

# HARIOM

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## PROFESSIONAL SUMMARY

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Laravel Backend Developer with 3+ years of experience in building scalable B2B & B2C applications using PHP (Laravel) and MySQL. Skilled in RESTful API development, third-party API integrations (Payment Gateways, Flight & Hotel APIs, SendGrid, WhatsApp Cloud API), and database optimization. Experienced in CRM automation and AI-based chatbot integration. Familiar with Next.js for frontend collaboration and basic AWS EC2 deployment.

## WORK HISTORY

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### Backend Laravel Developer | PHP | REST APIs

Nibble Software Technologies Pvt. Ltd. [🔗](#) | Delhi, India

Aug 2022 – Present

- Developed and maintained Laravel-based B2B & B2C travel applications supporting booking, quotation, CRM, and supplier management workflows.
- Built and integrated RESTful APIs and third-party services (Payment Gateways, Flight & Hotel APIs, SendGrid, WhatsApp Cloud API)
- Optimized MySQL queries and database structure to improve performance of high-traffic booking and rate management modules.
- Implemented AI-powered chatbot using AI APIs within CRM for package creation, quotation delivery, and automated customer responses
- Enabled AI-based image generation to support travel packages and marketing content

## TECHNICAL SKILLS

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- Backend:** PHP (Core), Laravel, MySQL, AJAX, RESTful APIs
- Frontend:** HTML5, CSS3, Bootstrap, JavaScript, Next.js, jQuery
- Programming Languages:** PHP, JavaScript, Python (Basics)
- AI & Automation:** AI API Chatbot Integration (CRM-based), AI-assisted Package Creation, AI Image Generation, Workflow Automation
- API & Integrations:** Payment Gateways, SendGrid, Just Click Pay, WhatsApp Cloud API, Facebook Lead API, Currency Exchange, Geolocation
- Cloud & Deployment:** AWS EC2 (Basic), Cloud Hosting & Deployment
- Tools:** phpMyAdmin, Postman

## PROJECTS

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### Travobyte [🔗](https://travobyte.com/) https://travobyte.com/

#### Backend Developer | Laravel, MySQL, AI | Individual Contributor

- Developed a B2B & B2C multi-vendor travel platform using Laravel and MySQL, implementing modules for lead management, quotation, booking, supplier communication, wallet, markup, and complaints, along with CMS for B2C package management.
- Built RESTful APIs and integrated third-party services including Flight & Hotel APIs, Payment Gateways, Just Click Pay, SendGrid, Currency Exchange, and Geolocation.
- Integrated AI-powered CRM automation using AI APIs for automated package creation, quotation delivery, and AI-based image generation for travel packages.

### Punjab Aviation [🔗](http://98.89.27.146/dashboard) http://98.89.27.146/dashboard

#### Backend Developer | Laravel, MySQL | Individual Contributor

- Built a flight booking platform with real-time flight search, fare comparison, booking, and flight inventory management using Flight APIs.
- Implemented inventory sync (availability, fare rules, seat classes), PNR & booking management, and

- payment gateway integration in Laravel + MySQL.
- Implemented agent panel features including wallet, payment requests, credit limits, booking assignment, and role-based access.

**Brhamman** <https://www.brhamman.com/home>

#### **Backend Developer | Laravel, MySQL | REST APIs**

- Developed Laravel backend modules for hotel inventory, tariffs, seasonal & blackout pricing with API-based rate management.
- Implemented agent panel features including wallet, payment requests, credit limits, booking assignment, and role-based access.
- Built admin dashboards & reports APIs for bookings, cancellations, login records, staff activity, and revenue analytics.

**Travovertex** <https://crm.travovertex.com/login>

#### **Backend Developer | Laravel, MySQL | REST APIs**

- Developed a Laravel-based travel CRM covering lead & client management, follow-ups, booking management, quotation & itinerary builders, supplier communication, and document handling.
- Implemented automation, payment processing, invoices & vouchers, accounts, complaint management, and email-based communication workflows using RESTful APIs.
- Built MIS reports and analytics dashboards including bookings, collections, supplier payments, marketing performance, calendars, and organizational insights.

**Birthday Masti** <https://www.birthdaymasti.com/>

#### **Frontend Developer | Next.js | REST APIs**

- Developed and maintained Next.js-based frontend for an eCommerce platform, implementing product listing, category pages, and product detail views with responsive UI.
- Worked on Next.js frontend for data display, rendering product listings and details from backend APIs using HTML, CSS, Bootstrap, and JavaScript.

## **CERTIFICATE**

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**MDCE+ (Master Diploma in Computer Engineering)** – This is a specialized certification covering programming, web development, database management, networking, and system administration. It provides practical and theoretical knowledge, preparing individuals for careers in IT support, software development, and system management.

## **SOFT SKILLS**

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- Strong Problem-Solving Skills
- Excellent Communication & Collaboration
- Time Management & Task Prioritization
- Analytical Thinking
- Adaptability & Continuous Learning

## **EDUCATION**

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**BCA (Bachelor of Computer Applications)** – Pursuing Chandigarh University

Jan 2024 – Dec 2026

**BA (Bachelor of Arts)** Zakir Husain Delhi College

Jan 2019 – Dec 2021