## Loan Smart

## Low Cost Housing Loan (Process Flow)

## Terminologies Used

Maker: The account that starts the loan application.

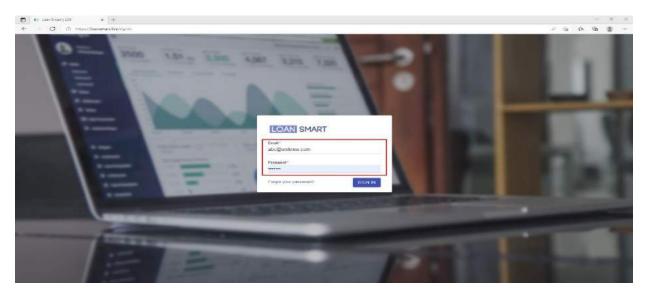
**Checker**: The account that approves the application, stage by stage.

**Credentials**: Your username and password to log on to Loan smart.

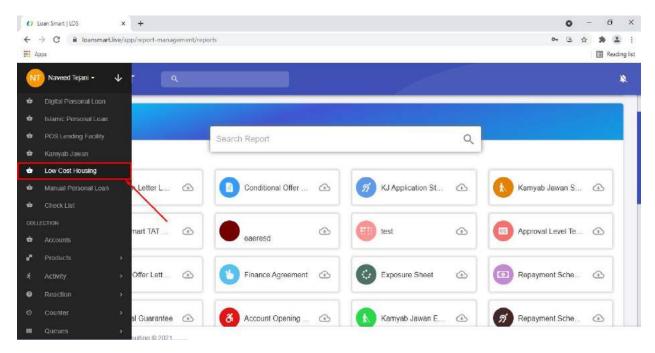
Application: A digital form for loan application

## Step-by-Step Guide

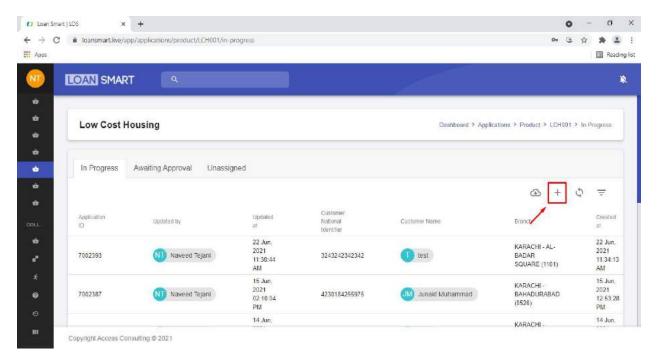
Step 1- Go to https://loansmart.live and log in with your credentials. (Maker)



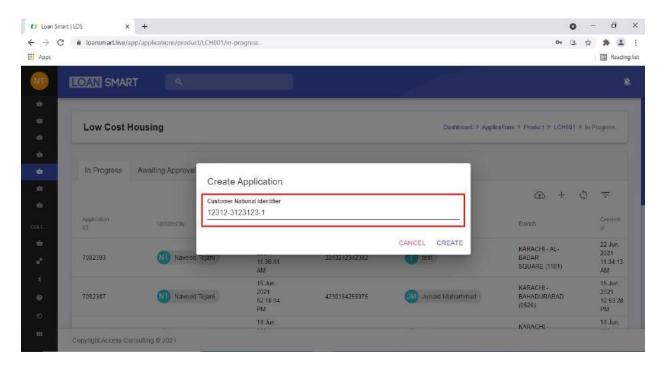
Step 2- After logging in, you will be presented with the dashboard. Hover your cursor on the left side of the page to reveal the side panel and click on the Low Cost Housing tab. (Maker)



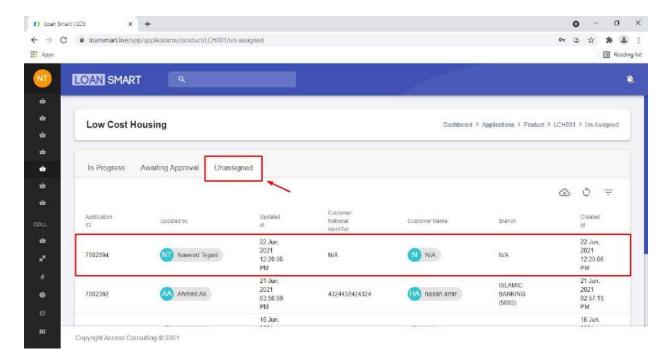
Step 3- On the Low Cost Housing page, click on the '+' sign on the right side of the page to start a new application. (Maker)



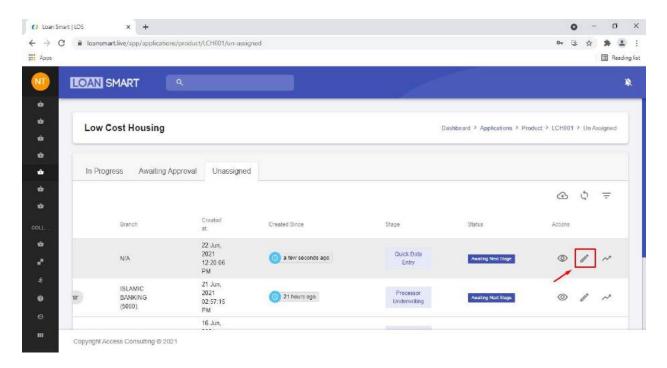
• After clicking on the '+' sign, you will receive a popup text box where you will enter the customer's CNIC Number, then click the 'create' button just below it. (Maker)



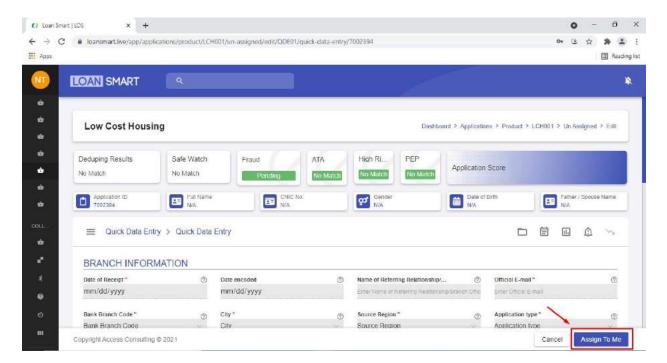
Your newly started application will then appear under the 'Unassigned' tab. (Maker)



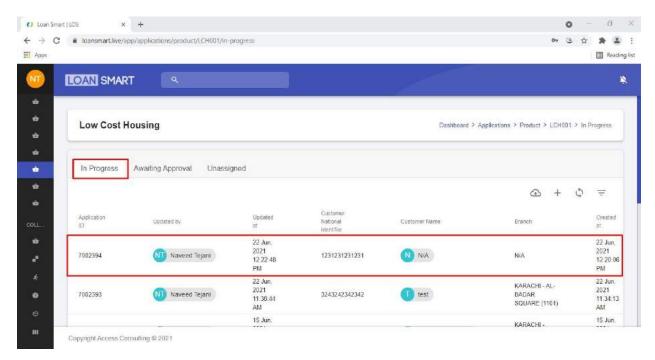
Swipe left on the application to reveal actions and then click on 'edit'. (Maker)



