

# Jeanne Gelak

## Staff Pharmacist - Express Scripts Inc

Westampton, NJ - Email me on Indeed: [indeed.com/r/Jeanne-Gelak/e3fcc8349a588109](https://indeed.com/r/Jeanne-Gelak/e3fcc8349a588109)

To obtain a pharmacist position where I can utilize my pharmaceutical science, business, and communication skills in a challenging environment with opportunity to advance.

### WORK EXPERIENCE

#### Staff Pharmacist

Express Scripts Inc - Willingboro, NJ - March 2004 to Present

Team Manager for Center of Pharmacotherapy Research program-A Medco-Pfizer Adherence based Calling program that assessed the pharmacovigilance of the medication Lipitor and reported to Pfizer the potential patient adverse reactions, events and product quality complaints that resulted from an outreach call to a patient.

\* Team Manager for First Fill Non-Adherence program-A Medco pilot study to counsel patients who did not pick up their first fill of an essential new medication at their local retail which represents a major public health concern.

\* Specialized in performing patient counseling to improve Adherence for late to fill medication therapy regimens utilizing motivational interviewing skills.

\* Supervise Pharmacy technicians and perform audits on their Standard operating procedures as well as audits for automated dispensing machines.

\* Perform drug utilization review of prescription orders to identify problems such as drug-drug interactions, therapeutic duplication, drug allergies, inappropriate dosing, and drug-medical condition issues before the medications are dispensed.

- Recognized for being a respected leader, ability to train and manage diverse teams to deliver peak performance
- Created Standard Operating procedures for Center of Pharmacotherapy Research program and First Fill Non-Adherence program for both Technicians and Pharmacists
- Researched and reported pertinent information regarding Fraud and Abuse that subsequently was presented to senior management for review of future policies and procedures
- Developed tracking programs to record and provide results to management team for Center of Pharmacotherapy Research and First Fill Non-Adherence programs.
- Prepared agendas and ran meetings for both pharmacists and technicians for Adherence programs

#### Pharmacy Manager

Kmart Pharmacy - Manahawkin, NJ - September 2000 to March 2004

Managed prescription inventory budget, and ensured products remained at or below goal levels

\* Worked with physicians and nurses to organize, plan, and conduct store promotional events on diabetic meters and blood pressure screening.

\* Developed training materials and trained new hire pharmacists and technicians

• Established and maintained customer relationships by providing quality customer service

\* Completed and delivered timely Pharmacy Department operational reports

• Built community physician trust by performing drug utilization reviews and communicating potential safety concerns to them.

## EDUCATION

### **Bachelors of Science**

Temple School of Pharmacy - Philadelphia, PA

September 1997 to May 2000