View in a browser for up-to-date reservation information, or change language English Français Español Deutsch 中文(简体) 日本語 Italiano Português Русский 中國(傳統) 한국어 Polski Türkçe Nederlands Bahasa (I) 기가하다

THE WESTIN MISSION HILLS GOLF RESORT & SPA



71333 Dinah Shore Drive Rancho Mirage, California 92270 United States Phone: (1)(760) 328-5955 Fax: (1)(760) 770-2199



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Welcome Back ANDRE,

Congratulations. You have successfully redeemed your Starpoints.

Your reservation is all set - we're excited to welcome you to The Westin Mission Hills Golf Resort & Spa.

At Westin, we're committed to your well-being. If there's anything you need as we prepare for your arrival, don't hesitate to ask.

Stay Well,

Tom Scaramellino GENERAL MANAGER

Confirmation: 172066667

TIPS FOR A BETTER YOU



Start planning your getaway. Explore our resort activities

Explore Now

STAY CONNECTED







YOUR STARWOOD PREFERRED GUEST **DETAILS**

Member Name: ANDRE QUESNELL SPG Number: xxxxxxxx395 Beginning Starpoints: 26290 Starpoints Used for Award: 20000 Adjusted Starpoints: 6290

LOGIN TO YOUR ACCOUNT

YOUR RESERVATION

Check In

21-APR-2017 - 3:00 PM requested *

Check Out 23-APR-2017 - 12:00 PM requested *

Number of 1

Rooms

Number of 1

Guests

* Indicates requested hotel check-in and check-out times if requested during the reservation. Special requests cannot be guaranteed until check-in. Standard times for this hotel are as follows: check-in: 3:00 PM; check-out: 3:00 PM.

Please do not reply to this e-mail. It is a post-only email and responses will not be monitored. If you need to modify or cancel your reservation, please refer to the disclosure section below for additional instructions.

YOUR RATE: ROOM 1 OF 1

Rates for the night of:

21-Apr-17, 22-Apr-17

Rate Details

SPG Free Nights

Rate is valid for single or double occupancy. Additional person and bedding charges may apply.

Taxes

Room rate includes the following:

10.0 % Per Room / Per Night

Room rate excludes the following:

Ca Tourism Fee:

0.25 % Per Room / Per Night

Tbid Assessment:

3.0 % Per Room / Per Night

Hotel Charges

Room rate excludes the following:

Resort Charge:

32.0 Usd Per Room / Per Night

Resort Chrg Tax:

4.24 Usd Per Room / Per Night

Guarantee and Cancellation Policies

* Your prepaid deposit cannot be refunded, even if your new room rate total is lower.

The time for cancelling without penalty has passed. If you cancel the forfeiture amount will be 59.09.

Room taxes are included in penalties.

YOUR ACCOMMODATIONS: ROOM 1 OF 1

Guest Name

ANDRE QUESNELL

Number of Adults

Number of Children

Room Description

Resort Non-smoking: 2 Queen Beds

- 525 sq ft/49 sq m
- · Resort Lawn And Garden Views
- Oversized Room
- Balcony Or Patio
- Heavenly Bed And Bath
- Smoke-free

Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. Please visit "Announcements" on the hotel website for more information.

If a no-show / cancel charge is incurred, SPG members may request to switch the charge to a forfeiture of applicable Starpoints by e-mailing their request to chargechange@starwoodhotels.com no later than 60 days from the reservation arrival date.

YOUR PRIVACY

If you believe this reservation was made in error, please contact us as soon as possible.

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in.

This email may contain links to websites that collect personally identifiable information about you. Starwood Hotels & Resorts Worldwide, LLC is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

Click here for Starwood Hotels & Resorts Worldwide, LLC's Privacy Statement.

DISCLOSURE

Starpoint® balance may not reflect your most recent activity and may not include Starpoints earned or redeemed for the current transaction.

Modify and Cancel Information

To view, change or cancel your reservation, please visit westin.com. Any modification to a reservation is subject to the hotel's availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. If you require further assistance, please contact Westin Hotels & Resorts at 800-937-8461 if you are calling from the United States or Canada. Otherwise, click here for the telephone number of the Worldwide Reservation Office nearest you. Please note that reservations cannot be changed or canceled via email.

Guarantee Rules

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel checkout time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

Package Handling Policy

There is a package handling fee for all incoming and outbound packages. Please contact the hotel directly for the exact fee.

Smoking Policy

A \$150 deep cleaning fee will be charged to guests who smoke in the room.

Exchange Rate

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate, or any other reservation information is strictly prohibited and may have legal consequences.

Many Starwood hotels have an early departure fee. When you check-in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

Starwood Hotels & Resorts Worldwide, LLC, One StarPoint, Stamford, CT 06902 USA

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