

Fine-Grained Opinion Mining: Current Trend and Cutting-Edge Dimensions

Wenya Wang, Jianfei Yu, Sinno Jialin Pan and Jing Jiang

Nanyang Technological University
and
Singapore Management University

Part III

Target-Oriented Sentiment Classification

Outline

- **Background**
- Methodology
- Summary

Background

- Sentence/Document-Level Sentiment Classification
 - Input
 - A sentence or document
 - Output
 - **Overall sentiment polarity**
 - Positive, Negative, Neutral
 - Example

The movie was **fabulous**, and the characters are quite **engaging**!



The restaurant was **horrible**, and their service was also **poor**!



Background

- Target-oriented Sentiment Classification (TSC)
 - Input
 - A sentence or document
 - An **opinion target**
 - 1. Aspect Term (Aspect-Level Sentiment Classification)
 - 2. Aspect Category (Aspect Category-Based Sentiment Classification)
 - 3. Target Entity (Entity-Level Sentiment Classification)
 - Output
 - **Sentiment polarity** towards the **opinion target**
 - Positive, Negative, Neutral

Background

- Examples (Product Review)
 - Aspect-Level Sentiment Classification

The [fish] was rather *over cooked*, but the [staff] was *quite nice!*

- sentiment over **fish**: negative
- sentiment over **staff**: positive

Background

- Examples (Product Review)
 - Aspect Category-Based Sentiment Classification

The [fish] was rather *over cooked*, but the
[staff] was *quite nice!*

- sentiment over **food**: negative
- sentiment over **service**: positive
- sentiment over **ambience**: N.A
- sentiment over **price**: N.A
- sentiment over **miscellaneous**: N.A

Background

- Examples (Tweet)
 - Entity-Level Sentiment Classification

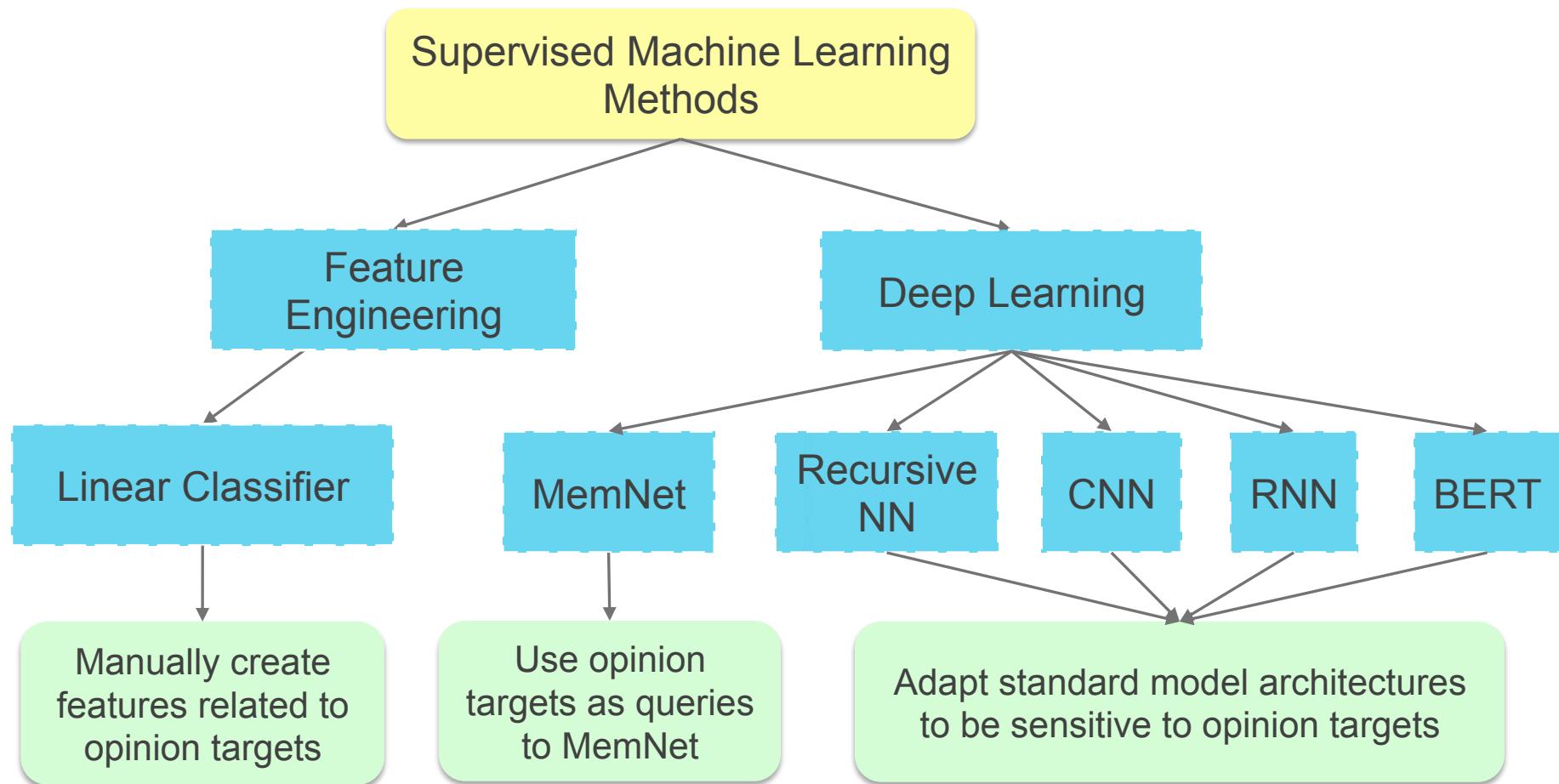
[**Georgina Hermitage**] is a #one2watch
since she broke the [**400m T37**] WR!

- sentiment over **Georgina Hermitage**: **positive**
- sentiment over **400m T37**: neutral

Outline

- Background
- **Methodology**
- Summary

Methodology – Big Picture

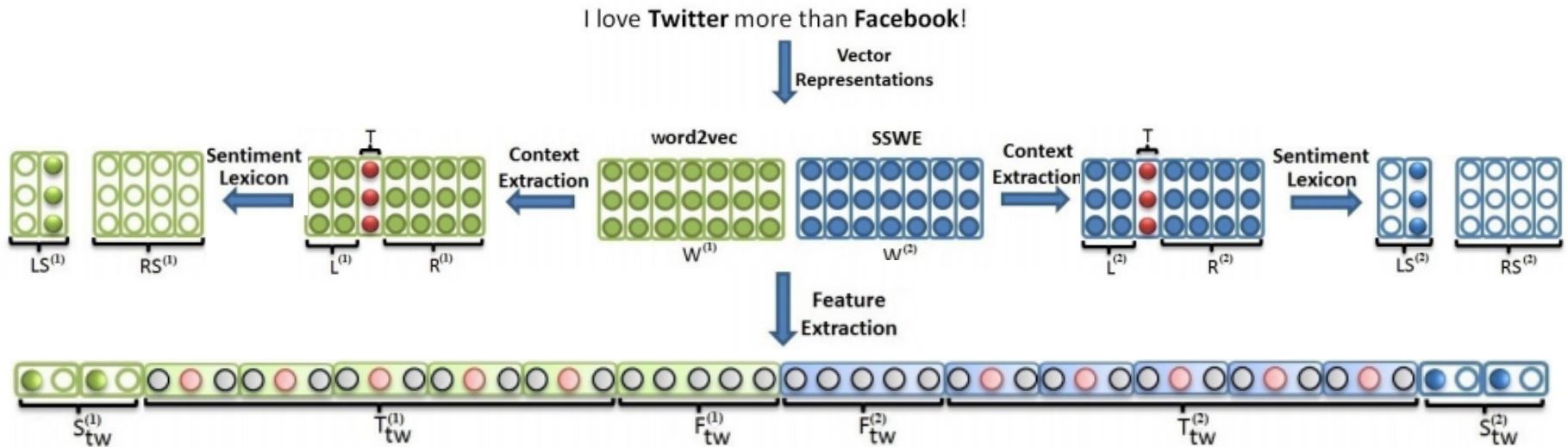


Outline

- Background
- **Methodology**
 - Linear Classifier
 - Recursive Neural Network
 - Memory Network
 - CNN-based Methods
 - RNN-based Methods
 - BERT-based Methods
- Summary

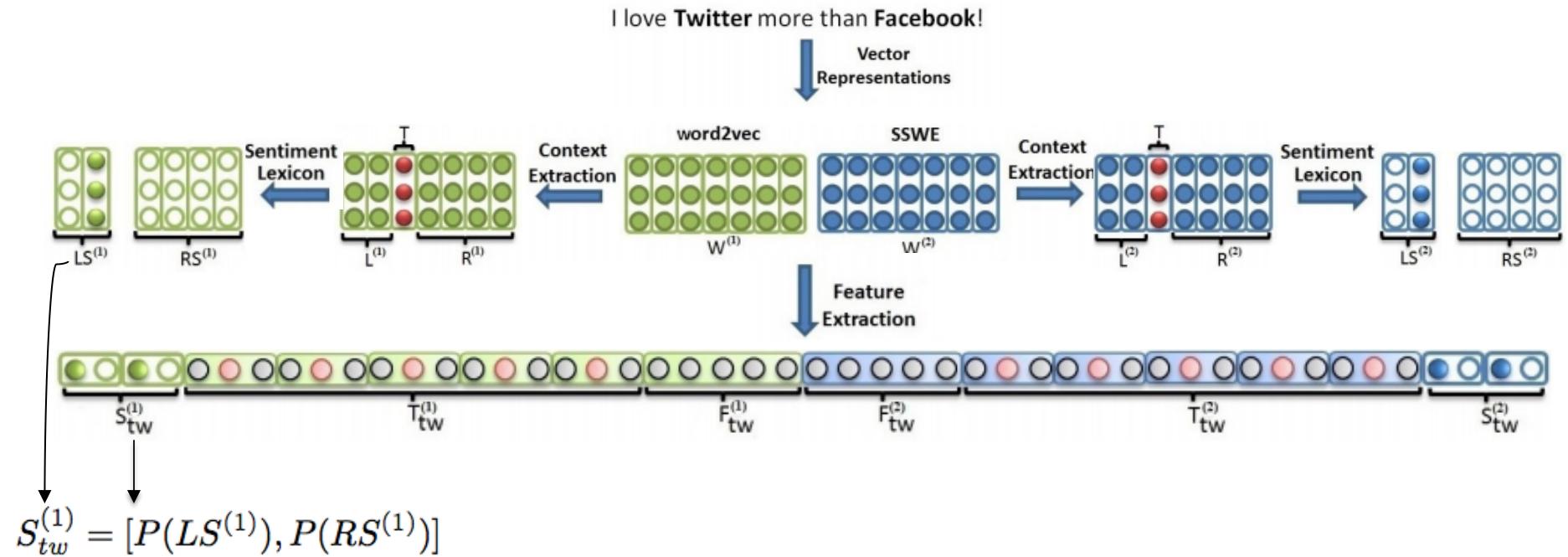
Linear Classifier

- Extract various features



Linear Classifier

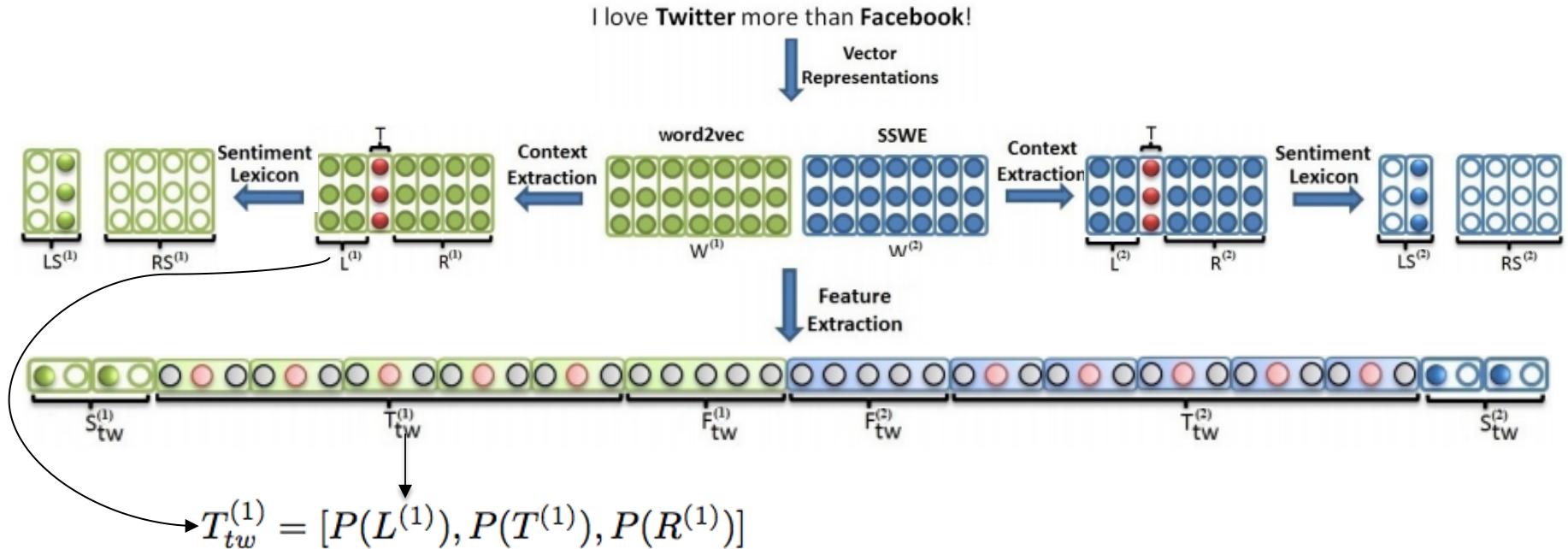
- Extract various features



- Target-dependent features from words filtered by sentiment lexicon

Linear Classifier

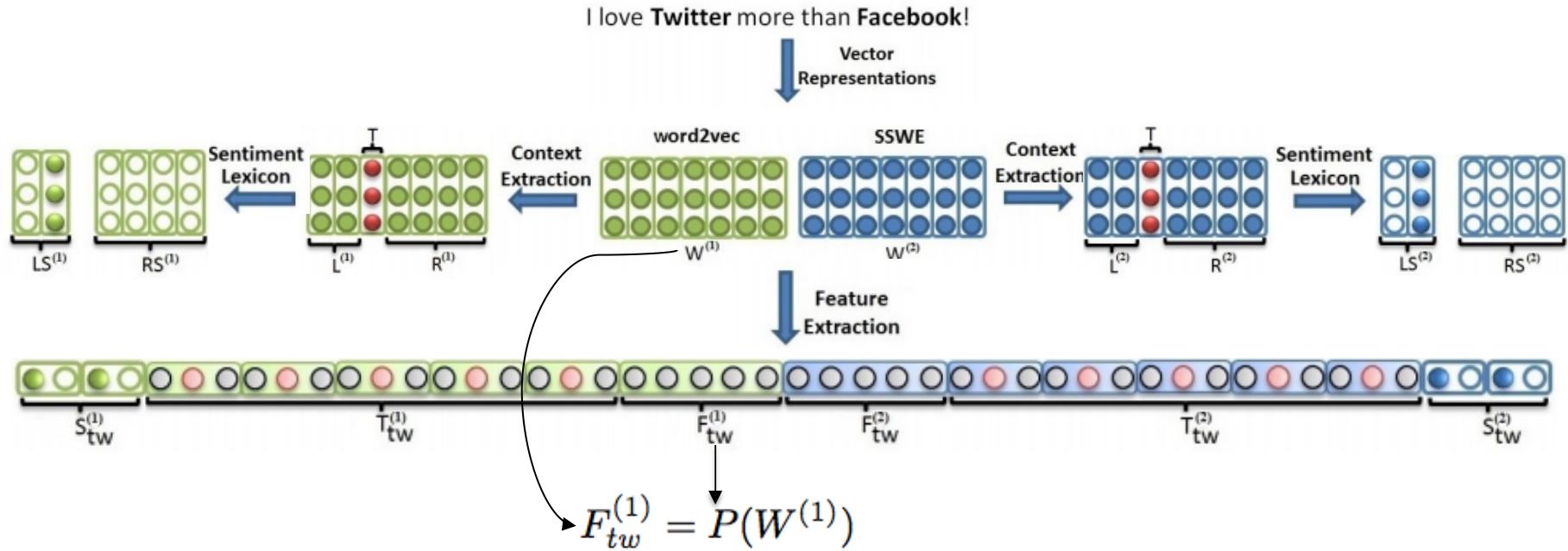
- Extract various features



- Target-dependent features from the left context, right context, and target, respectively

