

Darnell Thomas

Engineer - Homewood Suites

Philadelphia, PA - Email me on Indeed: [indeed.com/r/Darnell-Thomas/dec17b95383c02e7](https://www.indeed.com/r/Darnell-Thomas/dec17b95383c02e7)

WORK EXPERIENCE

Engineer/Maintenance/Shuttle Driver

Homewood Suites - Philadelphia, PA - May 2012 to Present

Conduct room inspections and identify repair needs. Install or repair sheet rock and other wall coverings. Paint designated areas and items. Install and replace basic electrical fixtures, rewire breaker boxes, replace light switches, receptacles, light bulbs and fixtures. Maintain pool, pool water treatment system and pool handicap lift. Repair furniture. Install, replace, repair and program televisions. Perform minor plumbing functions. Replace and repair heating and cooling pumps as well as preventative maintenance on units. Trace and repair all types of water and electrical lines. Troubleshoot and repair kitchen equipment. Maintain repair and preventive maintenance records. Perform and maintain work to local, state and Federal codes. Be aware of guest satisfaction scores and work toward increasing departmental and overall guest satisfaction. Follow Service Recovery Guidelines.

Case Manager Aide

Horizon House - January 2007 to June 2009

Provide outreach services to locate and engage participants.

Engage and support participants so they address their recovery needs and successfully maintain permanent housing.

Provide case management services to homeless and severely mentally ill participants in natural environment or in their program housing.

Provide hands-on support in transporting clients to appointments, court hearings, shopping, and learning skills of daily living skills.

Participate in the resolution of crises situations.

Assist participants in obtaining benefits such as SSI, SSDI, DPA, and medical insurance.

Provide direct support through effective communications with program staff, clients, and other providers.

Complete and maintain daily documentation

Driver

Cambridge - November 1999 to November 2006

Assisted mentally challenged adults with daily living skills.

Made calls to each residents room to confirm daily schedules.

Transported residents to and from appointments.

Assist residents with daily shopping and other daily activities.

Auto Tech / Service Writer

Strauss Auto - May 1996 to November 1999

Service and repaired different types of cars.

Changed oil and repaired tires

Track service/work orders; parts requests; perform timely follow-up with customer

Input/track work orders through computer

Prepare written estimates for service work and parts

Engine and electrical repair diagnostics

Keeping the shop area clean and being first contact for service customers via telephone and in person.
Act as liaison between customer and manufacturer reps and technicians
Ensure timely completion of work order and invoice submission

EDUCATION

Automotive technology

Lincoln Technical Institute

June 1995 to July 1996