



## Performance Appraisal : 2016-17 (Grades D&E) for Aravindhan Jaya Kumar

### Employee Information

Last Name	Jaya Kumar	First Name	Aravindhan
SSO Username	ARAVINDHAN.JAYAKUMAR@CSSCORP.COM	Manager	Sangeetha Ganesan
Org L4	Digital marketing (conten (10010412)	Org L3	Digital marketing (content management)
Location	Shriram Gateway	Entity Join Date	05/25/2015
Job Code	Sr. Engineer-Java-Digital Service (30001917)	Employee Id	00107039

### Review Dates

Originator	Murugesh Ganesan
Review Period	02/20/2017 - 03/10/2017
Due Date	03/10/2017

### Business Goal (70.0%)

Customer

#### 2.1 Customer Excellence

Not Started

Zero Regression Defect.

No P1 Defects from delivered story.

Minimal review comments(Internal / External).

On Time delivery.

100% Timesheet compliance.

Customer / End user related improvement in the project Eg: GA, optimized code, Tools development, Innovation

#### Rating



Exceeds Expectations

#### Rating



Exceptionally Performance

### Managers Comments

Agree. Keep up the good work

### Employee Comments

- Preventing regression defects by doing double checking the fixes with different cases
- Got no P1 defects from delivered story, hence cross checking the implementation as much as possible
- Got minimal review comments on my tasks hence i use to get approval of my solution idea before implementing.
- Devlivering the task on time with quality
- Wrote utilities(AEM) to improve performance and centralize the business logics

### Additional Ratings and Comments

#### Comments by Prem Kumar Mv

Agreed with Manager comments

## Goal Details

Goal	Customer Excellence	Metric	Zero Regression Defect. No P1 Defects from delivered story. Minimal review comments(Internal / External). On Time delivery. 100% Timesheet compliance. Customer / End user related improvement in the project Eg: GA, optimized code, Tools development, Innovation
Weightage	0.0%	Start Date	04/01/2016
Due Date	09/30/2016	% Complete	0.0%
Status	Not Started		

Learning and Growth

### 4.1 Org contribution

Not Started

Create Knowledge management documents  
Take part in Org initiative  
Conduct Training and Knowledge sharing session  
Certification related to your job

#### Rating



Exceeds Expectations

#### Rating



Exceptionally Performance

### Managers Comments

Agree. Create Knowledge base for AEM Hobbes and AWS Lambda.

### Employee Comments

- Documenting the process is part of my task. So, we use to document every new features added into our project in a shared location.
- Done some POCs based on organization white paper submissions. Such as ChatBots.
- Doing knowledge share to the team whenever a new feature is implemented
- Studying to do AWS Solution Architect-Associate

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

## Goal Details

Goal	Org contribution	Metric	Create Knowledge management documents Take part in Org initiative Conduct Training and Knowledge sharing session Certification related to your job
Weightage	25.0%	Start Date	04/01/2016
Due Date	09/30/2017	% Complete	0.0%
Status	Not Started		

Other

## 5.1 Customer Excellence

Not Started

Zero Regression Defect.

No P1 Defects from delivered story.

Minimal review comments(Internal / External).

On Time delivery.

100% Timesheet compliance.

Clear Requirement gathering documentation

Customer / End user related improvement in the project Eg: GA, optimized code, Tools development, Innovation

### Rating



Exceptionally Performance

### Rating



Exceptionally Performance

### Managers Comments

Agree. Keep up the good work.

### Employee Comments

- Preventing regression defects by doing double checking the fixes with different cases
- Got no P1 defects from delivered story, hence cross checking the implementation as much as possible
- Got minimal review comments on my tasks hence i use to get approval of my solution idea before implementing.
- Delivering the task on time with quality
- Filling time-sheets with detail split-up on time
- Clarifying Requirement in the form of Tickets and Mail before finding solution
- Wrote utilities(AEM) to improve performance and centralize the business logic

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

## Goal Details

Goal	Customer Excellence	Metric	Zero Regression Defect. No P1 Defects from delivered story. Minimal review comments(Internal / External). On Time delivery. 100% Timesheet compliance. Clear Requirement gathering documentation Customer / End user related improvement in the project Eg: GA, optimized code, Tools development, Innovation
Weightage	25.0%	Start Date	10/01/2016
Due Date	03/31/2017	% Complete	0.0%
Status	Not Started		

Other

## 5.2 Org contribution

Not Started

Create Knowledge management documents

Take part in Org initiative

Conduct Training and Knowledge sharing session  
Certification related to your job

**Rating**



Exceptionally Performance

**Rating**



Exceeds Expectations

**Managers Comments**

Agree.

