

William Tomer

Network Engineer/Tier One Support

Blackwood, NJ - Email me on Indeed: [indeed.com/r/William-Tomer/dab6e5b364bc5434](https://www.indeed.com/r/William-Tomer/dab6e5b364bc5434)

To secure a position within the information technology/computer networking systems field where I can utilize my on-going education and superb customer service ability. Willing to travel

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Network Engineer/Tier One Support

Cobblestone Systems - June 2015 to April 2016

- Troubleshoot and resolve issues in contract management software
- Maintain users in active directory
- Setup VOIP phones inside Trixbox server
- Build and maintain servers
- Maintain company devices
- Inventory company devices
- Install software on company devices

Intern

Metasense - West Berlin, NJ - July 2014 to September 2014

- Help desk support
- Installed and maintained Microsoft office such as MS Outlook, Word and Excel
- Installed and maintained network and shared printers.
- Repaired and updated desktops

Fire Service Technician

North Wales, P.A - June 2010 to December 2012

- Licensed in D.E.
- Certified to service, inspect, recharge fire extinguishers, kitchen suppression systems and emergency/exit lights by manufacturers
- Provide excellent onsite 24-hour customer service
- Advise clients on NFPA standards
- Maintained security clearance for sensitive areas such as docks, airports, schools, and hospitals

Fire Service Technician

Warminster, P.A - June 2006 to October 2009

- Train employees and implement use of remote handheld computer
- Provide excellent onsite 24-hour customer service
- Onsite billing via Bluetooth printers
- Certified to service, inspect, recharge fire extinguishers, kitchen suppression systems and emergency/exit lights by manufacturers
- Train new hires

Sales Associate (Electronics)

Warminster, P.A - Burlington, NJ - March 2007 to December 2007

- Sold home entertainment equipment, electronics, computers, and software
- Assisted customers on the sales floor by answering questions about software and devices
- Operated computerized cash register that was networked nationwide to handle monetary transactions
- Assisted customers with onsite computer to navigate online purchases via website
- Covered other departments when needed

References

References are available on request.

Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration Cisco networking Microsoft server 2008 help desk support Linux Technical support Microsoft word cisco routers cisco switches network administration

EDUCATION

Associate in Technology

ITT Technical Institute - Marlton, NJ

June 2013 to June 2015