

Tiana Lewis Fraser

Industrial Engineer, Lean Six Sigma Trainer, Query Writer, Process Improvement Guru

Wilmington, DE - Email me on Indeed: [indeed.com/r/Tiana-Lewis-Fraser/9f39dd430f065865](https://www.indeed.com/r/Tiana-Lewis-Fraser/9f39dd430f065865)

WORK EXPERIENCE

Senior Industrial Engineer Consultant

CVS Health - Lumberton, NJ - May 2012 to Present

May 2012-Present

- Create and maintain labor management standards for 700 associates in 3 shift operation for largest distribution center
- Lead advising process engineer for E-commerce enterprise initiative
- Prepare and generate weekly logistics update to include financial comparisons to projections and budgets for entire network
- Created MS Access based associate tracking database that included permissions for specific security levels, auto-creation of reports and forms, and established an easily repeatable process for network implementation.
- Perform engineering analysis for continuous improvement projects in logistics network
- Conduct surveys for key business holders to improve efficiencies
- Develop standard operating procedure for all process changes.
- Conduct cost justification analysis for network improvement initiatives

Industrial Engineer

Transfreight - Wilmington, DE - October 2011 to January 2012

Created a new database system to facilitate information storage migration from Excel to Access

- Introduced system automation to a 1200 part Bill of Materials packaging management sheet.
- Developed SQL based program to manipulate and monitor data used for tracking project progress.

Logistics Engineer

Coty, INC - Sanford, NC - March 2010 to August 2011

for reverse logistics process used as an international company standard designed to reduce footprint by 75%, eliminate use of 3rd party logistics provider, achieve \$1.5 M in annual savings, and be fully integrated in an 8 month time frame.

- Re-Engineered processes for customer crediting in a pre-existing application to reduce cycle time from 1 week to 1 day.

Coordinated with lead supervisors to create standard operating procedures and developed key process indicators to ensure production employees were working to pace.

- Organized third party vendors, contractors, and computer programmers to complete \$150K project on time and under budget.
- Created schedules and time lines to achieve goals within company, safety, and ergonomic industry standards, including safety inspections, security inspections, and chemical handling inspections.
- Trained all end users of system upgrades and warehouse management systems including managers, supervisors, team leads and floor workers, with Standard Operating Procedure documentation.
- Implemented new order picking standards that increased order completion accuracy, minimized audit needs, increased shipping accuracy for outbound dock operations, and created individual key performance measures for floor workers.
- Designed new internal processing facility including floor plans, work station design and set up, and warehouse management integration

For additional skills and information, please visit:
www.linkedin.com/pub/tiana-s-lewis-fraser/3b/436/362/

industrial engineer

About

Industrial Engineering professional with 5 years of facility design and process implementation. Project management experience involving multi-million dollar savings for international companies across multiple business streams. Seeking employment to further utilize and build knowledge of industry in an engineering related field.

EDUCATION

B.S. in Industrial and Systems Engineering

North Carolina State Univ - Raleigh, NC

April 2010

SKILLS

Statistic modeling, Microsoft Word/ Access/Excel
Value Stream Mapping, Microsoft Visio/ SharePoint
Database building, SolidWorks / AutoCad 2010
Project management, Lean / Six Sigma training
SQL Querying, Financial planning models
VBA (Visual Basic), Labor Management Standards

LINKS

<http://www.linkedin.com/pub/tiana-s-lewis-fraser/3b/436/362/>