**Employee Comments**

- Documenting the process is part of my task. So, we use to document every new features added into our project in a shared location.
- Done some POCs based on organization white paper submissions. Such as ChatBots.
- Doing knowledge share to the team whenever a new feature is implemented
- Studying to do AWS Solution Architect-Associate

**Additional Ratings and Comments**

**Comments by Prem Kumar Mv**

Agreed with Manager comments

**Goal Details**

Goal	Org contribution	Metric	Create Knowledge management documents Take part in Org initiative Conduct Training and Knowledge sharing session Certification related to your job
Weightage	25.0%	Start Date	10/01/2016
Due Date	03/31/2017	% Complete	0.0%
Status	Not Started		

**Competencies (30.0%)**

Adhering to quality process intermediate

**Rating**



Exceeds Expectations

**Rating**



Exceptionally Performance

**Managers Comments**

Agree. Can concentrate more in this area.

**Employee Comments**

- Doing my level best to deliver the quality solution

**Additional Ratings and Comments**

**Comments by Prem Kumar Mv**

Agreed with Manager comments

Building Personal Effectiveness & Credibility: Self-Management,

## Professionalism, Ethics & Integrity - Basic

### Rating



Exceptionally Performance

### Rating



Exceptionally Performance

### Managers Comments

Agree. Prioritizes the work properly and maintain professionalism.

### Employee Comments

- By recording the challenges in work, i can choose the best practices of finding solution sooner
  - Doing a self assessment whenever its possible to improve my effectiveness
- 

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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## Communicating With the Customer - Speaking/Writing/Listening Skills

### Rating



Exceeds Expectations

### Rating



Exceeds Expectations

### Managers Comments

Agree. Have good writing and listening skill. Can communicate with customers in meetings.

### Employee Comments

- Communicating with onshore developers and architects in Mails and Tickets. If there is a oral communication opportunity i will use it in my best.
  - Taking Minutes of Meeting note and circulating with the team on cycle basis
- 

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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## Exhibiting Service Mentality- Handling & Exceeding Customer's Expectations

### Rating



Exceptionally Performance

### Rating



Exceptionally Performance

### Managers Comments

Agree.

### Employee Comments

- Fulfilling the expectation by testing my solution with the end user perspective
  - Never hesitated to work on over-time/weekends
- 

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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## Handling Crucial Dialogues: Relationship Building, Team Work, Handling Conflict - Basic

### Rating



Exceptionally Performance

### Rating



Exceptionally Performance

### Managers Comments

Agree. Very good team player.

### Employee Comments

- Encouraging my team and supportive in their struggle
  - Being a good team player. Fulfilling the communication gaps and resolving conflicts among team members
- 

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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### Knowledge on coding and scripting advance

#### Rating



Exceptionally Performance

#### Rating



Exceptionally Performance

### Managers Comments

Agree. Has end to end knowledge from front end to back end.

### Employee Comments

- Worked out some Proof-Of-Concepts to explore in-depth knowledge, such as HTL, HandleBarJS, ChatBot, GulpJS, SCSS/CSS
  - Done feasibility study on Services such as SpringBoot, Gradle Build, AWS-Lambda Function, AWS-DynamoDB, AWS-SQS and AWS-SES
  - Initiated micro-service code structure for AWS Lambda function which reduces memory occupancy and increase performance
- 

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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### Knowledge on coding and scripting basic

#### Rating



Exceptionally Performance

#### Rating



Exceptionally Performance

### Managers Comments

Agree. Shows interest in learning new technologies without any hesitation.

