

Designing an effective intervention of motivational interview using sequence classification methods

Mehedi Hasan, BS¹, Alexander Kotov, PhD¹, April Carcone, PhD², Sylvie Naar-King, PhD²
¹Department of Computer Science, ²Pediatric Prevention Research Center, Wayne State University, Detroit, Michigan

Abstract *Childhood obesity is a serious public health concern in the United States and worldwide. Therefore, there is a need for identification of successful and unsuccessful motivational interviews to facilitate the development of effective interventions for childhood obesity. This paper describes our work on the classification of utterance sequences to distinguish different behavior outcomes such as positive change talk or commitment versus negative change talk or commitment. Markov chain and hidden Markov models were employed and compared with a different order for the classification of utterance sequences. The classification performances achieved 75.32% and 79.89% F-measure for normal sequences and 97.36% and 96.99% F-measure for alternate sequences using 1st order Markov chain and second order hidden Markov model, respectively.*

Introduction

In the recent times, more and more data from various domains being produced in the form of event sequences. Thus, sequence classification has become an important task in sequence mining. Sequences can contain discrete (e.g., symbolic sequences such as text, proteins, or DNA) or continuous events (e.g., time series such as ECGs or stocks), depending on the event types. Usually, sequences don't have explicit features and suffer with high dimension of feature space. Even the sequential nature of features is too difficult to capture, which make sequence classification, a more challenging task than feature-based classifications. The sequence classification methods can be divided into three large categories: feature-based classification, distance based method and model based classifications. In feature-based classification, a sequence is transformed into a single vector of features. A supervised learning algorithm such as an support vector machine¹ or decision tree² can be used to train the classifier. An improvement of feature-based classifier such as shapelet³ or pattern-based^{4,5} approach is used for sequence classifications. On the other hand, distance based method measure the similarity between sequences to determine the quality of the classification significance. The most commonly used distance function is euclidian distance⁶, while Dynamic Time Wrapping⁷ is used when more flexible matching is desired in time series data. The third category of sequence classification is model based classifiers such as Hidden Markov Model⁸ (HMM) or other statistical models. Recently, a hierarchical approach⁹ is proposed for sequence classification.

Sequence classification has a broad range of real word applications such as information retrieval, genomic analysis, health informatics, finance and abnormal detection. In genomic research, sequence classification is widely used to detect the function of a new protein¹⁰. In health informatics, ECG can be used as a multi-dimensional time series data to classify an individual as healthy or patient with heart disease¹¹. Another example is to classify rumour stance in Twitter¹². In information retrieval, sequence classification is employed to build models for classifying documents into different topic categories¹³ such as sports, politics, news, finance and style. Sequence classification is also used in anomaly detection such as abnormal access to systems¹⁴, malware detection¹⁵ and money laundering¹⁶. Other interesting applications include classifying query log sequences to distinguish web-robots from human users^{17,18}. In computer vision, sequence classification is applied for classifying images¹⁹ and videos²⁰.

In this paper, our target area of application is motivational interview. In particular, this paper describes our work on the classification of utterance sequences. Classification of utterance sequences to distinguish different behavior outcomes such as positive change talk or commitment versus negative change talk or commitment, is an important part of clinical research aimed at designing effective interventions for many conditions and disorders. In this study, we focus on the transcripts of Motivational Interviews with obese adolescents (teens) and their caregivers. Childhood obesity is a serious public health concern in the United States and worldwide. Recent estimates indicate that approximately one third (31.8%) of US children age 2-19 years are overweight and 16.9% are obese²¹. Adolescents who are obese are likely continue to be obese in adulthood and have a greater risk of heart disease, type 2 diabetes, stroke, cancer, and osteoarthritis²². Therefore, there is a need for informatics-based methods to facilitate development of effective

interventions for childhood obesity. One approach to designing an effective intervention is Motivational Interviewing (MI), an evidence-based counseling technique to increase intrinsic motivation and self-efficacy for health-related behavior change. The goal of a MI counseling session is to encourage patients to explore their own desires, ability, reasons, need for and commitment to the targeted behavior change. These statements, referred to as “change talk” (or CT), consistently predict actual behavior change that can be sustained for as long as 34 months after an interview.

