

Grace Choi

Ambulatory Pharmacist - Kaiser Permanente

Philadelphia, PA - Email me on Indeed: [indeed.com/r/Grace-Choi/b5f070fcb561d1bd](https://www.indeed.com/r/Grace-Choi/b5f070fcb561d1bd)

WORK EXPERIENCE

Ambulatory Pharmacist

Kaiser Permanente - Halethorpe, MD - March 2013 to Present

Recognized by pharmacy manager and assistant manager as being hard working, organized and meticulous pharmacist, with dedication to giving great customer service to all patients.

- Initiated an organized and functional pharmacy layout system in order to facilitate efficiency in pharmacy work flow and in maintaining cost effective inventory.
- Involved in decision making processes pertaining to pharmacy procurement activity, physically walking through the pharmacy inventory to order all pharmacy items that have reached below minimum par levels and placing the order through OneLink® system.
- Performed investigative and randomized controlled clinic medications audits in Pyxis MedStation® on monthly basis to consolidate current physical count to amount indicated as used in patients' medical records.
- Collaborated and routinely communicated with medical doctors, nurses, and other healthcare providers of Kaiser Permanente in order to optimize patient outcome, suggesting most cost effective alternatives, providing dosing guidelines, pharmacokinetics, and side effects of both outpatient and clinic medications, as well as questions concerning medication supplies.
- Proficient in the use of Pyxis MedStation® system and Innovation PharmASSIST ROBOTx® automation system.
- Experienced in making various compounded medications, including non-sterile clinic medications.

Staff Pharmacist

CVS Caremark - Beltsville, MD - July 2007 to March 2013

July 2012 - March 2013

- Recognized by pharmacy manager, supervisor and district manager for excellence in making a distinct improvement from 89% to 98% in key performance measures within the span of 2 months, with exceptional improvement in wait time at Millersville CVS, a store with a volume of ~2,400 prescriptions per week.
- Increased script volume by ~23% from ~1,100 to ~1,350 prescriptions per week, as well as customer retention and loyalty within 1 year, as reflected by store performance and customer feedbacks at Catonsville CVS.
- Received distinctive recognition for maintaining an "Excellent Store" status for 10 months rolling at Catonsville CVS.
- Efficiently reviewed prescriptions received from doctors and made recommendations for alternative cost saving generics, as well as advising dosing recommendations. Accountable for final verification and provided patient consultation on all new prescriptions.

Overnight Pharmacist

CVS Caremark - February 2011 to July 2012

Demonstrated high productivity and efficiency through filling over approximately 30% of script volume averaging from ~4,600 to ~5,000 prescriptions per week in a 24 hour store, as a one-person job.

- Experienced in various compounding skills and techniques through extensive exposures on site, making on average of 2-3 compounds per shift.
- Collaborated with manager and supervisor to initiate alphabetizing the pharmacy for optimal work-flow and efficiency, as well as optimizing best pharmacy procurement practices in cost effective manner.

- Proficient in handling and maintenance of ScriptPro® machine automation system.

Staff Pharmacist

Walgreens - Woodlawn, MD - June 2005 to July 2006

Increased script volume by ~21% from ~1,100 to ~1,400 within span of 1 year through commitment to maintaining highest levels of customer satisfaction.

- Processed prescriptions rapidly, as well as providing customers and patients with information regarding prescriptions and OTC medications.
- Supervised and trained technicians and pharmacy interns.

EDUCATION

Doctor of Pharmacy

University of Maryland School of Pharmacy - Baltimore, MD
May 2005

Bachelor of Science in Biochemistry and Molecular Biology

University of Maryland Baltimore County - Baltimore, MD
May 2001

CERTIFICATIONS

Pennsylvania Pharmacist License

October 2013 to September 2014
Pennsylvania State Board of Pharmacy

Maryland Pharmacist License

September 2012 to September 2014
Maryland Board of Pharmacy

Pharmacist Immunizer

September 2012 to September 2014
Maryland Board of Pharmacy

CPR Certification

January 2013 to January 2015
American Academy of CPR & First Aid, Inc.

ADDITIONAL INFORMATION

QUALIFICATIONS

- Over six years of retail experience as both staff and overnight pharmacist, as well as experience as an ambulatory pharmacist in a managed care organization.
- Highly knowledgeable and expert in providing drug information and pharmacy related questions to other health care professionals, as well as customers.
- Exceptional time management and multi-tasking skills, used to not only meet deadlines but to exceed the expected goal in the areas of pharmaceutical sales, service to customers, and pharmacy team assignments.
- Optimize and maintain cost effective pharmacy inventory in both retail and managed care setting.
- Proven record of success in team environments and individual assignments.
- Expert in dealing with diverse populations, demonstrating active listening and excellent communication skills.