

Aisha Peoples

Philadelphia, PA - Email me on Indeed: [indeed.com/r/Aisha-Peoples/1d0cd31d4b761b82](https://www.indeed.com/r/Aisha-Peoples/1d0cd31d4b761b82)

Authorized to work in the US for any employer

WORK EXPERIENCE

Detective

Securitas - Conshohocken, PA - November 2015 to Present

Used CCTV cameras to access store, apprehend shoplifters, foot patrol store, bag checks, checked in contractors and employees, write incident reports, respond to fire alarms and other alarms, respond to Code Adam calls and ensure safety inside store.

Assistant Construction Manager

Falcon Construction - Randelstown, MD - July 2004 to October 2015

Responsible for sales and upgrades of kitchens, bathrooms, finished basements and upsale of other home improvement projects. Experienced in plumbing, minor electrical, drywall installation/finishing and painting. Worked closely with company work crew, property owners, engineers, insurance adjusters and contractors to oversee functions for successful completion of projects. Daily task included basic bookkeeping, cash handling, maintaining budgets/contracts, answering calls and ensuring quality control.

Team Leader, Contents, Document and Equipment Specialist

AMRestore, Inc. - Glen Burnie, MD - May 2013 to July 2015

Supervised and transported team on pack outs, pack backs, clean on site, hoarding cleanup, mold content removal and inventory only jobs. Experienced in removing mold from paper and contents. Experienced in document restoration. Cleaned and restored household contents and electronics. Operated handheld device to compile a complete electronic contents inventory detailed with descriptions, picture and locations with preexisting conditions. Provided customer service to home owners, property managers, insurance adjusters and other disaster restoration personnel. Operated Excel, Microsoft Word and company software daily.

MTA Para-transit Operator

MV TRANSPORTATION - Baltimore, MD - April 2011 to May 2013

Provided customer service and transported passengers in compliance with the Americans With Disabilities Act. Profound knowledge of the principles and practices of vehicle operations. Operated wheelchair lift and used safety belts to secure wheelchair inside vehicle. Extensive knowledge of driving courtesy map reading and safety. Operated two-way communications equipment for communication with dispatcher. Ability to understand and carry out oral and written instructions. Ability to write reports and complete forms in a clear and concise manner.

Receiving Manager/Key Holder

Lord & Taylor - Columbia, MD - October 2010 to April 2011

Unlocked and disarmed security system daily with company issued keys. Lead and supervised a team of ten receiving associates and store merchandiser. Responsible for the distribution and censoring of new merchandise using dock to floor process software. Leader of major responsibilities, mass markdowns (up to 40,000 per month), store to store claims/transfer process, end of season transfers, shipped UPS orders and ordered bags/boxes along with other store supplies. Other responsibilities included assembly, placement and

breakdown of store fixtures during major floor moves. Trained new receiving associate and handled scheduling concerns.

Correctional Officer II

State of Maryland - Jessup, MD - January 2009 to March 2011

Transcription of short logbook notes - as a means of inter - shift communication. Use of portable two way radio - daily;. perpetual and comprehensive communication of institutional rules, policies and procedures- to inmates. Monitor visits between inmates and personal and visitors. Perform searches, by pat or strip method, to detect and confiscate contraband and other unapproved items. Search perimeters of facilities via observation on foot or from the watchtower area - to ensure there are no security breaches or unapproved activity and contraband. Facilitate daily and impromptu 'head counts' to ensure the safety and to also specifically account of all inmates. Open and close restricted areas, gates and doors - based on known clearance - for vehicle movement and authorized personnel to enter and exit. Monitor inmates - by watching closely for unusual behavior, improper conduct and/or signs of conflict. Immediate response to all emergencies within the institution Medical, Fire and Security. Prepare inmates for transportation through search and application of appropriate restraining devices, contingent upon security level, to ensure all necessary equipment and materials are properly transported and ready for use.

Loss Prevention Agent(Plain Clothes)

Rite Aid Pharmacy - Baltimore, MD - June 2000 to March 2009

Observe, investigate and detain individuals that commit criminal acts in store. Prevent internal and external (shoplifting/theft) losses. Appeared in court to ensure prosecution. Assisted in maintaining the physical security of the store to include but not limited to auditing alarms and close circuit television (CCTV). Conduct Electronic Article Surveillance (EAS) audits, maintain log book and react to EAS activation. Assist in the training of store associates on company policies and procedures as well as shrink management tactics. Review and audit Point of Sale (POS) transactions. Provided bag checks.

EDUCATION

High School Diploma in Medical Assistance, General Studies

Edmondson-Westside Senior High School - Baltimore, MD

September 1996 to June 2000

SKILLS

Microsoft Office (10+ years), Customer Service (10+ years), Security (9 years)

CERTIFICATIONS

CPR/ First Aid Certified

December 2015 to December 2016