

# Kasie Green

**Retail Sales, Manager, & Key Holder - LULU.ISH/FASHION BOUTIQUE**

Philadelphia, PA - Email me on Indeed: [indeed.com/r/Kasie-Green/1562249323b06dea](https://www.indeed.com/r/Kasie-Green/1562249323b06dea)

## WORK EXPERIENCE

### **Retail Sales, Manager, & Key Holder**

LULU.ISH/FASHION BOUTIQUE - Philadelphia, PA - August 2012 to Present

Responsible for opening and/or closing the store and ensuring proper procedures and policies.

- Supervised all employees and oversaw sales, merchandising, guest service and all operational functions.
- Constantly meeting sales expectations with several periods
- Flexibility in changing work hours when asked and filling in during scheduled off-days for absent employees.
- Honored with repeated awards for cash handling accuracy, with zero overages/shortages month-over-month
- Displayed a positive, helpful attitude on a daily basis that was consistently praised by customers.

### **Guest Services**

Target - Cheltenham, PA - September 2014 to August 2015

#### Responsibilities

- Provide all guests a positive first impression of Target Center by offering superior, individualized guest service.
- Problem solve by effectively communicating with guests to locate and deliver will-call/guest list tickets.
- Provide superior customer service to all internal clients.
- Communicate positively with guests to establish their needs efficiently and courteously.
- Handle cash responsibly and accurately

## EDUCATION

### **Bachelor's in Psychology/Minor in Criminal Justice**

Temple University - Philadelphia, PA

2015 to 2018

Delaware Valley Charter High School

2009 to 2012