• You will then be directed to the Quick Data Entry page. Click on the 'Assign to Me' button on the bottom right corner of the page. (Maker)

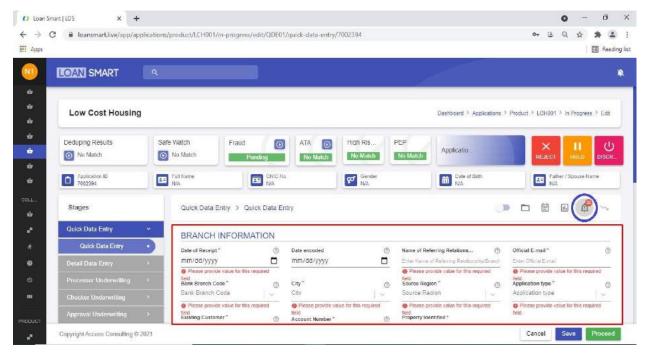


Step 4- Your application will then be moved under the 'In Progress' tab. Swipe left on the application and click on 'edit' again to be directed to the Quick Data Entry page. (Maker)

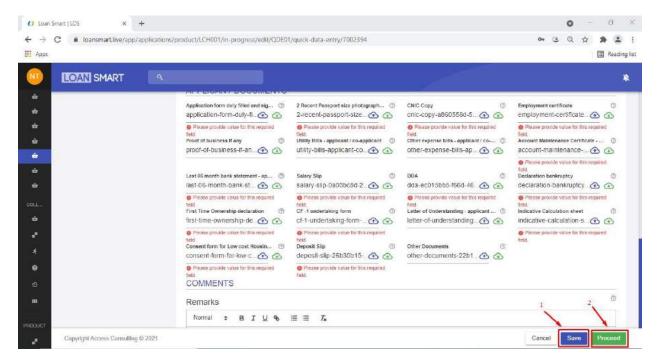


Step 5- You will now be able to enter data in the respective fields on the Quick Data Entry page. (Maker)

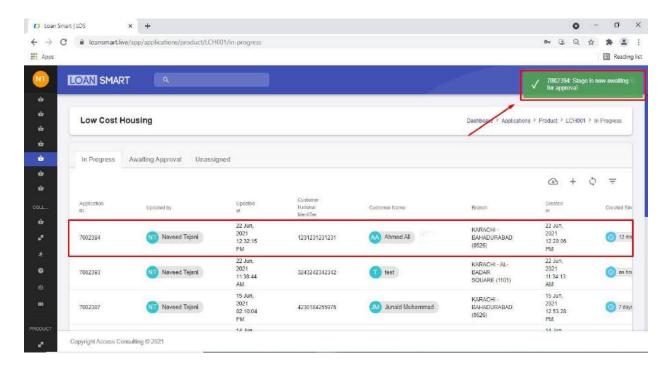
(Note: The bell icon (circled blue) on the right shows the number of mandatory fields left to be filled on the page. The application will not proceed further until the bell icon is clear.)



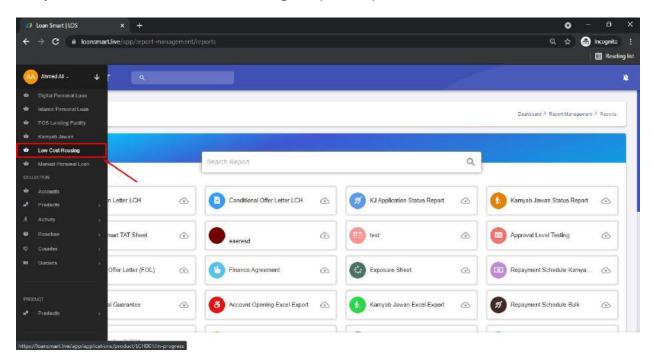
Step 6- After all the mandatory fields have been filled, click on save, and then click on proceed. Both buttons are on the bottom right corner of the page. (Maker)



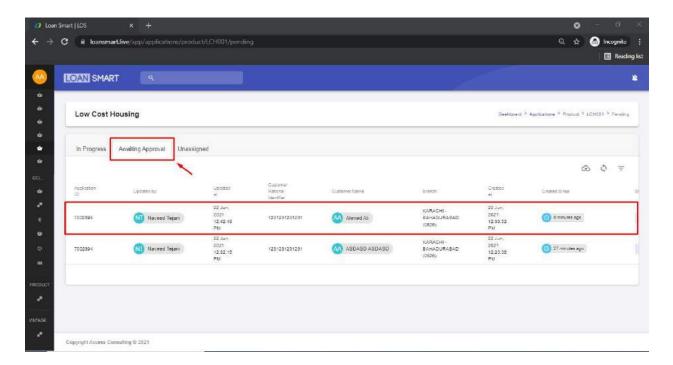
 Application will now await approval from the checker account before it can be processed further. (Maker)



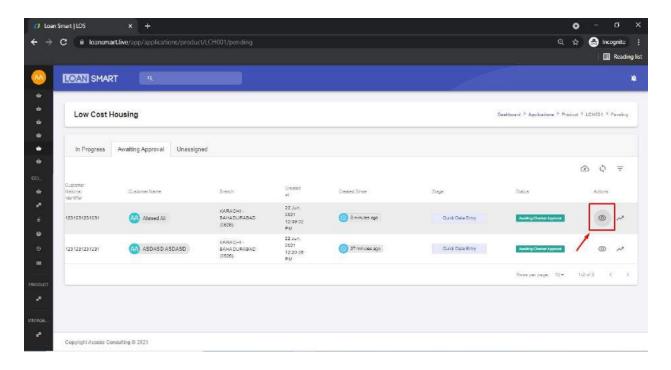
Step 7- Now log on to https://loansmart.live with an account with 'Checker' rights, after logging in, you will be presented with the dashboard. Hover your cursor on the left side of the page to reveal the side panel and click on the Low Cost Housing tab. (Checker)



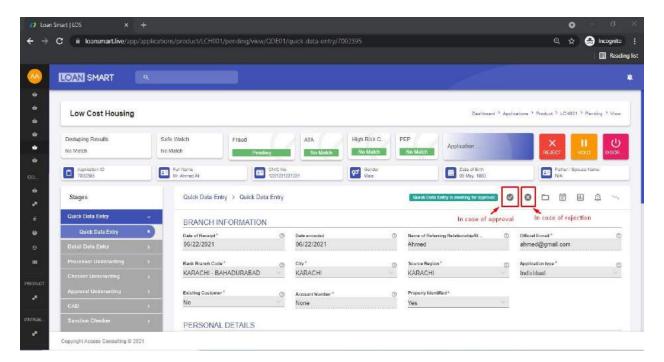
 Under the 'Awaiting Approval' tab, you will now see the application that is awaiting approval from the Checker. (Checker)



