

## Our Commitment to Your Privacy

At Happy Productions LLC, we value your privacy and want to be transparent about how we handle your information. This policy explains what information we collect, how we use it, and the choices you have.

### What Information We Collect

- **Account Information:** When you create an account, we ask for your name, email address, and a password. You can choose to provide additional information like a profile photo or bio.
- **Messages:** We store the messages you send and receive within the app to provide the messaging service.
- **Usage Information:** We collect data on how you use the app, such as which features you interact with and how often. This helps us improve the app.
- **Device Information:** We collect information about the device you use, including its type, operating system, and unique identifiers. This helps us troubleshoot technical issues and optimize performance.

### How We Use Your Information

- **To Provide the Service:** We use your information to create and manage your account, deliver messages, and make the app work as expected.
- **To Improve the App:** We use usage data to understand how people use the app and identify areas for improvement.
- **To Communicate with You:** We may send you emails about important updates, new features, or other relevant information. You can opt out of these emails.
- **To Personalize Your Experience:** We may use your information to show you relevant content and features within the app.

### Sharing Your Information

- **With Other Users:** Your profile photo and name (or displayname) will be visible to other users within the app.
- **With Service Providers:** We work with trusted companies to help us provide required app services (e.g., database and server hosting, analytics). These companies may access your information, but only to perform tasks on our behalf and are obligated to protect your privacy.
- **For Legal Reasons:** We may share your information if required by law or to protect our rights or safety.

### Your Choices

- **Communications:** You can opt out of promotional emails.

- **Device Information:** You can control certain device permissions within the app's settings.

## **Data Security**

We take reasonable measures to protect your information from unauthorized access, loss, or misuse. However, no method of transmission over the internet or electronic storage is 100% secure.

## **Children's Privacy**

Our app is not intended for children under the age of 13. We do not knowingly collect personal information from children. If you believe we have collected information from a child, please contact us.

## **Changes to This Policy**

We may update this policy from time to time. If we make significant changes, we will notify you within the app or by email.

## **Contact Us**

If you have any questions or concerns about our privacy practices, please contact us at [support@happyproductions.app](mailto:support@happyproductions.app).