

TEAM ID: NM2025TMTD28686

TEAM MEMBERS:

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1.INTRODUCTION

1.1 Project Overview

The Garage Management System is a valuable tool for automotive repair facilities, helping them deliver top-notch service, increase operational efficiency, and build lasting customer relationships.

1.2Purpose

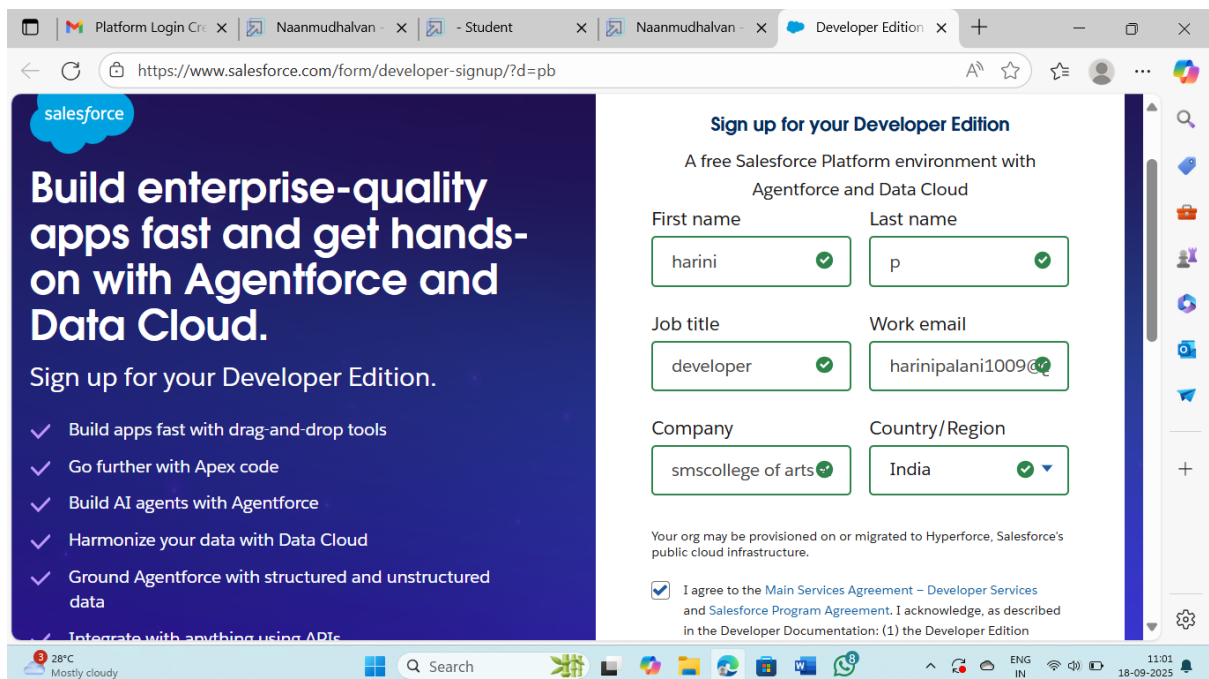
GMS empowers garages to thrive in a competitive market while ensuring a seamless and satisfying experience for both customers and staff

2.DEVELOPMENT PHASE

Creating Developer Account:

By using this URL:

<https://naanmudhalvan.smartinternz.com>



The screenshot shows a web browser window with the URL <https://www.salesforce.com/form/developer-signup?d=pb>. The page is titled "Sign up for your Developer Edition" and describes it as a free Salesforce Platform environment with Agentforce and Data Cloud. On the left, there is a blue sidebar with the Salesforce logo and the text "Build enterprise-quality apps fast and get hands-on with Agentforce and Data Cloud." Below this, it says "Sign up for your Developer Edition." and lists five benefits with checkmarks: "Build apps fast with drag-and-drop tools", "Go further with Apex code", "Build AI agents with Agentforce", "Harmonize your data with Data Cloud", and "Ground Agentforce with structured and unstructured data". The main form area contains several input fields: "First name" (filled with "harini"), "Last name" (filled with "p"), "Job title" (filled with "developer"), "Work email" (filled with "harinipalani1009@"), "Company" (filled with "smscollege of arts"), and "Country/Region" (filled with "India"). There is a checkbox for "I agree to the Main Services Agreement – Developer Services and Salesforce Program Agreement. I acknowledge, as described in the Developer Documentation: (1) the Developer Edition" which is checked. At the bottom, there is a note: "Your org may be provisioned on or migrated to Hyperforce, Salesforce's public cloud infrastructure." The browser's taskbar at the bottom shows the date as 18-09-2025 and the time as 11:01.

***CREATED OBJECTS:**

Customer Details,Appointments,ServiceRecords,Billing details and feedback

Browser tabs: Welcome, Recently, Customer, Naanmuc, - Student, Naanmuc, Develop

URL: <https://orgfarm-ff073a9a24-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01lgK000001yO...>

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Customer Detail

Details	Description
Fields & Relationships	API Name Customer_Details__c
Page Layouts	Custom ✓
Lightning Record Pages	Singular Label Customer Detail
Buttons, Links, and Actions	Plural Label Customer Details
Compact Layouts	Enable Reports ✓
Field Sets	Track Activities ✓
	Track Field History ✓
	Deployment Status Deployed
	Help Settings

28°C Mostly cloudy 11:06 18-09-2025

Browser tabs: Welcome, Recently, Appointm, Naanmuc, - Student, Naanmuc, Develop

URL: <https://orgfarm-ff073a9a24-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01lgK000001yO...>

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Appointment

Details	Description
Fields & Relationships	API Name Appointment__c
Page Layouts	Custom ✓
Lightning Record Pages	Singular Label Appointment
Buttons, Links, and Actions	Plural Label Appointments
Compact Layouts	Enable Reports ✓
Field Sets	Track Activities ✓
	Track Field History ✓
	Deployment Status Deployed
	Help Settings

28°C Mostly cloudy 11:07 18-09-2025

Browser tabs: Welcome to Salesforce: Reset you x Service records | Salesforce x - Student

Address bar: <https://orgfarm-ff073a9a24-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01lgK000001yP...>

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Service records

Details	Description	
Fields & Relationships	API Name	Enable Reports
Page Layouts	Service_records__c	✓
Lightning Record Pages	Custom	Track Activities
Buttons, Links, and Actions	✓	✓
Compact Layouts	Singular Label	Track Field History
Field Sets	Service records	✓
	Plural Label	Deployment Status
	Service records	Deployed
		Help Settings

28°C Mostly cloudy Search ENG IN 11:08 18-09-2025

Browser tabs: Welcome to Salesforce: Reset you x Billing details and feedback | Sale: x - Student