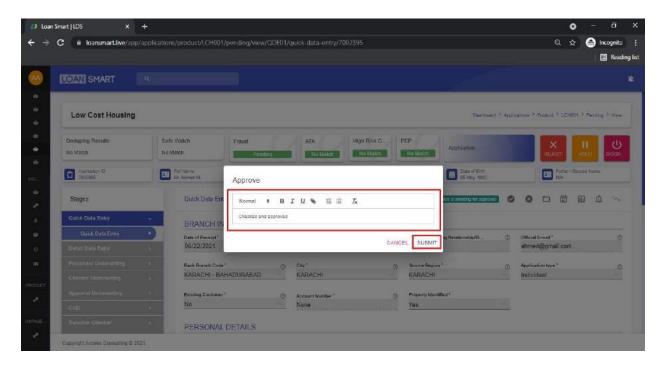
• Swipe left on the application and click on view. (Checker)



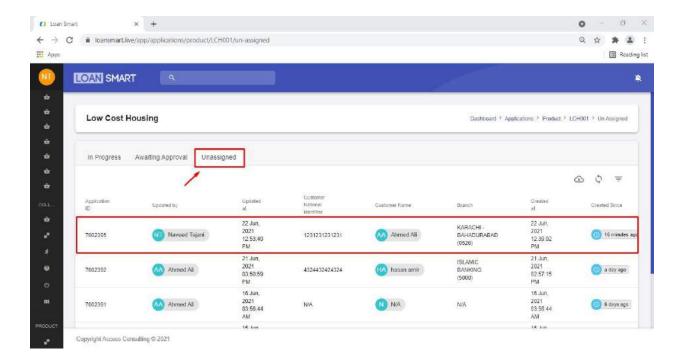
 After scrutinizing the data fields filled by the 'Maker', the 'Checker' can approve or reject the application for further proceeding. (Checker)



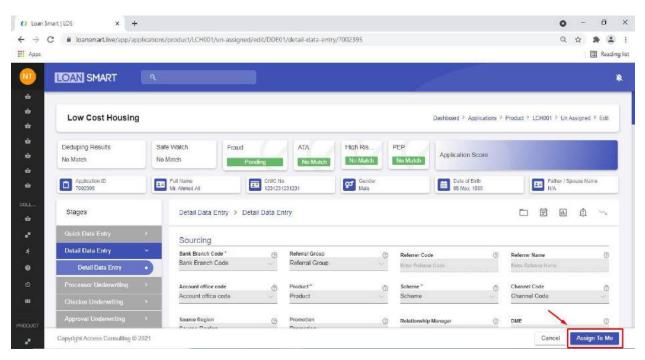
• In case of approval, you will be presented with a text box that can be used to leave remarks. After leaving remarks, click on the 'submit' button. (Checker)



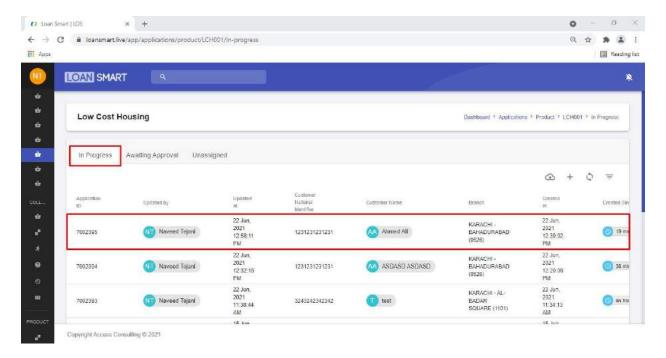
Step 8- After the application has been approved by the 'Checker', it will now appear under the unassigned tab on the 'Maker' account for the next stage. Swipe left on the application and click on 'edit' like showed in Step 3. (Maker)



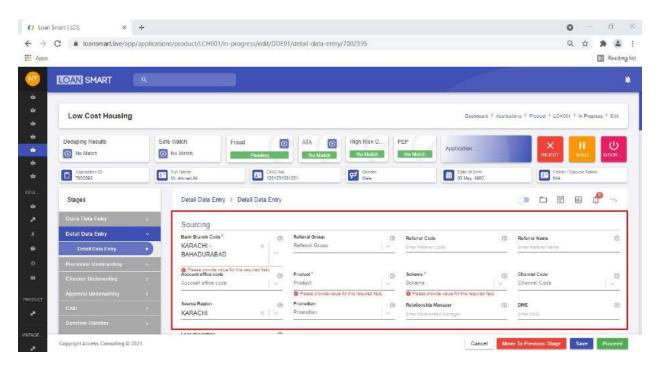
 You now will have been directed to the Detail Data Entry page. Click on the 'assign to me' button on the bottom right corner of the page. (Maker)



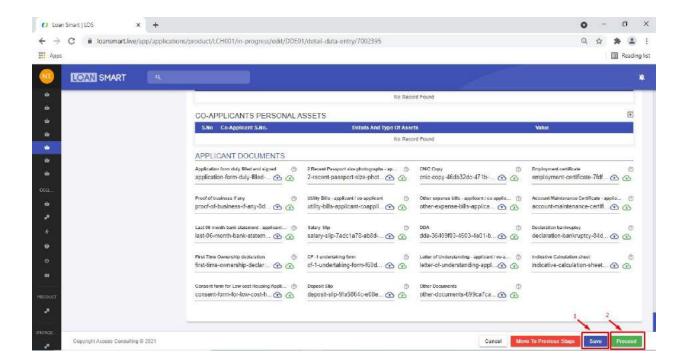
Step 9- Your application will then be moved under the 'In Progress' tab. Swipe left on the application and click on 'edit' again to be directed to the Detail Data Entry page. (Maker)



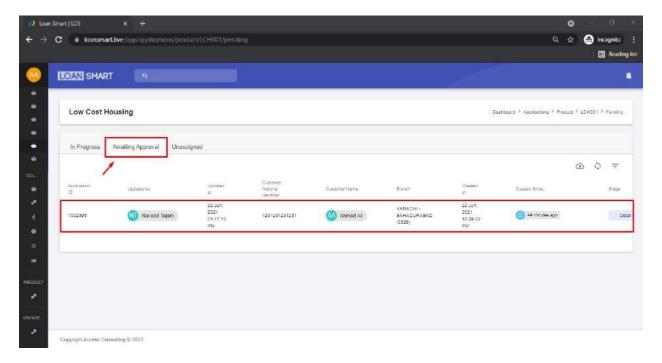
Step 10- You will now be able to enter data in their respective fields on the Detail Data Entry page. (Maker)



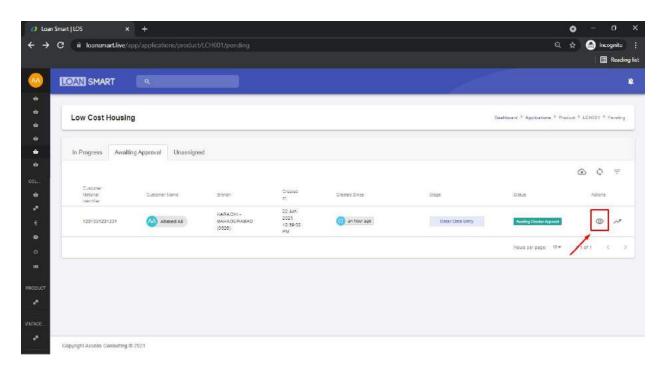
Step 11- After all the mandatory fields have been filled, click on save, and then click on proceed. Both buttons are on the bottom right corner of the page. (Maker)



