



Says
What have we heard them say?
What can we imagine them saying?



Thinks
What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

Workforce
Behavior

An
organization's
Balanced
Score card

Workfporce
Succusses

Workforce
Mind-
Set&Culture

Best
practices in
Strategic
HRM

I want
something
she'll find
eacy to ride

P HARIPRAKASH
THE TABLEAU HR
SCORECARD;
MEASURING
SUCCESS IN TALENT
MANAGEMENT

Employee
Suggestion
Management

Attract the
right people,
right from
the start

Streamlined
HR
Processes

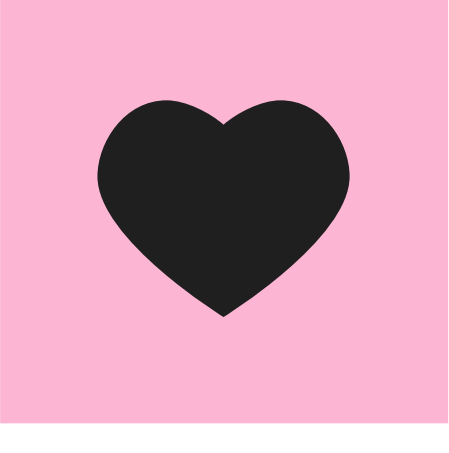
HRM is
employee
Managment
with an
emphasis on

Talent
Acquisition
find the right
people

Career
development
& succession
planning



Does
What behavior have we observed?
What can we imagine them doing?



Feels
What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?