# **AIRLINES MANAGEMENT SYSTEM**

Team ID: LTVIP2024TMID11598

Team Size: 4

Team Leader: P HARIPRASATH

Team member: BIYYAPU VISHNUVARDHAN REDDY

### Airlines Management System

**Hardware Required:** 

laptops

**System Required:** 

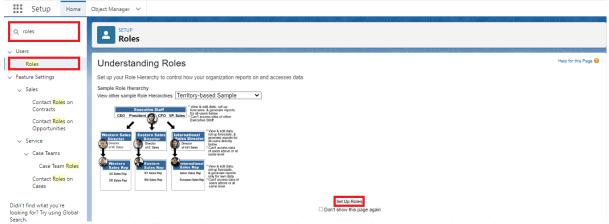
Windows 8 machine Install with two web browser Bandwidth of 30mbps

This project aims to enhance the efficiency and effectiveness of managing flights, reservations, and passenger information. The system enables airlines to manage their fleet, schedule flights, allocate seats, and handle bookings seamlessly. It provides functionalities for ticket reservations, seat availability checks, passenger check-ins, and baggage handling. Additionally, the system facilitates communication between airlines, airports, and passengers through automated notifications and alerts. With its user-friendly interface and robust database management, the Airlines Management System optimizes workflow, improves customer satisfaction, and ensures smooth operations for the entire airline industry.

### **MILESTONE 8: ROLE**

### **Activity 1: Creating Admin Manager Role**

1. Go to quick find --> Search for Roles --> click on set up roles.

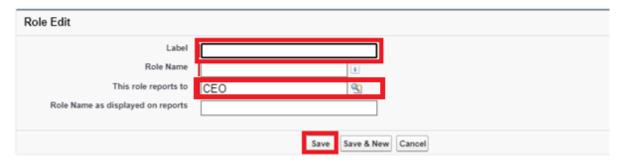


2. Click on Expand All and click on add role under whom this role works.

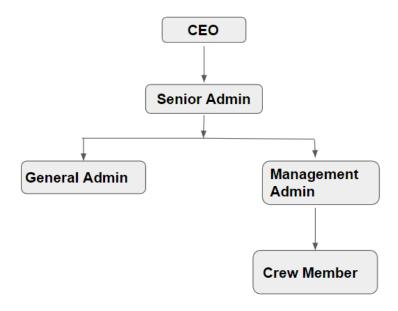


3. Give Label as "Senior Admin" and Role name gets auto populated. Check to whom this role (Senior Admin) reports. Then click on Save.

### Role Edit New Role



4. Refer the below diagram to understand which role reports to which role.



Role Hierarchy: The above diagram represents which role reports to which one.

### **Activity 2:**

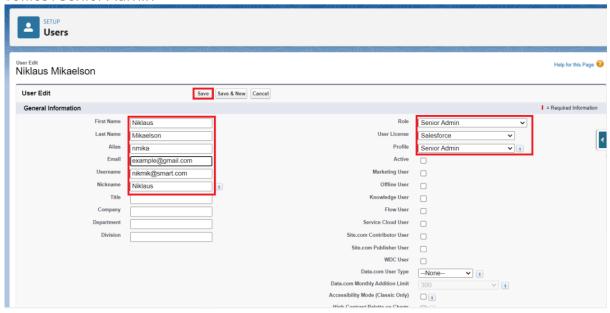
Create three more roles for General Admin, Management Admin and Crew Member. Note: Crew Members report to Management Admin, Management Admin & General Admin Reports to Senior Admin and only Senior Admin reports to CEO.

### **MILESTONE 9: USERS**

# **Activity 1: Create User**

- 1. Go to setup --> type users in quick find box --> select users --> click New user.
- 2. Fill in the fields
  - First Name : Niklaus
     Last Name : Mikaelson
     Alias : Give a Alias Name
  - 4. Email id: Give your Personal Email id
  - 5. Username: Username should be in this form: text@text.text
  - 6. Nick Name: Give a Nickname
  - 7. Role: Senior Admin 8. User licence: Salesforce

9. Profiles: Senior Admin



3. Save.

### **Activity 2**

- 1. Go to setup --> type users in quick find box --> select users --> click New user.
- 2. Fill in the fields
  - First Name: Kol
  - Last Name: Mikaelson
  - Alias: Give a Alias Name
  - Email id: Give your Personal Email id
  - Username: Username should be in this form: text@text.text
  - Nick Name: Give a Nickname
  - Role: General Admin
  - User license: Standard Platform
  - Profiles: General Admin
- 3. Save.

# **Activity 3**

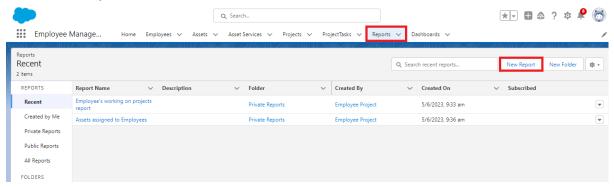
Create two more users for Management Admin and Crew Members as mentioned in activity 2.

### **MILESTONE 10: REPORTS**

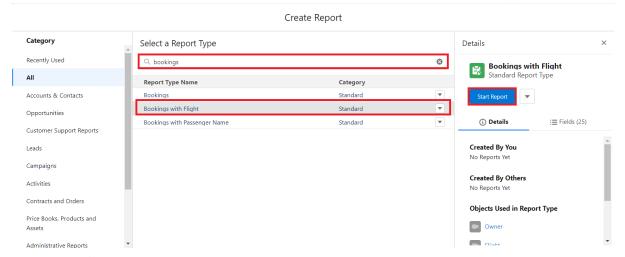
# **Activity 1**

### Create Report

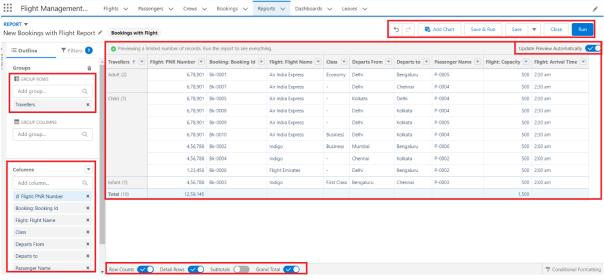
- 1. Go to the app --> click on the reports tab
- 2. Click New Report.



3. Select report type from category or from report type panel or from search panel --> click on start report.



- 4. Customize your report
  - Check the toggle on the update preview automatically button.
  - Add fields from the left pane as shown below.
  - Add the "Traveller" field in Group Rows.
  - Turn the toggle off for the subtotal button.



- 5. Click on save.
- 6. Save the report as "Bookings with Flight Details".

# Save Report \*Report Name Bookings with Flight Details Report Unique Name New\_Bookings\_with\_Flight\_Report\_I29 Report Description Folder Private Reports Select Folder Save

7. Click on Save.

Note: Reports may get varied from the above pictures as the data might be different.

### **Activity 2**

- 1. Create a report with a report type: "Booking with Passenger Name".
- 2. Create a report with report type: "Crew with Flight".