Our previous studies^{23,24} explored several machine learning methods for the automatic annotation of clinical interview fragments, which uses a codebook²⁵ with 115 different behavior codes. In this study, probabilistic models are employed for the analysis of sequence data to determine provider-patient communication sequences that are likely to translate into change talk and commitment language. To the best of our knowledge, there have been very limited studies on sequence classification in motivational interview such as patient-provider dialogue. A sequential analysis²⁶ was performed on physician-patient dialogue to find the relationship between physician and patient behaviors associated with patients’ exhibiting cues. Currently, a very similar work²⁷ was done on education data, where a sequence classification model was developed to predict the role of a student in a project team based on their communication patterns. Although Hidden Markov Model was originally applied to speech recognition⁸, this is one of the most successful method^{28–32} for sequence classification. In addition, a k-order Markov Model is applied on genomic research³³ to classify protein and text sequence data. Therefore, we utilize Markov Chain and Hidden Markov Model for the classification of utterance sequences.

Methods

Data collection

The experimental datasets for this work were constructed based on the transcripts of 37 motivational interview sessions, which include a total of 11,353 segmented and annotated utterances. A fragment of an adolescent session transcript is presented in Table 1. The utterances were annotated based on MYSCOPE codebook²⁵ with 115 different behavior codes, which are grouped into the youth, caregiver, and counselor code groups. These utterances are then scanned from first to last and divided into successful and unsuccessful sequences when a commitment or change talk is found. A total of 1072 sequences have been observed which further partitioned into two subsets based on the outcome of motivational interviews: one dataset that includes all sequences of positive change talk or commitment language (882 sequences) and the other dataset which includes utterances ended with negative change talk or commitment language (192 sequences). In our experiment, these two subsets are utilized to train two Markov chain or HMM.

Table 1: Fragment of the annotated transcript of a dialogue between a counselor and an adolescent.

Annotation	Description	Speaker	Text
331	Open-ended question, elicit change talk positive	Counselor	do you feel like making healthier choices for your snacks and your meals is something you would be able to do ? mm-hmm meaning is that food available for you ?
117	Low Uptake, positive	Adolescent	Yes
301	Structure Session	Counselor	okay and thats an important thing for us to think about cause i would not want to help you come up with a plan that you would not be able to do without somebody else help so the last part of your plan is how somebody could be supportive to you meaning how they can help you be successful and so we should choose somebody who you feel like is around often enough
112	Change Talk positive	Adolescent	my um aunt
301	Structure Session	Counselor	okay so lets stick something my aunt can do
112	Change Talk positive	Adolescent	she could when i am doing when i am eating something that i should i could not be eating but so i can choose something healthy she could tell me not to eat it
309	Affirm, low	Counselor	okay that sounds like a really great suggestion

Sequence classification techniques

Generally, a sequence is an ordered list of events. In our study, event is a behavior code represented as a symbolic value such as 117 (low uptake, positive), 331 (open-ended question), etc. Given a sequence of behavior codes represented as $S_i = \{x_1, x_2, \dots, x_n\}$ and a set of class labels $L = \{l_1, l_2, \dots, l_m\}$, the task of sequence classification is to learn a sequence classifier C , which is a function mapping a sequence S_i to a class label $l_i \in L$, written as, $C : S_i \rightarrow l_i, l_i \in L$. Here, L is fixed and known in advances. In our experiment, known labels are “successful” and “unsuccessful” motivational interview.

Markov Chain: In probability theory, a markov model is a stochastic model used to model randomly changing systems where it is assumed that future states depend only on the present state and not on the sequence of events that preceded it (that is, it assumes the markov property). Generally, this assumption enables reasoning and computation with the model that would otherwise be intractable. For the sequential analysis, we built two markov models M and \bar{M} describing provider strategies and patient responses in case of successful (M) and unsuccessful (\bar{M}) motivational interviews. A markov model M can be represented as a weighted directed graph $G = (V, E, p)$, in which:

