Purchase Order

Brigham Young University
BRIGHAM YOUNG UNIVERSITY

PURCHASING DEPT ASB C-40 PROVO UT 84602-1116 United States

> Supplier: 0000018626 WPI THERMAFLEX* 40 DEPOT ST WARNER NH 03278

Dispatch via Print Date Revision

Purchase Order Page BYU-0000034179 02/22/1999 Freight Terms Payment Terms Ship Via COD Ship Goods and Freight C.O.D. UPS Ground **Buyer** Phone/Email Currency Whitney, Kristina R USD

RECEIVING Ship To:

BRIGHAM YOUNG UNIVERSITY CENTRAL RECEIVING 685 E UNIVERSITY PKWY PROVO UT 84602-1830 **United States**

Attention: Not Specified

Bill To: **BRIGHAM YOUNG UNIVERSITY**

FINANCIAL SERVICES

A-153 ASB

PROVO UT 84602-1128

United States

Tax Exempt? Y Tax Exempt ID: N10020 Replenishment Option: Standard PO Price Line-Sch Item/Description Mfa ID Quantity UOM Extended Amt Due Date

1- 1 REPAIR LCD DISPLAY ON STRAND LIGHTING HANDHELD REMOTE FOR LIGHT PALETTE 90 SN: 6830

1.00EA

0.00

0.00 CLOSED

Schedule Total 0.00

Item Total 0.00

FAX ATTN: MICHELLE 603-324-5353.

RMA#6364

ADVISE THE BUYER WHO SIGNED THIS ORDER OF REPAIR COST PRIOR TO PROCEEDING SHIP UPS GROUND IF UPS CHARGES ARE UNDER \$44.00 FOR TOTAL SHIPMENT. IF OVER \$44.00 SHIP FOB ORIGIN-COLLECT LESS THAN TRUCKLOAD (LTL) ONLY VIA ROADWAY EXPRESS. THE USE OF ANY OTHER METHOD WILL RESULT IN A CHARGE BACK FOR ANY ADDITIONAL FREIGHT COSTS INCURRED. VENDOR ACCEPTS LIABILITY FOR DAMAGES IF ABOVE DIRECTIONS ARE NOT FOLLOWED.

(MORE BELOW-SCROLL DOWN)

UNIT WAS SENT TO UK FOR REPAIR. IT SHOULD BE A COUPLE MORE WEEKS. THEY HAVE PUT IT ON THE PRIORITY LIST. THE REPAIR SHOULDN'T BE OVER \$100 BUT IF IT IS, THEY ARE INSTRUCTED TO CONTACT ME FOR AN APPROVAL. IF LESS THAN \$100 I HAVE TOLD THEM TO GO AHEAD WITH THE WORK AND SEND THE UNIT BACK AS SOON AS POSSIBLE.

STILL IN THE UK. MICHELLE TO CALL THEM AND FIND OUT WHEN IT SHOULD BE BACK AND THEN CALL ME BACK. 4/20/99 KRW

MICHELLE STILL WAITING TO GET SOME INFORMATION. TO CALL BACK TOMORROW (WE'LL SEE!!) 5/3/99 KRW

MICHELLE WORKING WITH A NEW PERSON TO GET THIS PROBLEM TAKEN CARE OF. SHE IS SUPPOSED TO TALK TO HIM TOMORROW MORNING TO FIND OUT WHAT IS GOING ON. SHE SAID THAT SHE WILL CALL ME TOMORROW AND LET ME KNOW IF SHE HAS ANY MORE INFORMATION. (I'M GOING TO GUESS THAT SHE DOESN'T CALL BACK LIKE ALL OF THE OTHER TIMES!!) 5/27/99 KRW

SHE CALLED BACK!!! THE UNIT WILL BE AT LEAST ANOTHER 2 WEEKS. IT IS AT THE TOP OF THE PRIORITY LIST THOUGH. 5/28/99 KRW

ITEM WAS DELIVERED COD AND PAID FOR BY RECEIVING WITH CHECK #25153. DO NOT PAY AGAIN.

Total PO Amount 0.00