

PARTH PATEL

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OBJECTIVE

To make a sound position in the corporate world and work enthusiastically to achieve the goal of the organization with devotion and hard work.

To secure a job in the IT industry where I can utilize my knowledge for the organization's growth.

EDUCATION

Gujarat Technological University

Gujarat, India *Bachelor of Computer Engineering*

2015 - 2018

Cumulative Grade Point Average (CGPA out of 10): 8.29

Cambrian College – (Barrydowne Campus)

2020-2021

Diploma in Network Technician

EXPERIENCE

Walmart Canada

OMNI Experience Salesfloor Associate

Sudbury, ON

April 2020

Duties:

- Covering an assigned area on the sales floor.
- Zoning assigned area and Working recovery merchandise from the Customer Service desk and other areas of the store
- Assisting with Front End coverage
- Moving feature merchandise to its modular home
- Communicating with other associates to ensure floor coverage is maintained Provides excellent Customer service.
- Responding to customer requests for information and service.

Walmart Canada

Department Manager

Sudbury, ON

July 2022

Duties:

- Monitoring the operations of the assigned department.
- Ensuring the maximum productivity and optimal performance of the staff
- Coordinating with business partners, clients, and customers
- Identifying business opportunities to drive more revenues and increase profitability.
- Overseeing all aspects of the operation, including finance, sales, quality control, and human resources
- Setting department goals and the steps the team needs to take to ensure that the goals are met.

Tim Hortons
Team Member – Customer Service

Sudbury, ON
August 2020

Duties:

- To greet customers, take food orders(station and Drive-thru), prepare, and bake food, run cash registers, and keep stores clean and sanitized.
- Stocking, Merchandising the goods.

Subway Sandwich
Restaurant Assistant Manager

Sudbury, ON
October 2022- Present

Duties:

- Plan, organize, direct, control and evaluate daily operations.
- Balance cash and complete balance sheets, cash reports and related forms.
- Conduct performance reviews.
- Organize and maintain inventory.
- Ensure health and safety regulations are followed.
- Set staff work schedules and monitor staff performance.
- Address customers' complaints or concerns.
- Provide customer service.

SKILLS

- | | |
|----------------------------------|---|
| • Android (Basic) | • Written and verbal communication |
| • Python (Basic) | • Proficient in Microsoft office: Word, Excel |
| • My SQL | • Customer Relations |
| • Order Management | • Analyze and Solve problems |
| • Decision making and leadership | • Troubleshooting techniques |

LANGUAGES

Tri-lingual - English, Hindi, Gujarati (Fluent Read, write & speak)

CERTIFICATES

- Certificate of Completion in Windows 10: Manage Identity
- Android Programming Certificate from Collabera.
- Certificate of Completion in Windows 10: Configure, Secure, and Manage Data.
- Safe food handling certificate.

REFERENCES ARE AVAILABLE UPON REQUEST