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## THE WESTIN MISSION HILLS GOLF RESORT & SPA



71333 Dinah Shore Drive Rancho Mirage, California 92270 United States Phone: (1)(760) 328-5955 Fax: (1)(760) 770-2199



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Welcome Back Alma.

Your reservation is all set - we're excited to welcome you to The Westin Mission Hills Golf Resort & Spa.

At Westin, we're committed to your well-being. If there's anything you need as we prepare for your arrival, don't hesitate to ask.

Stay Well,

Tom Scaramellino GENERAL MANAGER

Confirmation: 602064406

### TIPS FOR A BETTER YOU



Start planning your getaway. Explore our resort activities

Explore Now

## STAY CONNECTED







## YOUR STARWOOD PREFERRED GUEST **DETAILS**

Member Name: ALMA DAWSON SPG Number: xxxxxxxx479 Starpoint Balance: 844

LOGIN TO YOUR ACCOUNT

YOUR RESERVATION

YOUR ACCOMMODATIONS: ROOM 1 OF 1

Check In 15-JUN-2017 - 3:00 PM requested \* Check Out 17-JUN-2017 - 12:00 PM requested \*

Number of 1 Rooms

Number of 3 Guests

\* Indicates requested hotel check-in and check-out times if requested during the reservation. Special requests cannot be guaranteed until check-in: Standard times for this hotel are as follows: check-in: 3:00 PM: check-out: 12:00 PM.

Please do not reply to this e-mail. It is a post-only email and responses will not be monitored. If you need to modify or cancel your reservation, please refer to the disclosure section below for additional instructions.

### YOUR RATE

# Rate Details Isac-gldxqd12

Avg Est Est Total Room Total for Your Stay\* per Night\* 1 Room, 2 Nights

Room Rate USD USD 144.00 288.00

Room rate excludes the following:		
Ca Tourism Fee	USD	USD
0.25 % Per	0.36	0.72
Room / Per Night		
Tbid Assessment:	USD	USD
-3 00 % Per	4.32	8 64
Room / Per Night		
Tax	USD	USD
10,00 % Per	14.40	28.80
Room / Per Night		
Estimated Total*:	USD	USD
	163.08	326.16

\* The displayed totals are estimates only and do not include any additional charges that may be incurred at the hotel. The actual total will be calculated by the hotel in its local currency, based on the local taxes and currency exchange rate (if applicable) in effect at the time charging occurs

**Guarantee Rules and Cancellation Policy** If you cancel before 06.00 PM on Thursday, 08 June 2017 there will be no forfeit amount. If you cancel after 06:00 PM on Thursday, 08 June 2017 the forfeiture amount will be 144.00 Room taxes are included in penalties.

Guest Name Alma Dawson

Number of Adults Number of Children 0

**Room Description** 

Resort Non-smoking: 2 Queen Beds

- 525 sq ft/49 sq m
- · Resort Lawn And Garden Views
- Oversized Room
- · Balcony Or Patio
- · Heavenly Bed And Bath
- Smoke-free

## A MESSAGE FROM STARWOOD PREFERRED GUEST



We're linked ioin us. Unlock a world of new destinations and redemption options.

**Link with Marriott** Rewards >

Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. Please visit "Announcements" on the hotel website for more information

### YOUR PRIVACY

If you believe this reservation was made in error, please contact us as soon as possible.

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in.

This email may contain links to websites that collect personally identifiable information about you. Starwood Hotels & Resorts Worldwide, LLC is not responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

Click here for Starwood Hotels & Resorts Worldwide, LLC's Privacy Statement.

#### DISCLOSURE

Starpoint® balance may not reflect your most recent activity and may not include Starpoints earned or redeemed for the current transaction.

### Modify and Cancel Information

To view, change or cancel your reservation, please visit westin.com. Any modification to a reservation is subject to the hotel's availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. If you require further assistance, please contact Westin Hotels & Resorts at 800-937-8461 if you are calling from the United States or Canada. Otherwise, click here for the telephone number of the Worldwide Reservation Office nearest you. Please note that reservations cannot be changed or canceled via email.

### **Guarantee Rules**

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel checkout time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

# Package Handling Policy

There is a package handling fee for all incoming and outbound packages. Please contact the hotel directly for the exact fee.

## Smoking Policy

A \$150 deep cleaning fee will be charged to guests who smoke in the room.

## **Exchange Rate**

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

## Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate, or any other reservation information is strictly prohibited and may have legal consequences.

## Early Departure

Many Starwood hotels have an early departure fee. When you check-in, you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate planpermits and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

Starwood Hotels & Resorts Worldwide, LLC, One StarPoint, Stamford, CT 06902 USA

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