- Visit clients regularly for face to face meetings
- Member of sales team for new potential clients

Pharmacist Supervisor

Express-Scripts - Trevose, PA - December 2005 to January 2012

Same as above

Pharmacist

Express-Scripts - Bensalem, PA - September 2003 to December 2005

Interpret and verify the accuracy of prescription entered by Data Entry technicians

- Consult with patients regarding their prescriptions
- Consult with prescribers regarding the patient and patient's prescription
- Evaluate physician orders for appropriateness of drug, dosage, and potential interactions
- Support technicians with prescription entry

Pharmacist

Superfresh Pharmacy - Philadelphia, PA - July 2002 to September 2003

Process prescriptions in a fast-paced community setting

- Counsel customers on prescription and non-prescription medications
- Supervise pharmacy technicians and actively engage in driving support staff training
- Educate and mentor pharmacy interns
- Manage control substances inventory
- Compound various prescription

Pharmacist

Phar-mor Pharmacy - Philadelphia, PA - January 1999 to July 2002

Same as above

EDUCATION

Bachelor of Science in Pharmacy

University of the Sciences in Philadelphia - Philadelphia, PA

December 1998