

Yamini Dev

QA Analyst

King of Prussia, PA - Email me on Indeed: [indeed.com/r/Yamini-Dev/1e9d268f4cf4d022](https://www.indeed.com/r/Yamini-Dev/1e9d268f4cf4d022)

Authorized to work in the US for any employer

WORK EXPERIENCE

QA Analyst

Comcast-Xfinity - Philadelphia, PA - April 2016 to Present

Responsibilities

Roles and responsibilities:

- ✧ Created Test scenarios and test cases for customer experience website for xfinity
- ✧ Executing the test cases with custom fields validations for dynamic data on wordpress
- ✧ Send EOD test status report to the manager
- ✧ Working on Agile methodology attending scrum meeting
- ✧ Interacting directly with the product owner to get details for test planning
- ✧ Direct interaction with the developers to get details on the user stories
- ✧ Zephyr used for Test Management
- ✧ Jira used for user stories and bug tracking
- ✧ Only QA handling the project from the scratch

QA Analyst

Comcast Cables - Philadelphia - July 2013 to March 2016

Senior Test Engineer

Accenture Services Pvt Ltd - Bangalore, Karnataka - May 2009 to December 2012

Bangalore/Pune

Functional Tester and SME for MZ

NewCo - April 2012 to October 2012

A new project by Vodafone(April 2012 till October 2012):

A project aiming to replace all the old legacy Systems by Oracle Applications like Seibel CRM, BRM, Mediation Zone, OIM, OPH

Team Size: 80

2 c) End to End Finance Testing for NewCo(November 2012 till Dec 2012):

A project aiming for complete end to end testing of NewCo from SIM Activation in Seibel CRM doing its top up, generating a call record, SMS, Data and MMS record and verifying that it is processed successfully in Mediation Zone and then in BRM for Billing information

Team Size: 20

Roles and responsibilities:

- Worked as a Functional Tester and SME for MZ application and learned many new applications
- Effort Estimation and planning for new Releases
- Trained a team of 15 people for the same within the project

- Went to onsite (Italy) on Business Visa to gain knowledge on New Streams introduced in MZ as a part of NewCo release
- Did test planning and preparation for the entire MZ related functionality based on the Functional Documents and Functional and Business Requirements
- Wrote detailed Test cases without the application being ready on SIT environment by taking help from the dev team when at onshore and reviewed test cases and did verification testing
- Created TestPlan Document for Multiple Releases
- Create Help documents for the new team members to have a better understanding of the application
- Learned to use a new test management tool AIT by Accenture for reducing the use of QC
- Prepared daily status reports, attended Daily status and defect triage calls
- Was the single SPOC for all MZ related defects, issues and queries in NewCo
- Did subscriber activation, deactivation, expiration and top ups using Seibel CRM
- Learned to use Snoop logs and XML logs for different activities performed in Seibel application

Environment: UNIX, Quality Centre 10.0, TOAD, Windows XP, SQL, CRM6, OPD Database, Mediation Zone, Seibel CRM, OPH, BRM

Software Engineer

Accenture Services Pvt Ltd - March 2011 to September 2011

Barclays is a global financial services provider engaged in retail banking, credit cards, corporate and investment banking and wealth management. Barclays moves, lends, invests and protects money for 48 million customers and clients worldwide.

Team Size: 12

Roles and Responsibilities:

- Understanding of Business Requirements Documents (BRD).
- Test Plan creation by taking into account each and every breakpoint for effective quality testing of all the Static data
- Writing Test Scenarios, Test Conditions and Test cases.
- Involved in Functional and Regression, Integration Testing of all the Static data migrated from source to the platform
- Test Cases created for modules of Investment banking Relationship Management data migrated like Account and its information, End Client and its information, Statements etc
- Testing Relationship Management related web services using SOAP UI to validate the data.
- Designing new Test Strategies as per the new Client Requirement and data.
- Analyzing test results and logging defects using Quality Centre in case there is deviation from expected behavior.
- Creation of Data Set, Proactive QA.
- Doing Smoke Testing of the functionalities before a Client lands on to the platform
- Cooperatively worked with project, business, data and development to deliver applications solutions for solving business problems
- Guide the Testing team through the Requirement Analysis process
- Creates and executes project work plans and revises as appropriate to meet changing needs and requirements
- Managed day-to-day operational aspects of a project and scope
- Reviews deliverables prepared by team before passing to client
- Responsibilities to ensure project documents are complete, current, and stored appropriately
- Effectively estimate needed resources and timelines

Environment: WIN XP, HTML, Java, Quality Center 10.0, Oracle 10g, XML

Finland Cooperative Bank - November 2010 to February 2011

Trade Reporting and MERCURY Migration: Testing ISDA Reports and various Client Reports for consistency with requirements and migration of already existing client reports from COGNOS platform to custom MERCURY Product.

