#### 1. What is BlueTyga

Blue Tyga is an athleisure brand based in India. They focus on providing comfortable and reasonably priced athleisure wear. Their products are designed to be wearable for various occasions, including formal and casual settings. They emphasize vogue and comfort, offer premium quality fabrics, and maintain reasonable pricing. Additionally, Blue Tyga promotes sustainable and ethical fashion practices. They have an online store that provides a seamless shopping experience and personalized service.

### 2. How does Blue Tyga differ from other brands?

Blue Tyga differentiates itself from other brands in several ways. Firstly, they offer hybrid fashion, allowing their athleisure wear to be suitable for both formal and casual occasions. They prioritize vogue and comfort, ensuring their products meet the dynamic fashion preferences and weather conditions in India. Blue Tyga also focuses on premium quality, reasonable pricing, sustainability, and ethical practices. Their online store integrates advanced technology to provide a personalized shopping experience. These factors collectively set Blue Tyga apart from its competitors.

# 3. What are the key features of Blue Tyga?

Blue Tyga stands out due to its key features. They offer hybrid fashion, allowing their clothing to be worn for various daily occasions. Their products are both vogue and comfortable, designed to suit Indian weather conditions and fashion trends. Blue Tyga emphasizes premium quality, using durable and functional fabrics that are stain repellent, soft, and anti-odor. Despite the high quality, their prices remain reasonable. They also promote sustainability and ethical fashion practices, using recycled materials and avoiding hazardous chemicals. Furthermore, Blue Tyga provides a seamless online shopping experience with Al-integrated solutions. These features make Blue Tyga a standout athleisure brand.

#### 4. What are the products offered by Blue Tyga?

- Power Stretch Travel Joggers
- Casual Printed Men's Cotton Joggers
- athleisure wear for men, women, and kids
- Feather tee T-Shirt
- Sunscreen Jacket
- Office Joggers

### 5. Orgin or about Bluetyga

BlueTyga comes from the house of Walkaroo, India's favorite footwear brands! Our journey from footwear to men's apparel started with the pursuit to achieve excellence in men's wear and has been an exciting and wonderful ride. Our penchant to achieve greatness continues, and we aim to only improve with time.

# 6. Terms and Conditions of Bluetyga

Please read the following terms and conditions very carefully as your use of service is subject to your acceptance of and compliance with the following Terms and Conditions. By subscribing to or using any of our services you agree that you have read, understood and are bound by the Terms, regardless of how you subscribe to or use the services. If you do not want to be bound by the Terms, you must not subscribe to or use our services.

### Introduction

Bluetyga.com is an Internet based content and e-commerce portal licensed by Euphoric Innovations Private Limited, a company incorporated under the laws of India. Use of the Website is offered to you conditioned on acceptance without modification of all the terms, conditions and notices contained in these Terms, as may be posted on the Website from time to time. The Website at its sole discretion reserves the right not to accept a User from registering on the Website without assigning any reason thereof.

### **User Account, Password, and Security**

You will receive a password and account ID upon completing the Website's registration process. The Website requires you to register as a user by creating an Account in order to avail of the Services provided by the Website. You will be responsible for maintaining the confidentiality of the Account Information, and are fully responsible for all activities that occur under your Account. You agree to (a) immediately notify Website of any unauthorized use of Your Account Information or any other breach of security, and (b) ensure that You exit from Your Account at the end of each session. Website cannot and will not be liable for any loss or damage arising from Your failure to comply with this Section. You may be held liable for losses incurred by Website or any other user of or visitor to the Website due to authorized or unauthorized use of Your Account as a result of Your failure in keeping Your Account Information secure and confidential.

#### Services provided

Website provides a number of Internet-based services (all such services, collectively, the "Service"). One such Online service which permits users to purchase by offering a huge range of Indian and Western wear. The Products can be purchased through the Website through various methods of payments offered. The purchase of Products shall be additionally governed by specific policies of sale, like cancellation policy, return policy, etc. (which are found on the following URL http://www.Blue Tyga.in/ and all of which are incorporated here by reference. In addition, these terms and policies may be further supplemented by Product specific conditions, which may be displayed on the webpage of that Product.

