

Tram Nguyen

Philadelphia, PA - Email me on Indeed: [indeed.com/r/Tram-Nguyen/dfc315a4dbb5ab5f](https://www.indeed.com/r/Tram-Nguyen/dfc315a4dbb5ab5f)

Pharm.D degree, experienced, licensed pharmacist in Pennsylvania and Florida with flexible schedule, is looking for a pharmacist position in Philadelphia, PA or the surrounding areas; where established knowledge and skills can be used for the benefit of the facility and customers.

WORK EXPERIENCE

Pharmacist

WALGREENS PHARMACY - EAST ORLANDO DISTRICT - 2005 to Present

intern

WALGREENS PHARMACY - EAST ORLANDO DISTRICT - 2005 to 2008

- Full-time floating pharmacist, 2008-2009
- Full-time staff pharmacist, 2009 - June 2011

PROFESSIONAL EXPERIENCE/SKILLS

- ❖ PERFORM AND FULFILL PHARMACY DAILY ACTIVITIES INCLUDE: • Fast but accurate, detailed review, evaluation and dispensing of physician prescriptions.
- Efficiently counsel patients on their medications therapies, possible side effects, OTC products, drug interactions, and medical supplies selection/usage.
- Communicate with physician's offices and hospitals regarding patients' therapies and safety.
- Provide clinical services including immunization, health screenings.
- Compound prescriptions.
- Communicate with other pharmacies for transferring prescriptions.
- Resolve third-party rejected, billing or reimburse issues.
- Provide MTM services to Medicare qualified patients.
- Willing to do extra research for personal knowledge and customers' needs.
- Develop excellent and trusted customer service.
- * Received certificate for Providing Excellent Customer Service from District office, 2011.
- Work in various environments both slow and extremely busy stores with efficient time management skills

- ❖ SUPERVISE STAFF MEMBERS IN COMPLIANCE TO PHARMACY REGULATIONS: • Investigate and resolve customer service issues or complaints.
- Report and keep record of mistakes to Quality Assurance Department.
- Perform monthly peer review evaluations to all pharmacy staff members.
- Manage the purchases of pharmaceutical supplies and medications including controlled substances.
- Manage, perform and maintain records of inventory and recalled medications.
- Help train new personnel and pharmacy interns.
- Establish great relationship with co-workers and work well as a team.
- Compliant with company's projects to increase sells and customer satisfaction.

EDUCATION

Biology

UNIVERSITY OF CENTRAL FLORIDA - Orlando, FL
2001 to Present

Doctor of Pharmacy in clinical

UNIVERSITY OF FLORIDA, COLLEGE OF PHARMACY - Gainesville, FL

2007