**Usability feedback form**

Your feedback on your experience with CEPS would be much appreciated so that we can improve our GUI.

For this purpose, please answer the 16 questions below, and then email a copy of your completed form to David Mayor at [davidmayor@welwynacupuncture.co.uk](mailto:davidmayor@welwynacupuncture.co.uk). We may publish the numerical results of this small survey, but no personal information about you will be shared. Please do your best to answer all 16 questions.

Thank you for your time!

Please indicate the extent to which **you agree or disagree with the following 12 statements**. Type a character in **one** box for each statement to record your answers:

Example Statement: *I never eat cheese for breakfast.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  | X |  |  |  |

**Our 16 questions for you**

Statement 1: *It is easy to learn how to use CEPS.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 2: *Overall, I feel comfortable using CEPS.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 3: *The organisation of the GUI is clear.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 4: *I like using the interface.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 5: *The error messages provided are helpful.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 6: *Whenever I have a problem using CEPS, I can recover easily and quickly.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 7: *CEPS is flexible.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 8: *CEPS is fast enough for my needs.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 9: *CEPS has all the functions and capabilities I expect it to have.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 10: *Overall, I am satisfied with the support information provided.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 11: *The CEPS Manual is easy to follow.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

Statement 12: *Overall, I am satisfied with CEPS.*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Disagree strongly** | **Disagree a little** | **Neither agree nor disagree** | **Agree a little** | **Agree strongly** |
|  |  |  |  |  |

**Some open-ended questions**

13: *The following didn’t work for me*

|  |
| --- |
|  |

14: *I would suggest the following improvements are needed:*

|  |
| --- |
|  |

15: *What are the worst things you have found when using CEPS?*

|  |
| --- |
|  |

16: *What are the best things you have found when using CEPS?*

|  |
| --- |
|  |

Space for any further comments:

|  |
| --- |
|  |

This survey was prepared by:

David Mayor

MA BAc Hon member AACP

Visiting Fellow (Physiotherapy),

Department of Allied Health Professions and Midwifery,

School of Health and Social Work,

University of Hertfordshire, UK

[+44] 1707 320782

http://electroacupuncture.qeeg.co.uk/

http://www.electroacupunctureknowledge.com/

The following reference materials were used in development of the survey:

McConnell M, Schwerin B, So S *et al.* (2019). RR-APET – Heart rate variability analysis software. *Computer Methods and Programs in Biomedicine* **185**, 105127, 1-12.

Perlman G. (2018). User interface usability evaluation with web-based questionnaires. http://hcibib.org/perlman/question.html [Retrieved September 30, 2020].

Rodríguez-Liñares L, Lado MJ, Vila XA *et al.* (2014). gHRV: Heart rate variability analysis made easy. *Computer Methods and Programs in Biomedicine* **116**(1), 26-38.