

Costello, Yvonne M

From: Dr. Karen Butler-Purry
Sent: Monday, April 24, 2017 1:29 PM
To: Costello, Yvonne M
Subject: FW: Your inquiry has been resolved

From: noreply@rbpsoftwaresolutions.com [mailto:noreply@rbpsoftwaresolutions.com]
Sent: Monday, April 24, 2017 10:41 AM
To: Dr. Karen Butler-Purry <klbutler@tamu.edu>
Subject: Your inquiry has been resolved

Greetings from The Sheraton Grand Chicago Hotel. Your inquiry has been resolved. We hope you enjoyed your stay at our property and look forward to seeing you again in the near future.

Inquiry Date: 04/24/2017 8:39 AM
Guest Name: Karen Butler-Purry

Good Morning Karen - A refund in the amount of \$304.07 has been processed for your cancelled reservation. Please allow 7 to 10 business days for the refund to reflect on your statement.

To reply to this message, please use the following link:

<http://www.rbpsoftwaresolutions.com/guest/ticket/comment?id=26620&gcode=58FE1C33-69D7-9D76-6390-03E253031323>