

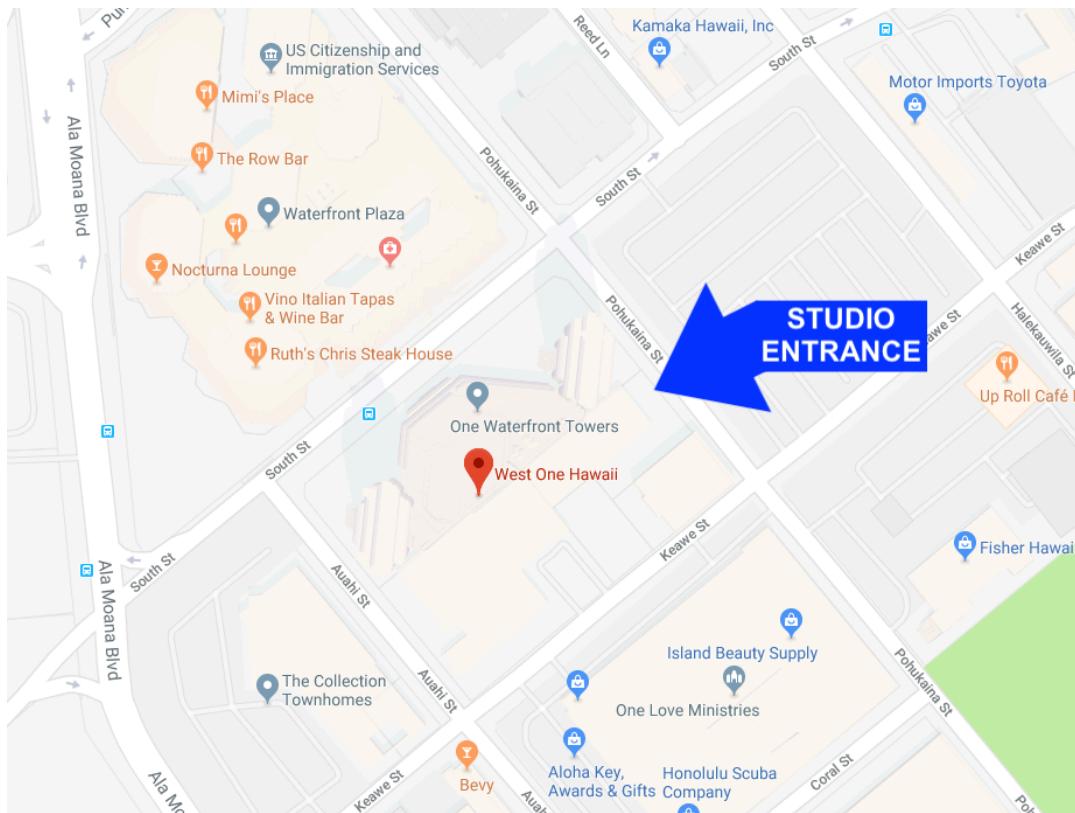
WEST ONE HAWAII

STUDIO FAQ

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01. Studio Location

Our rehearsal studio address is 419 South St. but the physical entrance to the studio is located around the corner on Pohukaina St



The studio is located on the ground floor. There is a loading ramp driveway on Pohukaina St. that leads down to double doors which is the entrance to the business suites. Suite #137 is STUDIO A and Suite #149 is STUDIO B. Below are pictures of our loading ramp entrance on Pohukaina St:



