

# Ernaiyah Coleman

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Wilmington, DE - Email me on Indeed: [indeed.com/r/Ernaiyah-Coleman/4b4bd19279680964](https://www.indeed.com/r/Ernaiyah-Coleman/4b4bd19279680964)

Experienced cashier/sales associate bringing dedication and great work ethic. Trained in customer service for 3+ years with certification in first aid/CPR. I have a passion for helping people and making them feel good. I have great customer service skills and a positive attitude. I am a fast and easy learner who works well under pressure, and most importantly, motivated.

Authorized to work in the US for any employer

## WORK EXPERIENCE

### **Sales Associate**

H&M - Wilmington, DE - November 2014 to January 2015

#### Responsibilities

Maintain clean working environment, stock, answer customer questions, handle cash and transactions

#### Accomplishments

Becoming more outspoken while interacting face to face with customers. Giving them good fashion advice and support

#### Skills Used

Working fast and efficiently, communication,

### **Cashier/Sales Associate**

Beauty View - Wilmington, DE - August 2014 to January 2015

#### Responsibilities

cashier handling cash and transactions, stocking products, beauty advising, answer customer questions, answer telephone, maintain clean working environment. Style and cut wigs

#### Accomplishments

Making the customers feel good and confident when buying a product. Making them want to visit again.

#### Skills Used

Social skills, working fast and efficiently on busy days, keeping up with a neat environment

### **Cashier**

McDonald's Corporate - Wilmington, DE - November 2013 to May 2014

#### Responsibilities

handle cash and transactions, making food and beverages, serving to customer cars, taking orders, maintain clean working environment

#### Accomplishments

here I learned how to handle tough situations and customers with bad attitudes in the correct manner. I learned to stay calm in tough situations

#### Skills Used

communication, enthusiasm

## EDUCATION

### **Medical Assisting**

Harris School of Business-Wilmington Campus - Wilmington, DE  
2016 to 2016

### **High school diploma**

Concord High School

## SKILLS

Working with people , working under pressure , fast and efficiently . Cashier skills with handling transactions and cash . Handling multiple tasks at once (3 years)

## CERTIFICATIONS

### **CPR/First Aid**