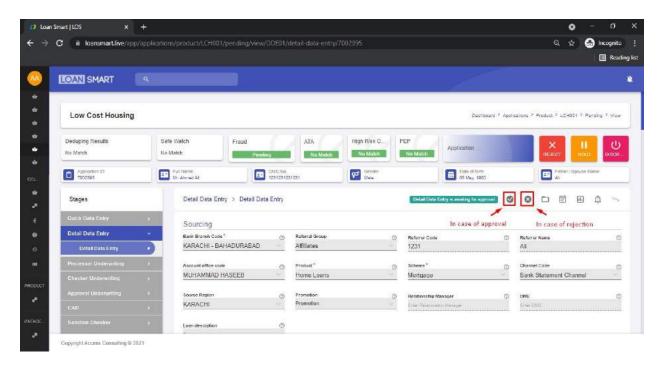
Step 12- Now the Checker will repeat the steps shown in Step 7. (Checker)



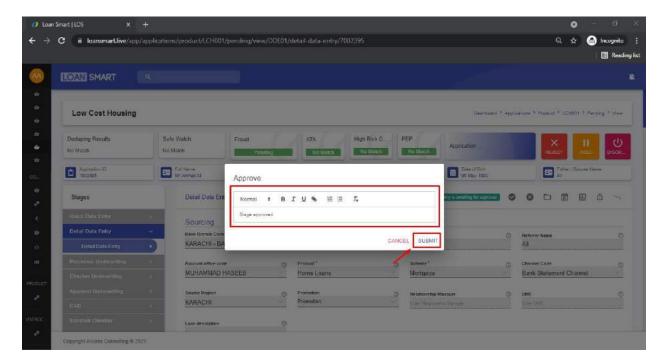
• Swipe left on the application and click view. (Checker)



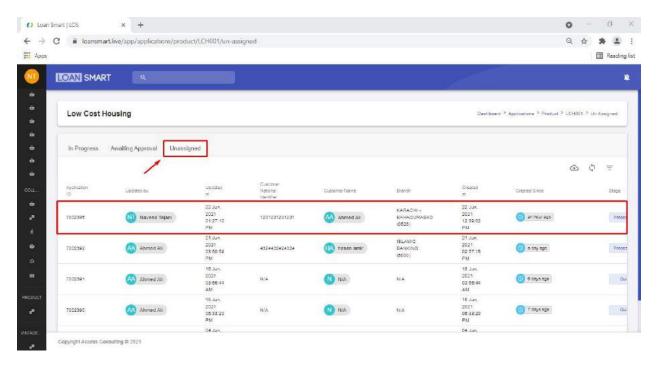
After scrutinizing the data, the checker can approve or reject the application. (Checker)



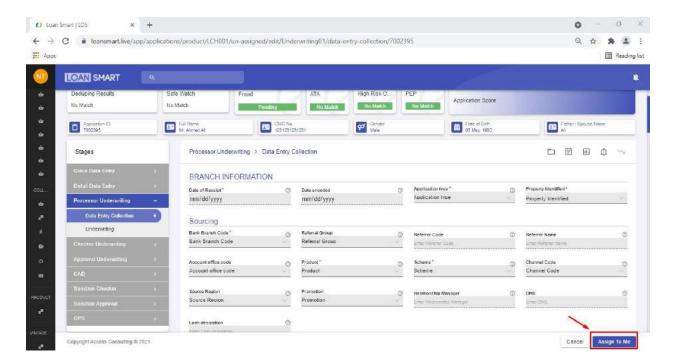
• Leave remarks and click 'submit'. (Checker)



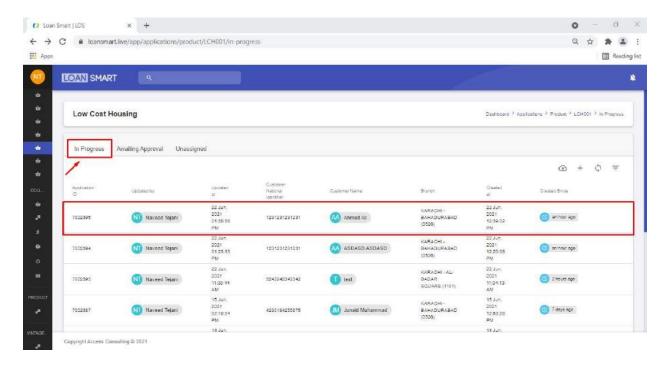
Step 13- After the application has been approved by the 'Checker', it will now appear under the unassigned tab on the 'Maker' account for the next stage. Swipe left on the application and click on 'edit'. (Maker)



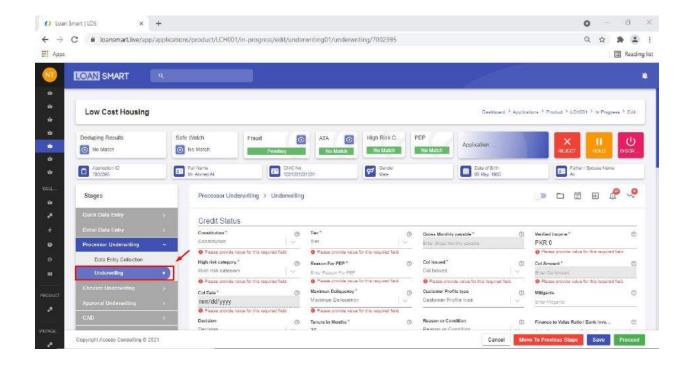
On the next page, click on the 'assign to me' button on the bottom right corner of the page.
(Maker)



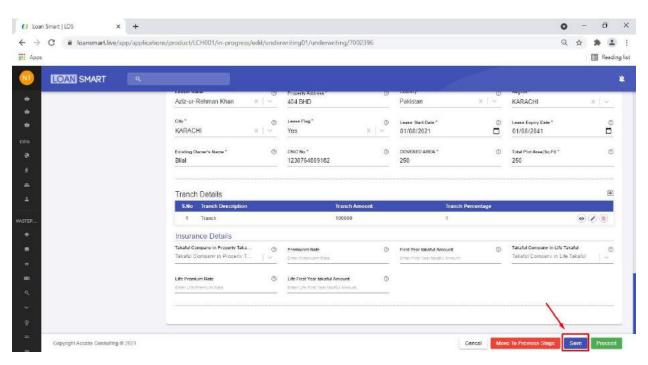
 You will now see the application under the 'in progress' tab. Swipe left on the application and click on edit. (Maker)



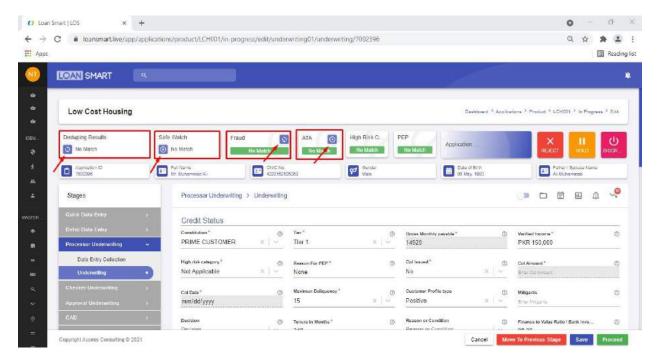
Step 14- On the panel on the left side of the page, click on 'Underwriting' to be presented with new mandatory data fields. (Maker)