Address bar: <https://orgfarm-ff073a9a24-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01lgK000001yP...>

Search Setup

Setup Home Object Manager

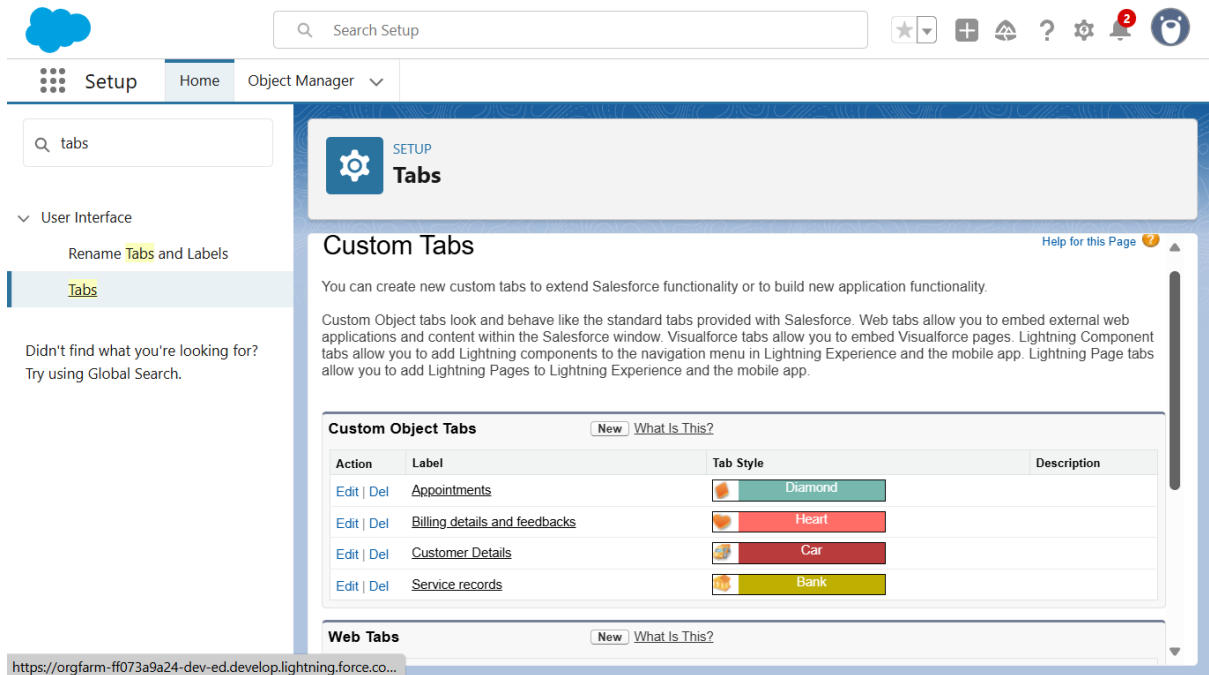
SETUP > OBJECT MANAGER

Billing details and feedback

Details	API Name	Enable Reports
Fields & Relationships	Billing_details_and_feedback__c	✓
Page Layouts	Custom	Track Activities
Lightning Record Pages	✓	✓
Buttons, Links, and Actions	Singular Label	Track Field History
Compact Layouts	Billing details and feedback	✓
Field Sets	Plural Label	Deployment Status
	Billing details and feedbacks	Deployed
		Help Settings
		Standard salesforce.com Help Window

28°C Mostly cloudy Search ENG IN 11:08 18-09-2025

*Created Custom Tabs for all objects that is been created

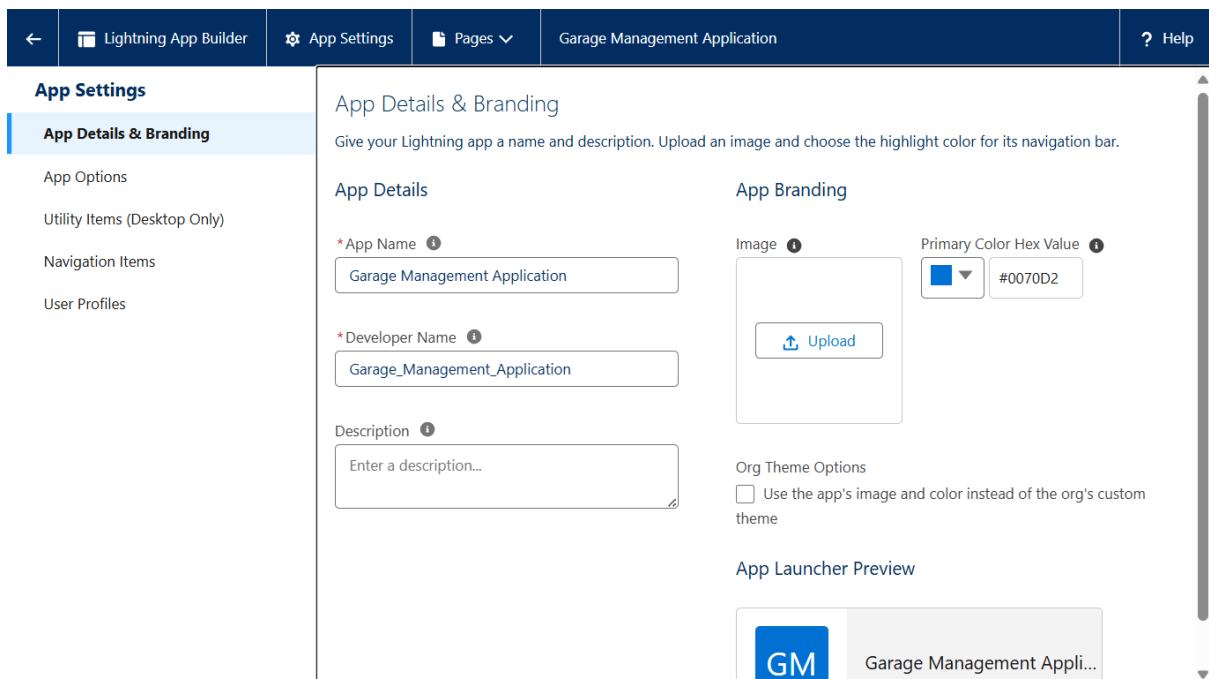


The screenshot shows the Salesforce Setup interface. The left sidebar has a search bar with "tabs" entered and a list of items under "User Interface", including "Rename Tabs and Labels" and "Tabs". The main content area is titled "Custom Tabs" and includes a description: "You can create new custom tabs to extend Salesforce functionality or to build new application functionality." Below this is a table of Custom Object Tabs:

Action	Label	Tab Style	Description
Edit Del	Appointments	Diamond	
Edit Del	Billing details and feedbacks	Heart	
Edit Del	Customer Details	Car	
Edit Del	Service records	Bank	

Below the table is a section for "Web Tabs" with a "New" button and a "What Is This?" link. The URL at the bottom is <https://orgfarm-ff073a9a24-dev-ed.develop.lightning.force.co...>

*DEVELOPED Lightning App using tabs



The screenshot shows the Lightning App Builder interface for the "Garage Management Application". The left sidebar has a search bar and a list of items under "App Settings", including "App Details & Branding", "App Options", "Utility Items (Desktop Only)", "Navigation Items", and "User Profiles". The main content area is titled "App Details & Branding" and includes a description: "Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar." Below this is a form with the following fields:

- App Name**: Garage Management Application
- Developer Name**: Garage_Management_Application
- Description**: Enter a description...
- Image**: Upload button
- Primary Color Hex Value**: #0070D2
- Org Theme Options**: ☐ Use the app's image and color instead of the org's custom theme
- App Launcher Preview**: GM Garage Management Appli...


***CREATED THE FIELDS:customer details,lookup,checkbox,date fields,currency,text,picklist,formula,and service records object**








The screenshot shows the Salesforce Setup interface. At the top, there's a search bar labeled "Search Setup" and a navigation bar with "Setup", "Home", and "Object Manager". Below this, the breadcrumb "SETUP > OBJECT MANAGER" is followed by the page title "Customer Detail".

On the left, a sidebar lists various setup options: Details, Fields & Relationships (selected), Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, and Related Lookup Filters.

The main content area is titled "Fields & Relationships" and shows a list of 4 items, sorted by Field Label. The list includes:

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Customer Detail Name	Name	Text(80)		✓
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓





Setup

Home

Object Manager

SETUP > OBJECT MANAGER

Appointment

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Fields & Relationships

Quick Find

New

Deleted Fields


Field Dependencies








Set History Tracking

12 Items, Sorted by Name

Appointment Date	Appointment_Date__c	Date		
Appointment Name	Name	Text(80)	✓	
Created By	CreatedById	Lookup(User)		
Customer Detail	Customer_Detail__c	Lookup(Customer Detail)	✓	
Last Modified By	LastModifiedById	Lookup(User)		
Maintenance service	Maintenance_service__c	Checkbox		
Owner	OwnerId	Lookup(User,Group)	✓	

javascriptvoid(0);





Setup

Home

Object Manager

SETUP > OBJECT MANAGER

Appointment

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Fields & Relationships

Quick Find

New


Deleted Fields








Field Dependencies

Set History Tracking

12 Items, Sorted by Name

Maintenance service	Maintenance_service__c	Checkbox		
Owner	OwnerId	Lookup(User,Group)	✓	
Repairs	Repairs__c	Checkbox		
Replacement Parts	Replacement_Parts__c	Checkbox		
Service Amount	Service_Amount__c	Currency(18, 0)		
Service records	Service_records__c	Lookup(Service records)	✓	
Vehicle number plate	Vehicle_number_plate__c	Text(10) (Unique Case Insensitive)	✓	





Setup

Home

Object Manager

screen, move mouse to top of screen or press and hold Esc

SETUP > OBJECT MANAGER

Service records

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Fields & Relationships

Quick Find

New


Deleted Fields








Field Dependencies

Set History Tracking

8 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment	Appointment__c	Lookup(Appointment)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Quality Check Status	Quality_Check_Status__c	Checkbox		
service date	service_date__c	Formula (Date)		
Service records Name	Name	Auto Number		✓





Setup

Home

Object Manager

SETUP > OBJECT MANAGER

Service records

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Fields & Relationships

Quick Find

New

Deleted Fields

Field Dependencies

Set History Tracking

8 Items, Sorted by Field Label

Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Quality Check Status	Quality_Check_Status__c	Checkbox		
service date	service_date__c	Formula (Date)		
Service records Name	Name	Auto Number		✓
Service Status	Service_Status__c	Picklist		

Setup Home Object Manager **Exit full screen, move mouse to top of screen or press and hold Esc**

SETUP > OBJECT MANAGER

Billing details and feedback

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters

Fields & Relationships Quick Find
New Deleted Fields Field Dependencies Set History Tracking
8 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Billing details and feedback Name	Name	Auto Number		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Payment Paid	Payment_Paid__c	Currency(10, 2)		
Payment Status	Payment_Status__c	Picklist		
Rating for service	Rating_for_service__c	Text(1)		

Setup Home Object Manager

SETUP > OBJECT MANAGER

Billing details and feedback

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters

Fields & Relationships Quick Find
New Deleted Fields Field Dependencies Set History Tracking
8 Items, Sorted by Field Label

Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Payment Paid	Payment_Paid__c	Currency(10, 2)		
Payment Status	Payment_Status__c	Picklist		
Rating for service	Rating_for_service__c	Text(1)		
Service records	Service_records__c	Lookup(Service records)		✓

***VALIDATION RULE:Created for appointment,billing details.**

Search Setup

To exit full screen, move mouse to top of screen or press and hold Esc

SETUP > OBJECT MANAGER

Appointment

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Validation Rules

1 Items, Sorted by Rule Name

New

RULE NAME	ERROR LOCATION	ERROR MESSAGE	ACTIVE	MODIFIED BY
Vehicle	Vehicle number plate	"Please enter vaid number	✓	harini p, 9/15/2025, 1:47 AM

SETUP > OBJECT MANAGER

Billing details and feedback

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Validation Rules

1 Items, Sorted by Rule Name

New

RULE NAME	ERROR LOCATION	ERROR MESSAGE	ACTIVE	MODIFIED BY
rating_should_be_less_than_5	Rating for service	rating should be from 1 to 5	✓	harini p, 9/12/2025, 12:24 AM

500696
+1.25%

Search

ENG IN

11:26
18-09-2025

***To create a matching rule to an Customer details Object**

Setup
Home
Object Manager

Data

Duplicate Management

Matching Rules

Didn't find what you're looking for?
Try using Global Search.

Matching Rules

Matching Rule
Help for this Page

Matching customer details

Matching Rule Detail
Delete Clone Deactivate

Object	Customer Detail
Rule Name	Matching customer details
Unique Name	Matching_customer_details
Description	
Matching Criteria	(Customer Detail: Gmail EXACT MatchBlank = FALSE) AND (Customer Detail: Phone_number EXACT MatchBlank = FALSE)
Status	Active
Created By	harini.p, 9/12/2025, 12:28 AM
Modified By	harini.p, 9/12/2025, 12:29 AM

***To create a Duplicate rule to an Customer details Object**

Setup
Home
Object Manager

Data

Duplicate Management

Duplicate Error Logs

Duplicate Rules

Didn't find what you're looking for?
Try using Global Search.