### Employee Comments

- Practicing clean coding such as Validations, Exception Handling, Comments, Negative scenario Testing and so on
  - Concentrating on avoiding complexity in code so that the other developers can easily understand
- 

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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Maximizing Performance Results: Results Orientation, Analytical Thinking, Problem Solving - Basic

#### Rating



Exceptionally Performance

#### Rating



Exceptionally Performance

### Managers Comments

Agree.

### Employee Comments

- Spending a part of my effort to avoid conflicts on existing functionalities
  - Finding feasible solution in minimal time so that the deliverable are done on time
- 

### Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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Practicing Business Manners -Email/Meeting/Chat/Video Conference /Client Interaction Etiquette

#### Rating



Exceeds Expectations

#### Rating



Exceeds Expectations

### Managers Comments

Agree. Can document the MOM

### Employee Comments

- Properly communicated with Team members and Superiors to maintain etiquette
  - Each and every work have been recorded and reported accordingly so that my reporting person and the team can understand what & how am i finding solutions
- 

### Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

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Solution design advance

#### Rating



Exceeds Expectations

#### Rating



Exceeds Expectations

### Managers Comments

Agree. Good in solutioning.

### Employee Comments

- Spending extra time to find reusable components so that we could deliver the job consistently
- Concentrating in optimizing code changes for critical problems as much as possible

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

#### Solution design basic

##### Rating



Exceptionally Performance

##### Rating



Exceeds Expectations

### Managers Comments

Agree. Shows interest in new technologies.

### Employee Comments

- Pay more attention on new problems to find a feasible solution and maintains the solution pattern to avoid complexity

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

#### Working Across Borders- Cultural Sensitization, Fostering Diversity ,Global Perspective

##### Rating



Exceptionally Performance

##### Rating



Exceeds Expectations

### Managers Comments

Agree.

### Employee Comments

- Understand the working style of individuals across onshore & offshore, so that we could fulfill their expectation

## Additional Ratings and Comments

### Comments by Prem Kumar Mv

Agreed with Manager comments

## Summary Section

**Ratings:** There are two ratings - "Overall Form Rating" and "Calculated Form Rating"

- Overall Form Rating: This rating is not cumulative but, it is an independent overall rating for all the goals and competencies.
- Calculated Form Rating: This rating is a cumulative rating of all the goals and competencies.

#### Overall Form Rating:



Exceptionally Performance

#### Calculated Form Rating:

4.55/5.0

	Rating	Weight
Business Goal	4.5	70.0% of total score



Customer Excellence	4.0 - Exceeds Expectations	
Org contribution	4.0 - Exceeds Expectations	
Customer Excellence	5.0 - Exceptionally Performance	
Org contribution	5.0 - Exceptionally Performance	
<b>Competencies</b>	4.67	30.0% of total score
Adhering to quality process intermediate	4.0 - Exceeds Expectations	
Building Personal Effectiveness & Credibility: Self-Management, Professionalism, Ethics & Integrity - Basic	5.0 - Exceptionally Performance	
Communicating With the Customer - Speaking/Writing/Listening Skills	4.0 - Exceeds Expectations	
Exhibiting Service Mentality- Handling & Exceeding Customer's Expectations	5.0 - Exceptionally Performance	
Handling Crucial Dialogues: Relationship Building, Team Work, Handling Conflict - Basic	5.0 - Exceptionally Performance	
Knowledge on coding and scripting advance	5.0 - Exceptionally Performance	
Knowledge on coding and scripting basic	5.0 - Exceptionally Performance	
Maximizing Performance Results: Results Orientation, Analytical Thinking, Problem Solving - Basic	5.0 - Exceptionally Performance	
Practicing Business Manners -Email/Meeting/Chat/Video Conference /Client Interaction Etiquette	4.0 - Exceeds Expectations	
Solution design advance	4.0 - Exceeds Expectations	
Solution design basic	5.0 - Exceptionally Performance	
Working Across Borders- Cultural Sensitization, Fostering Diversity ,Global Perspective	5.0 - Exceptionally Performance	

## Signatures

When your review form reaches the Signature Mode, click on the Send button to sign the document. Your electronic signature will be stored in this section of the form.

Signatures indicate that the Performance Assessment discussion has been held.

Employee: Aravindhan Jaya Kumar has not signed yet