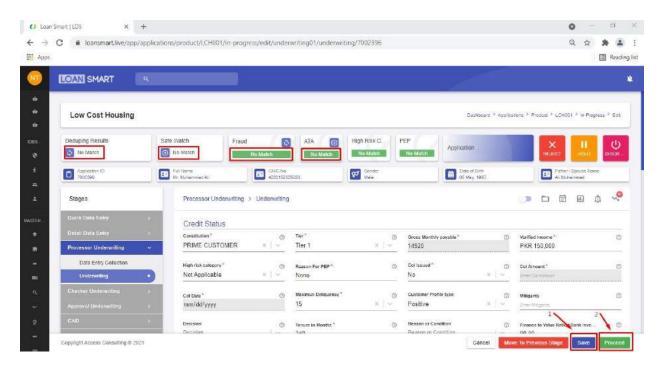
After filling all the mandatory fields, click on save on the bottom right corner of the page.
(Maker)



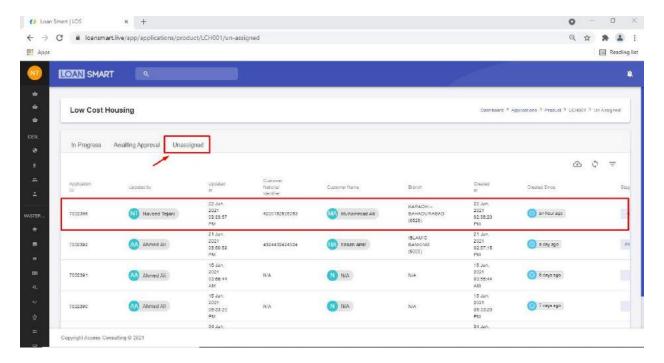
Step 15- On the top of the page, click on all 4 buttons as shown in the picture to run Deduping Test, Safe Watch Test, Fraud Test, and ATA Test. (Maker)



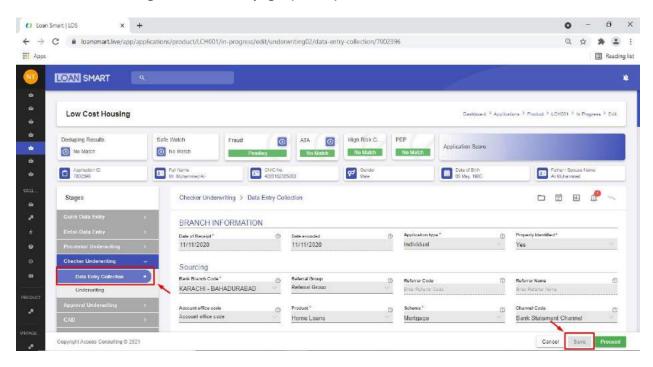
After getting 'no match' under all 4 tests, click on save and then click on proceed. (Maker)



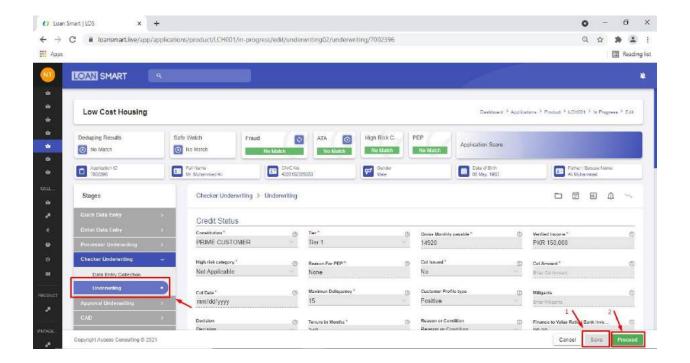
Step 16- Your application will now appear under the 'unassigned' tab on the Maker account. Swipe left on the application and click on edit. (Maker)



Step 17- You will now see the Data Entry Collection page. If any, fill the mandatory boxes and click on save on the bottom right corner of the page. (Maker)

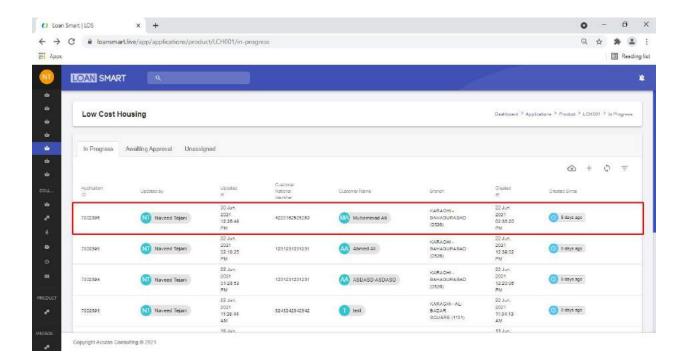


Step 18- Click on 'underwriting' under the Checker Underwriting tab, then fill the mandatory boxes if any. Then click on 'save' followed by 'proceed'. (Maker)

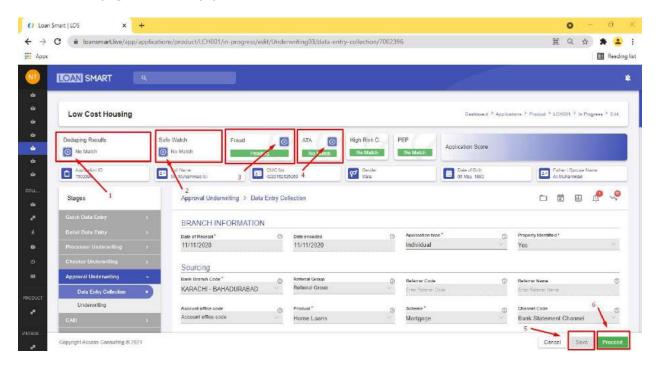


NOTE: After the last stage, the application will appear under the unassigned tab, only to the user with rights to process the amount of the loan entered. The steps below are after the application has been assigned to a user with appropriate rights.

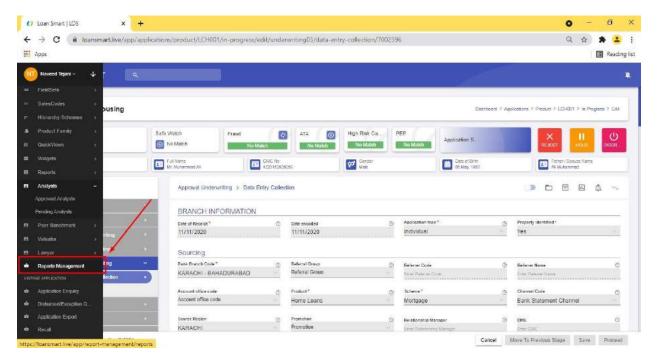
Step 19- The application will then be available under the In Progress tab. Swipe left on the application and click on 'edit'.