Duplicate Rules

Duplicate Rule Detail
Edit Delete Clone Deactivate

Rule Name	Customer Detail duplicate	Order	1 of 1 [Reorder]
Description			
Object	Customer Detail		
Record-Level Security	Enforce sharing rules		
Action On Create	Allow	Operations On Create	<input checked="" type="checkbox"/> Alert <input checked="" type="checkbox"/> Report
Action On Edit	Allow	Operations On Edit	<input type="checkbox"/> Alert <input type="checkbox"/> Report
Alert Text	Use one of these records?		
Active	<input checked="" type="checkbox"/>		
Matching Rule	<input checked="" type="checkbox"/> Matching customer details <input checked="" type="checkbox"/> Mapped	Matching Criteria	(Customer Detail: Gmail EXACT MatchBlank = FALSE) AND (Customer Detail: Phone_number EXACT MatchBlank = FALSE)
Conditions			
Created By	harini.p, 9/12/2025, 12:31 AM	Modified By	harini.p, 9/12/2025, 12:32 AM

*To create a new profile

Search Setup

Star

Plus

Shield

Help

Settings

2

Avatar

Setup

Home

Object Manager

profiles

Users

Profiles

Didn't find what you're looking for?

Try using Global Search.

SETUP

Profiles

Profile Manager

Help for this Page

Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.

If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.

Login IP Ranges [0]

 |

Enabled Apex Class Access [0]

 |

Enabled Visualforce Page Access [0]

 |

Enabled External Data Source Access [0]

 |

Enabled Named Credential Access [0]

 |

Enabled External Credential Principal Access [0]

 |

Enabled Custom Metadata Type Access [0]

 |

Enabled Custom Setting Definitions Access [0]

 |

Enabled Flow Access [0]

 |

Enabled Service Presence Status Access [0]

 |

Enabled Custom Permissions [0]

Profile Detail

Edit

Clone

Delete

View Users

Name	Manager		
User License	Salesforce	Custom Profile	✓
Description			
Created By	harini p, 9/12/2025, 12:34 AM	Modified By	harini p, 9/15/2025, 10:46 PM

Page Layouts

javascript:srcUp(%27%2F00egK000004utfR%3Fisdtp%3Dp1%2...

*sales person Profile

Search Setup

Star

Plus

Shield

Help

Settings

2

Avatar

Setup

Home

Object Manager

profiles

Users

Profiles

Didn't find what you're looking for?

Try using Global Search.

SETUP

Profiles

Profile Manager

Help for this Page

Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.

If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.

Login IP Ranges [0]

 |

Enabled Apex Class Access [0]

 |

Enabled Visualforce Page Access [0]

 |

Enabled External Data Source Access [0]

 |

Enabled Named Credential Access [0]

 |

Enabled External Credential Principal Access [0]

 |

Enabled Custom Metadata Type Access [0]

 |

Enabled Custom Setting Definitions Access [0]

 |

Enabled Flow Access [0]

 |

Enabled Service Presence Status Access [0]

 |

Enabled Custom Permissions [0]

Profile Detail

Edit

Clone

Delete

View Users

Name	sales person		
User License	Salesforce Platform	Custom Profile	✓
Description			
Created By	harini p, 9/12/2025, 12:49 AM	Modified By	harini p, 9/16/2025, 11:07 PM

Page Layouts

Standard Object Layouts

Global	<div>Global Layout</div> <div>[View Assignment]</div>	Lead	<div>Lead Layout</div> <div>[View Assignment]</div>
Email Application	Not Assigned	Location	Location Layout

Role & Role Hierarchy

*Creating Manager Role

roles

Users

Roles

Feature Settings

Sales

Contact Roles on Contracts

Contact Roles on Opportunities

Service

Case Teams

Case Team Roles

Contact Roles on Cases

Didn't find what you're looking for?
Try using Global Search.

Search Setup

Setup

Home

Object Manager

roles

SETUP

Roles

Below is the list of users assigned to this role. Click Edit to modify the role name. Click Assign Users to Role to assign existing users to this role. Click New User to create a user for this role.

Hierarchy: smscollege of arts and science » CEO » Manager

Siblings: SVP, Sales & Marketing, SVP, Customer Service & Support, CFO, SVP, Human Resources, COO

Users in Manager Role (1)

Role Detail

EditDelete

Label	Manager	Role Name	Manager
This role reports to	CEO	Role Name as displayed on reports	
Modified By	harini.p. 9/12/2025, 12:54 AM	Sharing Groups	Role, Role and Internal Subordinates
Opportunity Access	Users in this role can edit all opportunities associated with accounts that they own, regardless of who owns the opportunities		
Case Access	Users in this role can edit all cases associated with accounts that they own, regardless of who owns the cases		

Users in Manager Role

Assign Users to RoleNew User

Users in Manager Role Help

Action	Full Name	Alias	Username	Active
Edit	Niklaus Mikaelson	Alias	monisha@1234.com	✓

Users

users

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

Feature Settings

Data.com

Prospector Users

Didn't find what you're looking for?

Search Setup

Setup

Home

Object Manager

users

SETUP

Users

New UserReset Password(s)Add Multiple Users

Action	Full Name	Alias	Username	Role	Active	Profile
Edit	anusya_anu	aanus	cutieanu242433@gmail.com	sales person	✓	sales_person
Edit	Chatter Expert	Chatter	chatty.00d9k00000abgdbuax@chatter.salesforce.com		✓	Chatter Free User
Edit	EPIC, OrgFarm	OEPIE	epic.bf29dd2140bf@orgfarm.salesforce.com		✓	System Administrator
Edit	Mikaelson, Niklaus	Alias	monisha@1234.com	Manager	✓	Manager
Edit	moni_monisha	mmoni	rmonisha6666@gmail.com	sales person	✓	sales_person
Edit	p_harini	har	harinipalani1009816@agentforce.com		✓	System Administrator
Edit	User, Integration	integ	integration@00d9k00000abgdbuax.com		✓	Analytics Cloud Integration User
Edit	User_Security	sec	insightssecurity@00d9k00000abgdbuax.com		✓	Analytics Cloud Security User

New UserReset Password(s)Add Multiple Users

Create User

The screenshot shows the Salesforce Setup interface. The left sidebar contains a search bar with 'users' and a list of navigation items: Users, Permission Set Groups, Permission Sets, Profiles, Public Groups, Queues, Roles, User Management Settings, Feature Settings, Data.com, and Prospector. The main content area is titled 'Users' and displays the 'User Detail' for 'anu anusya'. The user is active, has the role of 'sales_person', and is associated with the 'Salesforce Platform' license. The user's email is 'cutieanu2424@gmail.com' and their username is 'cutieanu242433@gmail.com'. The user's nickname is 'User17576642885643990255'. The user's time zone is '(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)' and their locale is 'English (United States)'. The user's language is 'English'. The user's delegated approver is 'Manager'. The user's accessibility mode is 'Classic Only'.

