

HARIOM

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PROFESSIONAL SUMMARY

Laravel Backend Developer with 3+ years of experience in building scalable B2B & B2C applications using PHP (Laravel) and MySQL. Skilled in RESTful API development, third-party API integrations (Payment Gateways, Flight & Hotel APIs, SendGrid, WhatsApp Cloud API), and database optimization. Experienced in CRM automation and AI-based chatbot integration. Familiar with Next.js for frontend collaboration and basic AWS EC2 deployment.

WORK HISTORY

Backend Laravel Developer | PHP | REST APIs

Nibble Software Technologies Pvt. Ltd.  | Delhi, India

Aug 2022 – Present

- Developed and maintained Laravel-based B2B & B2C travel applications supporting booking, quotation, CRM, and supplier management workflows.
- Built and integrated RESTful APIs and third-party services (Payment Gateways, Flight & Hotel APIs, SendGrid, WhatsApp Cloud API)
- Optimized MySQL queries and database structure to improve performance of high-traffic booking and rate management modules.
- Implemented AI-powered chatbot using AI APIs within CRM for package creation, quotation delivery, and automated customer responses
- Enabled AI-based image generation to support travel packages and marketing content

TECHNICAL SKILLS

- **Backend:** PHP (Core), Laravel, MySQL, AJAX, RESTful APIs
- **Frontend:** HTML5, CSS3, Bootstrap, JavaScript, Next.js, jQuery
- **Programming Languages:** PHP, JavaScript, Python (Basics)
- **AI & Automation:** AI API Chatbot Integration (CRM-based), AI-assisted Package Creation, AI Image Generation, Workflow Automation
- **API & Integrations:** Payment Gateways, SendGrid, Just Click Pay, WhatsApp Cloud API, Facebook Lead API, Currency Exchange, Geolocation
- **Cloud & Deployment:** AWS EC2 (Basic), Cloud Hosting & Deployment
- **Tools:** phpMyAdmin, Postman

PROJECTS

Travobyte  <https://travobyte.com/>

Backend Developer | Laravel, MySQL, AI | Individual Contributor

- Developed a B2B & B2C multi-vendor travel platform using Laravel and MySQL, implementing modules for lead management, quotation, booking, supplier communication, wallet, markup, and complaints, along with CMS for B2C package management.
- Built RESTful APIs and integrated third-party services including Flight & Hotel APIs, Payment Gateways, Just Click Pay, SendGrid, Currency Exchange, and Geolocation.
- Integrated AI-powered CRM automation using AI APIs for automated package creation, quotation delivery, and AI-based image generation for travel packages.

Punjab Aviation  <http://98.89.27.146/dashboard>

Backend Developer | Laravel, MySQL | Individual Contributor

- Built a flight booking platform with real-time flight search, fare comparison, booking, and flight inventory management using Flight APIs.
- Implemented inventory sync (availability, fare rules, seat classes), PNR & booking management, and


payment gateway integration in Laravel + MySQL.

- Implemented agent panel features including wallet, payment requests, credit limits, booking assignment, and role-based access.

Brhamman  <https://www.brhamman.com/home>

Backend Developer | Laravel, MySQL | REST APIs

- Developed Laravel backend modules for hotel inventory, tariffs, seasonal & blackout pricing with API-based rate management.
- Implemented agent panel features including wallet, payment requests, credit limits, booking assignment, and role-based access.
- Built admin dashboards & reports APIs for bookings, cancellations, login records, staff activity, and revenue analytics.

Travovortex  <https://crm.travovortex.com/login>

Backend Developer | Laravel, MySQL | REST APIs

- Developed a Laravel-based travel CRM covering lead & client management, follow-ups, booking management, quotation & itinerary builders, supplier communication, and document handling.
- Implemented automation, payment processing, invoices & vouchers, accounts, complaint management, and email-based communication workflows using RESTful APIs.
- Built MIS reports and analytics dashboards including bookings, collections, supplier payments, marketing performance, calendars, and organizational insights.

Birthday Masti  <https://www.birthdaymasti.com/>

Frontend Developer | Next.js | REST APIs

- Developed and maintained Next.js-based frontend for an eCommerce platform, implementing product listing, category pages, and product detail views with responsive UI.
- Worked on Next.js frontend for data display, rendering product listings and details from backend APIs using HTML, CSS, Bootstrap, and JavaScript.

CERTIFICATE

MDCE+ (Master Diploma in Computer Engineering) – This is a specialized certification covering programming, web development, database management, networking, and system administration. It provides practical and theoretical knowledge, preparing individuals for careers in IT support, software development, and system management.

SOFT SKILLS

- Strong Problem-Solving Skills
- Excellent Communication & Collaboration
- Time Management & Task Prioritization
- Analytical Thinking
- Adaptability & Continuous Learning

EDUCATION

BCA (Bachelor of Computer Applications) – Pursuing Chandigarh University	Jan 2024 – Dec 2026
BA (Bachelor of Arts) Zakir Husain Delhi College	Jan 2019 – Dec 2021