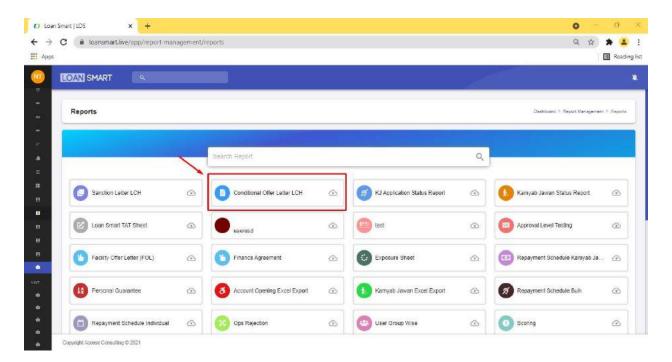
Step 20- You will be presented with the 'Data Entry Collection' page under the 'Approval Underwriting' stage, where the user will be able to make changes to the loan application, if any. After making the changes, run all the tests as done in Step 15. Then click on 'save' on the bottom right corner of the page followed by 'proceed'.



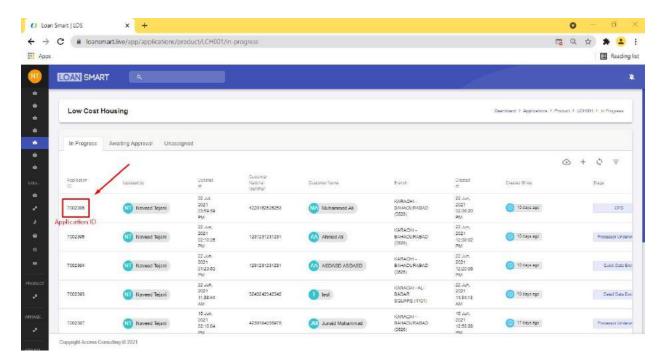
Step 21- You will now be able to generate the 'conditional offer letter'. Hover your cursor on the left panel to reveal the menu, scroll down, then click on 'reports management'.

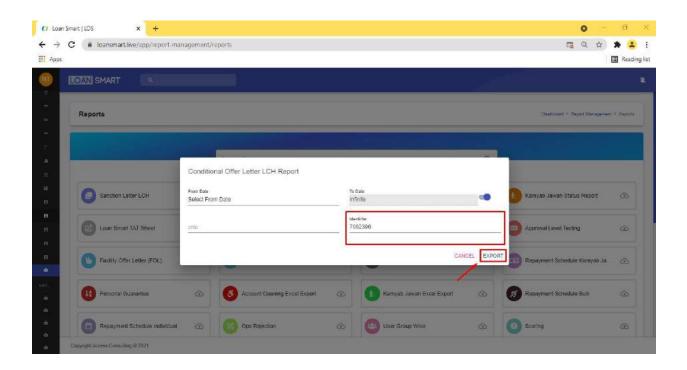


Click on 'conditional offer letter lch'.

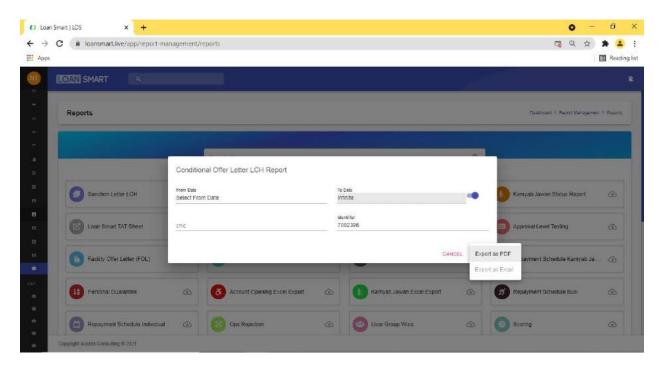


• Fill the 'identifier' field with the 'application ID' then click on 'export'. Application ID can be retrieved from the 'low cost housing' page.

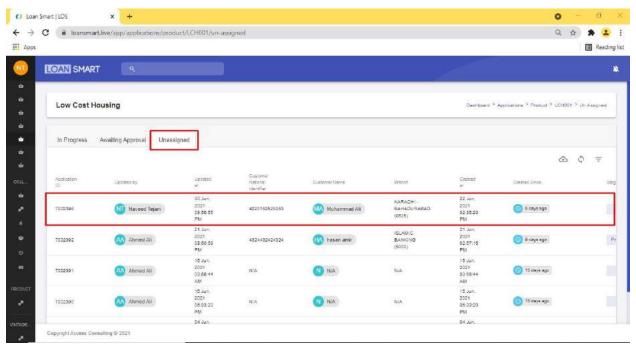




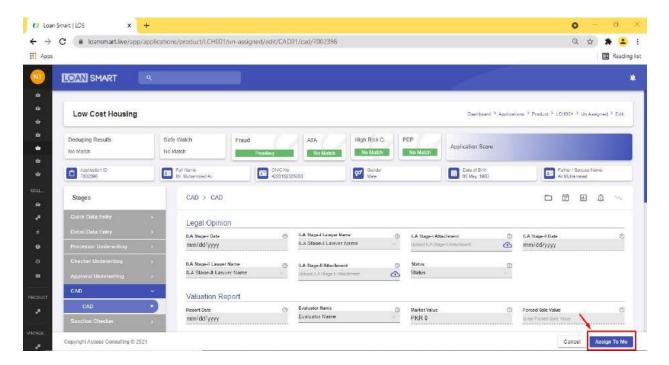
• Click on 'export to pdf' to download the 'conditional letter'.



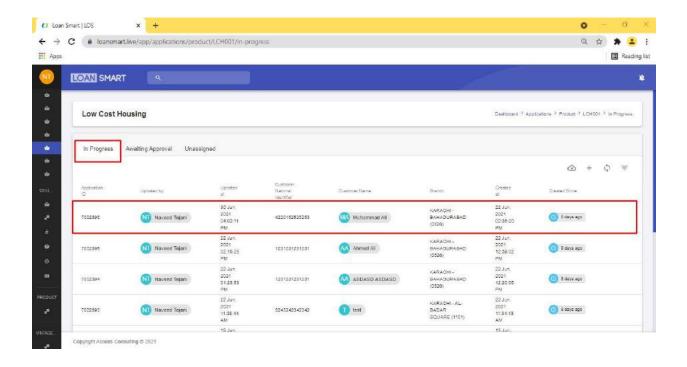
Stage 22- Application will now move to the next stage and appear under the Unassigned tab. Swipe left on the application and click on 'edit'.



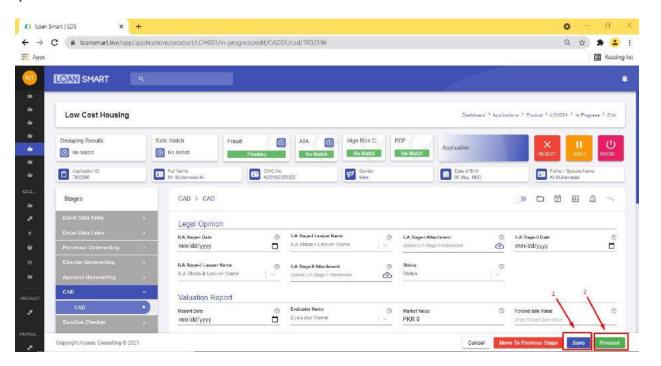
Click on 'assign to me' to proceed.