Linear Classifier

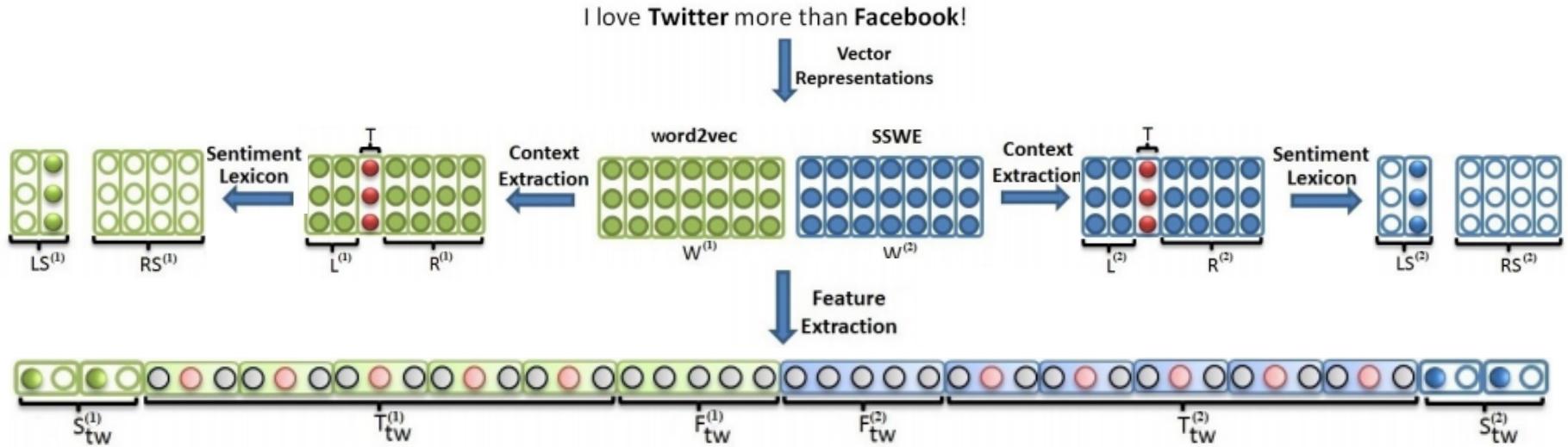
- Extract various features



- Full tweet features

Linear Classifier

- Extract various features



- Feed the concatenated features to a discriminative classifier
 - SVM

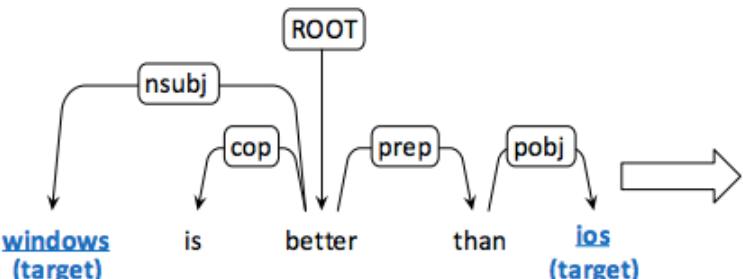
Outline

- Background
- **Methodology**
 - Linear Classifier
 - **Recursive Neural Network**
 - Memory Network
 - CNN-based Methods
 - RNN-based Methods
 - BERT-based Methods
- Summary

Recursive Neural Network

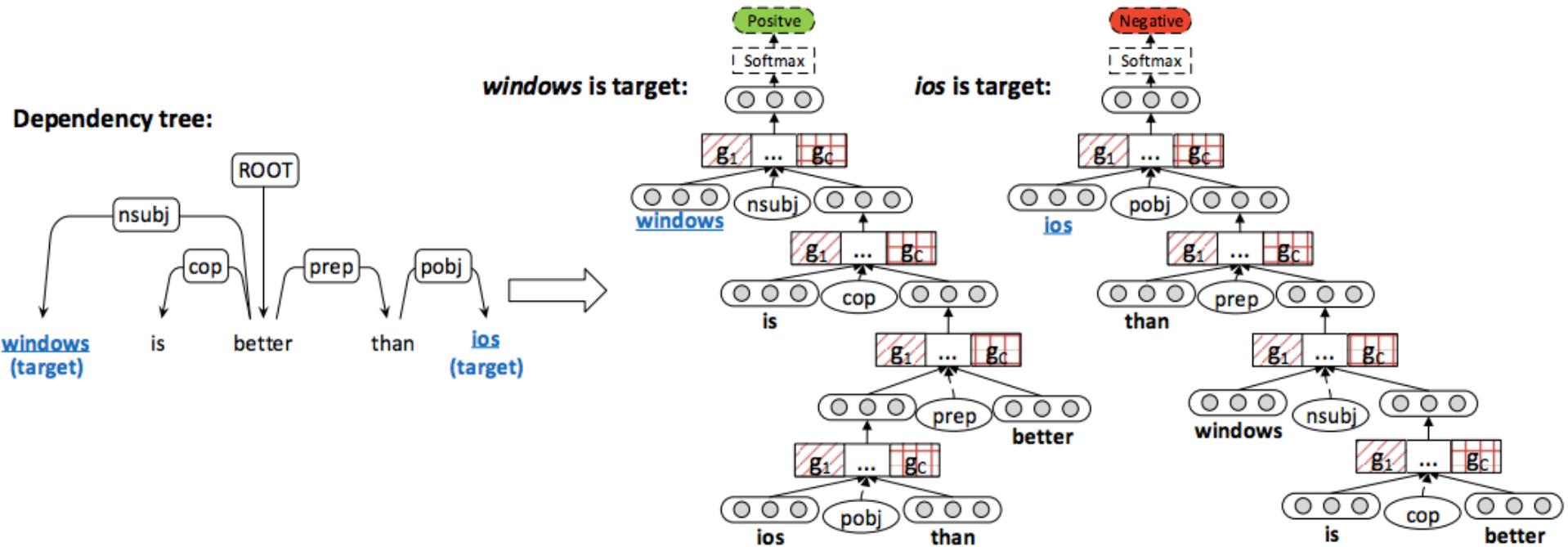
- Dependency Tree-based Approach
 - AdaRNN
 - propagate sentiment information to the target node in a bottom-up manner

Dependency tree:



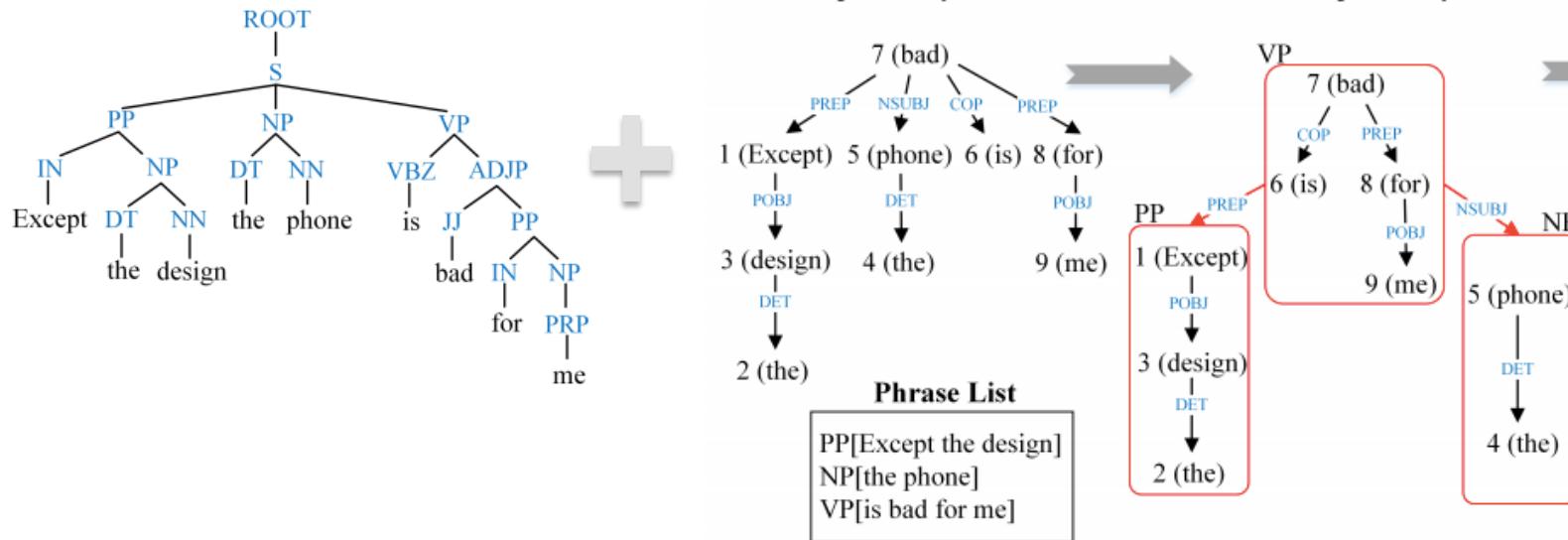
Recursive Neural Network

- Dependency Tree-based Approach
 - AdaRNN
 - propagate sentiment information to the target node in a bottom-up manner



Recursive Neural Network

- Dependency + Constituent tree-based Approach
 - PhraseRNN

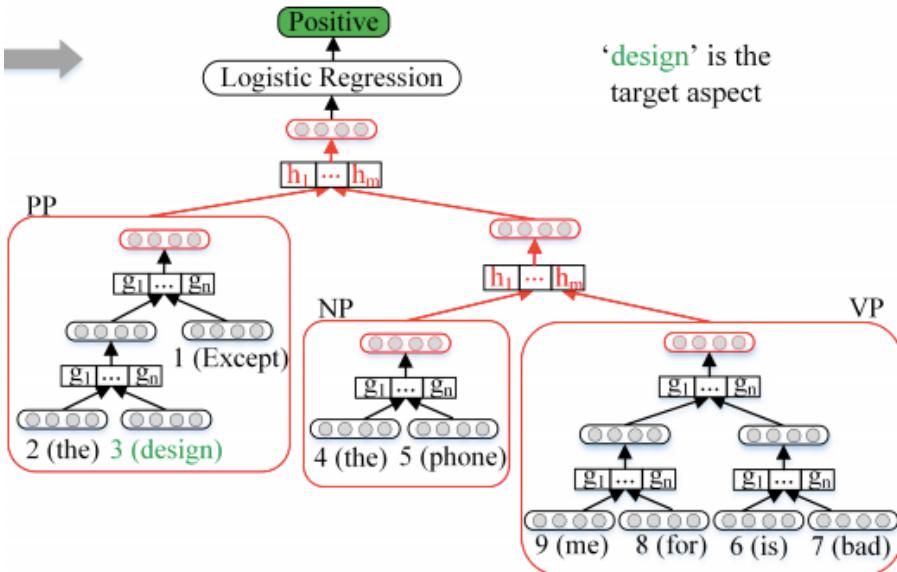


Thien Hai Nguyen, and Kyoaki Shirai. 2015. PhraseRNN: Phrase Recursive Neural Network for Aspect-based Sentiment Analysis. In Proceedings of EMNLP, 2509-2514.

Recursive Neural Network

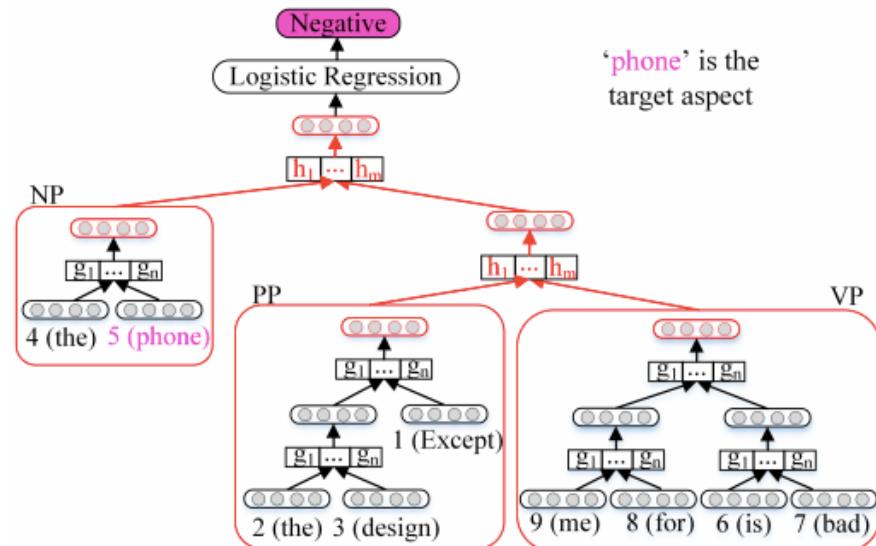
- Dependency + Constituent tree-based Approach
 - PhraseRNN

Target Dependent Binary Phrase Dependency Tree



'design' is the target aspect

Target Dependent Binary Phrase Dependency Tree



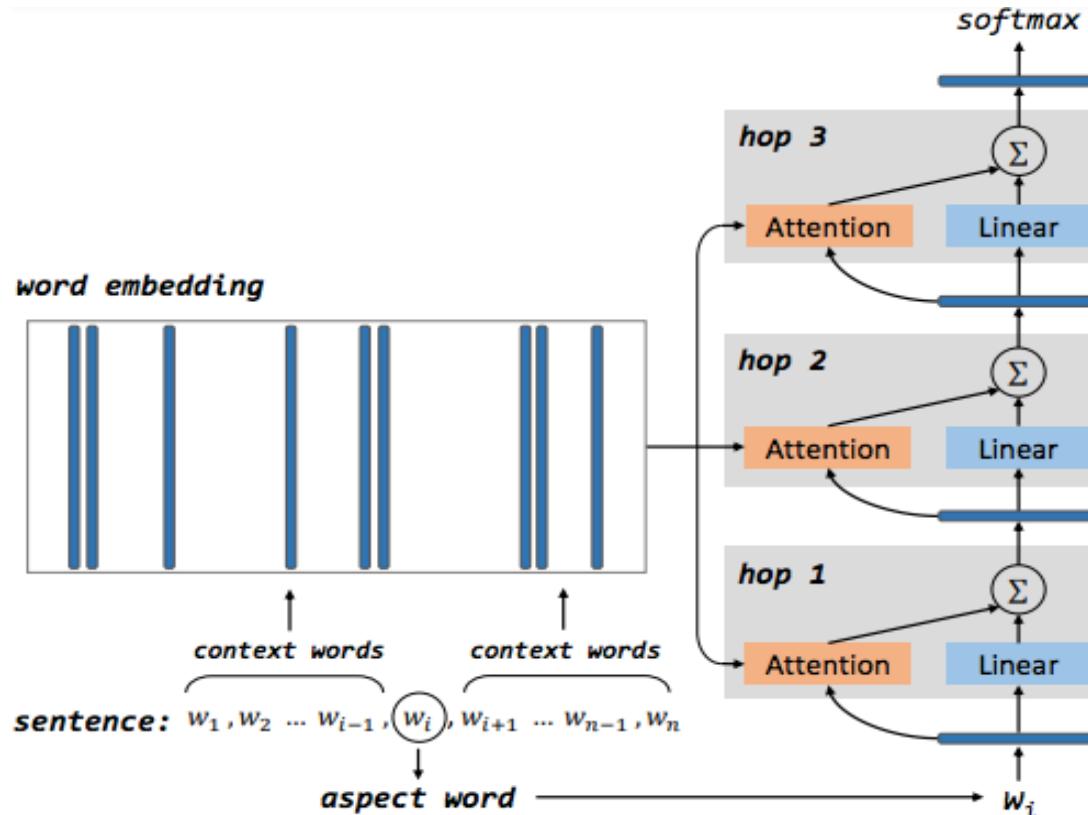
'phone' is the target aspect

Outline

- Background
- **Methodology**
 - Linear Classifier
 - Recursive Neural Network
 - **Memory Network**
 - CNN-based Methods
 - RNN-based Methods
 - BERT-based Methods
- Summary

Memory Network

- MemNet
 - Word embedding of target words as queries to MemNet



The Model Architecture of MemNet

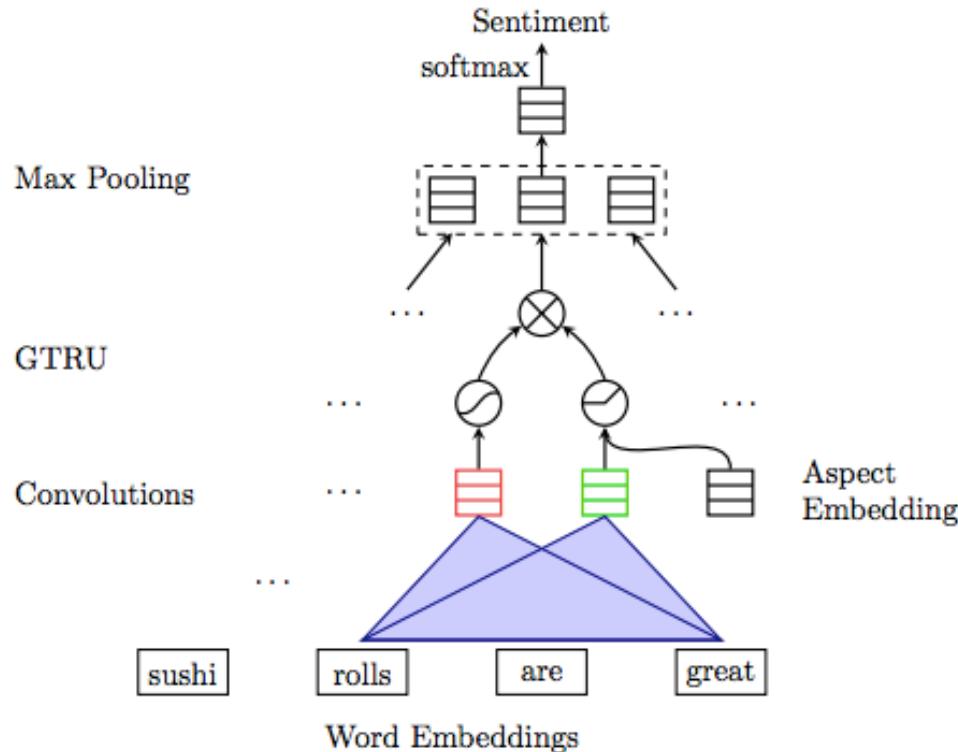
Duyu Tang, Bing Qin, Ting Liu, et al. Aspect level sentiment classification with deep memory network. In EMNLP , 2016.

