

# Yeacon Diggs

## Marketing Representative

Penndel, PA - Email me on Indeed: [indeed.com/r/Yeacon-Diggs/c3618f8e25e87586](https://www.indeed.com/r/Yeacon-Diggs/c3618f8e25e87586)

Authorized to work in the US for any employer

### WORK EXPERIENCE

#### Marketing Representative

Momentis International - January 2013 to February 2016

- Addressed client inquiries in a timely and accurate fashion
- Crossed trained staff over three years
- Achieved customer satisfaction rating of 90% within one year

#### Sales Representative

Primerica - Atlanta, GA - January 2010 to January 2013

- Provided accurate and appropriate information on client inquiries
- Organized input to assist in selection of life insurance
- Worked with upper management to increase sales productivity

#### Group Teacher /Mentor

Lakeview Child Center - Hamilton, NJ - June 2003 to January 2010

- Maintained up to date records of individual child
- Facilitated information between parent and staff
- Worked with upper management to ensure appropriate changes were made to improve child safety

#### Mental Health Aide

Kennedy Donovan Center - North Attleboro, MA - June 1996 to January 2003

- Assisted the disable with personal care
- Encouraged client to utilize their skills daily

### EDUCATION

Mercer county community college - West Windsor, NJ

HSD Cranston High School East - Cranston, RI

### SKILLS

Recruiting (5 years), Customer Service (7 years), Cross-Functional Team Leadership (10+ years), Training (8 years)

### ADDITIONAL INFORMATION

- Extensive experience as a youth mentor
- Resourceful sale and marketing representative who consistently meets and exceeds productivity goals

- Maintains a very high level of professionalism and efficiency to minimize dissatisfaction and increase customer loyalty
- Active team player with personal skills able to multitask as a problem solver
- Detail oriented works well independently skilled critical thinker and sets high standards / goals personally and professionally