User Detail		Edit	Sharing	Reset Password	Freeze	View Summary
Name	anu anusya					
Alias	aanus					
Email	cutieanu2424@gmail.com [Verify]					
Username	cutieanu242433@gmail.com					
Nickname	User17576642885643990255					
Title						
Company						
Department						
Division						
Address						
Time Zone	(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)					
Locale	English (United States)					
Language	English					
Delegated Approver	Manager					
Role	sales_person					
User License	Salesforce Platform					
Profile	sales_person					
Active	<input checked="" type="checkbox"/>					
Marketing User	<input type="checkbox"/>					
Offline User	<input type="checkbox"/>					
Knowledge User	<input type="checkbox"/>					
Flow User	<input type="checkbox"/>					
Service Cloud User	<input type="checkbox"/>					
Site.com Contributor User	<input type="checkbox"/>					
Site.com Publisher User	<input type="checkbox"/>					
WDC User	<input type="checkbox"/>					
Mobile Push Registrations	View					
Data.com User Type	View					
Accessibility Mode (Classic Only)	<input type="checkbox"/>					


creating another users

The screenshot shows the Salesforce Setup interface. The left sidebar contains a search bar with 'users' and a list of navigation items: Users, Permission Set Groups, Permission Sets, Profiles, Public Groups, Queues, Roles, User Management Settings, Feature Settings, Data.com, and Prospector. The main content area is titled 'Users' and displays the 'User Detail' for 'monisha moni'. The user is active, has the role of 'sales_person', and is associated with the 'Salesforce Platform' license. The user's email is 'rmonisha068@gmail.com' and their username is 'rmonisha666@gmail.com'. The user's nickname is 'User17576641490951149423'. The user's time zone is '(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)' and their locale is 'English (United States)'. The user's language is 'English'. The user's delegated approver is 'Manager'. The user's accessibility mode is 'Classic Only'.








User Detail		Edit	Sharing	Reset Password	Freeze	View Summary
Name	monisha moni					
Alias	mmoni					
Email	rmonisha068@gmail.com [Verify]					
Username	rmonisha666@gmail.com					
Nickname	User17576641490951149423					
Title						
Company						
Department						
Division						
Address						
Time Zone	(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)					
Locale	English (United States)					
Language	English					
Delegated Approver	Manager					
Role	sales_person					
User License	Salesforce Platform					
Profile	sales_person					
Active	<input checked="" type="checkbox"/>					
Marketing User	<input type="checkbox"/>					
Offline User	<input type="checkbox"/>					
Knowledge User	<input type="checkbox"/>					
Flow User	<input type="checkbox"/>					
Service Cloud User	<input type="checkbox"/>					
Site.com Contributor User	<input type="checkbox"/>					
Site.com Publisher User	<input type="checkbox"/>					
WDC User	<input type="checkbox"/>					
Mobile Push Registrations	View					
Data.com User Type	View					
Accessibility Mode (Classic Only)	<input type="checkbox"/>					

Public groups

Creating New Public Group



Search Setup



SetupHomeObject Manager

users

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

Feature Settings

Data.com

Prospector Users

Didn't find what you're looking for?

SETUP

Public Groups

Group

sales team

Help for this Page

EditDeleteView Summary


Label	sales team
Group Name	sales_team
Grant Access Using Hierarchies	<input checked="" type="checkbox"/>
Description	
Created By	harini.p, 9/12/2025, 1:11 AM
Modified By	harini.p, 9/12/2025, 1:11 AM








View All Users


Name	Type
sales_person	Role

Sharing Setting


Creating Sharing settings





**Setup**

Home


Object Manager 


Security


Guest User **Sharing** Rule Access Report

Sharing Settings


Didn't find what you're looking for?
Try using Global Search.








**Sharing Settings**


Organization-Wide Defaults 

[Organization-Wide Defaults Help](#) 


Object	Default Internal Access	Default External Access	Grant Access Using Hierarchies
Lead	Public Read/Write	Private	✓
Account and Contract	Public Read/Write	Private	✓
Contact	Controlled by Parent	Controlled by Parent	✓
Order	Controlled by Parent	Controlled by Parent	✓
Asset	Controlled by Parent	Controlled by Parent	✓
Opportunity	Public Read/Write	Private	✓
Case	Public Read/Write/Transfer	Private	✓
Campaign	Public Full Access	Private	✓
Campaign Member	Controlled by Campaign	Controlled by Campaign	✓
User	Public Read Only	Private	✓
Activity	Private	Private	✓
Calendar	Hide Details and Add Events	Hide Details and Add Events	✓
Price Book	Use	Use	✓
Product	Public Read/Write	Public Read/Write	✓





**Setup**

Home


Object Manager 

Security

Guest User **Sharing** Rule Access Report

Sharing Settings

Didn't find what you're looking for?
Try using Global Search.

**Sharing Settings**

Shipment	Private	Private	✓
Shipping Carrier	Public Read Only	Private	✓
Shipping Carrier Method	Public Read Only	Private	✓
Shipping Configuration Set	Public Read Only	Private	✓
Streaming Channel	Public Read/Write	Private	✓
Tableau Host Mapping	Public Read Only	Private	✓
User Presence	Public Read Only	Private	✓
User Provisioning Request	Private	Private	✓
Waitlist	Private	Private	✓
Web Cart Document	Private	Private	✓
Work Order	Private	Private	✓
Work Plan	Private	Private	✓
Work Plan Template	Private	Private	✓
Work Step Template	Private	Private	✓
Work Type	Private	Private	✓
Work Type Group	Public Read/Write	Private	✓

Setup Home Object Manager

Search Setup

Setup

Home

Object Manager

Search sharing

Security

Guest User Sharing Rule Access Report

Sharing Settings

Didn't find what you're looking for? Try using Global Search.