Outline

- Background
- **Methodology**
 - Linear Classifier
 - Recursive Neural Network
 - Memory Network
 - **CNN-based Methods**
 - RNN-based Methods
 - BERT-based Methods
- Summary

CNN-based Methods

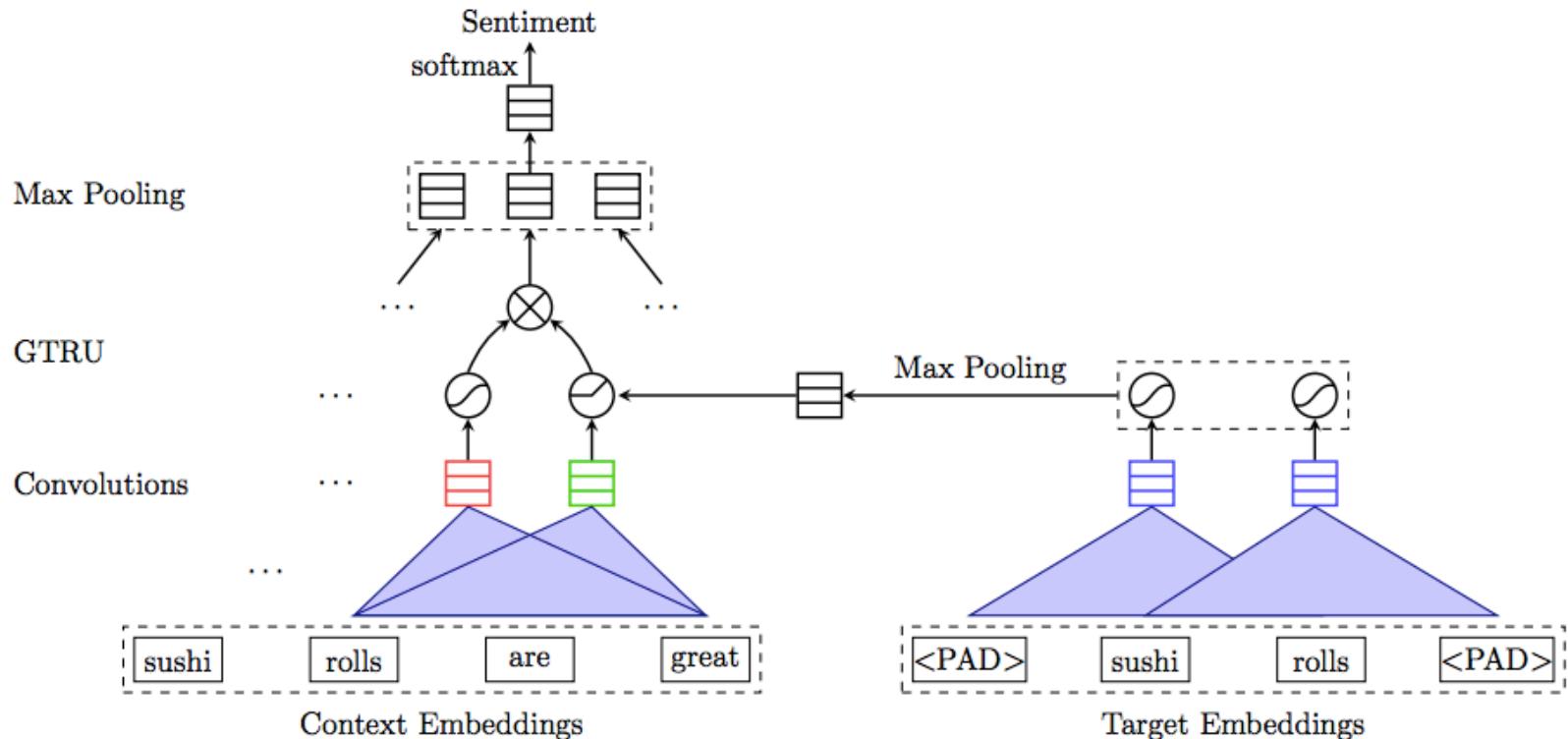
- GCN (Gated Convolutional Networks)
 - Incorporate gate mechanism to be sensitive to be opinion targets



Model I. GCN for Aspect Category-based Sentiment Classification

CNN-based Methods

- GCN (Gated Convolutional Networks)
 - Incorporate gating mechanism to be sensitive to be opinion targets



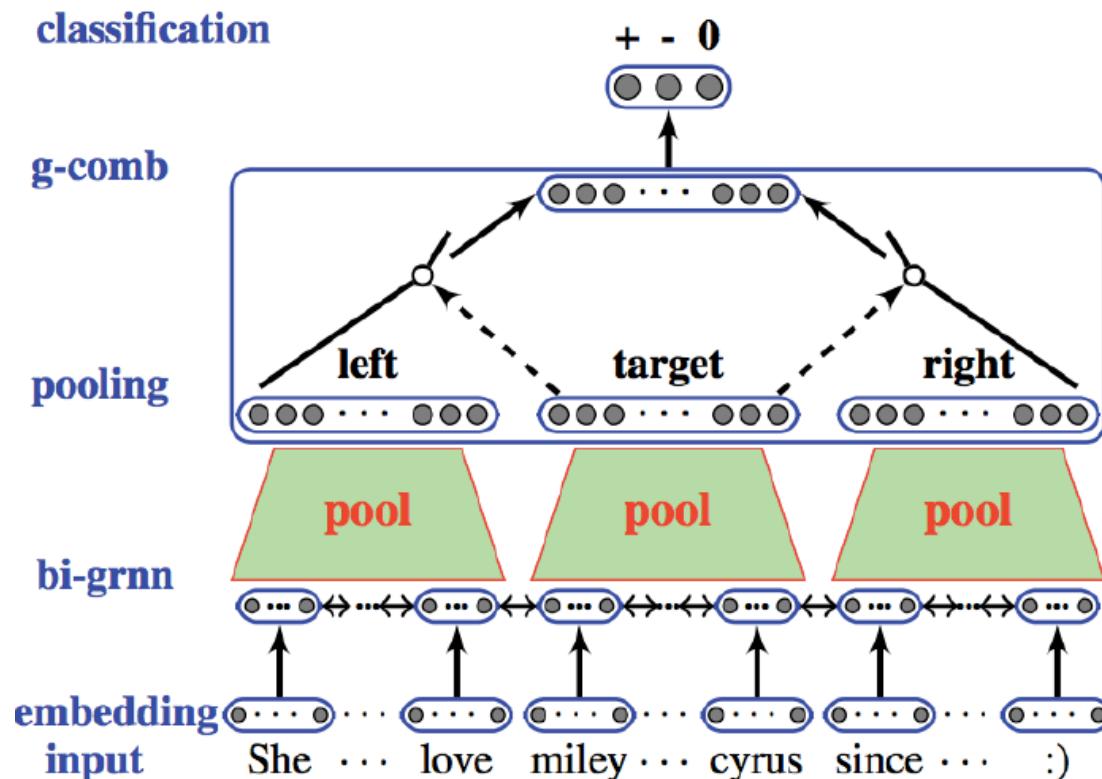
Model II. GCN for Aspect-Level Sentiment Classification

Outline

- Background
- **Methodology**
 - Linear Classifier
 - Recursive Neural Network
 - Memory Network
 - CNN-based Methods
 - **RNN-based Methods**
 - BERT-based Methods
- Summary

RNN-based Methods

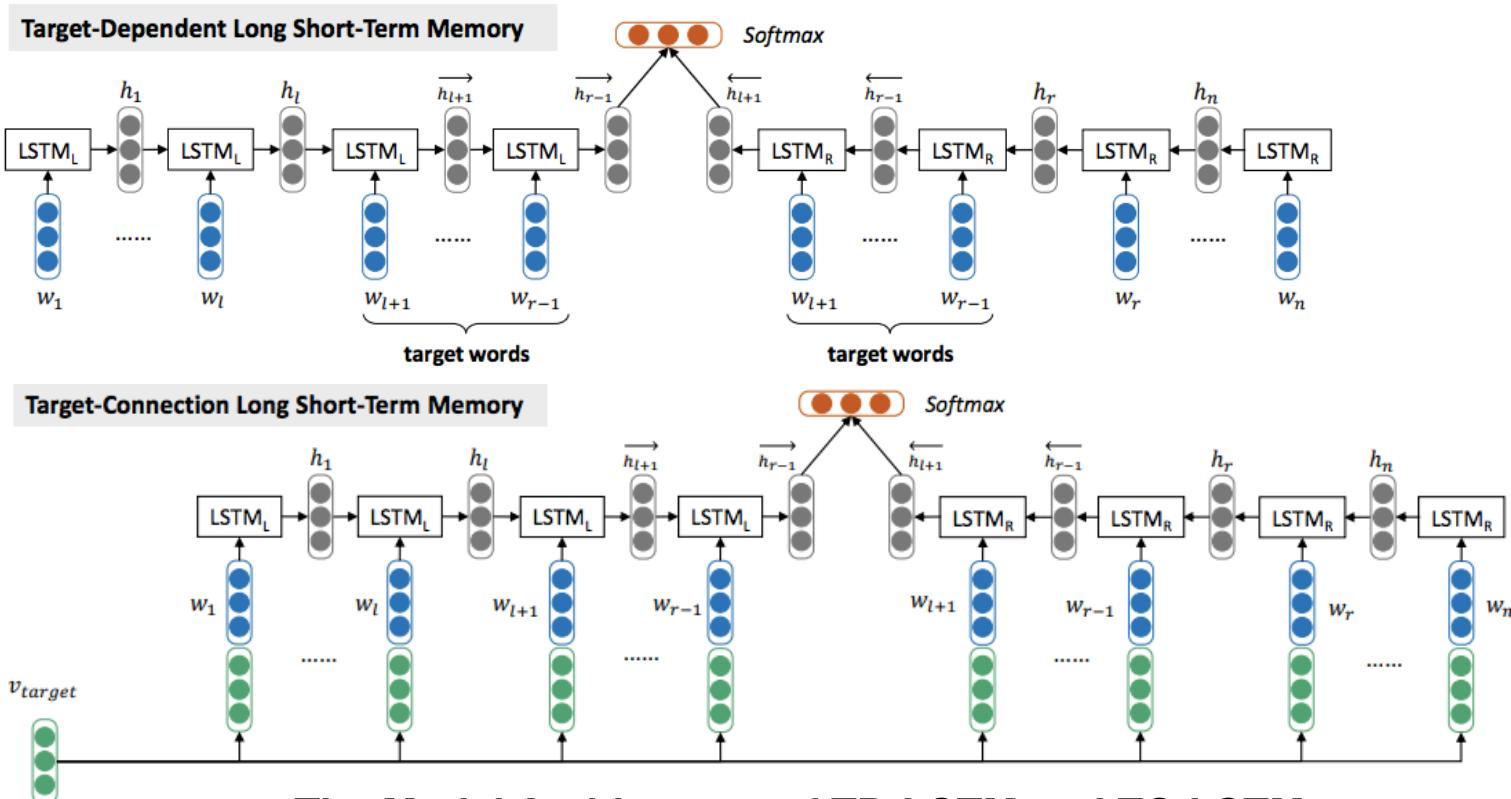
- GRU
 - Gating Mechanism



Meishan Zhang, Yue Zhang, and Duy-Tin Vo. Gated Neural Networks for Targeted Sentiment Analysis. In Proceedings of AAAI 2016.

RNN-based Methods

- LSTM
 - Sentence Encoding

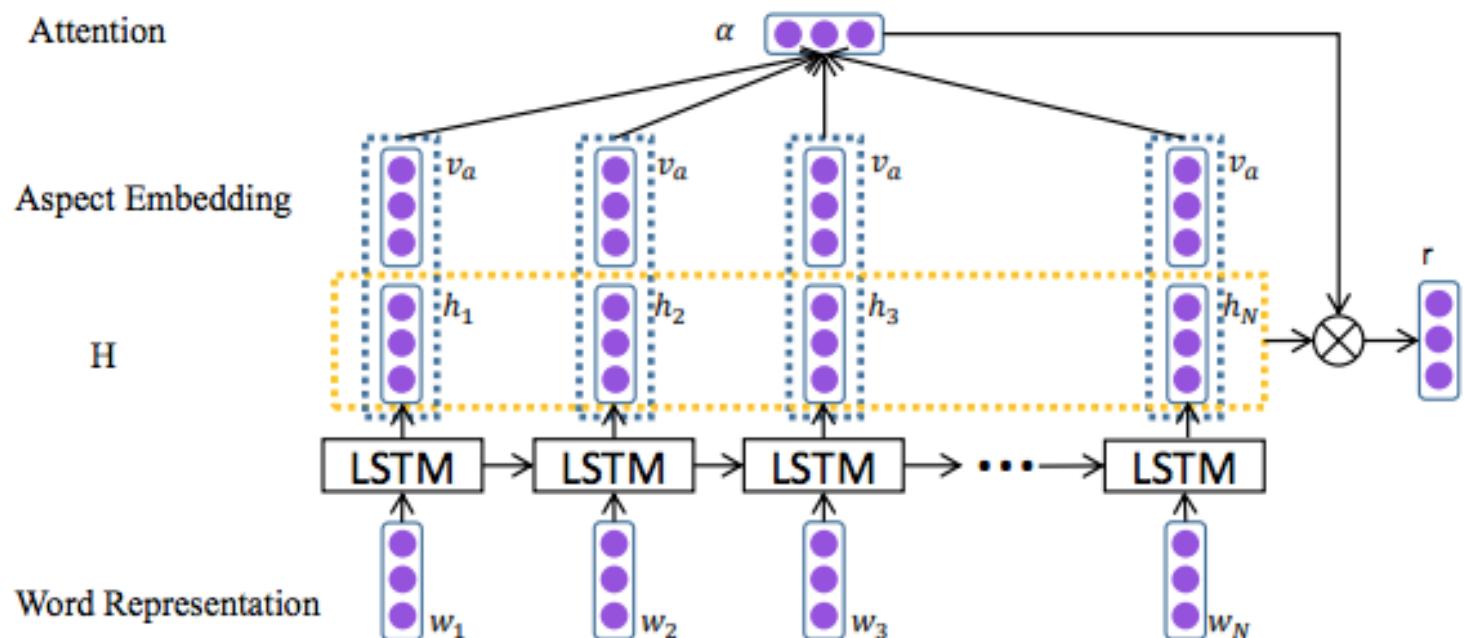


The Model Architecture of TD-LSTM and TC-LSTM

Duyu Tang, Bing Qin, Xiaocheng Feng, and Ting Liu. Effective LSTMs for target-dependent sentiment classification. In COLING, 2016.

RNN-based Methods

- LSTM
 - Attention Mechanism

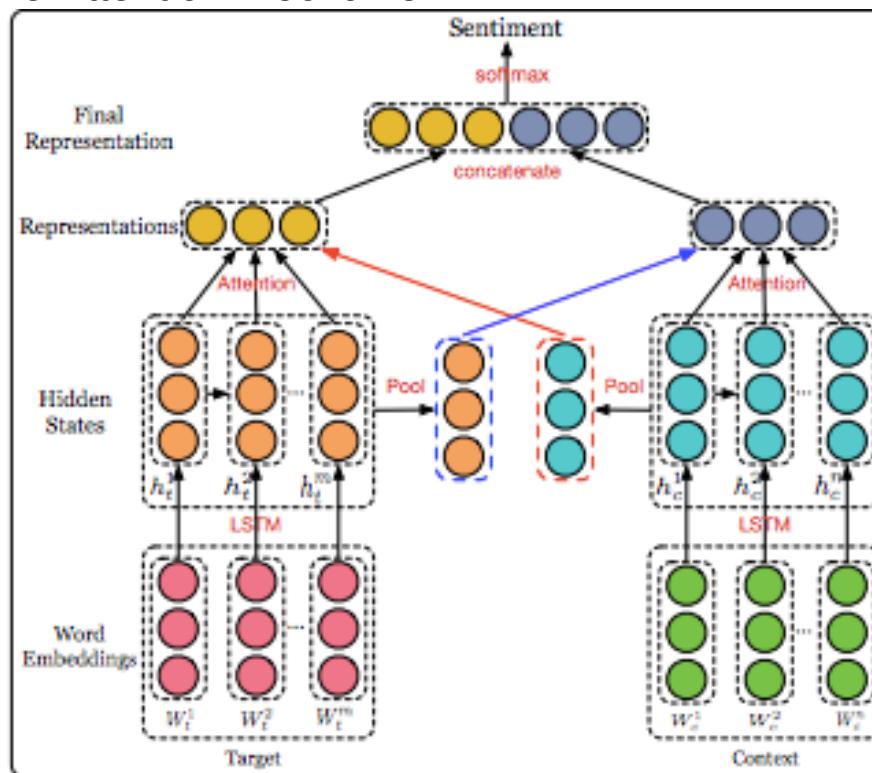


The Model Architecture of AE-LSTM

Yequan Wang, Minlie Huang, Li Zhao, et al. Attention-based LSTM for aspect-level sentiment classification. In EMNLP, 2016.

RNN-based Methods

- LSTM
 - IAN
 - Interactive Attention Mechanism

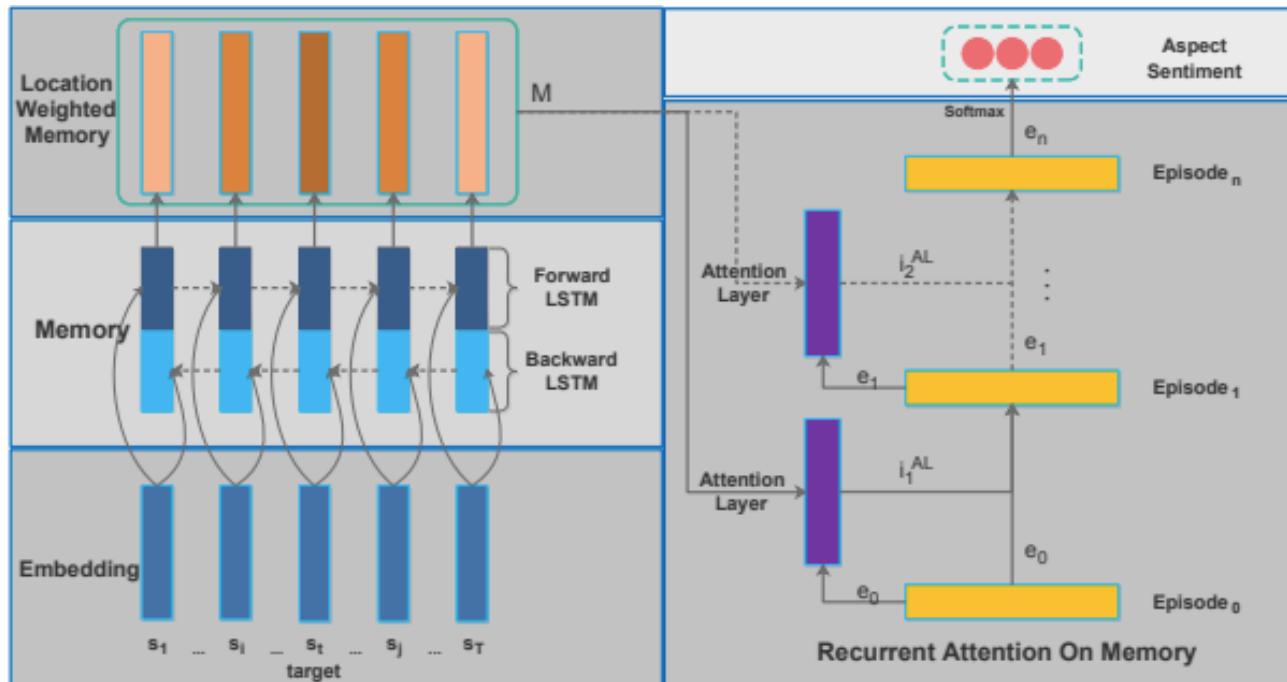


The Model Architecture of IAN

Dehong Ma, Sujian Li, Xiaodong Zhang, and Houfeng Wang. Interactive attention networks for aspect-level sentiment classification. In IJCAI, 2017.

