

Project: Crowd Sourcing

Industry: Retail and Consumer products goods

Project Definition:

To develop Digital solution that enables Crowdsourcing concept to deliver Retailer services.

IT application solution needs to cover following features:

1. Service provider

- Services functions features display
- Services agreement details
- Payment information capture
- Service social dashboard and recommendations from past service history/Social analytics
- Service specific certifications details
- Service Approval criteria

2. Client information

- Registration profile creation
- Preferred Service Registration
- Service Request/Work package submission
- Service request Review/work package review

3. Service Execution

- Authorization and approval process
- Work package progress
- Environment access
- Service execution and progress report
- Service acceptance Signoffs
- Customer service for post execution complaint/compliments/disputes

Application environment Details Mobile and Web:

Mobile App: Platform for Mobile app Development – Android and iOS, Web application development

Implementation: on Mobile and secure Web app

Language/Tools: C#/PHP/Python

Team will focus on following modules in Application development

1. Service provider module

- Allows capturing Services functions features display
- Services agreement details capture
- Payment information capture
- Display Service social dashboard and recommendations from past service history/Social analytics (DB Access)
- Service specific highlights - certifications details etc.
- Service Approval criteria

2. Client Module (Service Consumption)

- Registration profile creation
- Preferred Service Registration
- Service Request/Work package submission
- Service request Review/work package review

3. Service Execution

- Authorization and approval process
- Service assignment
- Work package progress (GPS as well as non GPS based tracker)
- Environment access service specification based
- Executed service progress report
- Service acceptance Signoffs
- Payment module
- Customer service for post execution complaint/compliments/disputes