Sharing Settings

Object	Private	Public Read/Write	Checkmark
Appointment	Private	Private	✓
Billing details and feedback	Public Read/Write	Private	✓
Customer Detail	Public Read/Write	Private	✓
Customer Detail	Public Read/Write	Private	✓
Service records	Public Read/Write	Public Read/Write	✓
Web Cart Document	Private	Private	✓
Work Order	Private	Private	✓
Work Plan	Private	Private	✓
Work Plan Template	Private	Private	✓
Work Step Template	Private	Private	✓
Work Type	Private	Private	✓
Work Type Group	Public Read/Write	Private	✓

Other Settings

Other Settings Help

Manager Groups

Flows

Create a Flow

Setup Home Object Manager

Search Setup

Setup

Home

Object Manager

Search flows

Process Automation

Flows

Identity

Login Flows

Didn't find what you're looking for? Try using Global Search.

Flows

Flow Trigger Explorer New Flow

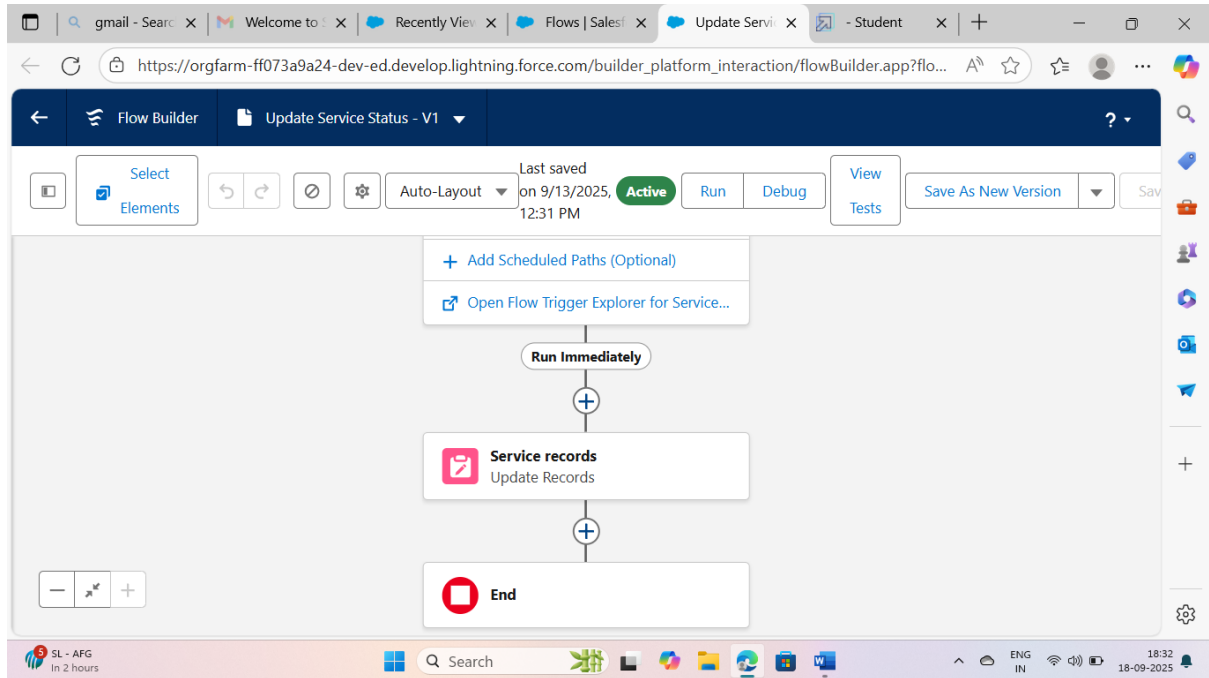
Flow Definitions

All Flows

50+ items • Sorted by Flow Label • Filtered by All flow definitions • Updated a minute ago

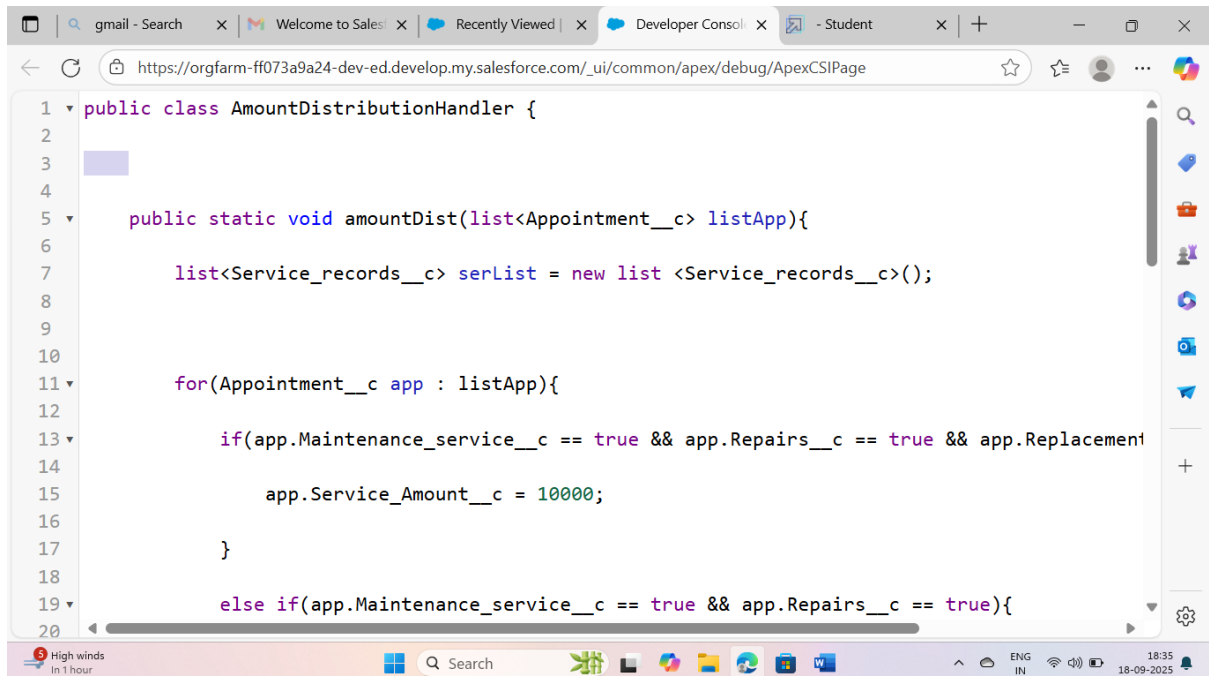
Flow Label	Process Type	Autolaunched	Test	Package Status	Package Name	Last Modified
biling amou...	Autolaunched F...	✓	□	Unmanaged		9/12/2025, 11:0...
Book Appoi...	Salesforce Sche...	✓	✓	Managed-Instal...		
Cancel Item ...	Screen Flow	□	✓	Managed-Instal...		
Change Cas...	Screen Flow	□	✓	Managed-Instal...		
Chats Route...	Omni-Channel ...	✓	✓	Managed-Instal...		
Chats Route...	Omni-Channel ...	✓	✓	Managed-Instal...		
Check Flow ...	Autolaunched F...	✓	□	Managed-Instal...		
Check Flow ...	Autolaunched F...	□	□	Managed-Instal...		