Team Size: 3

Roles and Responsibilities:

- Test Scenario, Test Script, Document creation
- Providing secondary estimation for task
- Test Module/Enhancement ownership
- Executed Test cases and managed defects using QC
- POC for team to Onshore lead, responsible for ownership and daily status for pertaining to testing progress

Environment: UNIX, Quality Centre 10.0, XP, PL/SQL, Oracle 10g, Mercury Reporting Portal

TELUS - May 2009 to October 2010

May 2009 to October 2010):

TELUS is a national telecommunications company in Canada that provides a wide range of telecommunications products and services including internet access, voice, entertainment, healthcare, video, and satellite television. TELUS provides Wireless and Internet services across Canada, along with TV and Home Phone services in western Canada.

Worked in Multiple sub Projects and Releases in Mediation and Fraud Domain:

Derived Voice , Inter Carrier Mediation, IP Trunking, Holborn Fraud Management, Vortex

Roles and Responsibilities:

- Did Functional Testing, Product Testing, Regression Testing, Performance Testing and Dry Run at different phases
- Took part in Deployments and handled entire testing from estimation to planning till deployment for many project releases alone
- Created Test Closure Memos and provided sign-off for them
- Created Test Plan Document for Multiple Projects
- Attended Defect Triage Calls
- Maintain Daily execution and planning trackers and sent daily status reports to client
- Coordinated KT sessions and meetings between various vendors involved in a project
- Performed Testing for ASMM (Amdocs Service mediation manager) using Java based GUI applications.
- Worked on UNIX and tested files using WinSCP i.e. UNIX interface
- Worked on Subex Fraud management GUI application called 'Nikira'
- Worked on a tool called Control-M in co-ordination with Tech-Mahindra for Jobs ordering and processing
- Did back-end testing using Toad for Data validations
- Used GUI applications like Mercury Tool and Smart Desktop for Subscriber activation and making Payment and have used OTP for subscriber activations
- Offshore SME and SPOC for Mediation and Fraud applications
- Did performance testing for excessive CDR load on switches
- Extraction of data from the database in the form of queries and did database validations using SQL queries by using TOAD
- Worked on automation using QTP for Multiple subscriber activations and payments

Environment: UNIX, Quality Centre 10.0, T 10.0, XP, PL/SQL, CRM6, OPD Database, ASMM, AEM, Nikira, Smart Desktop, Mercury

QA Intern and was trained

Instrumentation Limited - January 2009 to May 2009

January 2009 to May 2009):

Instrumentation Limited (better known as IL) is a Government Of India Enterprise set up in 1964. Today IL is manufacturing and supplying state of the art control equipment on turnkey basis to various sector of Industry viz. Power, Steel, Fertilizer, Chemical, Petrochemical, Refineries, Pharmaceutical, Cement, Paper, Textile, Space, and Oil & Gas
Team Size: 12

Roles and Responsibilities:

- Worked as a QA Intern and was trained in functional testing of their Enterprise Resource Planning System
- Understanding the Functional flow of the modules assigned to me with help from the Subject Matter Experts
- Team was given the ERP GUI and the Functional Requirement documents to create Test Cases in Excel
- Did execution of the test Cases
- Performed Regression testing after the CR implementation or major defect fixes
- Maintained a RTM for back tracking of Test Cases to requirements
- Involved in Preparation of daily status reports and submittal to the test lead

Environment: Windows XP, Excel for Test Management, TOAD, ERP portal

EDUCATION

BTech in Computer Science & Engineering

Rajasthan University

2008

Masters in Information System and Engineering Management

Harrisburg University