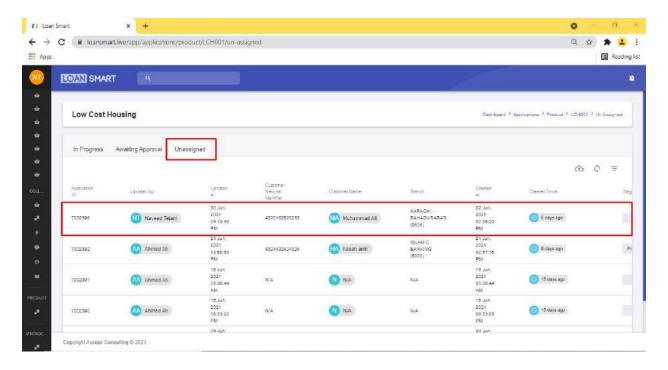
• The application will now appear under the 'in progress' tab. Swipe left on the application and click on 'edit'.



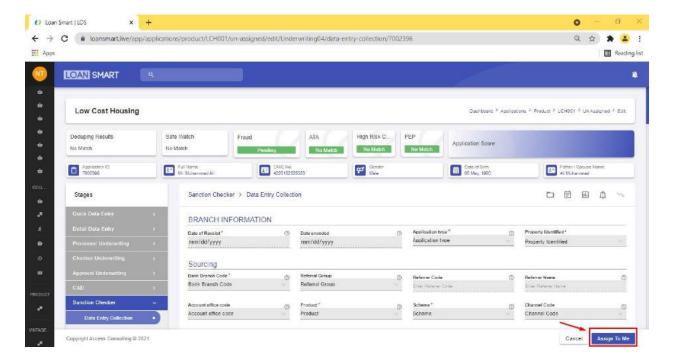
Step 23- You will now be at the CAD stage. Fill all the necessary fields then click on 'save' then on 'proceed'.



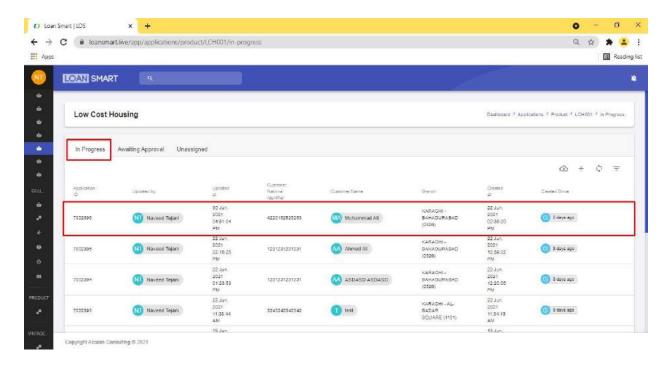
The application will now appear under the 'unassigned' tab. Swipe left and click on 'edit'.



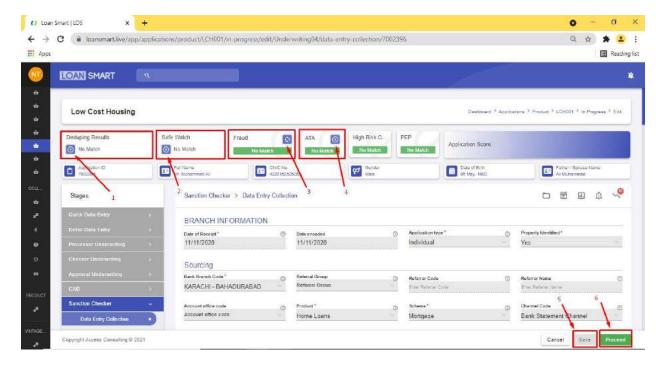
Click on 'assign to me' on the bottom left corner of the page to proceed.



• The application will now appear under the 'in progress' tab. Swipe left on the application and click on 'edit'.

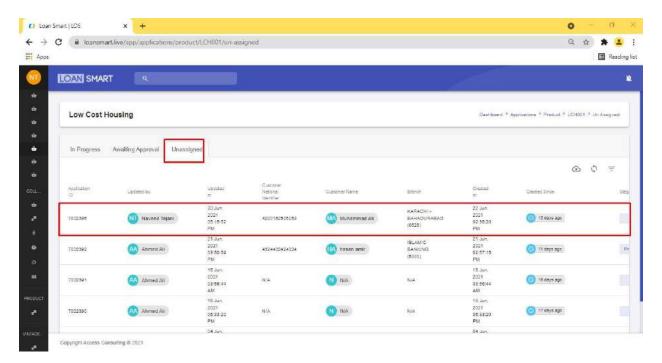


Step 24- You will now be on the 'Sanction Checker' stage. Fill or edit any field as per need then run all the tests as done in Step 20. Then click on 'save' on the bottom right corner of the page followed by 'proceed'.

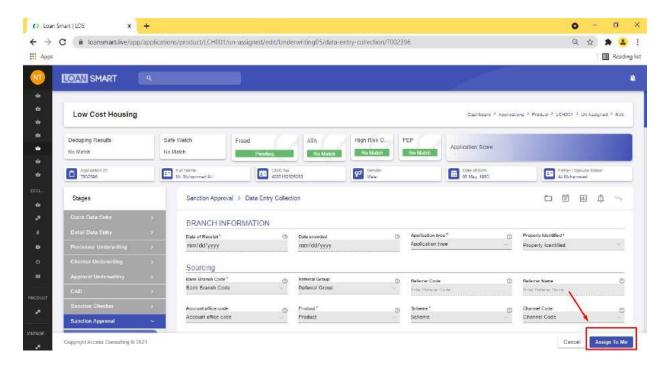


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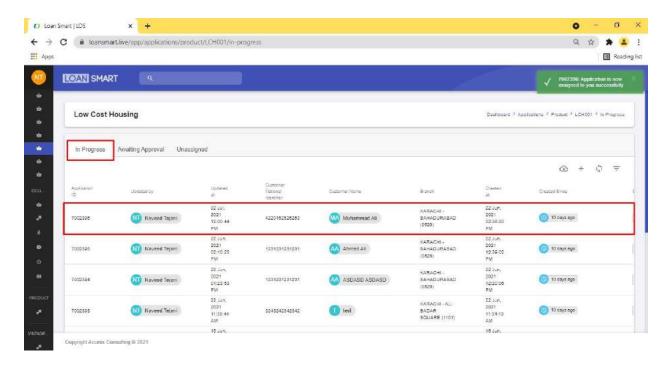
Step 25- The application will now appear under the 'unassigned' tab. Swipe left on the application and click on 'edit'.



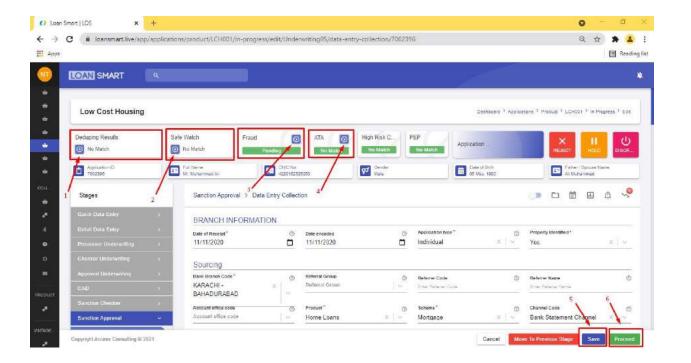
Click on the 'assign to me' button on the bottom right corner of the page to proceed.



