

Valerie Canazaro

o Assistant to Clinical Pharmacist

Harleysville, PA - Email me on Indeed: [indeed.com/r/Valerie-Canazaro/75c5318d27155d15](https://www.indeed.com/r/Valerie-Canazaro/75c5318d27155d15)

WORK EXPERIENCE

o Assistant to Clinical Pharmacist

Home Solutions - August 2013 to August 2013

- o Proficient in CPR+ Pharmaceutical Software
- o Clinically assess the patient before dispensing IV medication.
- o Refill IV medications along with supplies
- o Answers telephone in a timely and polite manner, preferably within three rings
- o Communicates with customers in a courteous, professional, cooperative and mature manner
- o Complete delivery tickets and arrange logistics with couriers and shipping
- o Alert Clinical Pharmacist of laboratory abnormalities
- o Provide labs from patient to all appropriate doctors in patient's profile
- o Scan information into Electronic Health Record which includes Insurance verification / Authorization; hospital discharge notes; MD progress notes; admission / financial paperwork;
- o Alert billing of financial changes; insurance changes; pending authorizations
- o Accurately takes messages and conveys information to recipient.
- o Transfer calls to Pharmacists and nurses when medically indicated.
- o Protects/observes patient confidentiality per policies and procedures.

CPhT, OncoMed, (5/2012-3/2013)

- o Acted as liaison between director of pharmacy and oncology nurses to submit patient updates
- o Submitted prior authorizations to insurance companies and forwarded them to doctors' offices
- o Worked as patient advocate getting all demographics to acquire funding for patients
- o Received prescriptions, entered into company software and adjudicated third-party payments
- o Called insurance companies to review insurance plans with representatives
- o Enrolled patients in assistance programs with major pharmaceutical companies
- o Filled and dispensed oral oncology medications
- o Received training and certification to clean Laminar Flow Hoods
- o Received training and certification in PA and MD Medicare laws
- o Worked with pharmaceutical representatives to learn about new medications

Pharmacy Technician/Inventory Specialist

CVS Pharmacy - July 2008 to December 2012

- o Provided exceptional customer service so that each client felt valued and cared for
- o Assisted the pharmacist in accurately filling prescriptions for clients
- o Entered claims to insurance companies
- o Brought clients' questions to the attention of the pharmacist regarding OTC drugs and their possible reaction with other prescribed medications
- o Relayed information from the pharmacist to the client regarding usage specifications
- o Took inventory and ordered out of stock medications while adhering to a strict budget
- o Performed sales calls for health initiatives, clinics, and programs, exceeding weekly quotas
- o Properly filed insurance reports on a daily, weekly, and monthly, basis for audit purposes
- o Pulled expired, recalled, and reformulated drugs from the pharmacy shelves

o Disposed of confidential information in compliance with HIPPA law

EDUCATION

High School Diploma in Pharmacy Technician Certification

North Penn High School

June 1993