

Michele Shubin

Pharmacist Communicator - Ashfield Healthcare, LLC. Inc

- Email me on Indeed: [indeed.com/r/Michele-Shubin/dc0f3a7eef183cc7](https://www.indeed.com/r/Michele-Shubin/dc0f3a7eef183cc7)

Registered Pharmacist with over twenty years of pharmacy employment. Very strong counseling, problem solving, and communication skills have been a positive asset through several years of Long term care, Pharmacy call center, Mail order, and Retail pharmacy experience.

Professional

Authorized to work in the US for any employer

WORK EXPERIENCE

Pharmacist Communicator

Ashfield Healthcare, LLC. Inc - Warminster, PA - May 2015 to Present

- * Provide drug/medical device information to patients and their caregivers
- * Identify adverse events and product quality complaints as outlined by client guidelines
- * Collect information required by individual programs and capture it in specific program Patient Support Programs databases. Experienced in IRMS.
- * Converse with patients in an empathetic manner to ask appropriate questions; probing to find the core of the issue while assisting the caller to understanding medical terminology.

Staff Pharmacist

SQA Pharmacy Services, Inc - Philadelphia, PA - September 2006 to November 2014

- * Counsel clients and nurses in LTC (long term care) settings about proper medication usage and side effects.
- * Discuss Medication Administration Records with nurses and medication coordinators at LTC facilities. Paying strong attention to HOAs and facility protocols.
- * Verify unit dose packaged prescription cards for accuracy, and completeness.
- * Work 340B side of store.
- * Always maintain professionalism while transcribing, verifying for accuracy and interactions, dispensing, and counseling patients for efficacy.

Staff Pharmacist

Glen Center Pharmacy - Maple Glen, PA - October 2002 to February 2009

Call Center Pharmacist

Kaiser Permanente Call Center - Livermore, CA - May 1998 to December 2001

- * Received calls from all over Northern California from patients, nurses, and physicians; answered questions on dosages, drug information, and all matters relating to the local pharmacies that we assisted. Watching phone ques so as to keep percentage of calls on hold low, and number of answered calls high.
- * Legibly transcribed prescriptions according to physicians' orders; reviewing dosages for interactions and veracity.
- * Scanned and entered prescriptions into computer; using advanced technology, and skills acquired on the job.
- * Verified transcribed prescriptions against information entered on computer; ensuring accuracy and completeness, as well as checking once again for interactions.

Staff Pharmacist

Glen Center Pharmacy - Maple Glen, PA - August 1993 to December 1997

EDUCATION

Temple University School of Pharmacy - Philadelphia, PA
September 1990 to May 1993

CERTIFICATIONS

Pharmacist

September 2016