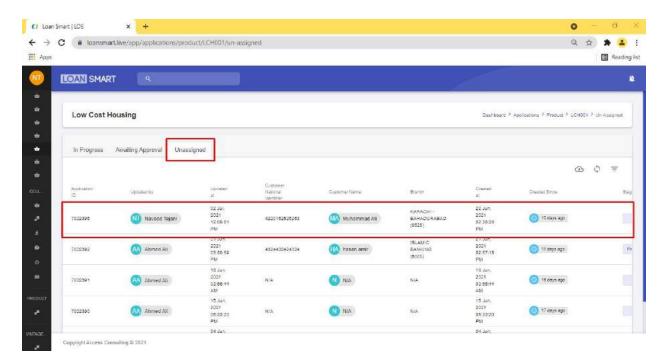
• The application will now show under the 'in progress' tab. Swipe left on the application and click on 'edit'.



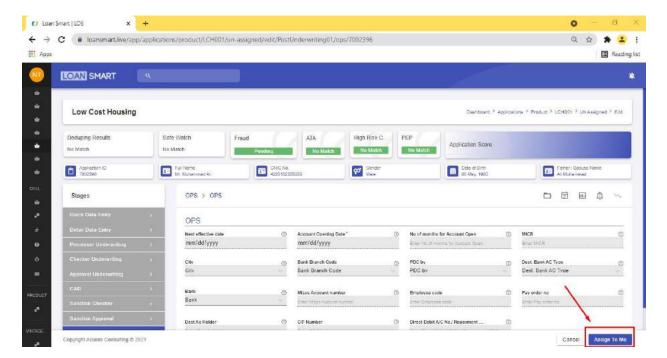
Step 26- You will now be on the 'Sanction Approval' stage. Fill or edit any field as per need then run all the tests as done in Step 20. Then click on 'save' on the bottom right corner of the page followed by 'proceed'.



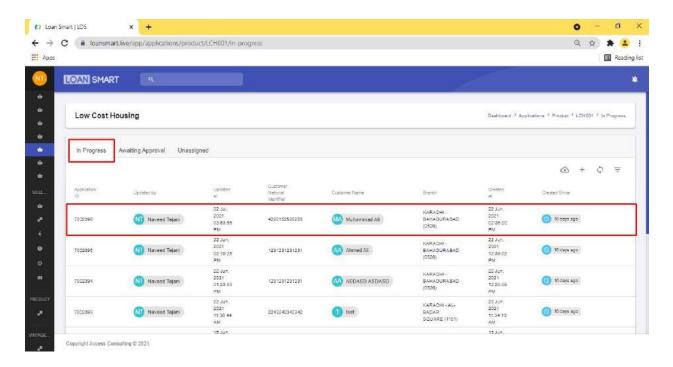
• The application will now appear under the 'unassigned' tab. Swipe left on the application and click on 'edit'.



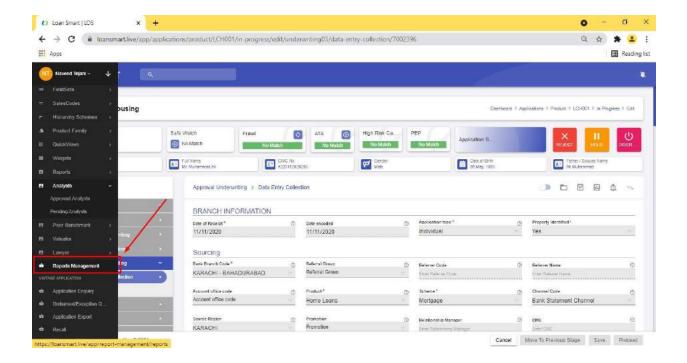
Click on the 'assign to me' button on the bottom right corner of the page to proceed.



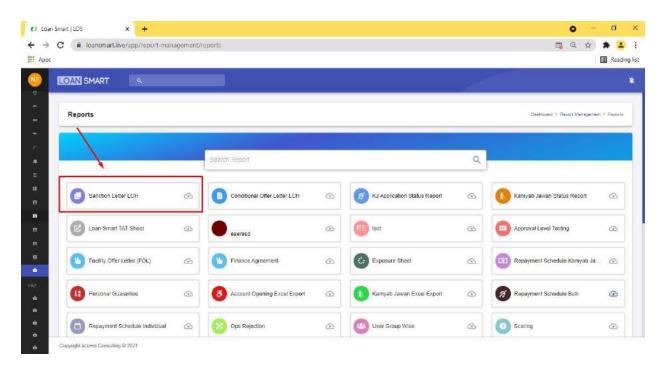
• The application will now show under the 'in progress' tab. Swipe left on the application and click on 'edit'.



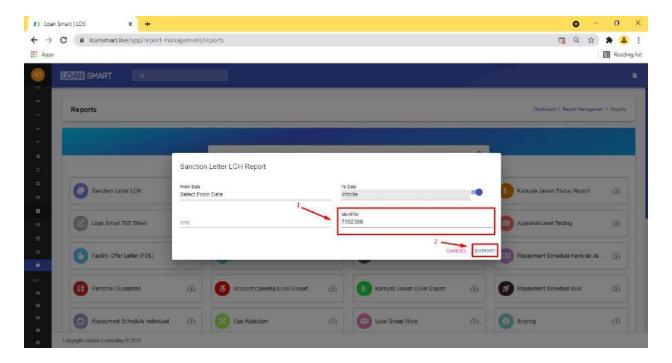
Step 27– You will now be able to generate the 'sanction letter'. Hover your cursor on the left panel to reveal the menu, scroll down, then click on 'reports management'.



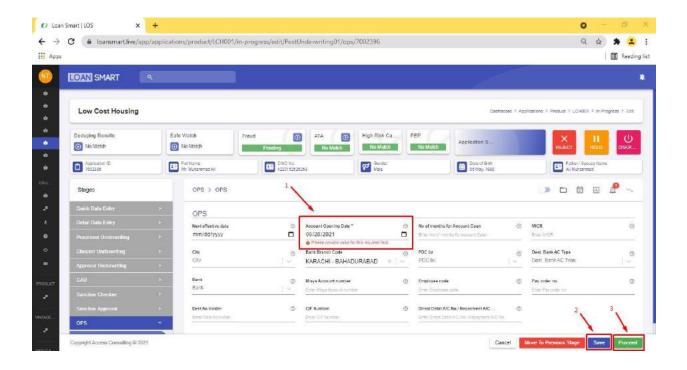
Click on 'Sanction Letter LCH'.



 Enter the 'application ID' then click on export. Sanction letter will then download on to your device.



Step 28- You will now be at the OPS stage. Enter the 'account opening date', then click on 'save' followed by 'proceed'.



The application has now concluded as seen on the top right corner of the page.