- $V = \{CML+, CHT+, CHT-, T-AMB, CCT, BLT, LUP+, LUP-, HUP-W, \dots\}$ is a set of vertices, consisting of possible youth and counselor MI behavior codes;
- $E \subseteq V \times V$ is a set of edges corresponding to possible transitions from one MI behavior code to the other in a sequence;
- $p_M : E \rightarrow [0..1]$ is a function that assigns probability $p(c_i|c_j)$ to an edge between the MI behavior codes c_i and c_j based on maximum likelihood estimator:

$$P_M(c_j|c_i) = \frac{n_{c_i, c_j}}{n_{c_i}} \quad (1)$$

where n_{c_i, c_j} and n_{c_i} are the number of times a transition between the MI behavior codes c_i and c_j and the code c_i have been observed in the training data. Given a markov model M (such that $S \subseteq V$), a sequence of MI behavior codes $S = \{C_1, \dots, C_N\}$ have been generated from a markov model M is:

$$P_M(S) = \prod_{i=2}^N p_M(c_i|c_1, \dots, c_{i-1}) = \prod_{i=2}^N p_M(c_i|c_{i-1}) \quad (2)$$

Success of a given motivational interview, given a sequence of MI behavior codes corresponding to it, can be predicted based on the following formula:

$$p(S \rightarrow CT) = \log \left(\frac{P_M(S)}{P_{\bar{M}}(S)} \right) = \sum_{i=2}^N p_M(c_i|c_{i-1}) - \sum_{i=2}^N p_{\bar{M}}(c_i|c_{i-1}) \quad (3)$$

if $p(S \rightarrow CT) > \delta$, where δ is experimentally defined threshold, the interview transcript (or a portion of it) is predicted to result in CT. We experimentally determined the value of δ to 0.3 which provides acceptable accuracy with minimum false positive rate. Figure1 illustrates the characteristics of proposed model by varying the value of δ .

The Markov Model we have discussed so far is referred to as the first order Markov Model, since we only look one code in the past to compute the transition probability. A generalization of the first order markov model is the k^{th} order markov chain in which the transition probability for a particular symbol x_i is computed by looking at the k preceding symbols. Thus, k^{th} order markov chain will have N^k states each associated with a sequence of k symbols. In our experiment, we also used second order markov model. Hence, our model have N^2 states with transitional probability matrix of size $N^2 \times N$.

Hidden Markov Model: Hidden Markov Models are widely used for sequence analysis because of their ability to incorporate dependencies among elements in sequence. HMM (Hidden Markov Model) is a very powerful tool to statistically model a process that varies in time. It can be seen as a doubly embedded stochastic process with a process that is not observable (hidden process) and can only be observed through another stochastic process (observable process) that produces the time set of observations. A HMM can be fully specified by (1) N , the number of states in the model; (2) M , the number of distinct observation symbols per state; (3) $A_{ij} = a_{ij}$, the state transition probability distribution; (4) $B_j = b_{jk}$, the observation symbol probability distribution; and (5) $\pi = \pi_i$, the initial state distribution[10]. The Baum-Welch reestimation method was implemented to train a hidden Markov model for each country using the training set. To identify the country of an unknown melody, the Viterbi algorithm was used to decode the sequence and compute its log probabilities respectively using HMMs trained for different countries. We then assign the melody to the country with the highest log probability.

Evaluation methods

To ensure the robustness of performance estimates, we used 10-fold cross validation for the annotation of clinical interview fragments, and 5-fold cross validation for the classification of sequence of behavior codes as an experimental design. The performance of different classifiers and feature sets was evaluated in terms of precision, recall, F1 score (F1), kappa measure and accuracy using weighted macro-averaging over folds.

Results

Experimental evaluation of automatic annotation of clinical interview fragments and their sequences by using machine learning and probabilistic model included several dimensions:

- determining the performance of classifiers on the codebooks of different size;
- determining the effectiveness of the proposed contextual and semantic features.
- determining the performance of markov model in conjunction with determining PPC sequences that are most likely to translate into CT.

Since clinical researchers typically annotate caregiver and adolescent sessions separately, we first created two experimental datasets consisting of only adolescent and only caregiver session transcripts. Second, besides evaluating the accuracy of annotating adolescent and caregiver transcripts with the codebooks containing an entire set of codes, we also conducted a series of experiments with the codebooks of smaller sizes created as outlined above. Third, besides training and testing NB, SVM, CRF, Decision Tree, Boosting, DiscLDA, Random Forest and CNN classifiers using only lexical features, we also evaluated the effectiveness of the proposed contextual and semantic features.