RNN-based Methods

- LSTM
 - RAM
 - Position-based Weighting Strategy
 - Multi-Hop Attention Mechanism

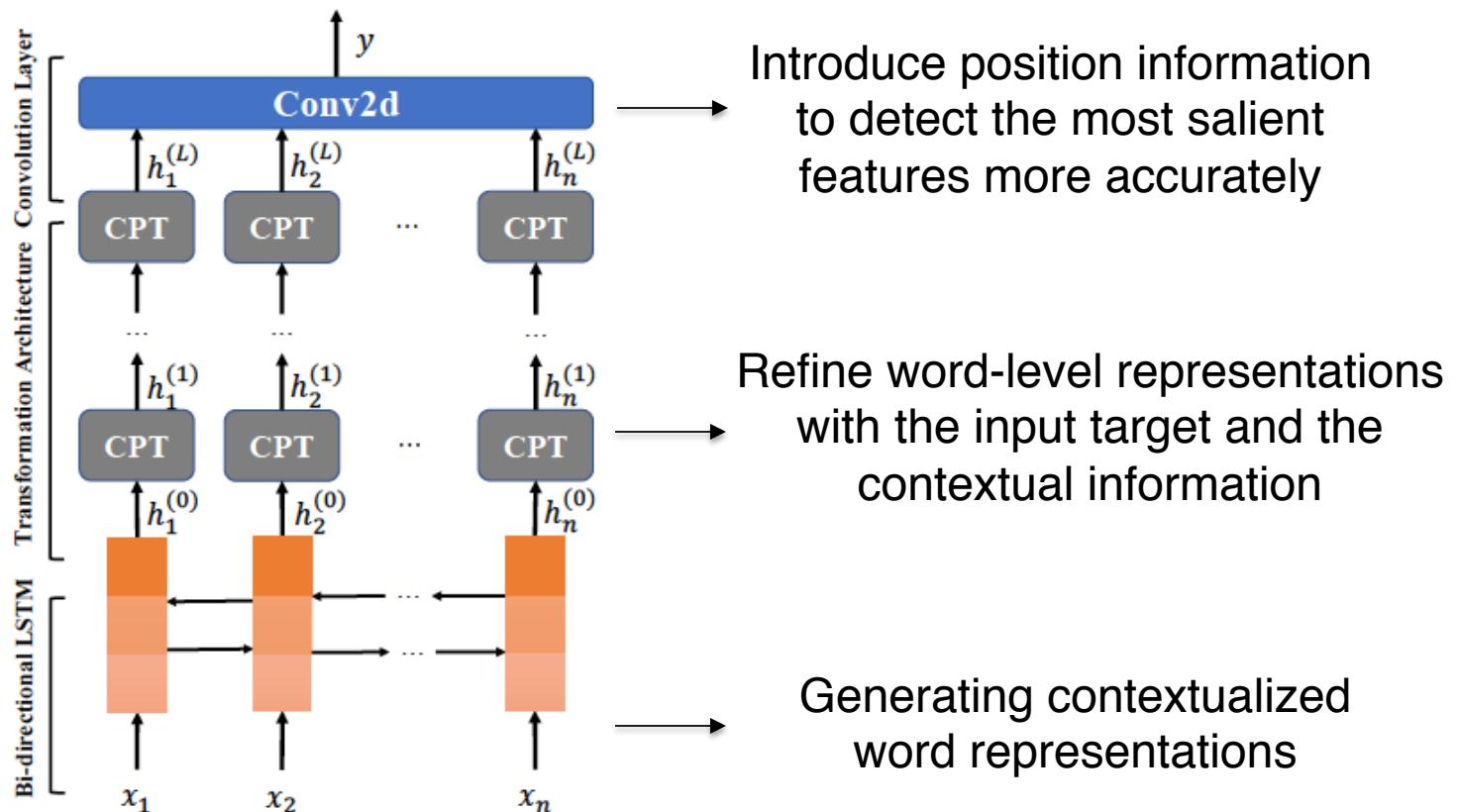


The Model Architecture of RAM

Peng Chen, Zhongqian Sun, Lidong Bing, and Wei Yang. Recurrent attention network on memory for aspect sentiment analysis. In EMNLP, 2017.

RNN-based Methods

- LSTM
 - TNet



The Model Architecture of TNet

Xin Li, Lidong Bing, Wai Lam, and Bei Shi. Transformation networks for target-oriented sentiment classification. In ACL, 2018.

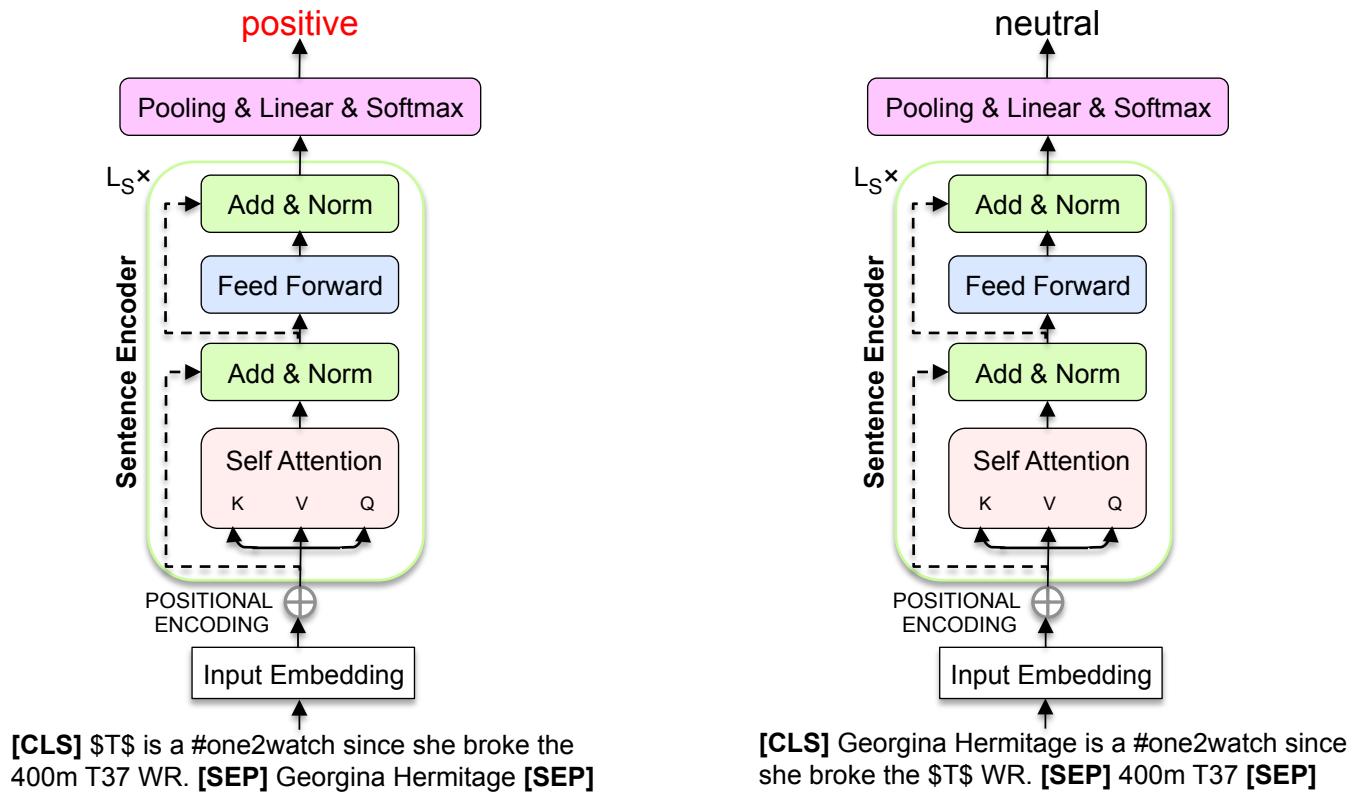
Outline

- Background
- **Methodology**
 - Linear Classifier
 - Recursive Neural Network
 - Memory Network
 - CNN-based Methods
 - RNN-based Methods
 - **BERT-based Methods**
- Summary

BERT-based Methods

- Feed the transformed sentence to BERT

[Georgina Hermitage] is a #one2watch
since she broke the [400m T37] WR!



Outline

- Background
- Methodology
- **Summary**

Summary

- Three Benchmark Datasets

Data Set	#Training Samples			#Test Samples		
	POS	NEG	NEU	POS	NEG	NEU
Laptop	980	858	454	340	128	171
Restaurant	2159	800	623	730	195	196
Twitter-2014	1567	1563	3127	147	147	346

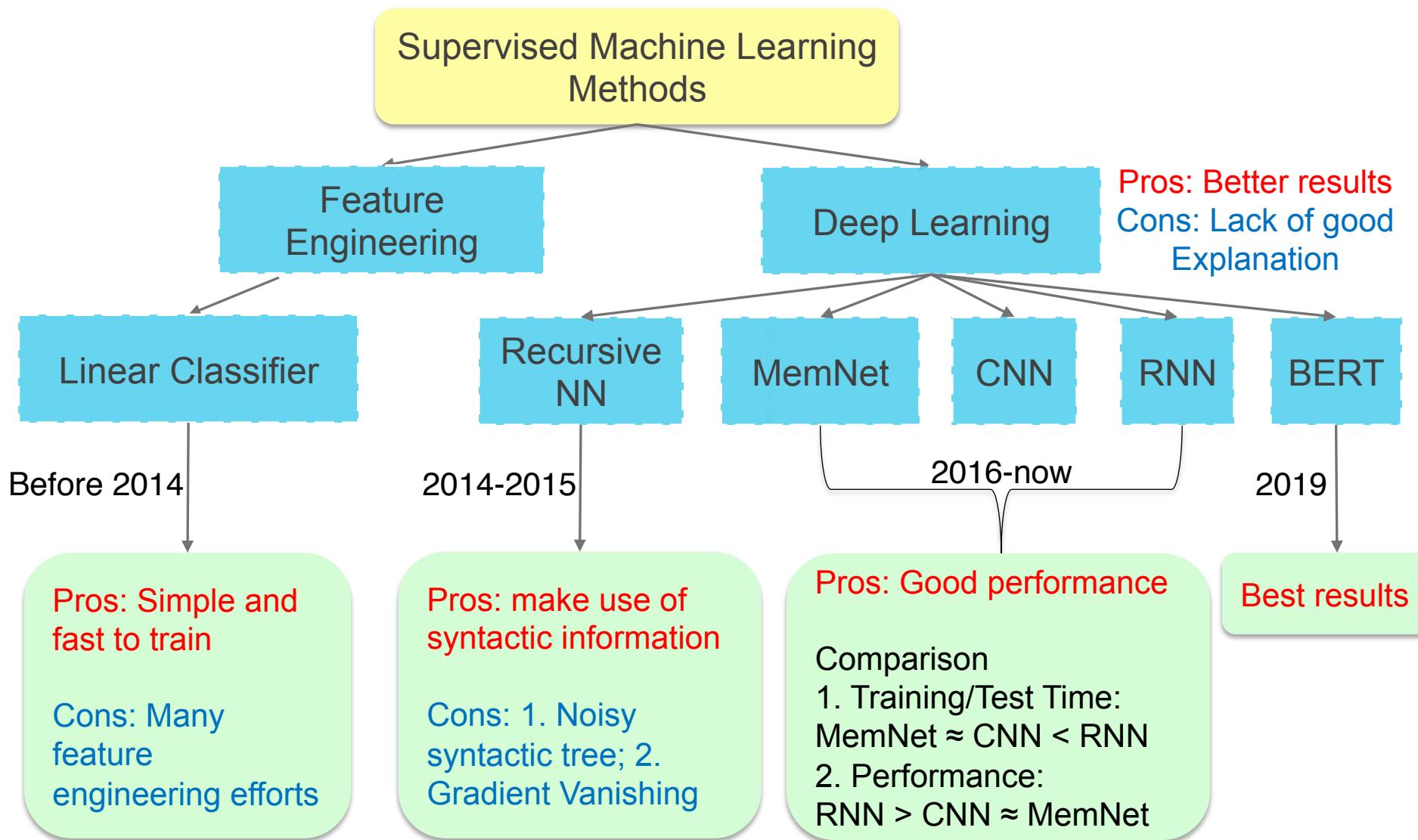
- Laptop, Restaurant are from SemEval-2014
- Twitter-2014 from (Dong et al. ACL 2014)
- Another two Restaurant datasets from SemEval-2015, SemEval-2016

Summary

- Experimental Results on Three Benchmark Datasets

Method	Laptop		Restaurant		Twitter-2014	
	Accuracy	Macro-F1	Accuracy	Macro-F1	Accuracy	Macro-F1
SVM	70.49	-	80.16	-	63.40	63.30
AE-LSTM	68.90	-	76.60	-	-	-
IAN	72.10	-	78.60	-	-	-
TD-LSTM	71.83	68.43	78.00	66.73	66.62	64.01
MemNet	70.33	64.09	78.16	65.83	68.50	66.91
RAM	75.01	70.51	79.79	68.86	71.88	70.33
TNet-LF	76.01	71.47	80.79	70.84	74.68	73.36
TNet-AS	76.54	71.75	80.69	71.27	74.97	73.60
MGAN	75.39	72.47	81.25	71.94	72.54	70.81
BERT	76.96	73.67	84.29	77.22	75.14	74.15

Summary



Part V

Cutting-Edge Dimensions of Fine-Grained Opinion Mining

Outline

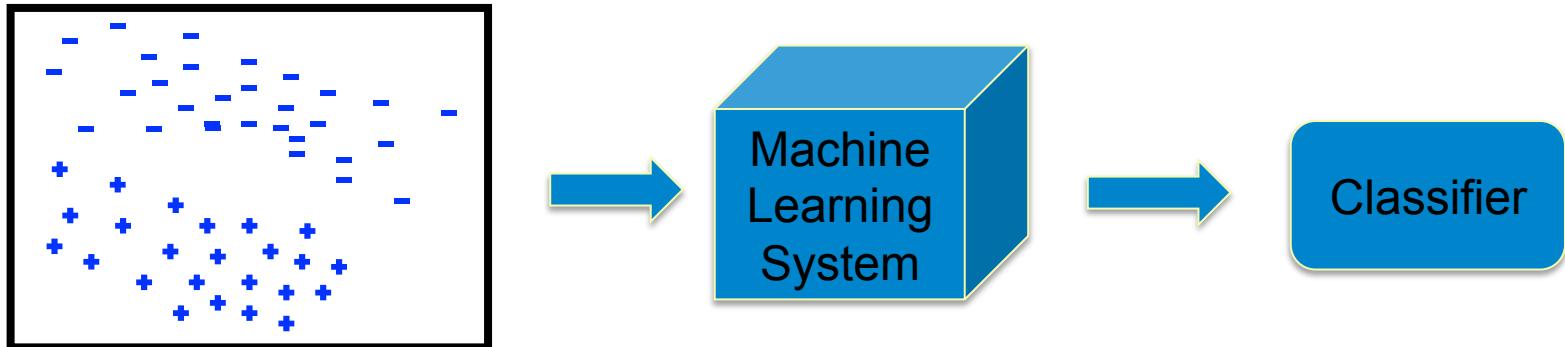
- Transfer Learning
- Multi-Task Learning
- Multimodal Learning
- Summary

Outline

- **Transfer Learning**
 - Cross-Domain
 - Cross-Lingual
 - Short Summary
- Multi-Task Learning
- Multimodal Learning
- Summary