# **Privacy Policy**

The User hereby consents, expresses and agrees that he has read and fully understands the Privacy Policy of www.bluetyga.com. The user further consents that the terms and contents of such Privacy Policy are acceptable to him.

#### **User Conduct and Rules**

You agree and undertake to use the Website only for the Service. By way of example, and not as a limitation, you agree and undertake that when using a Service, you will not:

- (a) defame, abuse, harass, stalk, threaten or otherwise violate the legal rights of others;
- (b) publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information;
- (c) upload files that contain software or other material protected by intellectual property laws unless you own or control the rights thereto or have received all necessary consents;
- (d) upload or distribute files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the Website or another's computer;

- (e) conduct or forward surveys, contests, pyramid schemes or chain letters;
- (f) download any file posted by another user of a Service that you know, or reasonably should know, cannot be legally distributed in such manner;
- (g) falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded;
- (h) violate any code of conduct or other guidelines, which may be applicable for or to any particular Service;
- (i) violate any applicable laws or regulations for the time being in force in or outside India; and
- (j) violate, abuse, unethically manipulate or exploit, any of the terms and conditions of this Agreement or any other terms and conditions for the use of the Website contained elsewhere.

#### **Disclaimer Of Warranties & Liability**

YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW: www.Blue Tyga.in ("Website") has endeavoured to ensure that all the information is correct, but Website neither warrants nor makes any representations regarding the quality, accuracy or completeness of any data, information, product or Service. In no event shall Website be liable for any direct, indirect, punitive, incidental, special, consequential damages or any other damages resulting from:

- (a) the use or the inability to use the Services or Products;
- (b) unauthorized access to or alteration of the user's transmissions or data;
- (c) any other matter relating to the services; including, without limitation, damages for loss of use, data or profits, arising out of or in any way connected with the use or performance of the Website or Service. Neither shall Website be responsible for the delay or inability to use the Website or related services, the provision of or failure to provide Services, or for any information, software, products, services and related graphics obtained through the Website, or otherwise arising out of the use of the website, whether based on contract, tort, negligence, strict liability or otherwise. Further, Website shall not be held responsible for non-availability of the Website during periodic maintenance operations or any unplanned suspension of access to the website that may occur due to technical reasons or for any reason beyond Website's control.

The user understands and agrees that any material and/or data downloaded or otherwise obtained through the Website is done entirely at their own discretion and risk and they will be solely responsible for any damage to their computer systems or loss of data that results from the download of such material and/or data.

#### **Shipping**

Title and risk of loss for all products ordered by you shall pass on to you upon Website's shipment to the shipping carrier.

#### **Termination**

The Terms of Use will continue to apply until terminated by Website as set forth below. Website may suspend or terminate your use of the Website or any Service if it believes, in its sole and absolute discretion that you have breached, violated, abused, or unethically manipulated or exploited any

term of these Terms or anyway otherwise acted unethically. If Website terminates your use of the Website or any Service, Website may delete any content or other materials relating to your use of the Service and Website will have no liability to you or any third party for doing so. You shall be liable to pay for any Service or product that you have already ordered till the time of Termination by either party whatsoever.

#### **Governing Law**

These Terms of Use and all transactions entered into on or through the Website and the relationship between You and Website shall be governed in accordance with the laws of India without reference to conflict of laws principles. You agree that all claims, differences and disputes arising under or in connection with or in relation hereto the Website, the Terms of Use or any transactions entered into on or through the Website or the relationship between You and Website shall be subject to the exclusive jurisdiction of the courts at Kerala, India and You hereby accede to and accept the jurisdiction of such courts

#### **Report Abuse**

In the event You come across any abuse or violation of these Terms of Use or if You become aware of any objectionable content on the Website, please report to supports numbers.

### **Communications**

You hereby expressly agree to receive communications by way of SMS, e-mails from Website relating to Services provided.

A User can unsubscribe/ opt-out from receiving communications from the Website anytime via Newsletters sent periodically at the registered email address, by clicking on the unsubscribe option attached at the bottom of newsletter received through e-mail.