Depending on the type of the interview transcript and the codebook size, SVM-AF achieves 3%–9% higher accuracy and 4%–10% higher F1 score than SVM and 4%–10% higher accuracy and 4%–11% higher F1 score than CRF, which highlights the importance of contextual and semantic features.

Performance of Markov model in conjunction with determining PPC code sequences that are most likely translate into CT

Since clinical researchers tried to increase the desire and ability of adolescent to change their current behavior to target behavior, we used sequence of successful and unsuccessful codes only from adolescent session for our sequential analysis. Summary of performance for the classification of sequential data is presented in Table ???. From Table ??, it follows that our designed markov model works very well in terms of precision and achieves precision 0.7574 with F1-measure 0.7092. The strength of the model for the classification of each type of sequences is illustrated by providing the confusion matrix in Table ??. It also shows that successful patterns are identified more accurately compare to unsuccessful motivational interview sequences due to the imbalance of data.

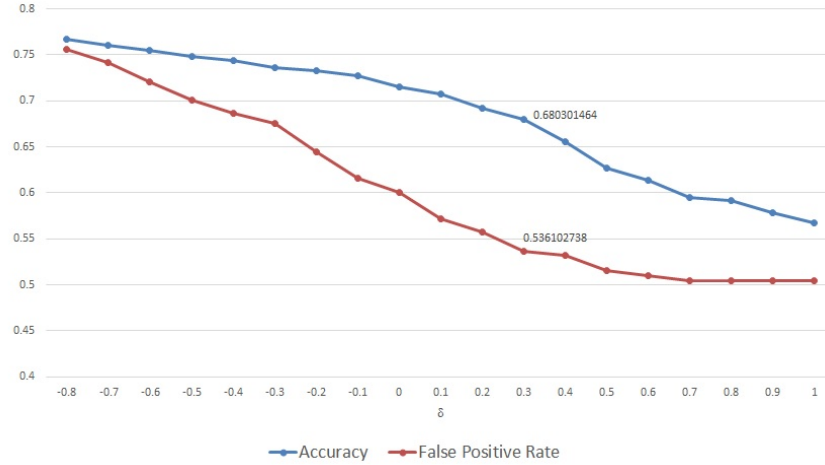


Figure 1: Characteristics of proposed markov model by varying the value of δ
Table 2: Performance of markov models for the classification of normal PPC code sequence.

Model	Order	Precision	Recall	F-Measure	Accuracy
General Markov Chain	First order	0.7387	0.7686	0.7532	0.7686
	Second order	0.6889	0.7889	0.7352	0.7889
Hidden Markov Model	First order	0.7980	0.8059	0.7989	0.8059
	Second order	0.7400	0.8449	0.7822	0.8449

Two markov models are used to obtain top five most likely successful and unsuccessful motivational interviews that describing provider strategies and patient responses. Table ?? shows the top five successful and unsuccessful PPC code sequences.

In general, these higher order models have better classification accuracy as compared to lower order models because they are able to capture longer ordering constraints present in the dataset. However, the number of states in higher order Markov chains grows exponentially with the order of the chain. Consequently, it is harder to accurately estimate all the transition probabilities from the training set. That is, there are many high-order states that are not frequently observed in the training set, leading to inaccurate probability estimates. In principle, this problem can be solved if the size of the training set is increased at the same rate as the state-size of the higher order Markov chain. However, this cannot be easily done for many applications areas. To overcome these problems many variants of the Markov chains have been developed. In the next section we discuss two such variants: the Interpolated Markov Models [SDKW98] and the Selective Markov Models [DK01]. The basic idea of these approaches is to combine portions of different order Markov chains so that to improve the overall classification accuracy.

Table 3: Performance of markov models for the classification of alternate PPC code sequence.

Model	Order	Precision	Recall	F-Measure	Accuracy
General Markov Chain	First order	0.9777	0.9437	0.9604	0.9437
	Second order	0.9778	0.9694	0.9736	0.9694
Hidden Markov Model	First order	0.9392	0.9313	0.9253	0.9392
	Second order	0.9704	0.9713	0.9699	0.9713

Discussion

From the sequential analysis, we observed that markov model achieved near-human accuracy to categorise the sequence of behavior codes. It was also found that successful interviews are more frequently responded by the adolescent

with PPC code 112. However, unsuccessful interviews are responded with the behavior code 109.