Cross-Domain

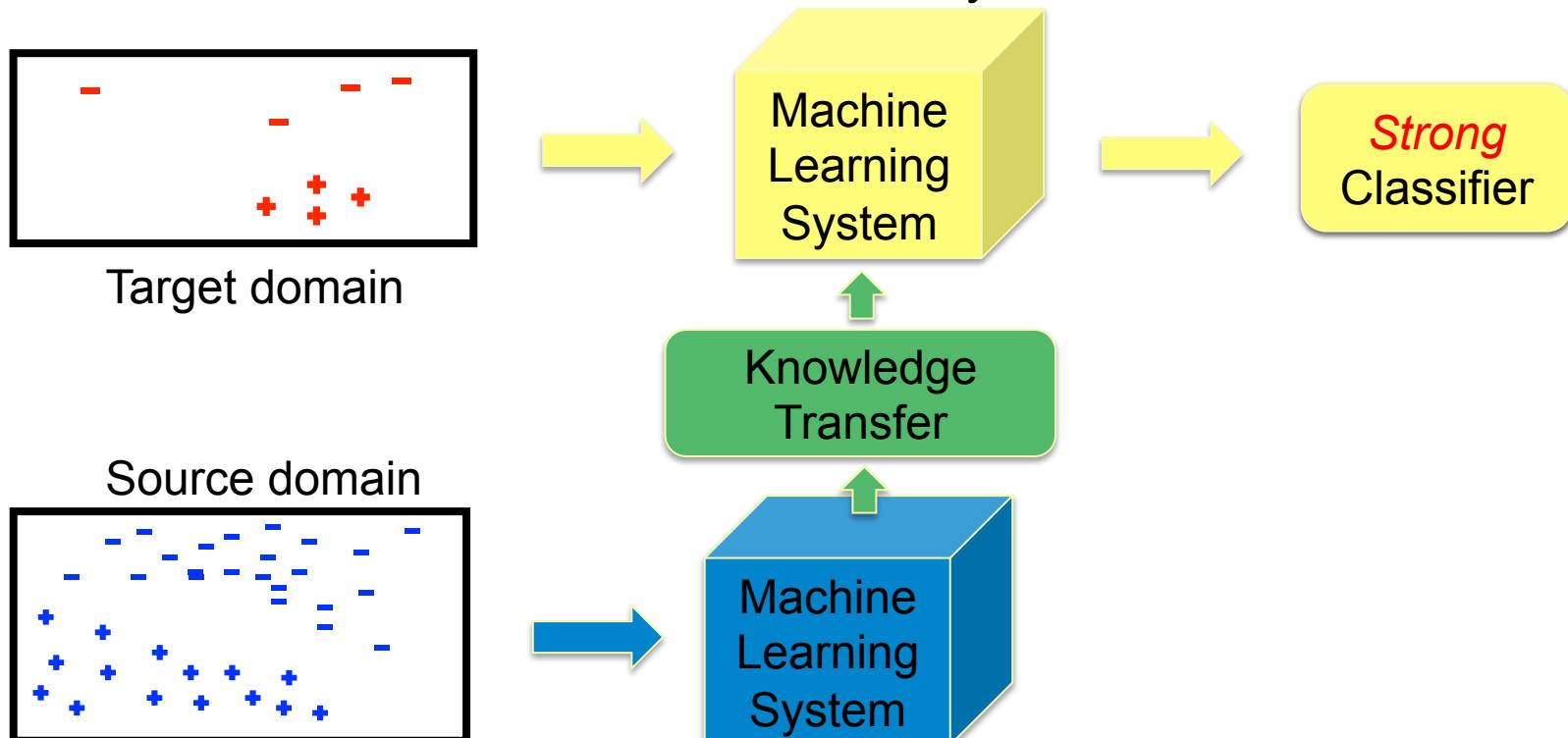
- Background
 - Popular Methods for Fine-Grained Opinion Mining
 - Supervised Machine Learning (NN)



Large amount of training data

Cross-Domain

- Background
 - Real Scenario
 - *Limited or no* Labeled Data for many domains



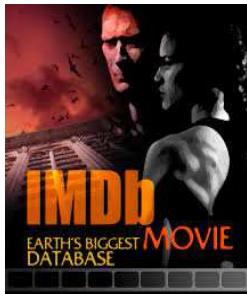
➤ **Domain Adaptation:** recognize and apply knowledge and skills learned in previous domain to novel domains

Cross-Domain

- Background
 - Challenge of Domain Adaptation

Training Data

Movie



Opinion Target
Extraction
Model



Test Data

Movie



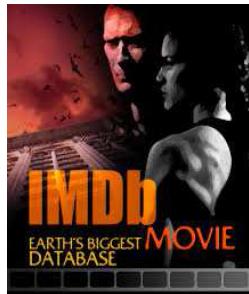
78%

Cross-Domain

- Background
 - Challenge of Domain Adaptation

Training Data

Movie



(Source Domain)

Opinion Target
Extraction
Model

Test Data

Movie



78%

Digital Device



45%

(Target Domain)

Cross-Domain

- Background
 - Reasons behind performance drop

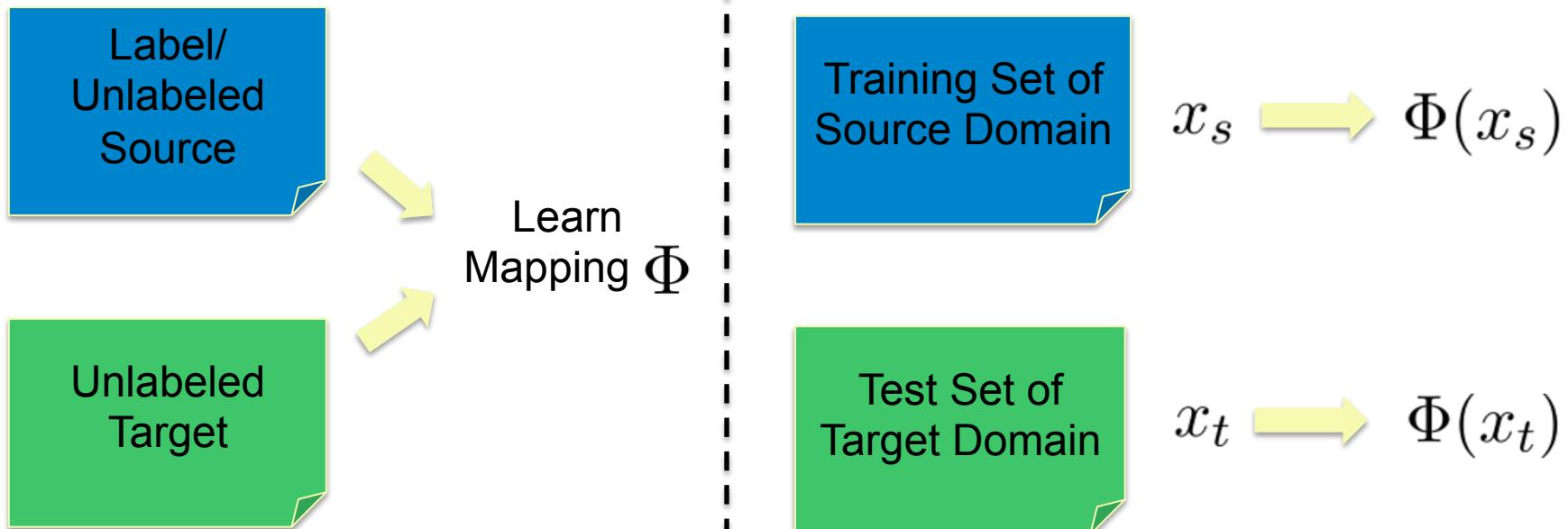
Movie (source domain)	Digital Device (target domain)
The [movie] is great.	The [camera] is excellent.
I really like his [characters].	I highly recommend this [laptop].
The [plot] is quite dull.	The [Mac OS] is quite fast.

- Opinion targets in the source domain
movie, characters, plot
- Opinion targets in the target domain
camera, laptop, Mac OS

Cross-Domain

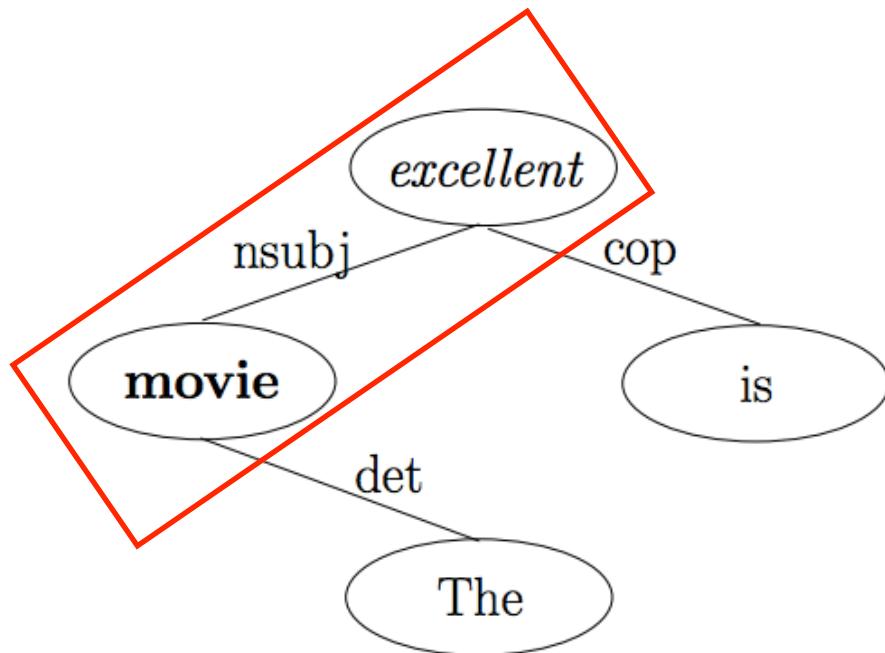
- Background
 - General Solution
 - Learn a shared representation across domains

Domain-Independent Auxiliary Tasks

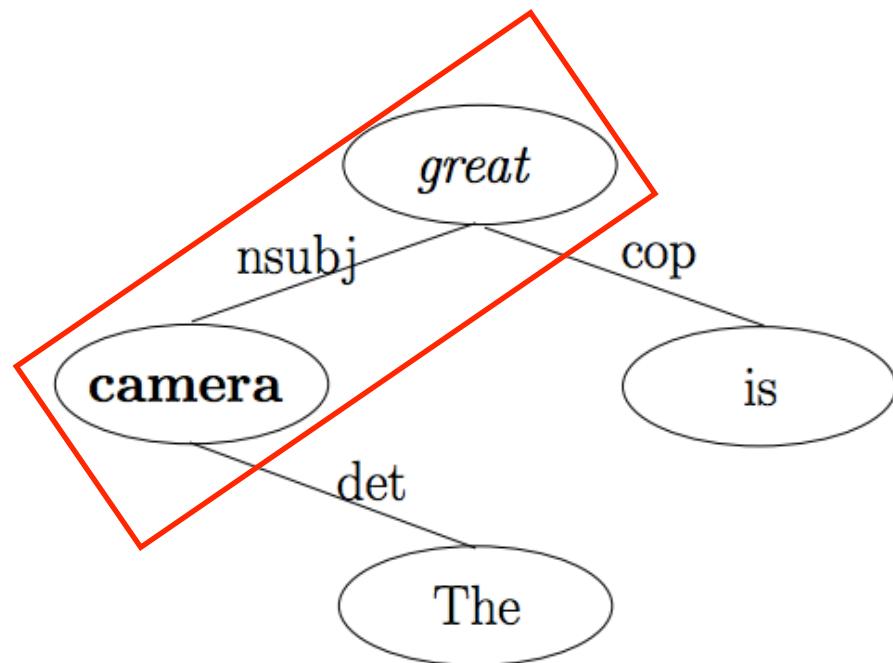


Cross-Domain

- Cross-Domain Opinion Target Extraction
 - Domain-Independent Auxiliary Task
 - Syntactic structures are shared across domains.



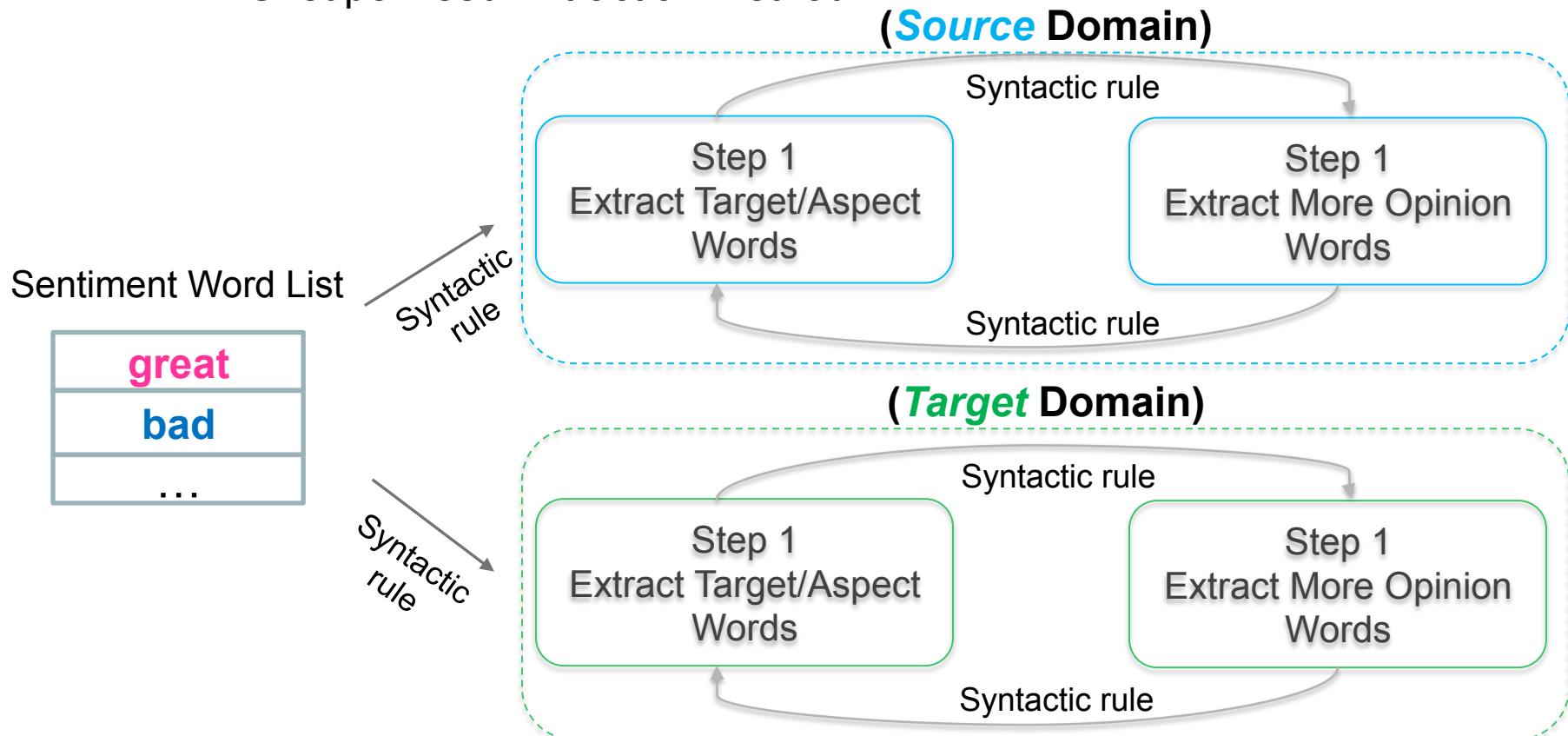
(Source Domain)



(Target Domain)

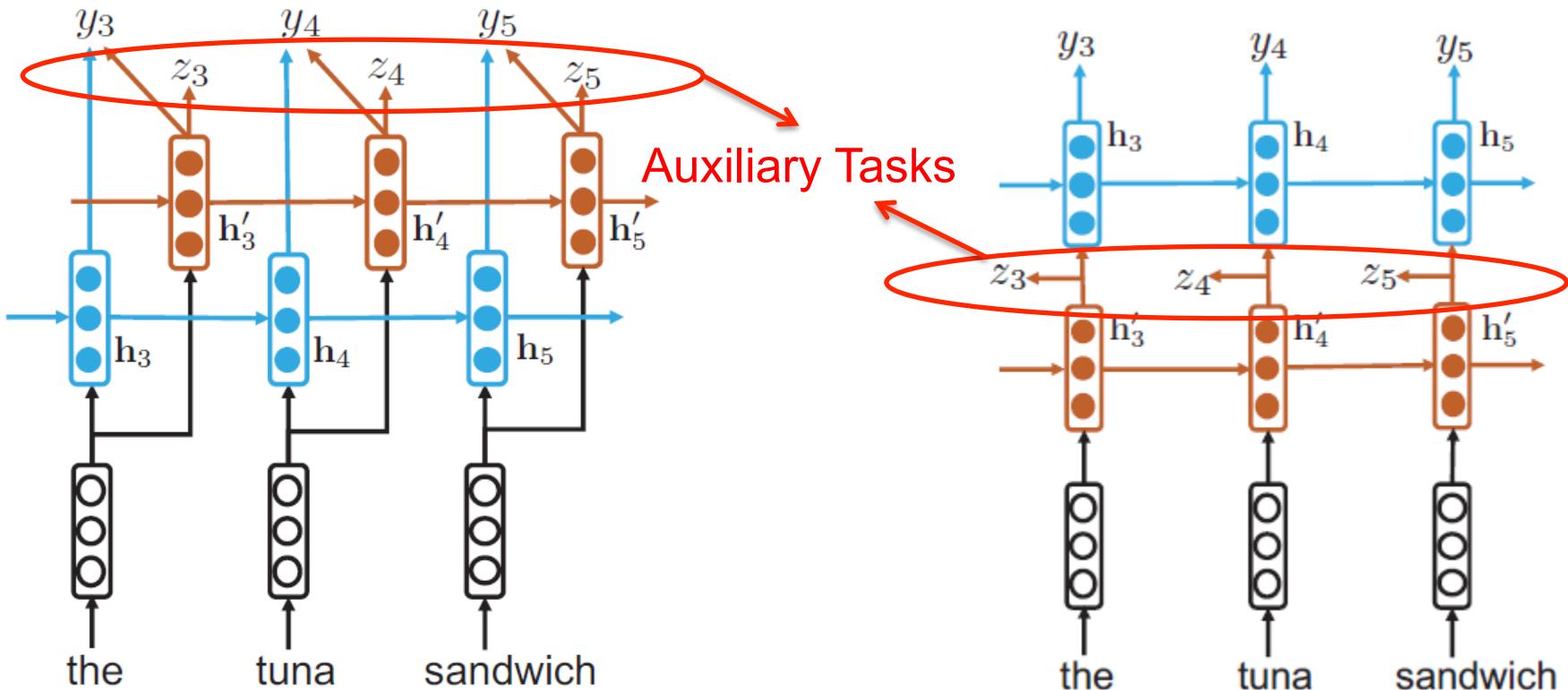
Cross-Domain

- Cross-Domain Opinion Target Extraction
 - The same task as our Auxiliary Tasks
 - Unsupervised Extraction Method



