Dear Applicant,

The mailing address on your application doesn't match with your HDFC Bank records/Proofs attached.

To process your application, we will require you to provide us with a self-attested copy of your address proof documents

Here is the list of valid documents for address proof
1. Valid Driving License (ensure it's not expired)
2. Valid Passport (ensure it's not expired)
3. Voters ID card
4. NREGA Card
5. Letter issued by the National Population Register containing your Name &Address
6. Aadhaar Card and declaration form (kindly mask the first eight digits of Aadhaar). Enclosed declaration form in Annexure 1 below.

Next Steps for you:

You can drop documents into the Credit Card drop box at any HDFC Bank branch near you. Kindly address it to "The Manager, HDFC Bank Card Division".

Or

Post it to HDFC Bank Cards Division, PO Box No. 8654, No. 94, SP Estate Bus Stand, Wavin Main Road, Mogappair West, Chennai 600058

Kindly send it to us within 45 days from the date of this communication.

To help us serve you better, please quote the application reference number in all your future communication.

Date:21-June-2024

Annexure 1

APPLICATION FOR CREDIT CARD OPENING USING AADHAAR / E-KYC FOR CUSTOMERS NOT OPTING FOR DBT

To,
HDFC Bank Cards Division,
HDFC Bank Limited ("Bank" which term shall include its successors and assigns) PO Box No. 8654
No. 94, SP Estate Bus Stand, Wavin Main Road
Mogappair West
Chennai - 600058

Subject: Aadhaar informed consent

1. I voluntarily opt for Aadhaar OVD KYC or e-KYC or offline verification, and submit to the Bank my Aadhaar number, Virtual ID, e-Aadhaar, XML, Masked Aadhaar, Aadhaar details, demographic information, identity information, Aadhaar registered mobile number, face authentication details and/or biometric information (collectively, "Information").

2. I am informed by the Bank, that:
(i) submission of Aadhaar is not mandatory, and there are alternative options for KYC and establishing identity including by way of physical KYC with officially valid documents other than Aadhaar. All options were given to me.
(ii) For e-KYC/authentication/offline verification, Bank will share Aadhaar number and/or biometrics with CIDR/UIDAI, and CIDR/UIDAI will share with Bank, authentication data, Aadhaar data, demographic details, registered mobile number, identity information, which shall be used for the informed purposes mentioned in 3 below.

3. I authorise and give my consent to the Bank (and its service providers), for following informed purposes:
(i) KYC and periodic KYC process as per the PMI- Act, 2002 and rules thereunder and RBI guidelines, or for establishing my identity, carrying out my identification, offline verification or e-KYC or Yes/No authentication, demographic or other authentication/verification/identification as may be permitted as per applicable law, for all accounts, facilities, services and relationships of/through the Bank, existing and future.
(ii) collecting, sharing, storing, preserving Information, maintaining records and using the Information an authentication/verification/identification records: (a) for the informed purposes above, (b) as well as for regulatory and legal reporting and filings and/or (c) where required under applicable law;
(iii) enabling my account for Aadhaar enabled Payment Services (AEPS);
(iv) producing records and logs of the consent, Information or of authentication, identification, verification etc. for evidentiary purposes including before a court of law, any authority or in arbitration.

4. I understand that the Aadhaar number and core biometrics will not be stored/ shared except as per law and for CIDR submission. I have downloaded the e-Aadhaar myself using the OTP received on my Aadhaar registered mobile number. I will not hold the Bank or its officials responsible in the event this document is not found to be in order or in case of any incorrect information provided by me.

Date:21-June-2024

5. The above consent and purpose of collecting Information has been explained to me in my local language.

Customer Name:
Signature:
Date: ---