

PRANAV PATEL



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PROFESSIONAL SUMMARY

- Energetic kitchen professional with excellent leadership and organizational skills. Focused on increasing team productivity while meeting exacting standards for presentation and taste. Accomplished multitasker with disciplined approach.
- Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.
- To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.
- Customer-focused Server Manager committed to offering best in fine-dining and family restaurant experiences. Knowledgeable and hands-on professional with expertise in complete serving and front-of-house operations. Cultivates satisfied and loyal clientele, resulting in bustling operations and ever-increasing sales volume.
- Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.

SKILLS

- Continuous improvement
- Virtualization technologies
- Time management
- Resource allocation
- Effective communication
- Performance monitoring
- Customer service
- Technical expertise
- Conflict resolution
- Team management
- Staff training
- Vendor management
- Risk Management
- Restaurant Operations
- Crew Coordination
- Food Safety
- Inventory Control
- Equipment Inspection
- Payroll Preparation
- Microsoft Excel
- Staff Management
- Opening and Closing Procedures
- Data Entry Software
- Cash Handling
- Food Plating and Presentation

EDUCATION

ACCOMPLISHMENTS

- Twice appreciated in the daily meeting in a same week for hard and zero fault working as a IT intern.

WORK EXPERIENCE

Taj Bistro - Server Supervisor

Greater Sudbury, ON • 05/2022 - Current

- Trained servers on order management, food service quality and how to build rapport with guests.
- Led team of servers to consistently meet customer service and sales targets.
- Proactively communicated with servers to coordinate workflows and monitor service during busy shifts.
- Completed daily procedure checklist and communicated changes to servers and kitchen staff.
- Welcomed and greeted guests before presenting special menu items to clients.
- Cultivated guest satisfaction and loyalty through consistent commitment to quality service.
- Enforced compliance with food safety and sanitation standards throughout restaurant.
- Handled guest complaints in positively and offered appreciation tokens to build customer loyalty.

Sofvie Inc. - IT Intern

Greater Sudbury, ON • 01/2023 - 02/2023

- Supported IT department in handling technology rollout and maintenance.

Cambrian College of Applied Arts
And Technology
Greater Sudbury, ON • 12/2023
Cyber Analyst: Cyber Security

Cambrian College of Applied Arts
And Technology
Greater Sudbury, ON • 02/2023
IT Business Analyst: IT Business
Analysis

- Delivered assistance and support for team-based IT projects.
- Researched new technologies to boost information security.
- Collaborated to assist support protocol development and offered consultation based on cross-functional knowledge.
- Generated daily, weekly, bi-weekly, monthly, and yearly reports for the organization.
- Worked as a bridge between data scientists and manager for creating database used for AWS (Amazon Web Services).

LANGUAGES

English

Full Professional