

## USER STORY

- As a user, I want to visit the Char Dham website and browse through information on the four sacred sites - Yamunotri, Gangotri, Kedarnath, and Badrinath.
- As a user, I want to be able to book my travel arrangements, including transportation and accommodations, directly through the website.
- As a user, I want to be able to view a calendar of important dates and festivals at each of the Char Dham sites, so that I can plan my pilgrimage accordingly.
- As a user, I want to be able to purchase tickets for darshan (worship) at the temples in advance, so that I can avoid long queues.
- As a user, I want to be able to view photographs and videos of the Char Dham sites and their surrounding areas, so that I can get a better idea of what to expect during my pilgrimage.
- As a user, I want to be able to access information on local customs and traditions, so that I can observe them appropriately and show respect to the local community.
- As a user, I want to be able to get in touch with customer service representatives in case I have any questions or concerns about my pilgrimage.