

Bruce Ackerman

Floater Pharmacist - Pathmark

Harleysville, PA - Email me on Indeed: [indeed.com/r/Bruce-Ackerman/900e78aa33521c59](https://www.indeed.com/r/Bruce-Ackerman/900e78aa33521c59)

Patient service-oriented Pharmacist possessing advanced certification in Pharmacist Immunization Delivery. Strong background in clinical pharmacology and patient medication therapy management. Currently licensed in Pennsylvania.

WORK EXPERIENCE

Floater Pharmacist

Pathmark - Philadelphia, PA - January 2006 to Present

Administered influenza, pneumonia, and Zostavax vaccinations. Entered new patient profiles and prescriptions into medication input software system. Communicated directly with doctors' offices via telephone, fax and email. Provided friendly customer service at prescription drop-off and pick-up counters. Efficiently answered multi-line phone and processed high volume of order requests from nurses, doctors and pharmacists. Maintained drug inventory levels by ordering necessary medications and supplies and verifying deliveries against purchase orders. Verified patient data and billing information. Verified accuracy and completeness of information on prescription and refill requests. Maintained proper storage and security conditions for all drugs. Strictly maintained customer and patient confidentiality. Regularly completed paperwork and entered prescription and insurance billing information into patient profiles. Labeled all products appropriately, including cautionary and auxiliary labels. Communicated with all customers and staff in a pleasant and professional manner. Precisely processed third party prescriptions and managed adjudication review. Provided critical information and advice to customers regarding possible drug interactions, side effects, dosage and proper medication storage. Advised customers on the selection of medication brands, medical equipment and health care supplies. Interpreted and evaluated the validity and safety of medication orders and prescriptions. Oversaw the pharmacy technicians' drug preparation and distribution activities to provide safe, efficient care for patients. Directed operations to increase efficiency and minimize patient wait times. Consistently upheld proper pharmacy and general safety procedures and standards. Safely administered immunizations, travel medicine, medication therapy management and other specialty programs. Successfully assisted customers with medical issues and provided valuable health care counseling. Followed state and federal record keeping guidelines for legend drugs and controlled substances. Maintained proper pharmacy and general safety procedures and standards, including department cleanliness. Extended patient engagement with extra counseling and follow-up adherence calls. Administered influenza, pneumonia, and Zostavax vaccinations. Collaborated closely with health care professionals to monitor and assess the quality and effectiveness of drugs or drug regimens.

Pharmacist in charge/Customer service specialist

Prescription Services/United Health Care - Philadelphia, PA - January 1991 to April 2010

Entered new patient profiles and prescriptions into medication input software system. Communicated directly with doctors' offices via telephone, fax and email. Provided friendly customer service at prescription drop-off and pick-up counters. Worked closely with pharmacists and used medication input software to safely and accurately dispense medication. Maintained drug inventory levels by ordering necessary medications and supplies and verifying deliveries against purchase orders. Verified accuracy and completeness of information on prescription and refill requests. Maintained

proper storage and security conditions for all drugs. Mixed various pharmaceutical preparations according to written prescriptions. Correctly priced and filed prescriptions after they were filled. Regularly completed paperwork and entered prescription and insurance billing information into patient profiles. Strictly maintained customer and patient confidentiality. Labeled all products appropriately, including cautionary and auxiliary labels. Communicated with all customers and staff in a pleasant and professional manner. Precisely processed third party prescriptions and managed adjudication review. Regularly ordered medication and pharmacy, office and restroom supplies. Provided critical information and advice to customers regarding possible drug interactions, side effects, dosage and proper medication storage. Maintained updated records such as pharmacy files, patient profiles, charge system files, inventories and poison or controlled drug registries. Collaborated closely with health care professionals to monitor and assess the quality and effectiveness of drugs or drug regimens. Interpreted and evaluated the validity and safety of medication orders and prescriptions. Oversaw the pharmacy technicians' drug preparation and distribution activities to provide safe, efficient care for patients. Directed operations to increase efficiency and minimize patient wait times. Consistently upheld proper pharmacy and general safety procedures and standards. Maintained proper inventory levels, rotated stock and immediately complied with prescription drug recalls. Maintained proper pharmacy and general safety procedures and standards, including department cleanliness. Followed state and federal record keeping guidelines for legend drugs and controlled substances. Successfully assisted customers with medical issues and provided valuable health care counseling. Appropriately resolved customer issues, complaints and questions. Proficiently processed and dispensed written, oral and electronic prescriptions.

owner/operator

Wissinoming Pharmacy - Philadelphia, PA - December 1980 to January 1991

Entered new patient profiles and prescriptions into medication input software system. Communicated directly with doctors' offices via telephone, fax and email. Provided friendly customer service at prescription drop-off and pick-up counters. Efficiently answered multi-line phone and processed high volume of order requests from nurses, doctors and pharmacists. Maintained drug inventory levels by ordering necessary medications and supplies and verifying deliveries against purchase orders. Verified accuracy and completeness of information on prescription and refill requests. Mixed various pharmaceutical preparations according to written prescriptions. Correctly priced and filed prescriptions after they were filled. Regularly completed paperwork and entered prescription and insurance billing information into patient profiles. Strictly maintained customer and patient confidentiality. Labeled all products appropriately, including cautionary and auxiliary labels. Communicated with all customers and staff in a pleasant and professional manner. Precisely processed third party prescriptions and managed adjudication review. Regularly ordered medication and pharmacy, office and restroom supplies. Oversaw the pharmacy technicians' drug preparation and distribution activities to provide safe, efficient care for patients. Directed operations to increase efficiency and minimize patient wait times.

EDUCATION

Bachelor of Science in Pharmacy

Temple University School of Pharmacy - Philadelphia, PA
1975

ADDITIONAL INFORMATION

Skill Highlights

Exceptional patient care and interaction CPR certification
Excellent telephone etiquette Skilled in clinical interventions
HIPAA trained Extensive medical terminology knowledge
Certified Immunizing Pharmacist in PA Pharmaceutical storage awareness
Patient counseling expert Abbreviations comprehension
Drug utilization review Counting and pouring expertise
Efficient and accurate
Strong decision-making ability