

Carling, Dan

From: Emma Restall <emmarestall@hotmail.com>
Sent: Friday, September 08, 2017 12:48 PM
To: Emma Restall
Subject: Fw: Rest easy. Your reservation has been cancelled (390404598).

From: The Westin Mission Hills Golf Resort & Spa <GCCUSTSERVICE@CONFIRM.STARWOODHOTELS.COM>
Sent: September 2, 2017 7:14 AM
To: EMMARESTALL@HOTMAIL.COM
Subject: Rest easy. Your reservation has been cancelled (390404598).

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THE WESTIN MISSION HILLS GOLF RESORT & SPA

WESTIN
HOTELS & RESORTS

71333 Dinah Shore Drive
Rancho Mirage, California 92270 United States
Phone: (1)(760) 328-5955 Fax: (1)(760) 770-2199



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Dear Dan,

We're sorry you couldn't join us this time around.
This email confirms your cancellation.

Wherever you're headed next, visit westin.com to
explore local hotels and resorts and discover the best
of your destination.

Stay Well,

Tom Scaramellino
GENERAL MANAGER

Confirmation: 412218959

STAY CONNECTED



Your Starwood Preferred Guest Details

Member Name: DAN CARLING
SPG Number: xxxxxxxx827
Starpoint Balance: 196

Cancellation: 390404598

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Your Reservation

Check In 02-JAN-2018 - 4:00 PM *

Check Out 07-JAN-2018 - 3:00 PM *

Number of 1
Rooms

Number of 2
Guests

* Indicates standard hotel check-in and check-out times and does not reflect special arrangements made with the hotel.

Please do not reply to this e-mail. It is a post-only email and responses will not be monitored. If you need to modify or cancel your reservation, please refer to the disclosure section below for additional instructions.

Your Accommodations: Room 1 of 1

Guest Name Dan Carling

Number of Adults 2

Number of Children 0

Room Description

Traditional Non-smoking: King Bed

- 525 sq ft/49 sq m
- Limited View Non-smoking
- Oversized Room
- Balcony Or Patio
- Heavenly Bed And Bath
- Smoke-free

Your Rate: Room 1 of 1

Rates for the night of:

02-Jan-18, 03-Jan-18, 04-Jan-18, 05-Jan-18, 06-Jan-18

Rate Details Associate Explore Rate
Rate valid for associate and family members including spouse/domestic partner, children, parents, siblings and parents-in-law.

Room Rate 69.00 in US DOLLARS per night

Taxes

Room rate excludes the following:

Ca Tourism Fee:

0.25 % Per Room / Per Night

Tbid Assessment:

3.00 % Per Room / Per Night

Tax:

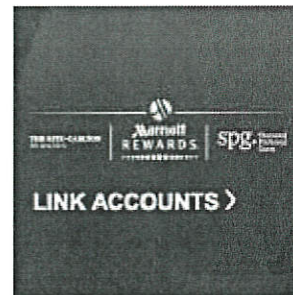
10.00 % Per Room / Per Night

Hotel Charges

Room rate excludes the following:

Resort Charge:

A Message From Starwood Preferred Guest



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[Link with Marriott Rewards >](#)

32.00 Usd Per Room / Per Night

Resort Chrg Tax:

4.24 Usd Per Room / Per Night

Guarantee and Cancellation Policies

USD 69.00 deposit is due on Friday, Sep 1, 2017 and will be charged to the credit card provided.

If you cancel before 04:00 PM hotel time on Saturday, 30 December 2017 there will be no forfeit amount.

If you cancel after 04:00 PM hotel time on Saturday, 30 December 2017 the forfeiture amount will be USD 69.00.

There may be additional applicable charges and taxes.

Special Services for All Rooms:

January 02, 2018 - January 07, 2018

Rate Plan: Associate Explore Rate

MANDATORY GTD Per Room/per Stay

January 03, 2018 - January 07, 2018

Rate Plan: Associate Explore Rate

MANDATORY GTD Per Room/per Stay

Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. Please visit "Announcements" on the hotel website for more information.

Your Privacy

If you believe this reservation was made in error, please [contact us](#) as soon as possible.

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in.

This email may contain links to websites that collect personally identifiable information about you. Marriott International, Inc. is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

[Click here](#) for our Privacy Statement.

Disclosure

Starpoint® balance may not reflect your most recent activity and may not include Starpoints earned or redeemed for the current transaction.

Guarantee Rules

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and

hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

Package Handling Policy

There is a package handling fee for all incoming and outbound packages. Please contact the hotel directly for the exact fee.

Smoking Policy

A \$150 deep cleaning fee will be charged to guests who smoke in the room.

Exchange Rate

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate, or any other reservation information is strictly prohibited and may have legal consequences.

Early Departure

Many Starwood hotels have an early departure fee. When you check-in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

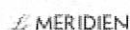
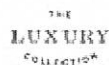
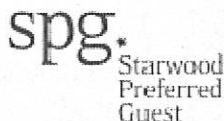
EMV/Chip & PIN Credit Card Policy

Please be aware this hotel is EMV/Chip & PIN ready and your credit card's PIN may be necessary for you to check-in to the hotel. If you are not aware of the PIN for your chip credit card, or you are unsure if your card requires a PIN, please contact the financial institution that issued your credit card for clarity and to secure your PIN.

Marriott International, Inc., One StarPoint, Stamford, CT 06902 USA

This is a post only e-mail. Please do not reply to this message.

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Carling, Dan

From: Emma Restall <emmarestall@hotmail.com>
Sent: Friday, September 08, 2017 12:49 PM
To: Emma Restall
Subject: Fw: Rest easy. Your reservation has been cancelled (360404598).

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SPG Number: **xxxxxxxx827**

Confirmation: 822218709
Cancellation: 360404598

Starpoint Balance: 196

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