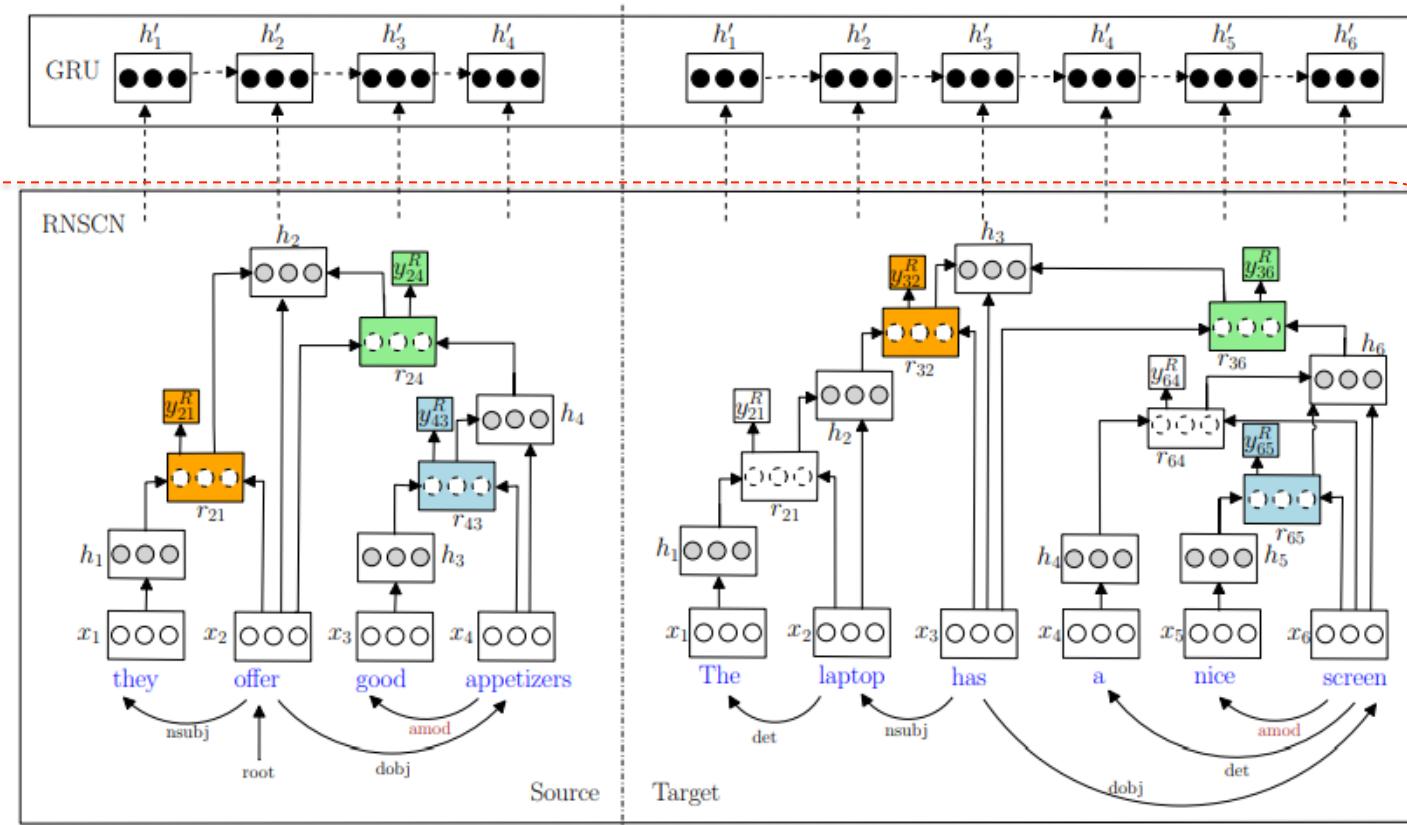
Cross-Domain

- Cross-Domain Opinion Target Extraction
 - RNN with Auxiliary Tasks (AuxRNN)



Cross-Domain

- Cross-Domain Aspect and Opinion Terms Co-Extraction
 - Recursive Neural Structural Correspondence Network (RNSCN)

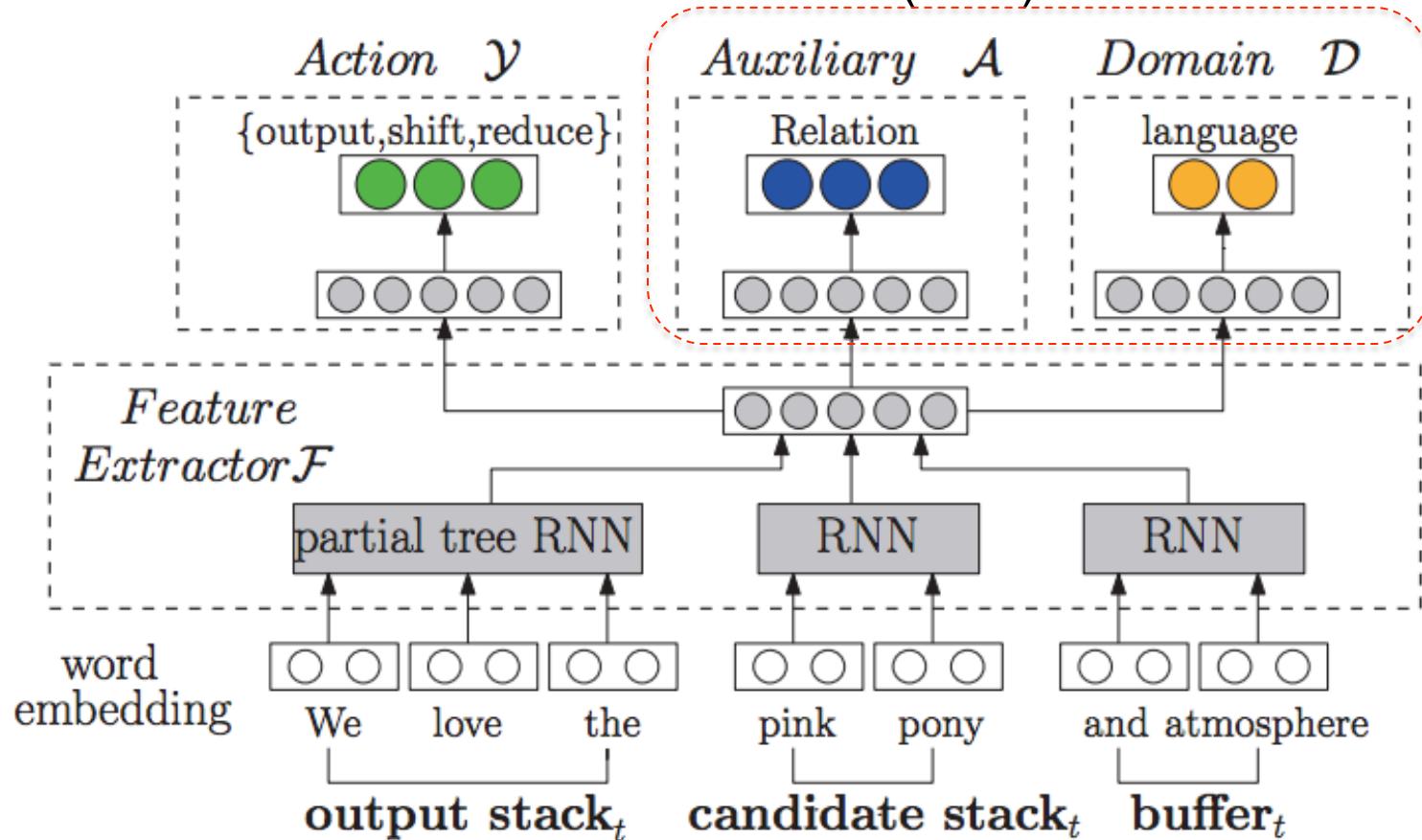


Outline

- **Transfer Learning**
 - Cross-Domain
 - Cross-Lingual
 - Short Summary
- Multi-Task Learning
- Multimodal Learning
- Summary

Cross-Lingual

- Cross-Lingual Aspect Term Extraction
 - Transition-based Adversarial Network (TAN)



Outline

- **Transfer Learning**
 - Cross-Domain
 - Cross-Lingual
 - Short Summary
- Multi-Task Learning
- Multimodal Learning
- Summary

Short Summary

- Key to Cross-Domain/Lingual
 - Step 1: Identify shared knowledge across domains or languages
 - General Sentiment Words like *good*, *bad*, etc
 - Syntactic Structure
 - Domain/Language Discriminator
 - Auto-encoder (reconstruction of the input)
 - Step 2: Design auxiliary tasks based on these shared knowledge

Short Summary

- Benchmark Datasets for Cross-Domain Aspect and Opinion Terms Co-Extraction

Data Set	#Sentences	Train	Test
Laptop	3,845	2,884	961
Restaurant	5,841	4,381	1,460
Digital Device	3,836	2,877	959

- Laptop from SemEval-2014
- Restaurant from SemEval-2014, 2015
- Digital Device from (Hu and Liu, KDD2004)

Short Summary

- Results on Benchmark Datasets
 - Hier-Joint: (Ding, Yu and Jiang, AAAI 2017)
 - RNNSCN: (Wang and Sinno, ACL 2018)

Models	R→L		R→D		L→R		L→D		D→R		D→L	
	AS	OP										
CrossCRF	19.72 (1.82)	59.20 (1.34)	21.07 (0.44)	52.05 (1.67)	28.19 (0.58)	65.52 (0.89)	29.96 (1.69)	56.17 (1.49)	6.59 (0.49)	39.38 (3.06)	24.22 (2.54)	46.67 (2.43)
RAP	25.92 (2.75)	62.72 (0.49)	22.63 (0.52)	54.44 (2.20)	46.90 (1.64)	67.98 (1.05)	34.54 (0.64)	54.25 (1.65)	45.44 (1.61)	60.67 (2.15)	28.22 (2.42)	59.79 (4.18)
Hier-Joint	33.66 (1.47)	-	33.20 (0.52)	-	48.10 (1.45)	-	31.25 (0.49)	-	47.97 (0.46)	-	34.74 (2.27)	-
RNCRF	24.26 (3.97)	60.86 (3.35)	24.31 (2.57)	51.28 (1.78)	40.88 (2.09)	66.50 (1.48)	31.52 (1.40)	55.85 (1.09)	34.59 (1.34)	63.89 (1.59)	40.59 (0.80)	60.17 (1.20)
RNGRU	24.23 (2.41)	60.65 (1.04)	20.49 (2.68)	52.28 (2.69)	39.78 (0.61)	62.99 (0.95)	32.51 (1.12)	52.24 (2.37)	38.15 (2.82)	64.21 (1.11)	39.44 (2.79)	60.85 (1.25)
RNNSCN-CRF	35.26 (1.31)	61.67 (1.35)	32.00 (1.48)	52.81 (1.29)	53.38 (1.49)	67.60 (0.99)	34.63 (1.38)	56.22 (1.10)	48.13 (0.71)	65.06 (0.66)	46.71 (1.16)	61.88 (1.52)
RNNSCN-GRU	37.77 (0.45)	62.35 (1.85)	33.02 (0.58)	57.54 (1.27)	53.18 (0.75)	71.44 (0.97)	35.65 (0.77)	60.02 (0.80)	49.62 (0.34)	69.42 (2.27)	45.92 (1.14)	63.85 (1.97)
RNNSCN ⁺ -GRU	40.43 (0.96)	65.85 (1.50)	35.10 (0.62)	60.17 (0.75)	52.91 (1.82)	72.51 (1.03)	40.42 (0.70)	61.15 (0.60)	48.36 (1.14)	73.75 (1.76)	51.14 (1.68)	71.18 (1.58)

➤ Incorporating domain-independent auxiliary tasks can indeed significantly outperform the baseline approach.

Short Summary

- Benchmark Datasets for Cross-Lingual Aspect Term Extraction

Data Set	#Sentences	Train	Test
English	2,676	2,000	676
French	2,429	1,733	696
Spanish	2,951	2,070	881

- All from SemEval-2016 Task 5

Short Summary

■ Results on Benchmark Datasets

- CL-DSCL: (Ding, Yu and Jiang, AAAI 2017)
- TAN: (Wang and Sinno, IJCAI 2018)

Models	En→Fr		En→Es		Fr→En		Fr→Es		Es→En		Es→Fr	
	Train	Test										
Translate-TAN	45.09	40.74	45.85	41.08	39.28	38.74	32.27	34.54	45.94	41.28	41.52	36.38
Translate-CRF	25.23	23.15	28.26	30.10	25.89	26.79	31.55	30.63	32.24	26.66	24.05	20.90
NoAdp	27.71	26.13	27.56	31.31	41.21	38.29	45.43	48.21	37.52	30.39	37.95	37.89
A-RNN	22.92	20.54	31.11	34.04	29.62	27.11	40.58	40.77	35.49	30.26	34.52	31.02
A-R ² NN	27.92	23.41	28.63	28.65	36.43	33.25	38.55	39.45	40.83	34.16	42.83	37.19
CrossCRF	20.41	16.83	16.17	18.22	21.63	19.02	6.90	6.81	10.13	8.28	12.01	10.24
CL-DSCL	33.67	31.48	44.56	45.01	51.75	47.27	53.23	55.89	50.22	45.90	38.66	34.17
TAN	53.27	50.02	49.38	50.52	55.38	50.30	55.32	57.65	51.99	44.14	51.16	48.78

➤ Incorporating language-independent auxiliary tasks can indeed significantly outperform the baseline approach.

Outline

- Transfer Learning
- **Multi-Task Learning**
 - Aspect and Opinion Terms Co-Extraction
 - End to End ABSA
 - Aspect Term Extraction + Aspect-Level Sentiment Classification
- Multimodal Learning
- Summary

Background

- Aspect and Opinion Terms Co-extraction

- Input

- A sentence or document

- Output

- **Aspect Term**
 - **Opinion Term**

- Example

The **fish** was rather *over cooked*, but the **staff** was *quite nice!*

- **Aspect Term:** fish, staff
- **Opinion Term:** over cooked, nice

- Sequence Labeling Problems

Outline

- Transfer Learning
- **Multi-Task Learning**
 - Aspect and Opinion Terms Co-Extraction
 - End to End ABSA
 - Aspect Term Extraction + Aspect-Level Sentiment Classification
- Multimodal Learning
- Summary

Background

- End to End Aspect-Based Sentiment Analysis
 - Input
 - A sentence or document
 - Output
 - **Aspect Term**
 - **Sentiment polarity** towards the **aspect term**
 - Positive, Negative, Neutral
 - Example

The **fish** was rather *over cooked*, but the
staff was *quite nice!*

➤ (**fish**, *negative*), (**staff**, *positive*)

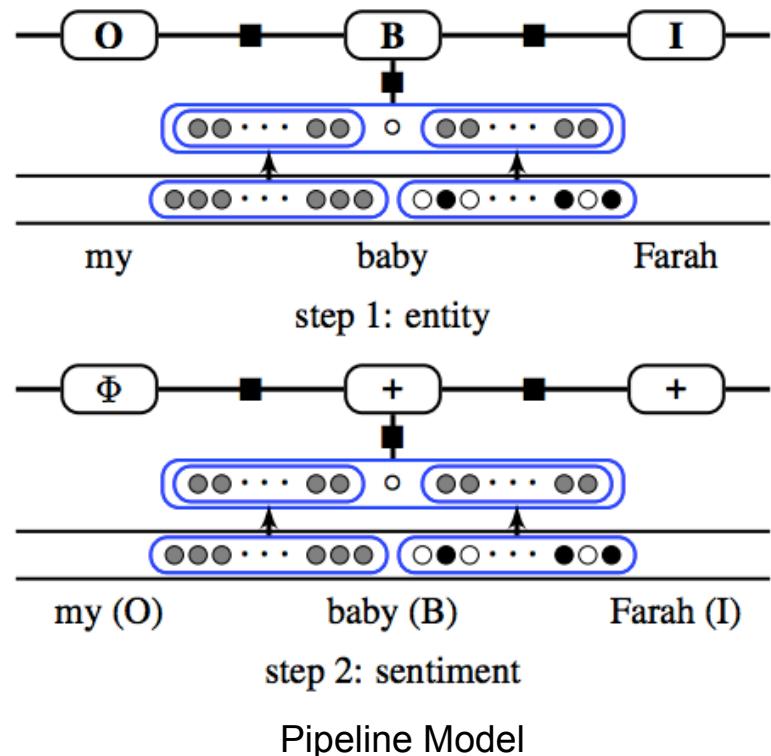
Background

Multi-Task
Learning

- End to End Aspect-Based Sentiment Analysis
 - Neural CRF
 - Method 1: pipeline

sentence: So excited to meet my baby Farah !!!
entity: O O O O O B I O
sentiment: Φ Φ Φ Φ Φ + + Φ

Two Sequence Labeling Tasks

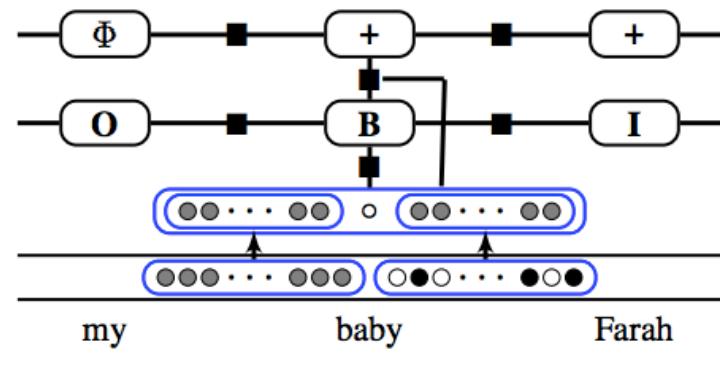


Background

- End to End Aspect-Based Sentiment Analysis
 - Neural CRF
 - Method 2: joint

sentence: So excited to meet my baby Farah !!!
entity: O O O O O B I O
sentiment: Φ Φ Φ Φ Φ + + Φ

Two Sequence Labeling Tasks



Joint Model

Background

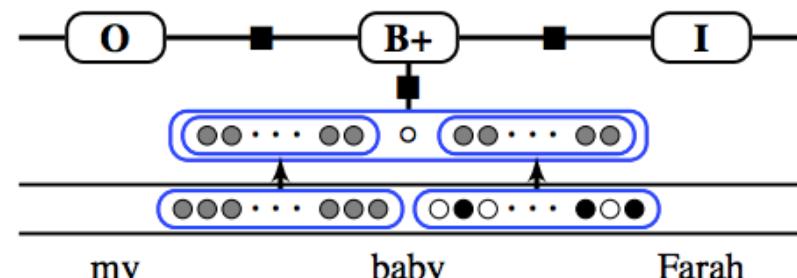
Multi-Task
Learning

- End to End Aspect-Based Sentiment Analysis
 - Neural CRF
 - Method 3: collapsed

sentence: So excited to meet my baby Farah !!!