Create another Flow



Apex Trigger

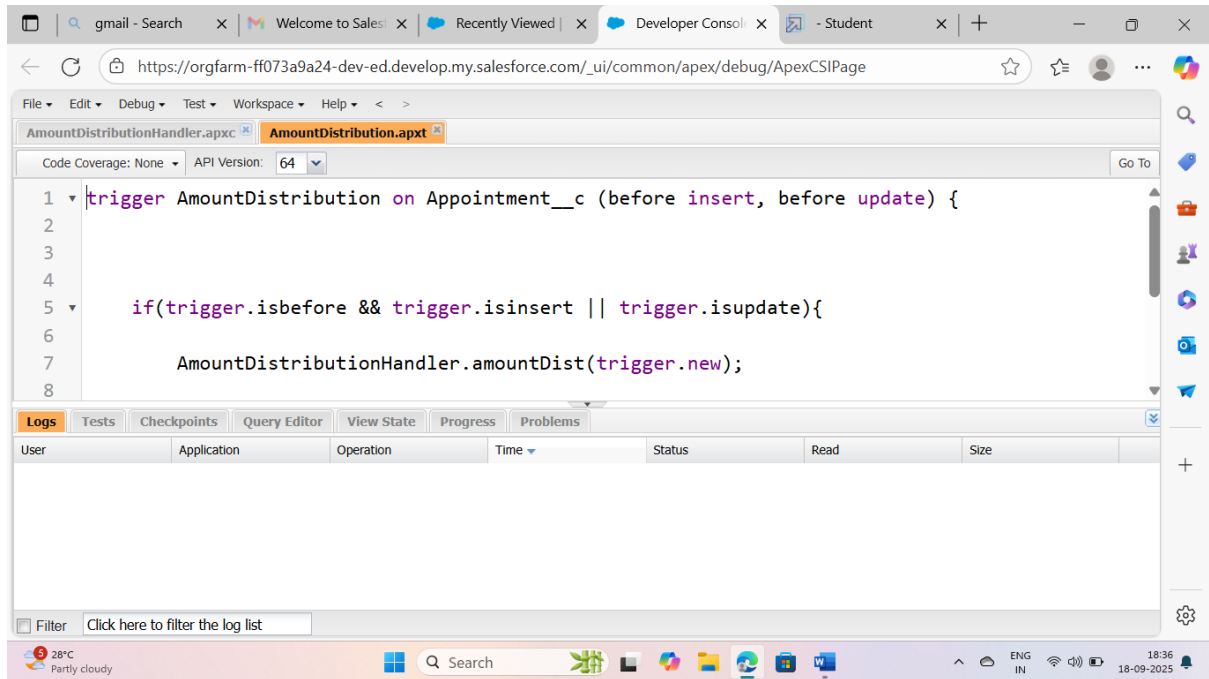
*Apex handler



```
1 public class AmountDistributionHandler {
2
3
4
5 public static void amountDist(list<Appointment__c> listApp){
6
7     list<Service_records__c> serList = new list <Service_records__c>();
8
9
10
11 for(Appointment__c app : listApp){
12
13     if(app.Maintenance_service__c == true && app.Repairs__c == true && app.Replacement
14
15         app.Service_Amount__c = 10000;
16
17     }
18
19     else if(app.Maintenance_service__c == true && app.Repairs__c == true){
```

Trigger Handler :

How to create a new trigger :



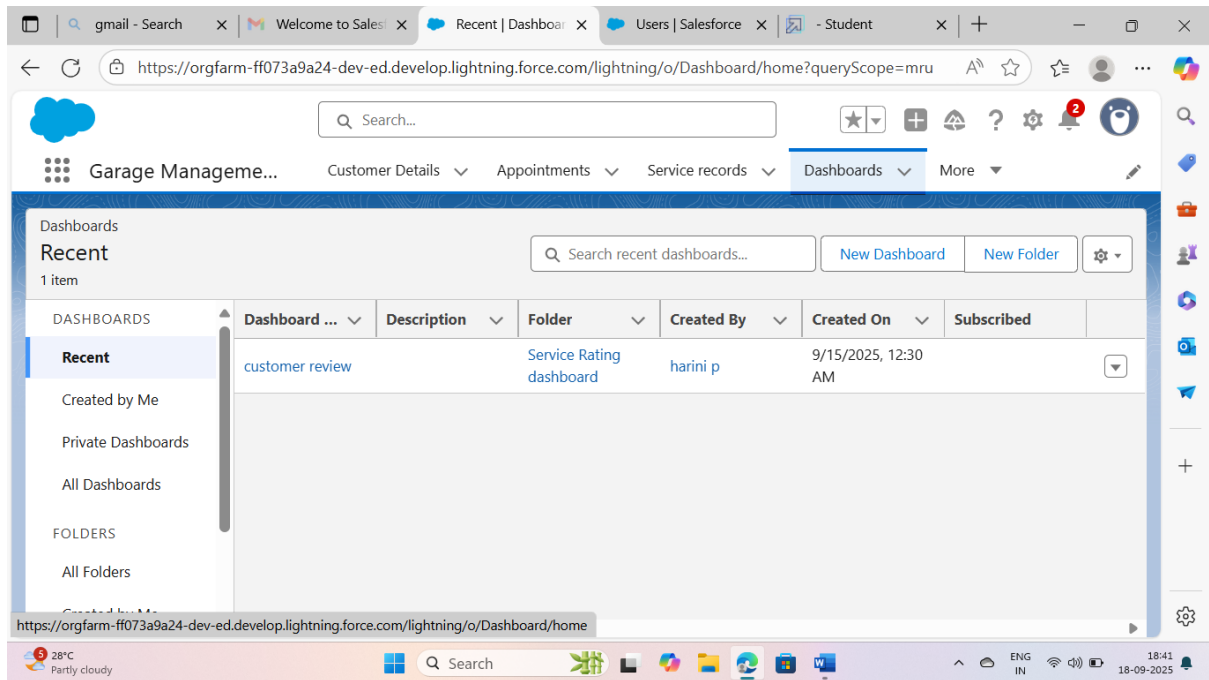
Reports

Two screenshots of the Salesforce Reports interface are shown, illustrating the 'Recent' reports section. Both screenshots display a table of recent reports with columns: Report Name, Description, Folder, Created By, Created On, and Subscribed.