# **Feedback and Information**

Any feedback you provide to this Website shall be deemed to be non-confidential. Website shall be free to use such information on an unrestricted basis. Further, by submitting the feedback, You represent and warrant that (i) Your feedback does not contain confidential or proprietary information of You or of third parties; (ii) Website is not under any obligation of confidentiality, express or implied, with respect to the feedback; (iii) Website may have something similar to the feedback already under consideration or in development; and (iv) You are not entitled to any compensation or reimbursement of any kind from Website for the feedback under any circumstances.

# 7. Privacy policy of Bluetyga

At Blue Tyga, we value your concerns about online privacy & security while browsing and shopping at our website. We make every effort to guarantee that the information you provide will not be misused. If for some reason the following privacy and security policy does not answer your questions, please contact us. We value your feedback and look forward to improving our services to better meet your needs. This Privacy Policy describes how Blue Tyga manage personal information and respect your privacy. This policy may be amended from time to time.

### Blue Tyga May Use This Information To -

- Process your financial transactions; Service your order.
- Respond to customer service requests, questions and concerns.

- Administer your account.
- Send you requested product or service information.
- Keep you informed about special offers and services of and selected third parties.
- Administer promotions and notify you of important events.
- Investigate, prevent or take action regarding illegal activities and/or violations of our Terms
  of Service
- Meet our research and product/service development needs and to improve our Site, services and offerings.
- Customize your experience, including targeting our services and offerings to you.

In certain situations, Blue Tyga may be required to disclose personal data in response to lawful requests by public authorities. Where required by law (like to comply with a warrant, court order, or legal notice served on Blue Tyga), and when we believe that disclosure is necessary to protect our rights, avoid litigation, protect your safety or the safety of others, investigate fraud, and/or respond to a government request. We may also disclose information about you if we determine that such disclosure should be made for reasons of national security, law enforcement, or other issues of public importance.

### 1) Your Privacy

We are extremely proud of our commitment to protect your privacy. We value the trust you place on us. We will work hard to earn your confidence so that you can enthusiastically use our services. Protecting your privacy is very important to us. We have accordingly developed this Privacy Policy to protect your personal information and keep it confidential. We endeavour to comply with laws of other countries but cannot and do not warrant that we do. We do everything we reasonably can to protect your rights of privacy on systems and the Website controlled by us, but we are not liable for any unauthorized or unlawful disclosures of your personal and confidential information made by third parties who are not subject to our control, for example advertisers and websites that have links to our website. You should take note that the information and privacy practices of our business partners, advertisers, sponsors or other sites to which we provide hyperlinks, may be different from ours.

# 2) Privacy Assurance

We will not share or rent your information with third parties except our agents and alliance partners. We use personal information to provide the services you request. Any third party with whom we share the information shall maintain reasonable level of confidentiality and data security as required under law.

#### 3) Electronic Communication

When you visit our site or send e-mails to us or give us your feedback, you are communicating with us electronically. You consent to receive communications from us electronically. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

# 4) Payment and Account Information

Your account history with us including all billing information and communications, payment history etc. We maintain this in encrypted form on secure servers.

#### 5) Transactional Information

Transactional history (other than banking details) about your e-commerce activities.

### 6) Service Usage

Information about your navigation using our Services, for example the URLs of websites, which you visit and from which you shop.

#### 7) Deletion

We will process and store your personal data for as long as it is necessary and permitted under applicable data protection law.

# 8. Shipping policy of Bluetyga

We provide free shipping for all orders above ₹100 and charge ₹50 for other orders.

Cash on delivery is available for all orders above ₹149, however we charge ₹50 extra to compensate the additional expenses related to processing the payment.

Under normal conditions, your order should reach you in 2 to 6 days.

In some cases, you may be able to get your package by going to the courier service and collecting the package directly from their office. Rest assured; your money will be refunded if we are not able to deliver the package to you.

# 9. What is Bluetyga Return Policy?

Bluetyga Return Policy offers you the option to return items purchased on Bluetyga within 7 days of receipt. In case of returns, we will credit the amount you paid for the products will be credited to your original mode of payment. the creative scope and deadline we've agreed on.

