

# Khushbu John

## Pharmacist in Charge/Staff Pharmacist - CVS Pharmacy

North Wales, PA - Email me on Indeed: [indeed.com/r/Khushbu-John/1343c25a7ac85686](https://www.indeed.com/r/Khushbu-John/1343c25a7ac85686)

### WORK EXPERIENCE

#### Pharmacist in Charge/Staff Pharmacist

CVS Pharmacy - Norristown, PA - August 2003 to Present

Somerset, NJ/Richboro, PA

- \* Built personal relationships with patients and followed-up on chronic medications to ensure compliance.
- \* Provided the best patient care for patients while taking cost-effectiveness and medication safety into consideration.
- \* Coached and role-played with technicians daily on customer service and satisfaction as well as increasing business.
- \* Ensured entire team was compliant with all state laws and regulations along with the company's policies and procedures.
- \* Resolved any problems or complaints patients may have had and ensured with pharmacy team that it did not reoccur.
- \* Interviewed and hired pharmacy technicians and managed payroll.
- \* Verified medications to ensure that they were prepared accurately by the technicians.
- \* Achieved the flu shot goal by explaining immunization importance to all patients.
- \* Counseled patients and provided guidelines on newly prescribed medications.
- \* Recommended over-the counter medications for self-treatable conditions.
- \* Supervised technician participation in patient care programs to ensure customer needs were being met.
- \* Contacted physicians and benefit providers about prescription discrepancies to process prescriptions appropriately.
- \* Administered vaccines for patients in need.

#### Staff Pharmacist

Philidor Rx Services - Hatboro, PA - May 2015 to January 2016

- \* Performed PV1 and PV2 verification at an average of 600 prescriptions per day.
- \* Handled on average 90 phone calls per day providing medical information to patients and physicians concerning dermatology and podiatry mediations.
- \* Collaborated with physicians and nurses in optimizing the best therapy for patient.
- \* Varied work priorities and activities to accommodate business needs.
- \* Suggested solutions on daily workflow issues in order to perform tasks more efficiently and accurately.

### EDUCATION

#### Doctor of Pharmacy in Licensure/Certifications

University of the Sciences in Philadelphia-Philadelphia College of Pharmacy  
May 2011