Conclusion

It has been shown how Hidden Markov Models could be used to build classifiers for the sequence of behavior codes in motivational interviews. In this work, we suggest some successful sequences of codes for the practical use by the clinician during the interview session which will translate into positive change talk and commitment language. This work can facilitate researchers to establish causal relationship between different communication strategies and desired behavioral outcomes without having to repeatedly wade through pages of interview transcripts. Information that can directly inform and increase the efficiency of clinical practice for a successful interview. Direction of future work include the exploration of other methods such as BLAST³⁴ and Strand³⁵ for the classification of utterance sequences.

Acknowledgments

We would like to thank the technical staff at Pediatric Prevention Research Center and Textual Data Analytics Laboratory at Wayne State University for their help with collecting and transforming data into free text EHR used for experiments reported in this paper.

References

- [1] Leslie C, Kuang R. Fast string kernels using inexact matching for protein sequences. *Journal of Machine Learning Research*. 2004;5(Nov):1435–1455.
- [2] Chuzhanova NA, Jones AJ, Margetts S. Feature selection for genetic sequence classification. *Bioinformatics*. 1998;14(2):139–143.
- [3] Ye L, Keogh E. Time series shapelets: a new primitive for data mining. In: *Proceedings of the 15th ACM SIGKDD international conference on Knowledge discovery and data mining*. ACM; 2009. p. 947–956.
- [4] Kudenko D, Hirsh H. Feature generation for sequence categorization. In: *AAAI/IAAI*; 1998. p. 733–738.
- [5] Lesh N, Zaki MJ, Ogihara M. Mining features for sequence classification. In: *Proceedings of the fifth ACM SIGKDD international conference on Knowledge discovery and data mining*. ACM; 1999. p. 342–346.
- [6] Keogh E, Kasetty S. On the need for time series data mining benchmarks: a survey and empirical demonstration. *Data Mining and knowledge discovery*. 2003;7(4):349–371.
- [7] Keogh EJ, Pazzani MJ. Scaling up dynamic time warping for datamining applications. In: *Proceedings of the sixth ACM SIGKDD international conference on Knowledge discovery and data mining*. ACM; 2000. p. 285–289.
- [8] Rabiner LR. A tutorial on hidden Markov models and selected applications in speech recognition. *Proceedings of the IEEE*. 1989;77(2):257–286.
- [9] Nallam K, et al. An Effective Implementation of Hierarchical Approach For Sequence Classification. *IJACTA*. 2016;3(2):143–146.
- [10] Deshpande M, Karypis G. Evaluation of techniques for classifying biological sequences. In: *Pacific-Asia Conference on Knowledge Discovery and Data Mining*. Springer; 2002. p. 417–431.
- [11] Wei L, Keogh E. Semi-supervised time series classification. In: *Proceedings of the 12th ACM SIGKDD international conference on Knowledge discovery and data mining*. ACM; 2006. p. 748–753.
- [12] Lukasik M, Sriji P, Vu D, Bontcheva K, Zubiaga A, Cohn T. Hawkes processes for continuous time sequence classification: an application to rumour stance classification in twitter. In: *Proceedings of 54th Annual Meeting of the Association for Computational Linguistics*. Association for Computational Linguistics; 2016. p. 393–398.