Screenshot 1 (Top): Shows the 'Recent' reports section with 2 items. The first report is 'New Service information Report' created by 'harini p' on 9/15/2025, 12:49 AM, located in the 'Garage Management Folder'. The second report is 'Sample Flow Report: Screen Flows' created by 'Automated Process' on 8/28/2025, 2:26 AM, located in the 'Public Reports' folder. The description for this report is: 'Which flows run, what's the status of each interview, and how long do users take to complete the screens?'.

Screenshot 2 (Bottom): This screenshot is identical to the one above, showing the same 'Recent' reports section with the same two reports and their details.

Dashboards

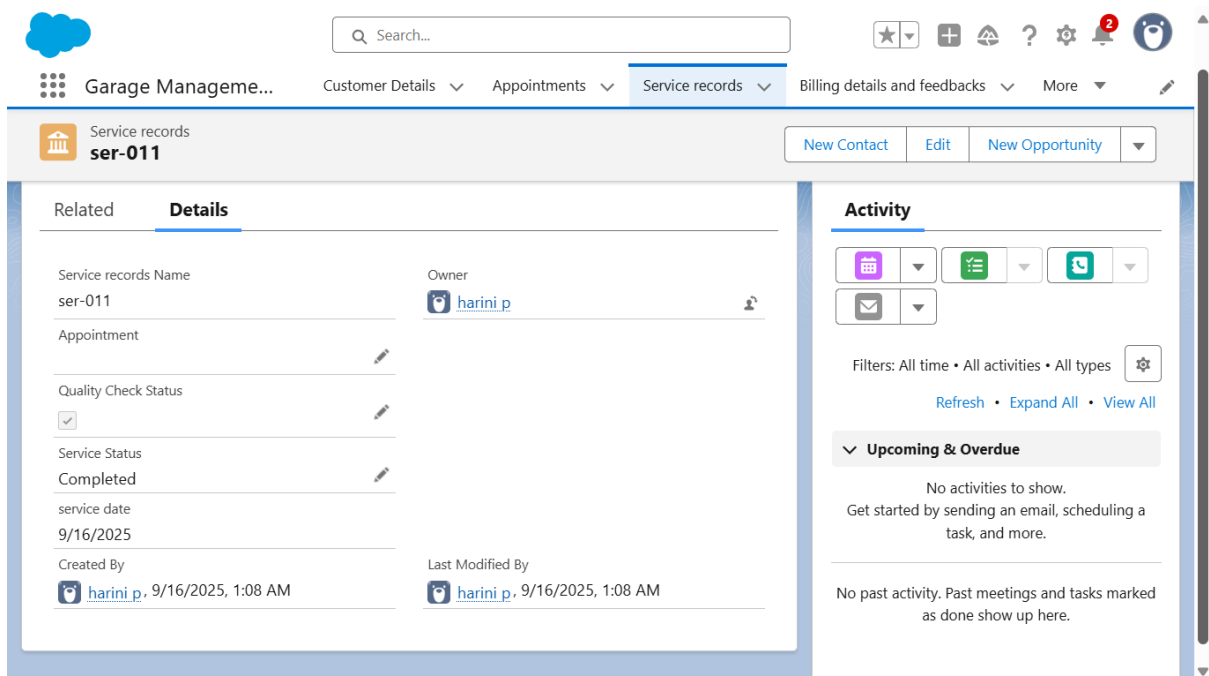


The screenshot shows the Salesforce Lightning Dashboard home page. The browser tabs include 'gmail - Search', 'Welcome to Sales...', 'Recent | Dashboard', 'Users | Salesforce', and '- Student'. The URL bar shows 'https://orgfarm-ff073a9a24-dev-ed.develop.lightning.force.com/lightning/o/Dashboard/home?queryScope=mru'. The page features a search bar, navigation tabs for 'Garage Manageme...', 'Customer Details', 'Appointments', 'Service records', 'Dashboards', and 'More'. The 'Dashboards' tab is active, displaying a 'Recent' section with a table of dashboards. The table has columns: Dashboard, Description, Folder, Created By, Created On, and Subscribed. One dashboard is listed: 'customer review' (Service Rating dashboard) created by 'harini p' on '9/15/2025, 12:30 AM'. A sidebar on the left shows 'DASHBOARDS' and 'FOLDERS' sections. The bottom of the screen shows a Windows taskbar with a search bar and various application icons.

Dashboard	Description	Folder	Created By	Created On	Subscribed
customer review	Service Rating dashboard		harini p	9/15/2025, 12:30 AM	

User adaption

*creating records



The screenshot shows the Salesforce Lightning 'Service records' detail page for record 'ser-011'. The page has a header with navigation tabs: 'Garage Manageme...', 'Customer Details', 'Appointments', 'Service records', 'Billing details and feedbacks', and 'More'. The 'Service records' tab is active. The main content area is divided into 'Related' and 'Details' sections. The 'Details' section shows fields for 'Service records Name' (ser-011), 'Appointment', 'Quality Check Status' (checked), 'Service Status' (Completed), 'service date' (9/16/2025), 'Created By' (harini p, 9/16/2025, 1:08 AM), and 'Last Modified By' (harini p, 9/16/2025, 1:08 AM). The 'Owner' field shows 'harini p'. The 'Activity' section on the right shows filters for 'All time', 'All activities', and 'All types', with options to 'Refresh', 'Expand All', and 'View All'. Below the filters, it states 'No activities to show. Get started by sending an email, scheduling a task, and more.' and 'No past activity. Past meetings and tasks marked as done show up here.'

Field	Value
Service records Name	ser-011
Appointment	
Quality Check Status	<input checked="" type="checkbox"/>
Service Status	Completed
service date	9/16/2025
Created By	harini p, 9/16/2025, 1:08 AM
Last Modified By	harini p, 9/16/2025, 1:08 AM

5. Increased Profitability: By optimizing processes and reducing waste, garage management can help increase profitability for businesses or save money for individuals.

***DISADVANTAGE OF GARAGEMANAGEMENT:**

Disadvantages:

1. Initial Investment: Implementing a garage management system may require an initial investment in software, tools, or training.

2. Time-Consuming: Setting up and maintaining a garage management system can be time-consuming, especially if you're new to it.

3. Over-Organization: Over-organizing can lead to analysis paralysis, wasting time on planning rather than actual work.

4. Dependence on Technology: Relying too heavily on digital tools can be a disadvantage if technology fails or is unavailable.

5. Learning Curve: Garage management systems may require a learning curve, especially for those who are not tech-savvy.

Some popular garage management tools include:

1. Inventory management software

2. Project management apps

3. Tool tracking systems

4. Scheduling software