

# Jonathan Reibstein

## Staff Pharmacist - Remedi SeniorCare Long Term Care Pharmacy

Chalfont, PA - Email me on Indeed: [indeed.com/r/Jonathan-Reibstein/4472d975a30f51f2](https://www.indeed.com/r/Jonathan-Reibstein/4472d975a30f51f2)

To obtain a position that will utilize my pharmaceutical experience, customer service skills, and leadership gained from specialty, mail order, long term care, and retail to help improve patient outcomes and a company's growth initiative.

Authorized to work in the US for any employer

### WORK EXPERIENCE

#### **Pharmacist in Charge April 2013 to April 2014 Staff Pharmacist April 2014 to present**

Remedi SeniorCare Long Term Care Pharmacy - April 2014 to Present

Research and prepare report of pharmacy occurrences including corrective action plans related to all quality aspects.

- \* Accountable for obtaining initial pharmacy and DEA licenses with respective agencies and boards.
- \* Project management responsibility for initial setup including State Board of Pharmacy and DEA licensures.
- \* Provide daily metrics to General Manager to include delivery completion and launch times, internal and external quality results, and customer complaints.
- \* Partner with Directors of Nursing, Doctors, Corporate Pharmacist and Administrators to assess pharmacy performance and opportunities for improvement.
- \* Perform verification of order entry, production, and IV orders.
- \* Process IV orders and maintain 797 standards.
- \* Responsible for obtaining certification for the IV clean room.
- \* Hiring of pharmacists and technicians.
- \* 5S lean project that improved workflow and turnaround time of control prescriptions.
- \* Prepare Pharmacist Schedule to meet the needs of volume.
- \* Work various shifts to help support the business needs
- \* Mentor technicians and pharmacists through effective 1:1 meetings and coaching.
- \* License in PA, TN, and AZ

Remedi SeniorCare Long Term Care Pharmacy - Phoenixville, PA - April 2013 to Present

#### **Pharmacy Manager**

Authorization Pending - Philadelphia, PA - September 2001 to Present

January 1996 to September 2001

- \* Led a team of 10 employees including training, coaching, counseling, and reviews.
- \* Oversaw daily operations which included inventory, workflow, and scheduling

#### **Part-Time Pharmacist- Montgomery County, PA**

CVS Pharmacy - 1996 to April 2014

#### **Pharmacy Production Floor Operations Manager**

CIGNA Home Delivery Pharmacy - Horsham, PA - 2007 to 2013

November 2010 to April 2013

- \* Accountability of the entire pharmacy production floor through direct responsibility of the supervisors as well as indirect responsibility of the technicians.
- \* Responsible for production floor quality. Reporting back to senior management with corrective action.

- \* Constantly demonstrated continuous improvement in team accuracy.
- \* Verify prescriptions.
- \* Collaborate with cross site counterparts to ensure consistency in both productivity and quality expectations.
- \* Accountable to meet daily and monthly goals.
- \* Responsible for financial results including cost to fill and scripts per full time employee.
- \* Outlined a plan for shifting prescription volume from one pharmacy to our facility. Recovered \$250,000 dollars of vendor overcharge.
- \* Work with departmental managers and supervisors to shift resources to the areas needed.
- \* Improved customer experience by improving prescription order turnaround time by consolidation of queue work. Resulted in less performance guarantee payments to clients.
- \* Yellow Belt Six Sigma Certified

### **Specialty Pharmacy Supervisor**

CIGNA Home Delivery Pharmacy - December 2008 to November 2010

Worked with CIGNA Medical Directors to increase specialty pharmacy Prescriptions volume.

- \* Worked with specialty drug manufacturers on pharmacy reporting to help improve customer adherence.
- \* Led a team that included pharmacists and technicians. Responsible for coaching, feedback, and development. Responsible for ensuring all technicians in specialty knew every function.
- \* Listen to recorded call interactions between patients and our pharmacists and technicians. Provide improvement opportunities.
- \* Increased role responsibility of technicians to include specialized queues that were previously only worked in the South Dakota pharmacy.
- \* Created and taught 8 week review class for the specialty technicians to assist them passing the department mandated CPhT exam.
- \* Developed on Call process for specialty pharmacists.

Screening Pharmacy Supervisor

September 2007 to December 2008

- \* Led a team of 32 pharmacists providing motivation, engagement, and coaching.
- \* Increased the number of pharmacists who worked specialized functions such as exceptions and in the control cage.
- \* Responsible for quality improvements for the pharmacists.
- \* Created and oversaw a pharmacy summer internship program.
- \* Worked with production floor supervisors to ensure appropriate pharmacist coverage at all stations and when a non-business day was worked.
- \* Started clerkship program for various Pharmacy students.

### **Lead Pharmacist**

Warrington, PA - August 2001 to September 2007

Oversaw day to day operations which included processing, filling and shipping of prescriptions as well as supervising of staff.

- \* Interacted with physicians, health administrators, and nurses who have medical questions or formulary questions.
- \* Verified prescriptions.
- \* Compounded prescriptions including IV Medications
- \* Helped to manage labor costs and look at ways to reduce overall costs.
- \* Responsible for error reporting, responses, and corrective actions.
- \* Worked on projects as set forth by the company's executive management team.
- \* Assisted with developing workflow around bar coding system.

### **Pharmacy Manager**

Shop-Rite Pharmacy - Wilmington, DE - August 1995 to January 1996

Filled and verified prescriptions

\* Oversaw pharmacy department and inventory

\* Helped oversee the over-the-counter department

## EDUCATION

### **Bachelor's of Science in Pharmacy**

Temple Pharmacy School - Philadelphia, PA

1992 to 1995

### **pharmacy**

Temple University Ambler Campus Ambler - Ambler, PA

1990 to 1992