



Iris Eom <iris.jhe@gmail.com>

Sheraton Reservation #152036504 Confirmation

1 message

Sheraton Centre Toronto Hotel <GCCUSTSERVICE@confirm.starwoodhotels.com>

Tue, Mar 7, 2017 at 7:03 AM

Reply-To: "GCCUSTSERVICE@confirm.starwoodhotels.com" <GCCUSTSERVICE@confirm.starwoodhotels.com>

To: "IRIS.JHE@GMAIL.COM" <IRIS.JHE@gmail.com>

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SHERATON CENTRE TORONTO HOTEL



123 Queen Street West
 Toronto, Ontario M5H 2M9 Canada
 Phone: (1)(416) 361-1000 Fax: (1)(416) 947-4854



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Hello Miss Eom,

We're pleased to confirm your upcoming stay at the Sheraton Centre Toronto Hotel. Here's your confirmation number: 152036504

We're here to make sure that your trip is seamless. If there's anything we can do to maximize your stay, don't hesitate to ask.

Looking forward to seeing you,

Michael Farquharson
 HOTEL MANAGER

Confirmation: 152036504

YOUR STARWOOD PREFERRED GUEST DETAILS

Member Name: **JIHYOUN IRIS EOM**
 SPG Number: **xxxxxxx513**
 Starpoint Balance: **340092**

LOGIN TO YOUR ACCOUNT

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YOUR STAY

Check In 17-APR-2017 - 3:00 PM *
 Check Out 20-APR-2017 - 12:00 PM *
 Number of 1

YOUR ACCOMMODATIONS: ROOM 1 OF 1

Guest Name Jihyoun Iris Eom
 Number of Adults 1
 Number of Children 0

YOUR PRIVACY

If you believe this reservation was made in error, please [contact us](#) as soon as possible.

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in.

This email may contain links to websites that collect personally identifiable information about you. Starwood Hotels & Resorts Worldwide, LLC is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

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DISCLOSURE

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Modify and Cancel Information

To view, change or cancel your reservation, please visit [sheraton.com](#). Any modification to a reservation is subject to the hotel's availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. If you require further assistance, please contact Sheraton Hotels & Resorts at 800-325-3535 if you are calling from the United States or Canada. Otherwise, [click here](#) for the telephone number of the Worldwide Reservation Office nearest you. Please note that reservations cannot be changed or canceled via email.

Guarantee Rules

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

Package Handling Policy

There is a package handling fee for all incoming and outbound packages. Please contact the hotel directly for the exact fee.

Smoking Policy

All guest rooms and public spaces are 100% non-smoking. A cleaning fee will be charged to any guest who violates the smoking policy.

Exchange Rate

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate, or any other reservation information is strictly prohibited and may have legal consequences.

Early Departure

Many Starwood hotels have an early departure fee. When you check-in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

EMV/Chip & PIN Credit Card Policy

Please be aware this hotel is EMV/Chip & PIN ready and your credit card's PIN may be necessary for you to check-in to the hotel. If you are not aware of the PIN for your chip credit card, or you are unsure if your card requires a PIN, please contact the financial institution that issued your credit card for clarity and to secure your PIN.

Starwood Hotels & Resorts Worldwide, LLC, One StarPoint, Stamford, CT 06902 USA

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