02. Studio Contacts

Phone/Text: (808) 286-6710

Email: westonehawaii@gmail.com

03. Website

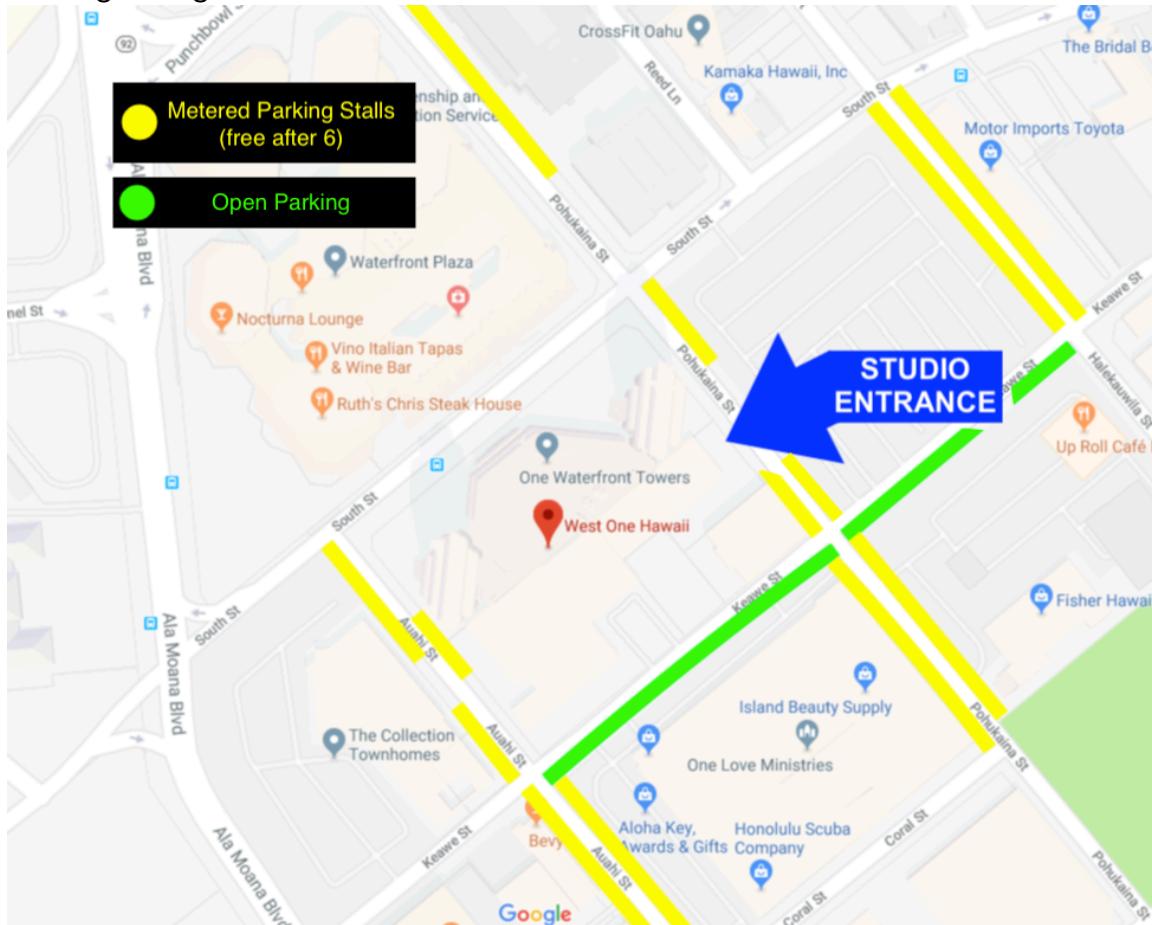
Our Website is: www.westonehawaii.com

04. Studio Hours

We are open Monday through Friday from 5pm-12am and Saturday and Sunday from 8am-12pm. If you would like to book outside our normal hours just call and we may be able to arrange something

05. Parking

All street metered parking is free after 6pm Monday through Saturday, and free all day Sunday. Most of our bands use the metered parking stalls located on Pohukaina St. If those are already taken, more parking is available on the side of the our building on Keawe St, on the backside of the building on Auahi St, and on South St. There are also paid public parking in the Salt and Keauhou Parking Garages.



Note: there is also a loading ramp entrance on Auahi St. that allows access to the studio rooms.

06. Payment

We take cash only for rehearsals. We have a drop box in the studio. All you need to do is fill out your name, date and hours of practice on the envelope located on the side of the box and drop it into the box after your session is done.