The following EXCEPTIONS and RULES apply to this Policy:

- Certain innerwear, fashion accessories cannot be returned. The list of such items includes.
- Briefs or any lingerie set that includes a brief.
- Due to their intimate nature, we don't handle returns for innerwear, sleepwear and lingerie items differently.
- All items to be returned must be unused and in their original condition with all original tags
  and packaging intact (e.g. shoes must be packed in the original shoe box as well and
  returned), and should not be broken or tampered with.
- Returns are allowed only if your address is serviceable for pick up by our logistics team.
- In case you had purchased an item that has a gift/offer associated with it and you wish to return the item, a maximum of Refunds/Free item MRP will be debited until the satisfactory receipt of all gift(s)/offer item(s) that are shipped along with it.
- If you choose to self-ship your returns, kindly pack the items securely to prevent any loss or damage during transit. For all self-shipped returns, we recommend you use a reliable courier service.
- Once your return is received by us, you will be reimbursed a maximum of up to Rs 80/-towards shipping costs per order/parcel, if self-shipped. This is subject to your return having met the requirements of this Policy.

# 10. What is BlueTyga 7-day return policy? How does it work?

Bluetyga 7 day returns policy gives you an option to return items purchased on Bluetyga for any reason within 7 days of receipt of the item. We only ask that you don't use the product and preserve its original condition, tags, and packaging. You are welcome to try on a product but please take adequate measures to preserve its condition.

There are two ways to return the product to us. In most locations, we offer a free pick-up service for your return. You will see a pickup option when you submit a return request. If we don't offer a pick up at your location, or if you prefer, you can ship an item back to us. In such cases, we will credit your cashback account with a maximum of up to Rs.80 to cover the cost of shipping the product back to us.

Once we pick up or receive your return, we will do a quality check of the product at our end and if the product passes our quality check, we will credit the amount you paid for the products in your account/Credit Card. If you wish to receive a refund, you can process through our website or send an email with the following details from your registered email address to mail to: contact@bluetyga.com. If the picked-up product does not pass the quality check we shall return it to you or alternate solution after your approval will be provided.

Due to the current scenario, it might take more than 7 days after goods receipt to return the refund. We do require your sheer corporation for the same

Bank Details applicable for COD orders only.

Order Number

**Bank Name** 

Account Holder Name

**Bank Account Number** 

**Branch Address** 

IFSC Code

# 11. How do I return a product to Bluetyga?

To return a product to Bluetyga, please follow these steps: Create a Returns Request online by going to the Returns & exchange section of Bluetyga. You can return most of the products purchased from Bluetyga within 7 days of receiving the product.

Keep the item ready for pick up or ship it to us: You can choose to schedule a pick-up of your order or self-ship your return to us. We offer pick-ups of your return in select locations - this option will be available to you when you submit your return online.

**Pick-up**: If you choose to schedule a pick-up, please put the product with the accompanying tag and a filled out returns form in a packet. Leave the packet ready and open to expedite the return pickup. Our staff will initially examine the product at the time of pickup and a further quality check of the product will be conducted at our Distribution Center. Once your product has been approved by our quality staff, we will credit your account with cashback or return to the original mode of payment as selected by you. (In case of COD orders, we will refund the order amount in the form of cashback to your BlueTyga Wallet account or will do NEFT based on account details provided by you)

**Self-ship**: If you choose to self-ship, please pack the product in its original package with accompanying tags and also attach a filled return form with this packet. Kindly address the package to the address of the delivery centre closest to you. We have listed the addresses of the delivery centres in another section on this page.

We will send you a confirmation email as we receive the shipment at our warehouse/store. At any time, you can track the status of your return request by going to the My Bluetyga account section.

#### 12. How do I return multiple products from a single order?

If you are returning multiple products from a single order, you will receive a separate Return ID and email for each item. However, you can ship all the products delivered in a single order in a single shipment. Please include the Return IDs for all the products in a single return form.

# 13. Does Bluetyga pick up the product I want to return from my location?

Currently we pickup returns only in select PIN Codes. If your delivery location is serviceable, you will be able to see and select the pickup option when you queue your return online.

We will pick up the return within 72 hours of your placing the request. Please keep the return shipment ready.

