

Eric Mason

Philadelphia, PA - Email me on Indeed: [indeed.com/r/Eric-Mason/4c8bbf891efd5087](https://www.indeed.com/r/Eric-Mason/4c8bbf891efd5087)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Field Service Technician

Toshiba - PA - February 2016 to Present

Responsibilities

Field repair of POS equipment and file and servers.

RF Technician

CTDI - West Chester, PA - September 2015 to November 2015

Responsibilities

Testing, troubleshooting, and repairing Cellular Repeaters

Accomplishments

Strong understanding of RF principals, assisted Engineers in debugging test rig software. training other employees and management on the use of equipment and flow of tested units daily.

Skills Used

Soldering replacement components, board replacement, Testing, Troubleshooting, streamlining the test/repair process

Bench Tech

Precision Technology Solutions - Ambler, PA - January 2015 to June 2015

Responsibilities

Diagnosed, repaired, and tested PLC's and various electro-mechanical devices used for access control.

Accomplishments

Learned and and refreshed knowledge of electrical theory and principals with component level knowledge and abilities to pick up on common failures for specific devices.

Skills Used

Hand eye coordination, excellent note taking and studying habits(n training was provided)

Manager

United Financial Services - Philadelphia, PA - March 2012 to September 2014

Responsibilities

Managing a franchise that offers a wide variety of services ranging from check cashing, money orders, bill paying, buying, pawing, online sales through many online vendors and their own sites.

Accomplishments

Working directly for the owners son I was the "go to guy" helping franchisees stay inboard with strong interpersonal skills and support. Working to build relationships with the customers and the community always striving to improve the image of the company.

Obtained a pawn license for the south philadelphia location, rewired and set up a reliable LAN that is integrated with the alarms, and a new POS system. Helped train the staff and fix bugs in a unique POS system that was still in beta. Built a thriving income stream in used and new computers. Averaging 12,000 in online sales and 8-10,000 in in store sales.

Skills Used

Customer service, interpersonal skills, troubleshooting, planning projects, managing employees and franchisees, online sales, calculated risks, staying on top of financial and electronic trends, security, monitoring threats.

Computer Repair Technician

Self Employed - NJ/PA - August 2005 to July 2014

Responsibilities

Freelance work repairing College students computers and cell phone digitizer repair. Scope of the work on the hardware level involved upgrading RAM and HDDs and replacement of failed components and preventive maintenance..

Software level work includes re-installation of operating systems, "cleaning" and repairing corrupt OS's installation of critical files such as DLL's. Backing up data, transferring data. Installing free effective software to improve the performance and longevity of the customers machine.

Helping customers with issues and general technical support.

Accomplishments

Built strong customer base, and developed a understanding of small business trends

Administrator

Jac Medi Transportation - Millville, NJ - August 2012 to April 2013

Office manager for a medical transportation company dealing with billing the state and various insurance agencies for transportation costs. Maintaining the company fleet of 30 vans. Duties not limited to general service, maintain update credentials.

Maintenance Mechanic

Gerrscheimer Glass - Millville, NJ - July 2010 to August 2012

Responsibilities

Preventive maintenance on convener belts, feeding and flow systems for a semi automated facility that manufactures medical grade glass.

Working often with PLC's, VFDs, and several specialized testing equipment. Replacement of hardware on moving electro-mechanical setups such as bearings, spindles, greasing and lubricating moving parts.

Auto Mechanic, Class C

Remsen Dodge - Hazlet, NJ - February 2006 to February 2008

Working in the lot organizing and accounting for deliveries and transfers of new cars. While working in the garage prepping new cars for sale, and servicing customer cars. work was not limited to oil changes, tire rotation and replacement, suspension work, alignment, alternates, water pumps, and bolt ons,

Facilities Maintenance Technician

University of San Dakota - Vermillion, SD - August 2005 to December 2005

EDUCATION

Certificate

Monmouth County Fire Academy - Freehold, NJ
2003 to 2005

High School Diploma

Raritan High School - Hazlet, NJ
June 2004

Bachelor of Science in Economics

Kean University of New Jersey - Union, NJ

SKILLS

Electronics (10+ years), Troubleshooting (10+ years), Business Development (4 years)

CERTIFICATIONS

Firefighter II

April 2003 to December 2025

Firefighter certification, OSHA standards, state and municipal code, CPR, first responder, hazmat.

ADDITIONAL INFORMATION

Industrial and Business Generalist with diversified background in maintaining and repairing mechanical equipment, facilities, and computer systems, supplemented by significant experience in communicating and cultivating productive relations with customers and business associates. Core competencies include:

- Computer Repair • Automotive Maintenance/Repair • Facilities Maintenance
- Project Planning • Troubleshooting/Fault Isolation • Computer Network Installation
- Electrical Maintenance • Plumbing • Carpentry/Framing
- Masonry • Fire Safety • Customer Relationship Management

Payroll

Accounts payable

Fleet management

Billing

Medicaid compliance

State compliance

OSHA regulations

PLC's

Board Level work

PC troubleshooting

Networking

Online Researching