07. Cancelation Policy

There is no cancelation fee if you cancel 24hrs before of the start of your session. You can do online booking and cancelation of a session as well. Our online booking policy is the same. If you try to cancel a booking online with less than 24hrs left to the start of your session, it will tell you that you are unable to cancel online, and would need to call us to cancel your session. Fee for cancellation less than 24 hours will total to half of your rehearsal fee.

08. Door Unlock/Lock instructions

Our rehearsal room is outfitted with digital keypad locks. You will receive a 6-digit code the morning of your rehearsal.

Door Open Instructions:

1. Press the palm or back of your hand on the keypad and it will illuminate.
2. Enter your 6 digit code
3. Press * to unlock.

Door Close Instructions:

1. To lock the door on your way out, just touch the keypad with the back of your hand or Palm AFTER you have fully closed the door behind you.

09. Restrooms

The restrooms are located one door over from STUDIO A and just down the same hall for STUDIO B. The bathroom keys are located on hooks attached to the mic cabinet. These bathrooms are cleaned and restocked daily by the janitorial staff. Please make sure the bathroom keys are placed back on the hook when you are done with your session and not left in the restroom or accidentally taken home with you. If the bathroom keys are missing please contact us at (808) 286-6710 to let us know.

10. Food and Drink Policy

Our initial policy for food and drink was restricted to water only, but we have since lightened that policy as long as bands clean up and throw away all food and drink from their rehearsals in the bathroom trash. We have signs on designated tables that you will be able to put your food and drink. We ask that you do not put any food or drink on or by the mixer/mixer stand, mic cabinet, guitar/bass amps, stools, or drum riser. You are however, able to move the food/drink tables anywhere in the studio for your session.

11. Room Capacity

We do not have a set max room capacity but we've accommodated groups with up to 7-9 members comfortably in STUDIO B and up to 5-7 members in STUDIO A. We provide the PA system, guitar amps, bass amp, and drum set. Client must bring their own guitars, bass guitars, keyboards, drumsticks, and effects pedals.

12. Equipment and Setup

The hourly fee includes setup time. However, everything is ready to go and if you come prepared, you should be able to set up within 10mins or less. The mixer runs through a DBX Driverack processor with anti-feedback and EQ that I personally set after shooting room measurements to minimize the feedback issues, so getting levels set should be as easy as pulling up a fader and go. All amps have been selected for ease of use and durability. Our drumkits come complete with cymbals, snare, throne, and a single pedal so the drummer only needs to bring sticks and whatever else they'd like to replace on the kit for the session.

Everything is hooked up to (1) power switch located below the mixer. All you need to do is turn that switch on and everything is powered up. There are also wooden stools and 4 chairs available to use during your session. Each studio also has a pull-out drawer located right under the mixer. This drawer contains assorted cables, DI boxes, surge protectors and extra mics just incase you require them for your rehearsal. If you use any items in this drawer, please remember to put them back when you are finished with your session.

With all of that being said, if there isn't a band before or after your session, we will definitely give you a 15min setup and breakdown time if it allows. Please call us at (808) 286-6710 if any of our provided equipment is not working properly in the studio during your session.

13. Equipment Downtime Policy

With all different types of bands/groups coming through and using the studio, it is almost impossible to guarantee that a piece of equipment will not break down at some point in the future. To combat this we have purchased duplicates for some of the equipment located offsite so it can be swapped out within a day. If a piece of gear does happen to breakdown before your session, we will notify you of the cancelation and need to reschedule your session.

If something stops working due to normal wear and tear during your rehearsal session, please notify us immediately at (808) 286-6710.

14. Late Night Bookings and After Hours Bookings

For Late night bookings (after 10pm) please be aware that the security personnel lock the outside doors around 11pm for the safety of those down in the business suites late at night. If you get locked out for whatever reason, please call us at (808) 286-6710.

15. Online Booking

If you would like to book online, here is the link

<https://www.westonehawaii.com/>

I hope this answers all of your questions. If you have any other questions or concerns, please don't hesitate to call, text, or email.