

HARINI K

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PORTFOLIO - <https://harinik2002.github.io/HARINI-PORTFOLIO>

EDUCATION

Electronics And Communication Engineering

Sri Sairam Institute Of Technology

2019-2023

8.59 cgpa

High School

Zion Matriculation Higher Secondary School

2019

75.67 %

Secondary School

Zion Matriculation Higher Secondary School

2017

95 %

TECHNICAL SKILLS

Programming Languages

Python, Java, Java script, Html, Css, Sql, Php

Working Platform

Pega, Visual studio, Windows, AWS EC2, AWS S3

Framework

Laravel

PERSONAL SKILLS

Analytical thinking

Interpersonal communication

Ability to learn Quickly

Ability to work in team

Adaptability

Active listening

PERSONAL DETAILS

DOB: 06.08.2002

Nationality: Indian

Gender: Female

Hobbies: Drawing, Painting, Photography, Sports, Traveling, listening music, crafting

Language: Tamil, English

OBJECTIVE

- Looking for a role in a growth-focused environment where I can utilize my skills. I'm committed to delivering sincere, goal-oriented results for the organization.

EXPERIENCE SUMMARY

ORGANISATION NAME	ROLE	DURATION
ZaaroZ Services Private Limited	Software Engineer Intern	Feb 2024 - May 2024
Virtusa Consulting Services Pvt Ltd	Pega intern Delivery	Jan 2023 - Apr 2023

CERTIFICATIONS

- PEGA Certified Senior System Architect | Pega Systems
- The Complete JavaScript Course 2023: From Zero to Expert! | Udemy
- Red Hat Certified System Administrator | RedHat Linux
- HTML & CSS Course | Progate

PROJECT

ZaaroZ HelpDesk Application:

- Designed and implemented a comprehensive ticketing system with robust API integrations and automated email processes, streamlining issue tracking and communication for customer support teams.
- Enhanced user interface and experience by integrating interactive elements.
- Developed and integrated a live chat feature for real-time employee communication, significantly improving collaboration and efficiency within the support team.

Language & Framework: PHP, MySQL, JavaScript, HTML, CSS | Laravel

Product Warranty Claim Application :

- Contributed to the development and implementation of an automated warranty handling system for XYZ retail during an internship at Virtusa, using Pega technology.
- Enabled seamless claim requests, approvals, and technician scheduling, ensuring prompt resolution of product issues.
- Integrated roles such as Warranty Claim Manager, Technician, and Delivery Person for swift decision-making and effective product handling.

Tool: Pega

Hospital Appointment booking application(CARE 24X7) :

- Developed an innovative healthcare platform using Pega technology.
- Prioritized seamless connectivity for patients to healthcare services, including doctor appointments, test bookings, medication procurement, and health record management.
- Facilitated healthcare providers in expanding their reach and enhancing patient engagement through the platform

Tool : Pega

ACTIVITES

- Led a team in the three-day hackathon series "Error by Night," organized by IEEE societies at St. Joseph Institute of Technology.
- Participated in "Ideathon" Organized by Sairam Robotics Club ,as a team lead .