collapsed: O O O O O B+ I+ O

One Sequence Labeling Task



Collapsed Model

Background

- End to End Aspect-Based Sentiment Analysis
 - Neural CRF
 - Comparison

Model	English						Spanish					
	Entity			SA			Entity			SA		
	P	R	F	P	R	F	P	R	F	P	R	F
Pipeline												
discrete	59.37	34.83	43.84	42.97	25.21	31.73	70.77	47.75	57.00	46.55	31.38	37.47
neural	53.64	44.87	48.67	37.53	31.38	34.04	65.59	47.82	55.27	41.50	30.27	34.98
integrated	60.69	51.63	55.67	43.71	37.12	40.06	70.23	62.00	65.76	45.99	40.57	43.04
Joint												
discrete	59.55	34.06	43.30	43.09	24.67	31.35	71.08	47.56	56.96	46.36	31.02	37.15
neural	54.45	42.12	47.17	37.55	28.95	32.45	65.05	47.79	55.07	40.28	29.58	34.09
integrated	61.47	49.28	54.59	44.62	35.84	39.67	71.32	61.11	65.74	46.67	39.99	43.02
Collapsed												
discrete	64.16	26.03	36.95	48.35	19.64	27.86	73.18	35.11	47.42	49.85	23.91	32.30
neural	58.53	37.25	45.30	43.12	27.44	33.36	67.43	43.2	52.64	42.61	27.27	33.25
integrated	63.55	44.98	52.58	46.32	32.84	38.36	73.51	53.3	61.71	47.69	34.53	40.00

Background

Multi-Task
Learning

- End to End Aspect-Based Sentiment Analysis
 - Unified Solution

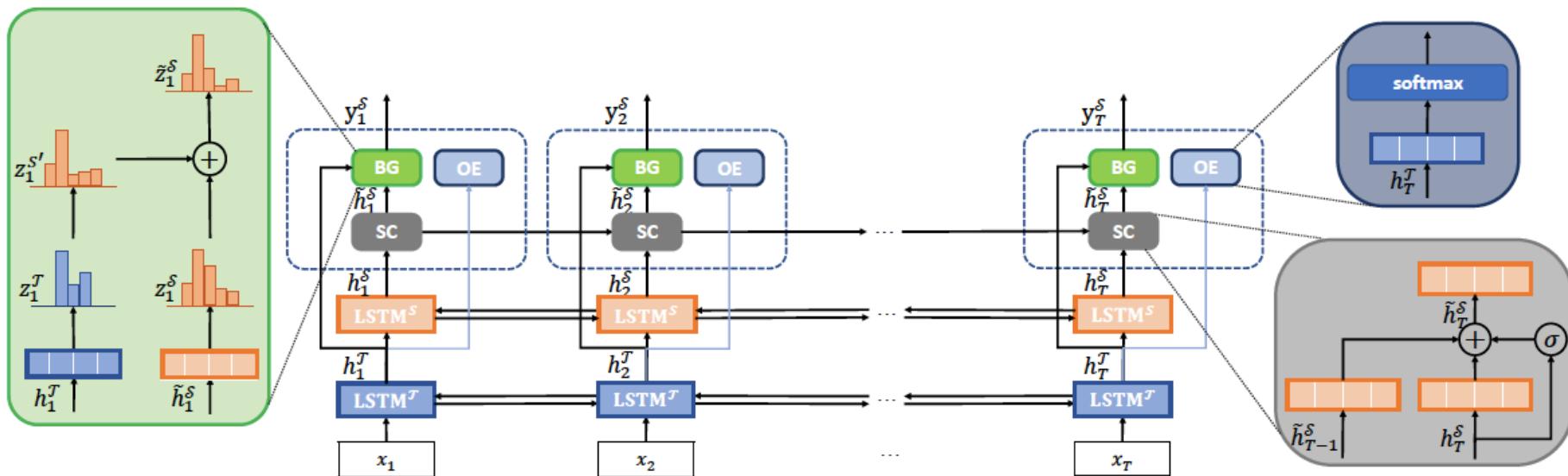
Input	The	AMD	Turin	Processor	seems	to	always	perform	much	better	than	Intel	.
Joint	0	B	I	E	0	0	0	0	0	0	0	S	0
Unified (✓)	0	B-POS	I-POS	E-POS	0	0	0	0	0	0	0	NEG	0

Two Sequence Labeling Tasks

Background

Multi-Task
Learning

- End to End Aspect-Based Sentiment Analysis
 - Unified Solution



- Two LSTMs for the target boundary detection task (auxiliary) and the complete TBSA task (primary).
- BG component: exploiting boundary information
- SC component: maintaining sentiment consistency
- OE component: improving the quality of the boundary information

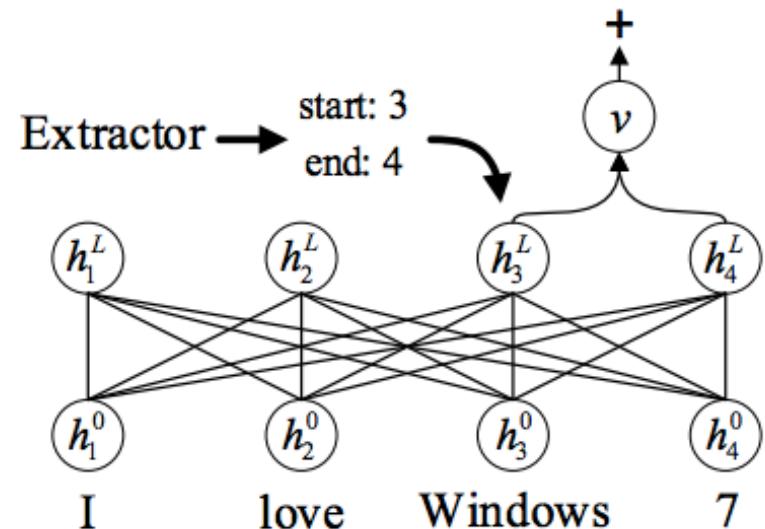
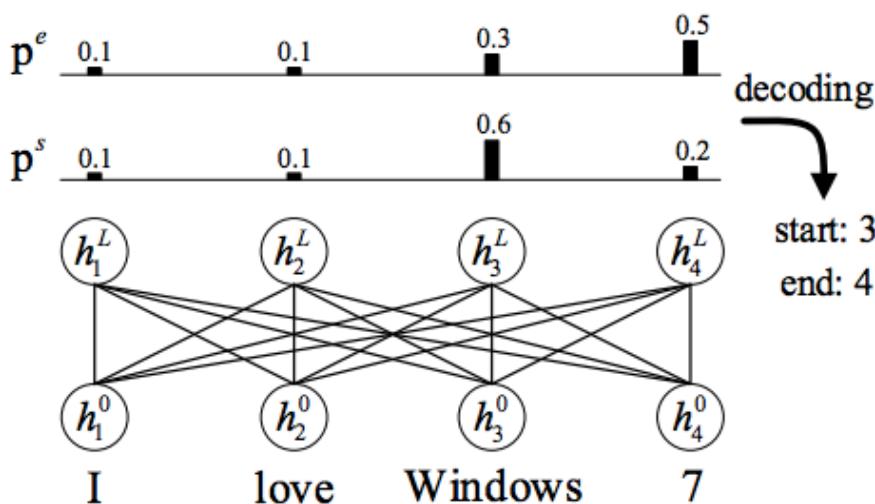
Background

- End to End Aspect-Based Sentiment Analysis
 - Span Extraction-based approach

Sentence:	I	love	Windows	7	...	over	Vista	.
Pipeline/	O	O	B	I	O	B	O	
Joint:	0	0	+	+	0	-	0	
Collapsed:	O	O	B+	I+	O	B-	O	
↓								
Sentence:	I	love	Windows	7	...	over	Vista	.
Pipeline/	Target start: 3, 11		Target end: 4, 11					
Joint:			Polarity: +, -					
Collapsed:	Target start: 3+, 11-		Target end: 4+, 11-					

Background

- End to End Aspect-Based Sentiment Analysis
 - Span Extraction-based approach
 - BERT as encoder



- The last block's hidden states are used to propose one or multiple candidate targets based on the probabilities of the start and end positions

- Predict the sentiment polarity using the span representation of the given target

Background

- End to End Aspect-Based Sentiment Analysis
 - Comparison of previous three approaches
 - Benchmark Datasets

Data Set	#Training Samples			#Test Samples		
	POS	NEG	NEU	POS	NEG	NEU
Laptop	980	858	454	340	128	171
Restaurant	2159	800	623	730	195	196
Twitter-2014	1567	1563	3127	147	147	346

- Laptop, Restaurant are from SemEval-2014
- Twitter-2014 from (Dong et al. ACL 2014)
- Another two Restaurant datasets from SemEval-2015, SemEval-2016

Background

- End to End Aspect-Based Sentiment Analysis
 - Comparison of previous three approaches
 - Unified Approach vs LSTM-based Methods

Model	D_L			D_R			D_T			
	P	R	F1	P	R	F1	P	R	F1	
Existing Baselines	CRF-joint	57.38	35.76	44.06	60.00	48.57	53.68	43.09	24.67	31.35
	CRF-unified	59.27	41.86	49.06	63.39	57.74	60.43	48.35	19.64	27.86
	NN-CRF-joint	55.64	34.48	45.49	61.56	50.00	55.18	44.62	35.84	39.67
	NN-CRF-unified	58.72	45.96	51.56	62.61	60.53	61.56	46.32	32.84	38.36
Pipeline Baselines	CRF-pipeline	59.69	47.54	52.93	52.28	51.01	51.64	42.97	25.21	31.73
	NN-CRF-pipeline	57.72	49.32	53.19	60.09	61.93	61.00	43.71	37.12	40.06
	HAST-TNet	56.42	54.20	55.29	62.18	73.49	67.36	46.30	49.13	47.66
Unified Baselines	LSTM-unified	57.91	46.21	51.40	62.80	63.49	63.14	51.45	37.62	43.41
	LSTM-CRF-1	58.61	50.47	54.24	66.10	66.30	66.20	51.67	44.08	47.52
	LSTM-CRF-2	58.66	51.26	54.71	61.56	67.26	64.29	53.74	42.21	47.26
	LM-LSTM-CRF	53.31	59.4	56.19	68.46	64.43	66.38	43.52	52.01	47.35
OURS	Base model	60.00	46.85	52.61	61.48	66.16	63.73	53.02	41.47	46.50
	Base model + BG	58.58	50.63	54.31	67.51	66.42	66.96	52.26	43.84	47.66
	Base model + BG + SC	58.95	53.00	55.81	63.95	69.65	66.68	53.12	43.60	47.79
	Base model + BG + OE	63.43	49.53	55.62	62.85	66.77	65.22	53.10	43.50	47.78
	Full model	61.27	54.89	57.90 ^{†,‡}	68.64	71.01	69.80 ^{†,‡}	53.08	43.56	48.01 [‡]

Background

- End to End Aspect-Based Sentiment Analysis
 - Comparison of previous three approaches
 - BERT-based Methods vs Unified Approach

Model	LAPTOP			REST			TWITTER		
	Prec.	Rec.	F1	Prec.	Rec.	F1	Prec.	Rec.	F1
UNIFIED	61.27	54.89	57.90	68.64	71.01	69.80	53.08	43.56	48.01
TAG-pipeline	65.84	67.19	66.51	71.66	76.45	73.98	54.24	54.37	54.26
TAG-joint	65.43	66.56	65.99	71.47	75.62	73.49	54.18	54.29	54.20
TAG-collapsed	63.71	66.83	65.23	71.05	75.84	73.35	54.05	54.25	54.12
SPAN-pipeline	69.46	66.72	68.06	76.14	73.74	74.92	60.72	55.02	57.69
SPAN-joint	67.41	61.99	64.59	72.32	72.61	72.47	57.03	52.69	54.55
SPAN-collapsed	50.08	47.32	48.66	63.63	53.04	57.85	51.89	45.05	48.11

Outline

- Transfer Learning
- Multi-Task Learning
- **Multimodal Learning**
 - Target-Oriented Multimodal Sentiment Classification
- Summary

■ Target-oriented Sentiment Classification (TSC)

- Input

- A sentence or document
- An **opinion target**

- Output

- **Sentiment polarity** towards the **opinion target**

■ Examples

The ***fish*** was rather *over cooked*, but the ***chicken*** was *fine*!

- sentiment over ***fish***: *negative*
- sentiment over ***chicken***: *positive*

Motivation

Multimodal
Learning

- **Limitation of TSC**
 - Ineffective for multimodal social media posts
 - Incomplete Textual Contents

Motivation

Multimodal
Learning

- Limitation of TSC
 - Ineffective for multimodal social media posts
 - Incomplete Textual Contents



nasty @nastygyalash · Mar 21, 2016

this is me after the Rihanna concert lmao



W/O Image
Rihanna: neutral

Motivation

Multimodal
Learning

■ Limitation of TSC

- Ineffective for multimodal social media posts

- Incomplete Textual Contents



nasty @nastygyalash · Mar 21, 2016

this is me after the Rihanna concert lmao



With Image
Rihanna: **positive** ✓

Motivation

Multimodal
Learning

- Limitation of TSC
 - Ineffective for multimodal social media posts
 - Incomplete Textual Contents
 - Irregular Expressions



Para Athletics ✅ @ParaAthletics · 2015年7月24日

PREVIEW @britishathletics Georgina Hermitage is a #one2watch since
she broke the 400m T37 WR > bit.ly/1JCic6s

W/O Image
Georgina Hermitage: neutral ✗

Motivation

Multimodal
Learning

■ Limitation of TSC

– Ineffective for multimodal social media posts

- Incomplete Textual Contents

- Irregular Expressions



Para Athletics ✅ @ParaAthletics · 2015年7月24日

PREVIEW @britishathletics Georgina Hermitage is a #one2watch since
she broke the 400m T37 WR > bit.ly/1JCic6s



With Image
Georgina Hermitage : positive ✓

- Target-oriented Multimodal Sentiment Classification (TMSC)
 - Input
 - A sentence or document
 - An opinion target
 - An **associated image**
 - Output
 - Sentiment polarity towards the opinion target

Methodology -- BERT

Multimodal
Learning

■ Base model with BERT

— Input Transformation

- **Context** as the **first** sentence

- **Opinion Target** as the **second** sentence

— Example

[Georgina Hermitage]_{positive} is a #one2watch
since she broke the [400m T37]_{neutral} WR!

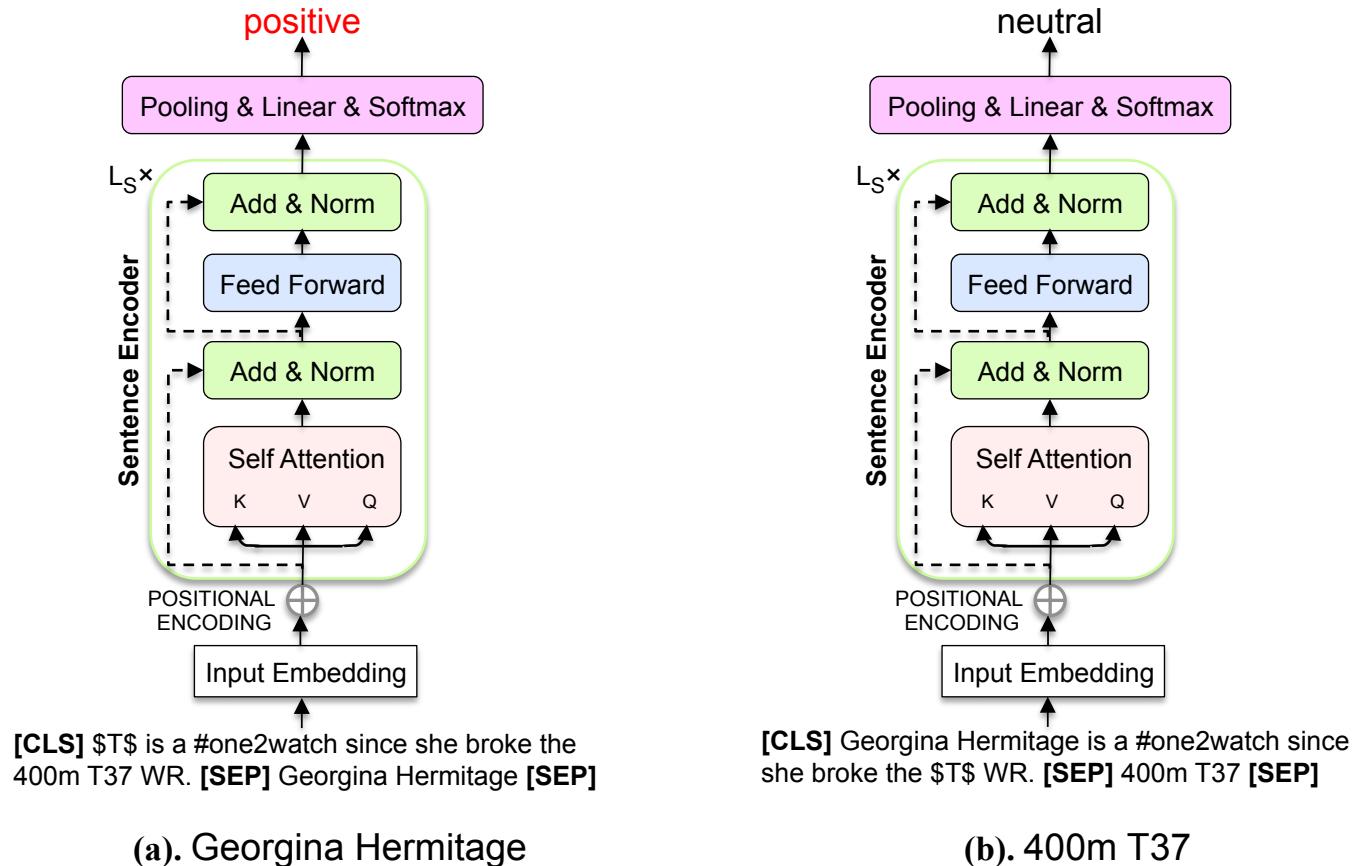
Opinion Target	BERT Input	Label
Georgina Hermitage	[CLS] \$T\$ is a #one2watch since she broke the 400m T37 WR. [SEP] Georgina Hermitage [SEP]	Positive
400m T37	[CLS] Georgina Hermitage is a #one2watch since she broke the \$T\$ WR. [SEP] 400m T37 [SEP]	Neutral