- [13] Sebastiani F. Machine learning in automated text categorization. *ACM computing surveys (CSUR)*. 2002;34(1):1–47.
- [14] Lane T, Brodley CE. Temporal sequence learning and data reduction for anomaly detection. *ACM Transactions on Information and System Security (TISSEC)*. 1999;2(3):295–331.
- [15] Drew J, Hahsler M, Moore T. Polymorphic malware detection using sequence classification methods and ensembles. *EURASIP Journal on Information Security*. 2017;2017(1):2.
- [16] Liu X, Zhang P, Zeng D. Sequence matching for suspicious activity detection in anti-money laundering. In: *International Conference on Intelligence and Security Informatics*. Springer; 2008. p. 50–61.
- [17] Duskin O, Feitelson DG. Distinguishing humans from robots in web search logs: preliminary results using query rates and intervals. In: *Proceedings of the 2009 workshop on Web Search Click Data*. ACM; 2009. p. 15–19.
- [18] Tan PN, Kumar V. Discovery of web robot sessions based on their navigational patterns. In: *Intelligent Technologies for Information Analysis*. Springer; 2004. p. 193–222.
- [19] Li J, Najmi A, Gray RM. Image classification by a two-dimensional hidden Markov model. *IEEE transactions on signal processing*. 2000;48(2):517–533.
- [20] Zhang J, Xu C, Jing P, Zhang C, Su Y. A Tensor-Driven Temporal Correlation Model for Video Sequence Classification. *IEEE Signal Processing Letters*. 2016;23(9):1246–1249.
- [21] Ogden CL, Carroll MD, Kit BK, Flegal KM. Prevalence of obesity and trends in body mass index among US children and adolescents, 1999-2010. *Jama*. 2012;307(5):483–490.
- [22] General US. Surgeon Generals vision for a healthy and fit nation. Washington, DC: HHS. 2010;.
- [23] Kotov A, Hasan M, Carcone A, Dong M, Naar-King S, BroganHartlieb K. Interpretable probabilistic latent variable models for automatic annotation of clinical text. In: *AMIA Annual Symposium Proceedings*. vol. 2015. American Medical Informatics Association; 2015. p. 785.
- [24] Hasan M, Kotov A, Carcone AI, Dong M, Naar S, Hartlieb KB. A study of the effectiveness of machine learning methods for classification of clinical interview fragments into a large number of categories. *Journal of biomedical informatics*. 2016;62:21–31.
- [25] Carcone AI, Naar-King S, Brogan K, Albrecht T, Barton E, Foster T, et al. Provider communication behaviors that predict motivation to change in black adolescents with obesity. *Journal of developmental and behavioral pediatrics: JDBP*. 2013;34(8):599.
- [26] Eide H, Quera V, Graugaard P, Finset A. Physician–patient dialogue surrounding patients expression of concern: applying sequence analysis to RIAS. *Social Science & Medicine*. 2004;59(1):145–155.
- [27] Jaber M, Wood PT, Papapetrou P, González-Marcos A. A Multi-Granularity Pattern-Based Sequence Classification Framework for Educational Data. In: *Data Science and Advanced Analytics (DSAA), 2016 IEEE International Conference on*. IEEE; 2016. p. 370–378.
- [28] Mutsam N, Pernkopf F. Maximum margin hidden Markov models for sequence classification. *Pattern Recognition Letters*. 2016;77:14–20.
- [29] Eickeler S, Kosmala A, Rigoll G. Hidden markov model based continuous online gesture recognition. In: *Pattern Recognition, 1998. Proceedings. Fourteenth International Conference on*. vol. 2. IEEE; 1998. p. 1206–1208.
- [30] Srivastava PK, Desai DK, Nandi S, Lynn AM. HMM-ModE–Improved classification using profile hidden Markov models by optimising the discrimination threshold and modifying emission probabilities with negative training sequences. *BMC bioinformatics*. 2007;8(1):104.

- [31] Won KJ, Prügell-Bennett A, Krogh A. Training HMM structure with genetic algorithm for biological sequence analysis. *Bioinformatics*. 2004;20(18):3613–3619.
- [32] Chai W, Vercoe B. Folk music classification using hidden Markov models. In: *Proceedings of International Conference on Artificial Intelligence*. vol. 6. sn; 2001. .
- [33] Yakhnenko O, Silvescu A, Honavar V. Discriminatively trained markov model for sequence classification. In: *Data Mining, Fifth IEEE International Conference on*. IEEE; 2005. p. 8–pp.
- [34] Altschul SF, Gish W, Miller W, Myers EW, Lipman DJ. Basic local alignment search tool. *Journal of molecular biology*. 1990;215(3):403–410.
- [35] Drew J, Hahsler M. Strand: fast sequence comparison using mapreduce and locality sensitive hashing. In: *Proceedings of the 5th ACM Conference on Bioinformatics, Computational Biology, and Health Informatics*. ACM; 2014. p. 506–513.