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CALCARE





OUR TEAM









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TOPIC

A medical clinic would like to give its front-line staff a tool that will help them manage patient requests for appointments with particular doctors.

WHO ARE WE?

Our product is a patient scheduling application that can be used in various medical facilities including Medical Clinics, Laboratories, and Hospitals.

The application will be used by frontline workers at these locations which will includes nurses, medical administrators, and receptionists.



WHY CALCARE?

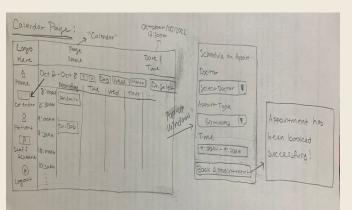
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Using simplified and enhanced software, we provide a modern, more efficient, and more organized scheduling system





~ CALENDAR





Monday, 12 December 2022 00:38:56

Today			 November 2022 			
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturda
30	21	,	2	3	4	5
4	7	ō	9	10	н	12
13	(0)	15	15	II.	10	19
20	21	22	23	24	25	26
27	а	29	30	Dec.1		

° Initial Prototype



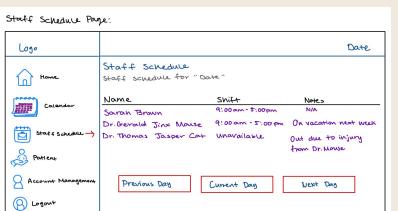
S December, 11 - 17 2022						
Day Week Month						
Sunday - 11	Monday - 12	Tuesday - 13	Wednesday - 14	Thursday - 15	Friday - 16	Saturday - 17
	09:00AM	09:00AM	09:00AM	09:00AM	09:00AM	09:00AM
	Open 09:15AM	Open 09:15AM	Open 09:15AM	Open 09:15AM	Open 09:15AM	Open 09:15AM
	Open 09:30AM	Open 09:30AM	Open 09:30AM	Open 09:30AM	Open 09:30AM	Open 09:30AM
	Open 09:45AM	Open 09:45AM	Open 09:45AM	Open 09:45AM	Open 09:45AM	Open 09:45AM
	Open	Open	Open	Open	Open	Open
	10:00AM Open	10:00AM Open	10:00AM Open	10:00AM Open	10:00AM Open	10:00AM Open
	10:15AM	10:15AM	10:15AM	10:15AM	10:15AM	10:15AM
	Open 10:30AM	10:30AM	Open 10:30AM	10:30AM	10:30AM	10:30AM
	Open	Open	Open	Open	Open	Open
	10:45AM Open	10:45AM Open	10:45AM Open	10:45AM Open	10:45AM Open	10:45AM Open
	11:00AM Open	11:00AM Open	11:00AM Open	11:00AM Open	11:00AM Open	11:00AM Open
	11:15AM	11:15AM	11:15AM	11:15AM	11:15AM	11:15AM
	Open 11:30AM	Open 11:30AM	Open 11:30AM	11:30AM	Open 11:30AM	11:30AM
	Open	Open	Open	Open	Open	Open
	11:45AM Open	11:45AM Open	11:45AM Open	11:45AM Open	11:45AM Open	11:45AM Open
	12:00PM Open	12:00PM Open	12.00PM Open	12:00PM Open	12:00PM Open	12:00PM Open
	12:15PM	12:15PM	12:15PM	12:15PM	12:15PM	12:15PM
	Open 12:30PM	Open 12:30PM	Open 12:30PM	Open 12:30PM	12:30PM	12:30PM
	Open	Open	Open	Open	Open	Open
	12:45PM Open	12:45PM Open	12.45PM Open	12:45PM Open	12:45PM Open	12:45PM Open
	01:00PM	01:00PM	01:00PM	01:00PM	01:00PM	01:00PM
	Open 01:15PM	Open 01:15PM	Open 01:15PM	Open 01:15PM	Open 01:15PM	Open 01:15PM

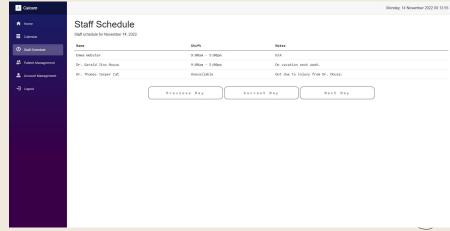
Horizontale Prototype

Final Result

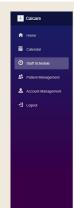








Initial Prototype



		Monday, 12 December 2022 00:40:03
Staff Schedule Staff schedule for December 12, 2022		
Name	Shift	Notes
Emma Webster	9:00am - 5:00pm	N/A
Dr. Gerald Jinx Mouse	9:00am - 5:00pm	On vacation next week.
Dr. Thomas Jasper Cat	Unavailable	Out due to injury from Dr. Mouse.
	Previous Day	oday Next Day

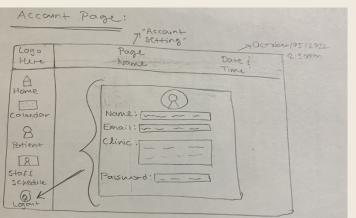
Horizontal Prototype

Final Result



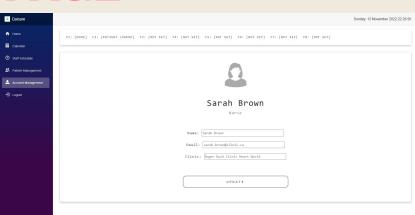
ACCOUNT PAGE











Initial Prototype



Calcare		Monday, 12 December 2022 00:41:08
ftome	F1: [HOME] F2: [PATIENT LOCKUP] F3: [NOT SET] F4: [NOT SET]	
Calendar Calendar		
O Staff Schedule		
24 Patient Managen	Ω	
Account Manage		
←3 Logout	Hurse	
	Name	
	Dr. Sarah	
	Clinic	
	Best Clinic	
	Email	
	sarah@bestclinic.com	
	Password	
	UPBATE	

Horizontal Prototype

Final Result







FINDINGS

Violation: Heuristic 8

Interface follows a general scheme but there is slight deviation within certain elements such as inconsistent button sizes, text box sizes, etc. Some pages are too crowded and some are too barren.

Severity Rating: 1

Our Solution:

Add more options and colours to the page for an aesthetic view.

Violation: Heuristic 6

Calendar page can require more attention from users to understand how to navigate and use the component and there is increased used of user's memory when using this component.

Severity Rating: 2

Our Solution:

Have helper options/icons that popup providing users with brief steps on how to use the calendar.



FINDINGS

Violation: Heuristic 1

In the text fields there are no examples of what is expected as input prior to error handling, such as for the Alberta Health Number.

Severity Rating: 2

Our Solution:

Provide a background text input that outlines to the user what expected input looks like.

Violation: Heuristic 9

Account Management, patient management Name fields do not have integer check and can be mistaken to be a number field.

Severity Rating: 3

Our Solution:

Implement further string validation that strongly checks for string type data only upon validation.



A BRIEF SUMMARY

Altogether, we successfully completed the tasks we had set out to do; from ideating features to the design of Calcare. Despite this, we encountered some bugs and glitches during the programming process. After conducting the Heuristic Evaluation, we noticed that most of the problems we encountered were of low severity, such as the lack of placing booking appointment in the center or calendar page can be difficult to navigate for the user. Additionally, the user-accessibility was impaired by components such as the lack of a friendly error message on the login page and its lack of visual appeal. Ultimately, the most severe issues we uncovered were rated 3, indicating that the Heuristic Evaluation may have $_{\circ}$ identified all of the issues.