Methodology -- BERT

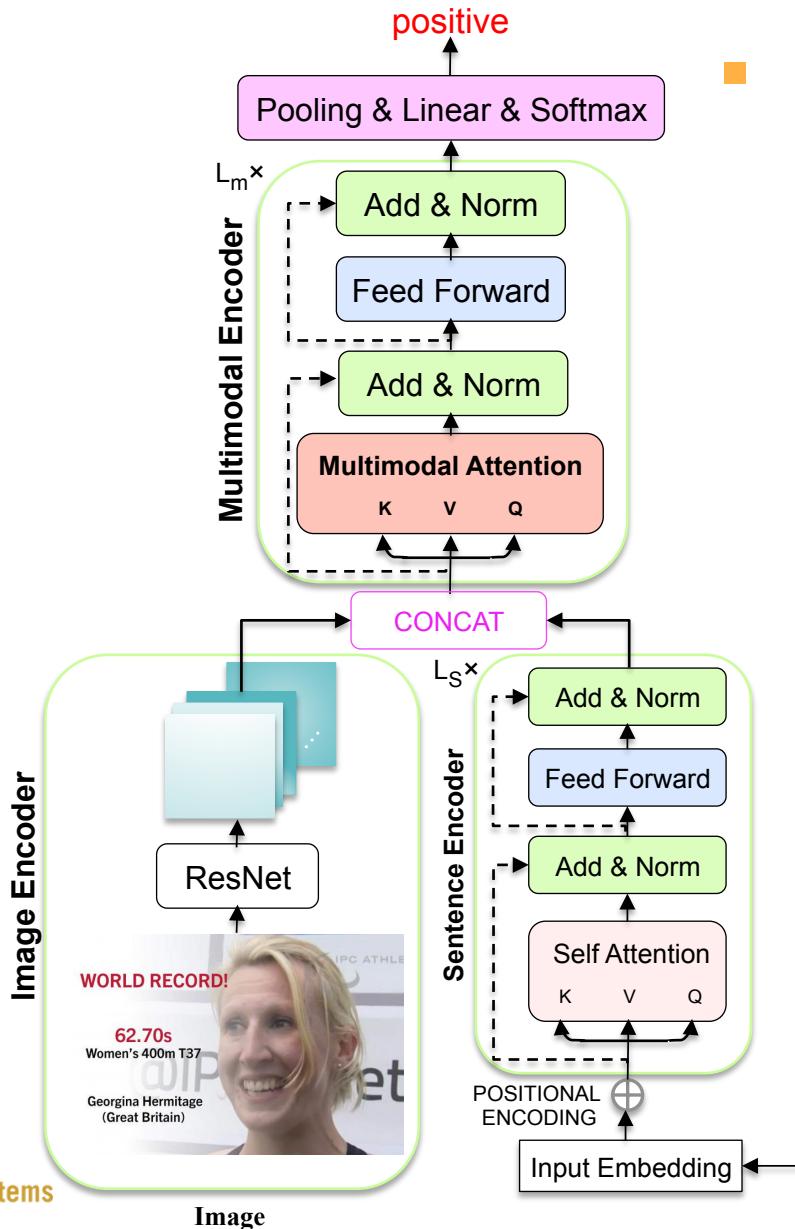
Multimodal
Learning

■ Apply BERT to TSC

- Feed the transformed sentence to BERT



Methodology -- multimodal BERT (mBERT)



Limitation

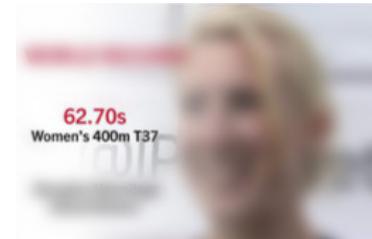
- Image features are not sensitive to opinion targets

Multimodal Learning

- Georgina Hermitage



- 400m T37

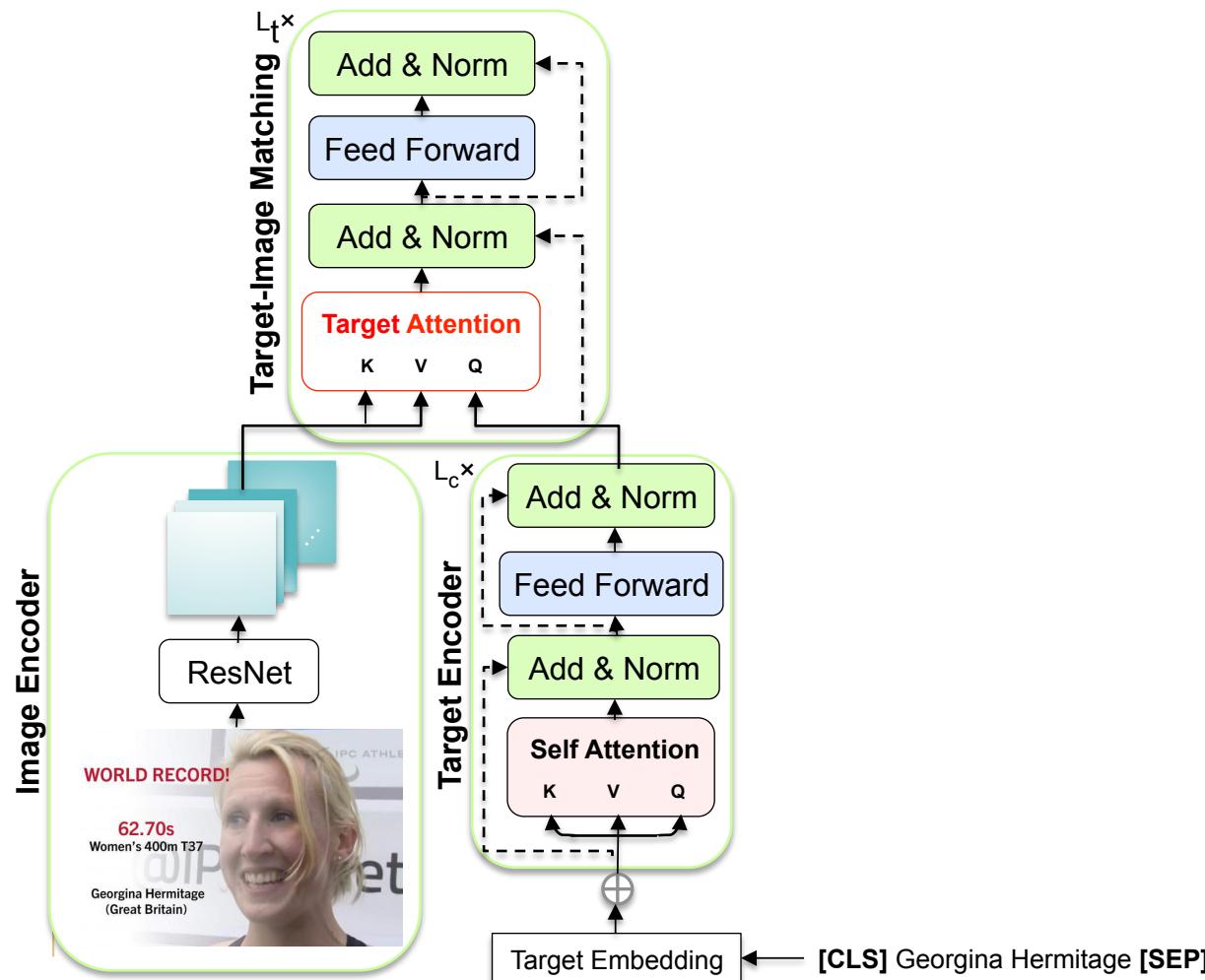


[CLS] \$T\$ is a #one2watch since she broke the 400m T37 WR.
[SEP] Georgina Hermitage [SEP]

Methodology -- Target-oriented mBERT (TomBERT)

- Target Attention
 - Target as queries, images as keys and values

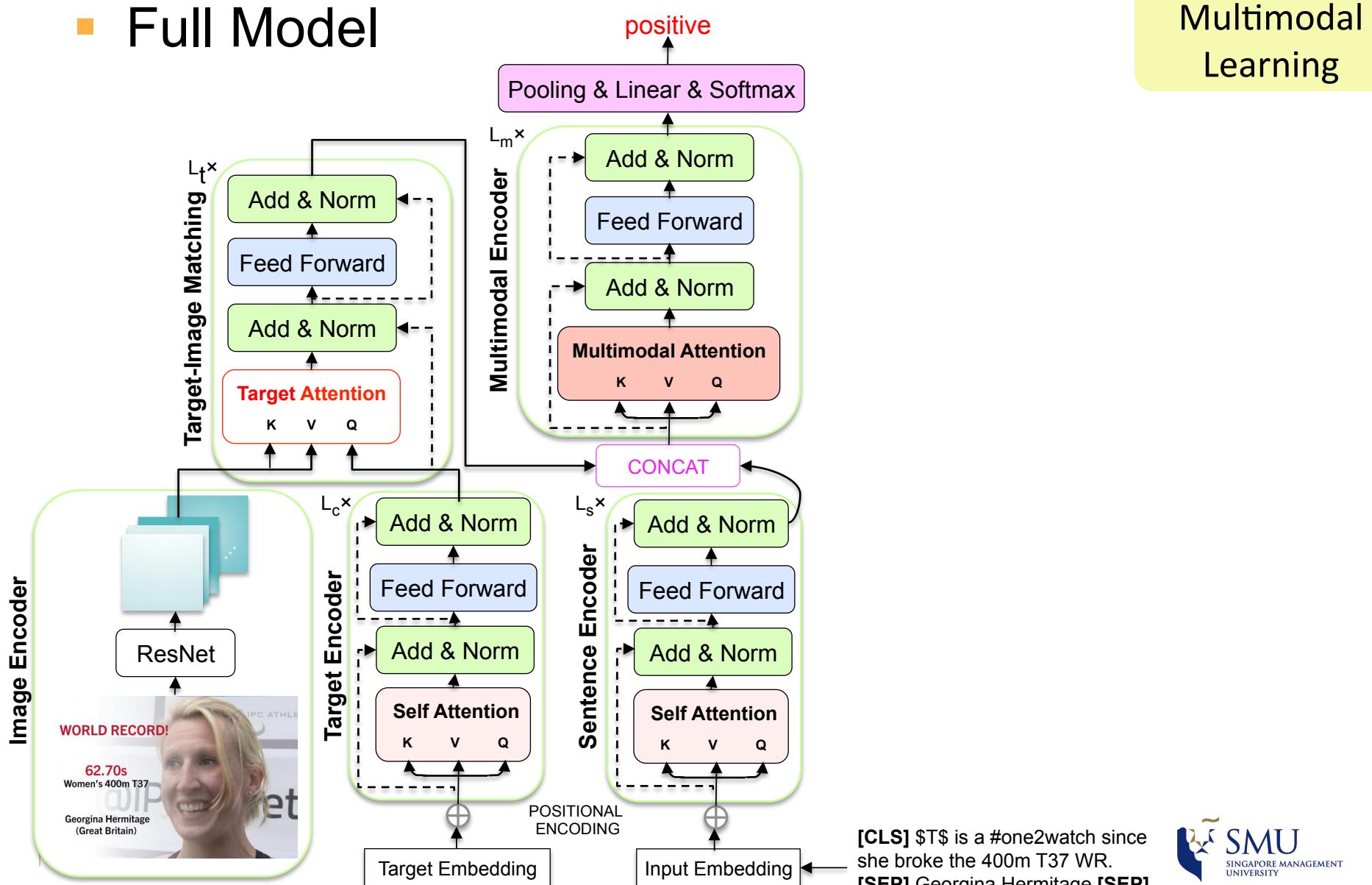
Multimodal Learning



Methodology -- Target-oriented mBERT (TomBERT)

Full Model

Multimodal Learning



Experiments

■ Two Multimodal Datasets

Modality	Data Set	#Training Samples			#Dev Samples			#Test Samples		
		POS	NEG	NEU	POS	NEG	NEU	POS	NEG	NEU
Text+Image	Twitter-2015	928	368	1883	303	149	670	317	113	607
	Twitter-2017	1508	416	1638	515	144	517	493	168	573

- The two multimodal Twitter datasets are based on two public multimodal Named Entity Recognition (NER) datasets

Experimental Results

■ Results on the Two Multimodal Datasets

Modality	Method	Twitter-2015		Twitter-2017	
		Accuracy	Macro-F1	Accuracy	Macro-F1
Visual	Res-Target	59.88	46.48	58.59	53.98
Text	AE-LSTM	70.30	63.43	61.67	57.97
	MemNet	70.11	61.76	64.18	60.90
	RAM	70.68	63.05	64.42	61.01
	MGAN	71.17	64.21	64.75	61.46
	BERT	74.15	68.86	68.15	65.23
	BERT+BL	74.25	70.04	68.88	66.12

Experimental Results

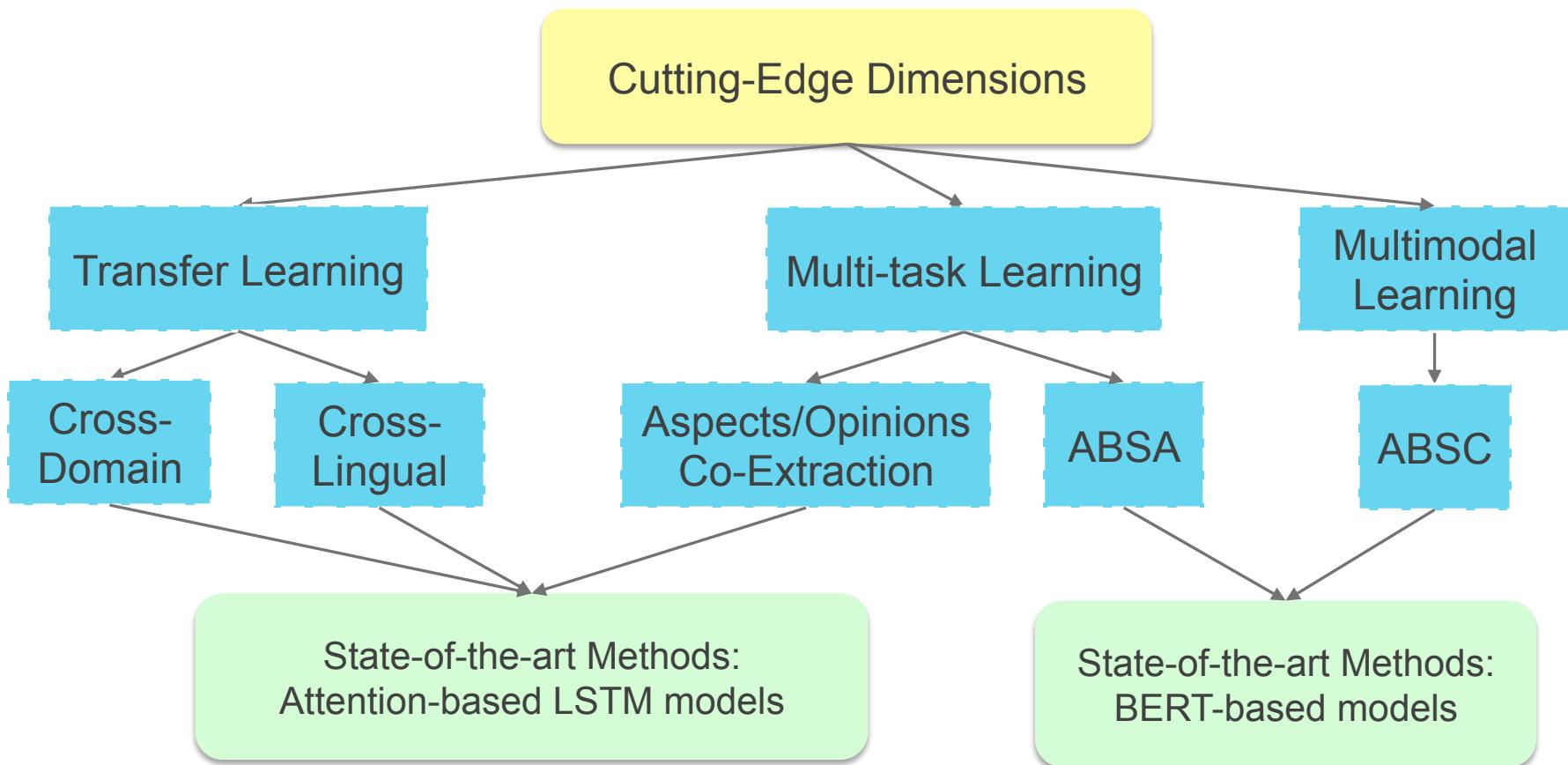
■ Results on the Two Multimodal Datasets

Modality	Method	Twitter-2015		Twitter-2017	
		Accuracy	Macro-F1	Accuracy	Macro-F1
Visual	Res-Target	59.88	46.48	58.59	53.98
	AE-LSTM	70.30	63.43	61.67	57.97
	MemNet	70.11	61.76	64.18	60.90
Text	RAM	70.68	63.05	64.42	61.01
	MGAN	71.17	64.21	64.75	61.46
	BERT	74.15	68.86	68.15	65.23
	BERT+BL	74.25	70.04	68.88	66.12
	Res-MGAN	71.65	63.88	66.37	63.04
	Res-MGAN-TFN	70.30	64.14	64.10	59.13
Text + Visual	Res-BERT+BL	75.02	69.21	69.20	66.48
	Res-BERT+BL-TFN	73.58	68.74	67.18	64.29
	mBERT	75.31	70.18	69.61	67.12
	TomBERT	77.15	71.75	70.34	68.03

Outline

- Transfer Learning
- Multi-Task Learning
- Multimodal Learning
- **Summary**

Summary



Thank you !