# I would like to Self-Ship the return myself to Bluetyga. How can I do this?

If your pin code is not covered by our pickup service, you will need to self-ship the returned item by courier. If we do not offer a return pick up service in your area or you choose to ship the return to us, please send the return package and the returns form to the nearest delivery centre. For all self-shipped returns, you will be reimbursed Rs. 80 towards your shipping costs. This is subject to your returns being inspected and successfully processed upon receipt at our end.

### Where should I send my return?

You can send the return to any one of the following addresses depending on your location: 10-12, BLUE TYGA FASHIONS PRIVATE LIMITED, MALUMICHAMPATTY (P.O) SIDCO INDUSTRIAL ESTATE, MALUMICHAMPATTY (P.O) Coimbatore, Pin 641021 Tamil Nadu

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#### 6. How do I return?

Enter your order number and email address in the fields above and click Start

Follow the instructions and select the items you want to return

You will get a confirmation email with the shipping guidelines once the return request is approved

What items are returnable?

You can return your items within 7 days of receipt of your shipment.

They must be in original condition

For clothing, unwashed and unworn

In the original packaging

Free gifts or promotional items are not returnable!

Are there any charges for return?

There are no charges for return

Original shipping charges are non-refundable

You are responsible for the charges of the return shipping

### How soon will I get my refund?

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied original method of payment, within 10 working days.

# 14. Contact information of BlueTyga

Email ID: contact@bluetyga.com

Mobile Number: +91 88486 79753

Address: Blue Tyga Fashions Private Limited, Site No. 4A and 4B, SF NO. 397/1, SIDCO Industrial Estate, Malumichampatti, coimbatore, Tamil Nadu, 641050Enter your order number and email address in the fields above and click Start

# Follow the instructions and select the items you want to return

You will get a confirmation email with the shipping guidelines once the return request is approved

What items are returnable?

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#### 14. Feather Tee T-shirt features

- Made from ultra-lightweight fabric that is soft and breathable.
- Moisture-wicking technology
- Odor-resistant
- Lightweight and breathable fabric
- Soft and comfortable
- Comfy fit
- Feather touch finish
- No shrinkage/no pilling
- Stretchable

# 15. Office Jogger features

- This revolutionary pant is designed to keep you comfortable and stylish throughout the work day.
- The Pant Office Jogger features a tapered fit that's perfect for the office.
- The fabric is lightweight and breathable, with a soft feel that's comfortable all day long.
- You can easily transition from work to play by pairing it with a t-shirt and sneakers for a casually cool look.
- The Pant Office Jogger is available in six colours: black, blue, brown, dark grey, navy & olive. So, you can find the perfect shade to match your style.
- helps you stay active and productive

# points to establish:

- 1. Stretchable and breathable fabric
- 2. Elasticated waistband
- 3. Tapered fit
- 4. Reinforced stitching
- 5. Machine-washable
- 6. All-day wearable
- 7. Lightweight
- 8. Odor-resistant

- 9. Anti aging
- 10. Quick dry

#### 16. Sunscreen Jacket features

Introducing the Sunscreen Jacket - the ultimate outdoor wear for all your outdoor adventures!

- a perfect balance between comfort and protection.
- The lightweight, breathable fabric
- offering UPF 50+ sun protection.
- The Sunscreen Jacket is the perfect addition to your outdoor gear.
- you can trust that you'll be protected from the sun and the elements.
- With its superior sun protection and innovative design, the Sunscreen Jacket is the perfect companion for your outdoor adventures.
- Points to establish:
- 1. UPF 50+ Sun Protection:
- 2. Cool rush
- 3. lightweight, breathable
- 4. Quick-Drying
- 5. Durable
- 6. Pockets
- 7. easily stored-
- 8. Odor-resistant
- 9. Quick dry

# 17. Travel Joggers features

- 1. 6 pockets: 2 side pockets, 2 back pockets, 2 cargo pockets
- 2. Ultra lightweight: Made of lightweight, breathable fabric
- 3. Comfort: Elastic waistband and drawstring provide adjustable fit
- 4. Anti Pilling: Fabric is treated to reduce pilling and wear
- 5. Quick drying: Fabric is designed to dry quickly
- 6. Versatility: Suitable for workouts, traveling, and day-to-day wear
- 7.Anti aging
- 8.Comfy fit